



## Cascade Family & Implant Dentistry

6735 Cascade Rd SE, Ste 400  
Grand Rapids MI 49546  
(616) 956-0292

### Appointments

At our office, we are dedicated to providing you with exceptional dental care. We confirm all appointments via email, texts and phone calls, ensuring you receive timely reminders for your visits. If, for any reason, you need to reschedule your appointment, we kindly ask that you notify us at least **24 hours in advance**. Please note that if we do not receive proper notice of cancellation, we reserve the right to charge a \$50 failed appointment fee.

### Insurance & Financial Agreement

All co-pays are due at the time of service. Estimates are not a guarantee of benefits and are subject to conditions of your plan at the time the charges are incurred. If a service is billed and denied by your insurance company, the bill will be forwarded to you for immediate payment. There will be a \$35 handling fee for any returned check in addition to any bank charges. For your convenience, we accept cash, personal checks, Care Credit and all major credit cards.

### After Hours Emergency Visits

Please be advised that an after hours visit incurs a \$200 fee, which may not be covered by your insurance plan. Kindly review your policy for specific coverage details.

**I have read, understand and agree to the above office policies and Financial Agreement.**

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Printed Name

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Signature of Patient or Patient's Representative

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Date