



Disaster Operations and the Communications Center

COURSE DESCRIPTION

The world's first comprehensive disaster operations course designed specifically for the public safety communications professional!

This course serves to educate the public safety telecommunicator on a wide range of man-made and natural disasters, their effects on the community and its infrastructure, and the response and recovery needs of each. In addition, this course will provide telecommunicators with information on overall emergency management and homeland security and provide guidance on continuity of operations for the emergency communications center (ECC) in the face of a multitude of disaster situations.

The importance of educating today's public safety communications professional on their role and the role of the ECC in disaster operations is greater than ever before. There is a defined role for public safety communications in every element of disaster response and recovery. As public safety's ability and need to address disaster situations evolves, the telecommunicator needs to be familiar with all types of disasters – man-made and natural – and how those events can impact the communications function.

Topics include

- Homeland Security and Emergency Management
 - US Department of Homeland Security
 - Federal Emergency Management Agency
 - Emergency Management
 - Emergency Management on the State, Local and Regional Levels
- Natural Disasters
 - Hurricanes and typhoons
 - Tornadoes
 - Tsunamis
 - Severe weather and temperatures
 - Severe heat
 - Earthquakes
 - Floods
 - Wildland or forest fires
 - Volcanoes
 - Landslides
 - Pandemics
- Man-made
 - Types of man-made disasters and terrorist acts