

Diabetic Shoes & Inserts



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Guidelines for Patients & Providers



Comprehensive & Ongoing Treatment

To qualify for diabetic shoes & inserts, Medicare requires documentation from the provider who **actively manages your diabetes** (*must be an MD or DO*)

- You must be seen at least twice a year, quarterly is ideal (see Step 3).
- At each visit, we'd like your provider to perform and document a diabetic foot exam, noting discussion about condition of feet and any qualifying foot conditions.



Office Visit Note from Medical Record

Your **most recent visit** *with the provider managing your diabetes* must include the following in their progress note: (*Visit note must be signed or co-signed by an MD or DO*)

- Diagnosis code: Confirm Type 1 or Type 2 diabetes.
- Treatment Evidence: Note ongoing diabetic care (e.g., medications, labs, lifestyle counseling).
- Foot Condition: Document at least 1 of 6 qualifying issues:
 - History of foot ulceration
 - Pre-ulcerative calluses
 - Peripheral neuropathy with callus formation
 - Foot deformity (bunions, hammertoes)
 - Poor circulation
 - Partial foot amputation
- Treatment Plan: Must include specific mention of "shoes and inserts".



Diabetic Verification Form (DVF)

This form must also be **completed and signed** to confirm your diabetes diagnosis and at least one qualifying foot condition. It must be signed by an MD or DO. If the provider managing your diabetes is neither, they must have an MD or DO review and sign the form.

- Timing: The DVF must be dated within 90 days of the delivery of the shoes & inserts.



Schedule Your Appointment

Once we receive all **required documentation** that meets Medicare guidelines—including a completed and signed DVF from an MD or DO—we'll reach out to schedule your fitting appointment and order your shoes.

**Documentation from a DPM (Podiatrist) is not accepted for certification purposes. Ask about exceptions.*