

## NOTICE OF NON-DISCRIMINATION

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Elite Wound Experts complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Elite Wound Experts does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Interpreter Services

We provide the following services:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact us at (616) 616-5987.

### How to File a Grievance

If you believe that Elite Wound Experts has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Elite Wound Experts  
5924 Bramalea Ave SE  
Kentwood, MI 49508

**Phone:** (616) 616-5987

**Fax:** (616) 616-6044

**Email:** [info@elitewoundexperts.com](mailto:info@elitewoundexperts.com)

You can also file a civil rights complaint electronically with the U.S. Department of Health and Human Services, Office for Civil Rights, through the:

- **Office for Civil Rights complaint portal:** <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>
- **Complaint forms are available here:** <https://www.hhs.gov/ocr/complaints/index.html>

U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building  
Washington, D.C. 20201

**Phone:** (800) 368-1019 or (800) 537-7697 (TDD)