WESTON RACQUET CLUB INSTRUCTION POLICIES

Pro Assignments WRC reserves the right to substitute an instructor should circumstances arise that make it necessary. Teaching professionals who are not WRC employees are not permitted to teach on Club premises.

Teaching Equipment WRC clients are not permitted to use the Club's teaching carts, hoppers, or balls, nor may they introduce their own teaching equipment, or outside tennis professionals. For insurance reasons, no more than six balls may be in play on any non-Club instructional court. Tennis ball machines are also prohibited.

Season Lessons WRC requires that all private lessons or clinics scheduled during prime time (weeknights 7:00 PM–close and all day Saturday and Sunday) be purchased for the entire indoor season. Package lessons may not be purchased or scheduled during this time.

24-Hour Cancellation Policy – Scheduling / Re-Scheduling Booking, cancelling, or rescheduling private lessons or clinics must be handled **exclusively** through our Member Service Team either in person, by emailing **memberservices@westonracquet.com**, or by calling **(203) 226-3349**. Communication directly with your tennis professional will not be considered official notice. Lessons or open court cancellations must be made **24 hours or more** in advance of the scheduled appointment time. Cancellations made with less than 24 hours' notice will result in a full charge.

USTA / Adult & Junior Clinics Please note that WRC does not provide make-ups for missed sessions in the Women's/Men's USTA practice programs or Adult and Junior Clinics. In the case of a group clinic, the Club considers the session held if at least one participant attends; no additional make-up will be provided.

Open Individual Lessons Single lessons may be purchased and scheduled up to three (3) days in advance.

Weather-Related Issues WRC makes every effort to remain open during inclement weather; however, safety remains our top priority. If the Club is open, all instructional programs are considered in session, and the 24-hour cancellation policy applies. Make-ups will be granted only in the event that WRC must close. Please note that WRC serves members from multiple towns and does not follow any specific school district's closure. decisions. For weather-related updates affecting Club hours or operations, please monitor our website **www.westonracquet.com**.

GREAT TENNIS, GREAT TEACHING!