

Privacy Policy

Last Updated: 17/10/2023

Introduction

Welcome to Synaptic Technologies (PTY) Ltd. We are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you visit or use our website. By using our website, you consent to the practices described in this Privacy Policy.

Information We Collect

Personal Information

Personal information is data that can be used to identify or contact you. We may collect the following types of personal information:

1. **Contact Information:** This includes your name, email address, and any other information you voluntarily provide when contacting us.
2. **Account Information:** If you create an account on our website, we may collect your username and password.

Non-Personal Information

Non-personal information is data that cannot be used to identify you personally. This may include:

1. **Cookies:** Like many websites, we use cookies to collect information about your browsing activities. You can manage your cookie preferences through your browser settings.
2. **Log Data:** We may collect information about your device, IP address, browser type, and the pages you visit on our website.
3. **Analytics:** We may use third-party analytics tools to gather information about how you use our website. This information is collected in an aggregated and anonymous form.

How We Use Your Information

We use the information we collect for the following purposes:

1. **Provide and Improve Services:** We use your information to operate, maintain, and improve our website and services.
2. **Communicate:** We may use your contact information to send you important updates or respond to your inquiries.
3. **Legal Compliance:** We may process your information to comply with legal obligations.

Sharing Your Information

We do not sell or rent your personal information to third parties. However, we may share your information under the following circumstances:

1. **Service Providers:** We may share your information with third-party service providers who help us operate our website and provide our services.
2. **Legal Compliance:** We may disclose your information to comply with applicable laws, regulations, or governmental requests.

Security

We take the security of your information seriously and have implemented measures to protect it. However, no system can guarantee 100% security. You are responsible for maintaining the security of your account credentials.

Your Choices

You can choose to:

- **Access, Correct, or Delete Your Information:** If you have an account on our website, you can access and update your account information. You can also contact us to request the deletion of your account and personal data.
- **Cookies:** You can manage your cookie preferences through your browser settings.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time. When we make changes, we will revise the "Last Updated" date at the top of the policy. We encourage you to review this policy periodically.

Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Privacy & Information Officer

Email: Info@SynapticTechnologies.co.za

Website: www.synaptictechnologies.co.za

Telephone: 087 163 6398