CIWLEARNING
virtually yours...

Café Iman West, LLC
DBA CIWLEARNING

CAPABILITY STATEMENT

DUNS: 119508288 | CAGE CODE: 00CL9

- 611699 – All Other Miscellaneous Schools and Instruction
- 611710 - Educational Support Services
- 611430 – Professional and Management Development Training
- 541611 - Administrative & General Management Consulting
- 541690 - Other Scientific & Technical Consulting Services
- 541720 – Research and Development in the Social Sciences and Humanities

CAPABILITIES NARRATIVE

CIWLEARNING (portal.ciwlearning.com) specializes in workforce development, intercultural competence, teaching English, and data science applications in education. Led by Dr. William E. Hamilton, PhD, CPTD, we offer customized consulting and training solutions (NAICS 541611, 541690, 541720, 611699; 611430, 611710). We excel at instructional design, virtual learning, training, and data-driven strategies to enhance organizational performance.

CURRENT PRINCIPLES

William E Hamilton, Jr.

PERFORMANCE HISTORY

- Training and consulting services for Preply, iTutorGroup, VIPKID, TutorABC.
- Lecturer and safety training specialist, Malaysian Maritime Academy (2007–2019)
- Excellence in Practice and BEST Awards Judge for ATD (2019–2023)

DIFFERENTIATORS

- Veteran-owned, proven leadership, and planning skills
- Expertise in instructional design and training systems
- Specialization in intercultural competence and workforce solutions
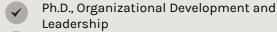- Years of teaching English online
- Author of two books

CORE COMPETENCIES

- ✓ Project & Program Management
- ✓ Instructional Systems Design
- ✓ SCORM/xAPI eLearning
- ✓ Virtual Instructor-Led Training
- ✓ DEIB and Leadership Development
- ✓ Python for Data Science consulting
- ✓ TEFL-certified English training

CERTIFICATIONS

- ✓ Ph.D., Organizational Development and Leadership
- ✓ Certified Professional in Talent Development (CPTD)
- ✓ Intercultural Development Inventory, QA
- ✓ TEFL Certification
- ✓ Python for Data Science and Machine Learning

cptd
atd CERTIFICATION INSTITUTE

POINT OF CONTACT:
William E Hamilton, Jr.
Founder of the Company

P: +1 716 304 0264
E: dr.hamilton@ciwlearning.com
W: https://portal.ciwlearning.com

99 Wall Street STE 1676
New York, New York 10005

KEYWORDS

- Instructional Systems Design
- Curriculum Development for Workforce Education
- SCORM Compliant Courseware
- xAPI eLearning Development
- Online Course Development
- Virtual Learning Environments
- Moodle LMS Integration & Consulting
- Cyber Awareness & Cyber Hygiene Education
- Secure eLearning Platform & Remote Learning Environments
- Learning Management System Consulting
- Virtual Instructor-Led Training (VILT) & Mobile Training Deployment
- Workforce & Cybersecurity Literacy Training (NICE & DCWF Frameworks)
- Diversity, Equity, & Inclusion (DEIB) Training & Cross-Cultural Communication
- Intercultural Competence & Development Planning
- Intercultural Development Inventory (IDI), QA
- Organizational Leadership & Professional Development Coaching
- Strategic Workforce Planning & Employee Growth Programs
- Leadership Development for Tech Professionals
- Certified Professional in Talent Development (CPTD)
- Cyber Literacy & Data Science Applications in Education
- AI, NLP & Machine Learning in Learning Environments
- Data Analysis & Research Methods (ATLAS.ti, Qualitative)
- LLMs & AI Voiceover & TTS Tech for eLearning
- Adaptive & Blended Learning Technologies
- Adult Learning & Organizational Development Consulting
- Virtual Coaching & Mobile Training Solutions
- Accredited eLearning Content

LEGAL STRUCTURE

- S-Corporation

OWNERSHIP & SELF CERTIFICATION

Black American, Self-Certification
Small Disadvantaged, Veteran

SPECIAL EQUIPMENT

- Professional Virtual Instructor-Led Training (VILT) Setup
- HD 1080p & 4K Video Cameras
- Adjustable Studio Lighting (Softbox & LED)
- High-Quality Condenser & Dynamic Microphones
- Secure Wired & Wireless Networking with Redundancy
- Green Screen Backdrop & Virtual Background Support
- Multi-Monitor Command & Control Workstation for LMS & Training Operations

MISCELLANEOUS

- Commitment to Quality Assurance and Continuous Improvement

POINT OF CONTACT:
William E Hamilton, Jr.
Founder of the Company

P: +1 716 304 0264
E: dr.hamilton@ciwlearning.com
W: https://portal.ciwlearning.com

99 Wall Street STE 1676
New York, New York 10005