



Tri-County Complex



(Version 4)

COVID-19 Operational Plan

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COVID-19

COVID-19 is the disease caused by SARS-CoV-2 coronavirus, a new virus that was first recognized in December 2019. Genetic sequencing of the virus suggest that it is a beta coronavirus closely linked to the SARS virus. Coronaviruses are a large family of viruses. Some can infect animals, and some can infect humans.

How it spreads – The virus that causes COVID-19 is mainly transmitted through droplets generated when an infected person coughs, sneezes, or exhales. These droplets are too heavy to hang in the air, and quickly fall on floors and surfaces. You can be infected by breathing in the virus if you are within close proximity of someone who has COVID-19, or by touching a contaminated surface and then your eyes, nose, or mouth.

Extra reference -

www2.gnb.ca/content/gnb/en/departments/ocmoh/cdc/content/respiratory_diseases/coronavirus.html



The Tri County Complex is the emergency meeting location for approximately 285 Sunbury West School students. Should there be an event requiring evacuation from the school, students and staff will be directed to the Complex. The parking lot area and/or meeting rooms will be used. During this time directional signage will be in place along with TCC staff assistance. As this will be an immediate action, students may not be equipped with masks. TCC will make every effort to accommodate SWS.

GENERAL STATEMENT

With recommendations from the Office of the Chief Medical Officer of Health for the Province of New Brunswick we will adhere to the 50% limit of persons allowed in the facility for each activity. Our COVID-19 plan emphasizes mask wearing at all times (unless seated and eating), sanitizing, and social distancing unless with your household bubble.

It is important to understand that this is not “business as usual”. We are venturing into a “new normal” with these procedures. Our goal is to create a safe and healthy environment for staff and users by making the necessary adjustments to help limit the risk of exposure to COVID-19.

SANITATION PRACTICES

The Tri County Complex will continue to employ the following sanitation practices:

- Frequent cleaning and disinfecting of all commonly touched surfaces such as interior and exterior door handles, railings, and ice rink gate handles.
- Common areas (lobby, stairs, hallways, etc.) and washrooms, if available (faucets, hand-dryers, counters, urinals, and toilets) will be cleaned and sanitized on a regular basis throughout the day.
- Sanitizing staging areas and dressing rooms between each user group.
- Physical distancing of 6 feet / 2 meters between employees and between employees and the general public within the facility
- Signage will be posted throughout the facility to emphasize to guests & staff the importance of frequent handwashing and/or sanitizing and proper hygiene practices.
- Handwashing and sanitizing stations will be available in designated areas.

BOOKING PROCESS

The booking process is as follows:

- Ice rentals to be coordinated through Lisa McLaughlin.
- Bowling and room rentals to be coordinated through Crystal MacDonald.
- User groups will sign the agreed to contract, and payment in full will be required. Contracts can be scanned, signed, and returned. Cheques, cash, and e-transfer will be accepted.
- User groups will be provided a copy of the Tri County Complex COVID-19 Operational Plan and sign that they have read and agreed to the plan. It is the responsibility of the individual renting to disseminate the information to all their users and agree that they clearly understand the protocols in place and what to expect before arriving at the facility.

FACILITY GUIDELINES:

Everyone that enters the facility must abide by the facility COVID-19 Operational Plan and the following:

- Provide government issued identification and proof of vaccination or proof of medical exemption for anyone 12 and up.
- Anyone under 12 must be accompanied by a vaccinated parent/guardian.
- Physical distancing measures of 6 feet / 2 meters will be enforced, unless within your household bubble or consistent 10.
- While on the premises of the Tri County Complex masks must be worn. Masks are only to be removed when helmets are put on or when eating and drinking.
- Everyone must self screen before entering the building. Common symptoms include new or worsening cough, shortness of breath or difficulty breathing, temperature equal to or more than 38°C, feeling feverish, chills, fatigue or weakness, muscle or body aches, new loss of smell or taste, headache, abdominal pain, diarrhea, vomiting, and feeling very unwell. Severe symptoms include significant difficulty breathing, chest pain or pressure, new onset of confusion, and difficulty waking up.
- Hand sanitize before entering the facility. Sanitizer is located at front door and throughout the building in designated areas. Frequent hand washing or hand sanitizing by patrons is required.
- Timing and frequency for floods will be set and kept on a strict schedule to maintain separation between the individual user groups and facility staff.
- Maximum capacity of 200 in the arena.
- All spectators must be seated in the arena. No standing at the glass or behind the stands.
- Upon entering the facility, parent or guardian of a player requiring assistance must go directly to their designated dressing room, then proceed to rink and remain, unless accessing the canteen, in that area and ensure physical distancing is practiced. Additional patrons must proceed to arena area.
- Most Importantly, if anyone has recently travelled outside of NB, they must follow provincial guidelines before entering the facility. If anyone has COVID-19 symptoms or lives with someone who currently has Covid-19 do not enter the facility.
- Anyone entering the facility is to use the main doors. No one is to open emergency exit doors from the arena to allow people and materials to enter.

MINOR HOCKEY ASSOCIATION GUIDELINES

Minor Hockey Associations must abide by the facility COVID-19 Operational Plan, Facility Guidelines, and

the following:

- Participants, parents, guardians, sibling, and other spectators will be allowed access to the facility arriving no more than 30 minutes before the scheduled ice time and leaving 15 minutes after. All spectators must be in arena area during ice times, unless accessing the canteen.
- Washrooms located on lower level will be available and will be cleaned, sanitized, and disinfected regularly.
- Bench staff are always required to wear a mask.

MEN'S & WOMEN'S LEAGUES AND JUNIOR C GUIDELINES

Men's & Women's leagues, and Junior C teams must abide by the facility COVID-19 Operational Plan, Facility Guidelines, and the following:

- Team organizer must provide Tri-County Complex a list of team players prior to their ice time and must be consistent for regular rentals.
- Team organizer must ensure that all players are vaccinated and do not enter the facility if they have Covid-19 symptoms or are living with someone who currently has Covid-19.
- Participants will be allowed to access the facility arriving no more than 30 minutes before the scheduled ice time and leaving 30 minutes after.
- Spectators will be allowed access to the facility arriving no more than 30 minutes before the scheduled ice time and leaving immediately after the scheduled ice time.
- Bench staff are always required to wear a mask.
- Spectators with pre-paid tickets are directed to enter the arena through the right front door, pass through main lobby, and enter arena door by the trophy case.
- Spectators without pre-paid tickets are directed to enter the arena through left front door, purchase ticket, and enter arena by using the left inner lobby door.
- Showers are permitted but must be cleaned by a team member. Cleaning supplies are available on the carts in the hallway.

LEARN TO SKATE

Learn to skate must abide by the facility COVID-19 Operational Plan, Facility Guidelines, and the following:

- Participants and spectators will be allowed access to the facility arriving no more than 15 minutes before the scheduled ice time and leaving 15 minutes after. Spectators must be in arena area during ice times, unless accessing the canteen.
- Washrooms located on lower level will be available and will be cleaned, sanitized, and disinfected regularly.

FREE SKATE GUIDELINES

Free skate participants must abide by the facility COVID-19 Operational Plan and Facility Guidelines. To access the dressing room for free skate, turn right after entering the arena door by the trophy case.

BOWLING GUIDELINES

Bowlers must abide by the facility COVID-19 Operational Plan, Facility Guidelines, and the following:

- Maximum capacity of 20 is allowed in the bowling room.

- Maximum of 6 people per lane.
- For bowling organized by Tri-County Complex (example – Friday Night Bowling), pre-registration is required and only every other bowling lane will be used.

OTHER RENTAL GUIDELINES

Other rentals (such as massage, dance, exercise) must abide by the facility COVID-19 Operational Plan, Facility Guidelines, and the following:

- Each function/class/appointment must have its own operational plan.
- Each room can have a maximum of 50% capacity, this includes volunteers.
- Speaker and podium must be 4 meters from others if speaker removes mask.
- Tables must be placed 2 meters apart and persons seated at a table must be within their bubble.

ILLNESSES OR SYMPTOMS PRESENT

Should anyone develop symptoms during their time in the facility, the individual will be asked to leave and will be advised to contact local Public Health as recommended by the Office of the Chief Medical Officer of Health for the Province of New Brunswick. Should they be tested and found positive for COVID-19, Tri County Complex will cooperate fully with Public Health instructions.

If the facility is closed at the direction of Public Health, the facility cannot reopen until advised by Public Health. Public Health will be involved to manage the outbreak and ensure contacts are identified; public health measures are in place and will lead any communication that is required.

COMMUNICATION PROTOCOLS

Should there be a single confirmed case we will follow the recommendations from Public Health at that time.

STAFF CONTACTS

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SIGNATURES



