

Caitlin O'Donnell

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Professional Summary

Cybersecurity trainee looking for a role in which I can increase my knowledge and experience in the field of Cybersecurity and Information Systems. Specifically interested in Network Security.

Education

PHOENIX COLLEGE *Current*

- Bachelor of Applied Science in Information Technology

COURSERA *Current*

- Google Cybersecurity Professional Certificate
- Microsoft Cybersecurity Analyst Professional Certificate

GLENDALE COMMUNITY COLLEGE *2020 - 2022*

- Associate of Arts
- Cumulative GPA: 3.78

Experience

EINSTEIN BAGELS - *Shift Leader*

2023 - Current

- Leads a team of over 15 employees providing guidance and training to ensure all tasks are completed in a timely manner.
- Resolves guest complaints with critical thinking and sound judgement.

AMAZON WAREHOUSE - *Warehouse Associate*

2022-2023

- Performed warehouse duties including receiving, sorting and wrapping items in boxes, building pallets, handling pallet jacks, and counting inventory with little supervision.
- Inspected work areas for cleanliness and obstacles and removed cartons and boxes to keep work areas organized and hazard-free.

AZOOOL GRILL - *Kitchen Staff*

2019 - 2022

- Memorized over 50 menu items and created custom orders for 100+ customers each shift.
- Ensured high standards of service with a positive attitude in a fast-paced environment.

Skills

Technical skills:

- SIEM Tools
- Creation of Virtual Machines
- Basic Python
- Intrusion Detection Systems (IDS)

Soft skills:

- Problem Solving
- Error Identification
- Information Reporting and Documentation