



COMMUNITY HEALTH NEEDS ASSESSMENT 2023

**Hardin County General Hospital
Rosiclare, Illinois**

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INTRODUCTION - Executive Summary

Hardin County General Hospital and Clinic came together to undertake a comprehensive regional community health needs assessment (CHNA). The purpose of the assessment is to gather information about local health needs and health behaviors. The assessment examined a variety of indicators including risky health behaviors and chronic health behaviors. Hardin County General Hospital conducted a Community Health Needs Assessment (CHNA) spanning a period of several weeks in the winter of 2022/2023.

The CHNA took a comprehensive approach to identifying the needs in the communities it serves. A variety of quantitative and qualitative research components were implemented as part of the CHNA. Through focus group interviews and surveys, we have been able to find insight into the needs of the area.

In consideration of the quantitative as well as qualitative feedback, these are a few of the community health needs were identified:

1. Chronic health conditions (diabetes, heart disease, obesity, hypertension)
2. Mental and behavioral health services
3. Alcohol & Substance abuse services
4. Cancer treatment and services
5. Orthopedic Care

The findings from the assessment will help Hardin County General Hospital & Clinic to use its current resources and partner with other community organizations to best meet the needs related to these issues and will create an implementation plan to help guide these efforts.

PURPOSE OF A COMMUNITY HEALTH NEEDS ASSESSMENT

Provisions in the Affordable Care Act (ACA) require charitable hospitals to conduct a Community Health Needs Assessment (CHNA). The CHNA is a systematic process involving the community to identify and analyze community health needs as well as community assets and resources to plan and act upon priority community health needs. An implementation strategy must also be developed to address identified needs.

The assessment process results in a CHNA report which assists the hospital in planning, implementing, and evaluating hospital strategies and community benefit activities.

In addition to compliance with ACA, establishing the community's health needs help to prioritize resources allocation and to determine what services are currently available in our area and how we can coordinate activities with other organizations. The process of a community health needs assessment also ensures that needs are identified, efforts are not duplicated, and that the correct organizations that handle specific issues are involved in the process.

HARDIN COUNTY GENERAL HOSPITAL

Hardin County General Hospital is a 25 bed, non-profit Critical Access Hospital licensed by the Illinois Department of Public Health and is a member of the Illinois Critical Access Hospital Network and the Illinois Hospital and Health Systems Association. The full scope of patient care is provided only by those professionals who are also competent to assess patients and plan of care based on findings from that assessment.

Scope of Services Provided by Hardin County General Hospital include:

24-hour emergency room coverage by 3 physicians and 4 Mid-level Practitioners – board certified. The hospital also employs 33 nurses on staff, of which 11 are ACLS certified and 11 are nurses that are Pediatric Advanced Life Support certified.

Services provided include:

- Respiratory Therapy
- Cardio-Pulmonary Services
- Radiology
- Ultrasound
- Physical Therapy
- Occupational Therapy
- Speech Therapy
- CAT Scan including CTA
- Mammography
- MRI
- Social Services
- Medicare Swing Bed
- Behavioral Health
- Rural Health Clinic (Provider-based)
- Sleep Study
- Endoscopy
- Colonoscopy
- Laboratory
- Nuclear Medicine
- In-Patient and Observation Bed
- Emergency
- Ambulance

Hardin County General Hospital & Clinic accepts patients regardless of ability to pay. Charity care losses for the Fiscal Year 2022 were a total of \$652,254.00. Charity Inpatient losses were \$141,261.00 which represents 51 for inpatient visits and \$503,993.00 for 469 outpatient charity claim visits.

Patient Data for the Fiscal Year 2022:

- 349 Inpatient Discharges
- 516 Observation Discharges
- 19,000 Outpatient Visits, including 4,099 Emergency Room Visits and 169 ER transfers.
- 4,636 Radiology Procedures
- 173,528 Total Lab Procedures
- 8,197 Physical Therapy Treatments
- 683 Occupational Therapy Treatments
- 23 Speech Therapy Treatments
- 6,416 Respiratory Procedures
- 721 Ultrasound Procedures
- 387 Echo Procedures
- 23 Sleep Studies
- 981 EKG Procedures
- 18 Holter Monitoring Procedures
- 89 Minor Surgical Procedures
- 626 Cardio-pulmonary Procedures
- 8,595 Clinic Visits



COMMUNITY SERVED BY THE HOSPITAL

HARDIN COUNTY GENERAL HOSPITAL (HCGH) PRIMARY SERVICE AREA



Hardin County General Hospital & Clinic's primary service area includes Hardin and Pope Counties. Key facts about our communities from the U.S. Census data are:

- 7,429 reside in the two counties.
- The median age for Hardin County is 48.8 and for Pope is 56.8
- 27.3% of residents in Hardin County are over 65 with Pope having 29.5%
- Age distribution under 18 years of age is 17.2% for Hardin County and 11.1% for Pope with the State of Illinois being 22.2% under 18 years of age.
- Median income for Hardin is \$50,847 and \$43,140 for Pope with the State of Illinois Median income being \$72,536 and US having median income of \$64,994.
- On average 18.0% of our population is below the poverty level in Hardin Co. and 15.6% for Pope Co.
- Unemployment rate currently for our population is 4.7 for Hardin and 4.3 for Pope as compared to the state of Illinois at 3.5 and the U.S. at 4.7%.

COMMUNITY PROFILE

Statistics of Hardin and Pope Counties in Illinois:

	Hardin County	Pope County
Population, 2021	3,650	3,779
Persons under 5 years, percent, 2021	4.4%	3.1%
Persons under 18 years, percent, 2021	17.2%	11.1%
Persons 65 years and over, percent 2021	27.3%	29.5%
Female persons, percent, 2021	49.3%	48.5%
White alone, percent, 2021	99.2%	91.2%
Black or African American alone, percent, 2021	0.8%	5.7%
Hispanic or Latino, percent, 2021	2.2%	2.0%
High School graduate or higher, percent of persons age 25+, 2021	86.7%	88.8%
Bachelor's Degree or higher, percent of persons age 25+, 2021	11.2%	16.5%
Housing Units, 2021	2,196	2,357
Homeownership rate, 2021	78.8%	79.5%
Households, 2021	1,515	1,618
Persons per household, 2021	2.50	2.44
Median household income, 2021	\$50,847	\$43,140
Persons below poverty line, percent 2021	18.0%	15.6%

Health Statistics of Hardin and Pope Counties in Illinois:

Birth Characteristics, 2020 – Most current data	Hardin County	Pope County
Births 2022	30	26
Teenage Births (per 1,000 women age 15-19)	0	1
Pre-term Births, 2022	1	7
Low Birth weight, 2022	1	2

Disease and Death	Hardin County	Pope County
Heart Disease Deaths	20	20
Cancer Deaths	16	12
COVID-19 (2021)	11	12
Stroke Deaths	4	3
Prevalence of Diabetes	1	0
Drug Overdose 2020-2021	0	2

- Heart Disease is the leading deaths in both Hardin and Pope Counties followed by cancer.

PROCESS / METHODOLOGY

ASSESSMENT TOOLS & PROCESS

The community health needs assessment is both a document and a process. Elements of the Hardin County General Hospital's process include:

1. A collection and analysis of data from existing data sources regarding community demographics, socioeconomic and health statistics, and health care resources.
2. Community surveys and area service provider interviews.
3. Staff and Committee Meetings held within the Hardin County General Hospital.
4. An analysis of existing community IPLAN from Southern Seven Health Department

This document is a synopsis of available information collected during the initial cycle of community health needs assessments as required. It will serve as a resource until the next assessment cycle. Both the process and document serves to assist in identifying and prioritizing community health needs and will aid in planning to meet those needs.

PRIMARY DATA

Primary data was collected from community surveys and from the focus group interviews with key collaborative partners as well as data from staff and committee meetings within the hospital and clinic.

COMMUNITY SURVEY

Primary data was collected through a survey of Hardin and Pope County residents. Participants were asked their gender, race, education and income levels. All of the surveys were anonymous. We surveyed Hardin and Pope County residents from December 2022 to February 2023. We created and used an online survey to collect the data. In five to ten minutes, respondents answered 25 questions related to individual health and access to care, health services, challenges and risk factors; and sources of health information (Appendix A)

Through the survey we learned the following:

- Nearly 41.07% of the respondents considered their overall health as excellent or very good.
- 96% of the respondents have utilized services at Hardin County General Hospital or clinic and they can see a doctor when needed.

- 92.85% of respondents describe the overall quality of Hardin County General Hospital and Clinic as Very Good or Good.
- With over 27.3% of the total population of Hardin and 29.5% in Pope County over the age of 65, the need for more services geared toward senior citizens is likely.

Regarding health services, challenges, and risk factors, the results were:

- 82.93% of the respondents indicated that high blood pressure was a challenge along with 43.9% indicating high cholesterol being a problem.
- Diabetes or high blood sugar was 31.71% from the respondents as a challenge that they face.
- The top three items that respondents felt were the most pressing health problems impacted the health of the community were 1) Substance and/or Drug abuse both prescription and illegal 2) Cancer 3) Mental Health 4) Obesity and 5) the ability to pay for care rounding the top 5.
- Lack of dental care was also a concern to 38% of respondents in the survey.

A major theme is that the community health needs survey identified chronic diseases such as cardiovascular, diabetes and obesity as a few of the top diagnosis that respondents have been given by their primary care physician.



FOCUS GROUP INTERVIEWS:

Focus group interview/surveys were provided to key community providers for the Community Health Needs Assessment. The focus group members were selected based on their ability to understand the most prominent health issues affecting Hardin and Pope County residents, as well as their ability to identify existing community strengths and resources. The results of the focus group interviews are listed below. The focus group members included:

- Arrowleaf Human Services
- Southern 7 Health Department

Our focus group determined that the following was the top list of significant health factors in Hardin and Pope Counties:

1. Chronic disease coupled with mental health issues – the need for additional mental health and behavior services was also an issue for the focus group. Additional providers for these services could be available with community partners and other providers. More educational support for groups of patients and families facing cancer, heart disease, diabetes, and asthma.
2. Substance Abuse (Prescription Drug Abuse and Illicit Drug Abuse) – The need to address substance abuse among the youth and adults emerged from the focus group especially prescription drug abuse and use of synthetic drugs. It is supported by secondary resources, including the local IPLAN.

Other Areas of concern:

- Our focus group indicated that the hospital seems to struggle with innovation and adaptability. It is viewed by outside stakeholders as a “closed community” unwilling to work with others. The physically aged appearance of the hospital does not help this perception which is sometimes correlated to the quality of care offered or received.
- The focus group also listed that the vision of a healthy community is one that has adequate resources and opportunities to meet the needs of the whole person. Partnerships with other local health professionals and organizations. Outside partnerships and cultivation of an environment of collaboration to ensure the whole patient is treated to improve the overall health and well-being of all the citizens within the community.

Most of the other areas of concern were expressed by only one member of the focus group and were not indicative of the group as a whole.

SECONDARY DATA

In the second phase, we analyzed readily available data from secondary sources to identify priority areas of concern when compared to survey data. We gathered health and demographic data from various sources. (Appendix B)

Health Indicators	Hardin	Pope
Adult Obesity	36%	36%
Physical Inactivity	30%	29%
Uninsured Adults	8%	8%
Primary Care Physicians	960:1	Data unavailable
Mammography Screenings	35%	43%
Flu Vaccinations	18%	43%
Children in Poverty	28%	23%

Health Status and Outcomes: County Health Rankings

County Health Rankings are a way to measure and understand the health of the communities served by the Hardin County General Hospital. The ranks are based on four types of measures: health behaviors, clinical care, social and economic, and physical environment factors. Actual health outcomes such as causes of death and quality and length of life are measured along with the other counties in the state to draw comparisons. High ranks (e.g., 1 or 2) area estimated to be the ‘healthiest’ areas. In general, a poor ranking on health factors translates to poor health outcomes. The Hardin County General Hospital service area posts some of the **lowest** ranks out of 102 counties in Illinois.

County Health Rankings 2022: Illinois (102 counties)			
County	Health Outcome Rank	Health Factor Rank	Health Behavior Ranking
Hardin	96	96	79
Pope	84	91	39

Consistently Hardin and Pope Counties struggle with obesity and inactivity and are comparable to the state averages.

Once again, both Hardin and Pope Counties have more children living in poverty than the state average and have a higher of percentage of people without access to health foods.

HEALTH PRIORITY ISSUES

Identified Needs and Priorities Issues

Our purpose was to identify health challenges and risk factors that can be modified or prevented to improve the health of our community.

We identified and prioritized community needs for Hardin and Pope Counties. Hardin County General Hospital can address and have an impact on certain needs by implementing programs, education and preventative screenings.

Hardin County General Hospital will not be able to address all of the identified needs of the community but will rely on other resources better positioned to address specific needs.

Issues identified and discussed that Hardin County General Hospital can address and make an impact on certain needs includes:

- 1) **Education and Support for prevalent chronic diseases.** As High Blood Pressure and Diabetes and Obesity were the top diagnosis in the community, the creation or identification of educational programs and activities to encourage healthy lifestyles for staff and community members. Provide programs on how to prepare healthy foods. Encourage nutritional strategies that are designed to reduce the probability of such diseases through education to improve high blood pressure and rate of diabetes.
- 2) **Mental and Behavioral Health.** Identifying and improving access to specialty physicians or providers for referral of patients for mental and behavioral health services. Partnering with community service providers, organizations, local schools and other interested parties to discuss specific concerns related to mental health issues and behaviors.
- 3) **Substance abuse prevention/education and treatment.** Primarily OPIOID abuse and treatment. Working with a collaborative team and/or group to implement resources and treatment either as inpatient services or outpatient literature and referred resources. Improving access to care and services to address causes of substance use/abuse.
- 4) **Public Awareness.** Since lack of knowledge about all of the services provided by the hospital and clinic was identified as a need, creating a marketing strategy for the hospital should be a priority. The key concept should be to clearly identify who we are and what we do. Working closely with leadership staff to help optimize patient experience and expand the patient base to include family, friends and visitors and surrounding community members.
- 5) **Collaborative Partnerships.** Multisector collaborations that support shared ownership of all phases of community health improvement, including assessment, planning, investment, implementation, and evaluation.

POTENTIAL RESOURCES TO ADDRESS THE SIGNIFICANT HEALTH NEEDS

As part of the CHNA, community assets and resources that currently support health or could be used to improve health were identified. The following resources will be considered to develop the implementation plan to address the prioritized community health needs:

Hospitals Related Service:

- Hardin County General Hospital Clinic
- Case management/social services
- Dietary
- Education & Infection Control
- Emergency Room
- Imaging/Radiology
- Inpatient Services
- Laboratory
- Nursing
- Pharmacy
- Physical Therapy (Inpatient & Outpatient)
- Respiratory Therapy
- Cardio-pulmonary Services

Other Community Organizations, Health Partners, and Government Agencies

- Southern 7 Health Department
- Shawnee Development Counsel
- Area Churches & Civic Organizations
- Hardin County Sheriff Department
- Area Agency on Aging
- Arrowleaf Human Services
- Hardin County Pharmacy
- Hardin County K-12 Schools
- Pope County K-12 Schools
- American Diabetes Association
- Southeastern IL Regional Planning
- Delta Regional Authority
- Rides Mass Transit District
- Rosiclare Rehab & Healthcare Center
- Illinois Dept of Healthcare Family Services
- Southeastern Illinois College
- SIU School of Medicine
- American Cancer Society

NEXT STEPS

After completing the CHNA, process and identifying the top priority health needs, next steps include:

- Collaborate with community organizations and government agencies to develop or enhance existing implementation strategies.
- Develop a three-year implementation plan (FY2023-2025) to address priority health needs identified in the FY2023 CHNA process.
- Integrate the implementation plan to organizational strategic planning and budgeting to ensure alignment and allocation of human, material and financial resources.
- Present and receive approval of the CHNA report and implementation plan by the hospital's governing body.
- Publicize the CHNA report and implantation plan widely on the hospital website.



APPENDIX A – CHNA Survey

Hardin County General Hospital - Community Health Needs Assessment Survey 2022/2023

1. What County do you live in?

Answer Choices	Responses
Hardin	96%
Pope	4%

2. What is your gender?

Answer Choices	Responses
Male	5.45%
Female	90.91%
Choose not to answer	3.64%

3. What is your age?

Answer Choices	Responses
Under 18	1.9%
18-24	0.0%
25-34	7.14%
35-44	17.86%
45-54	16.07%
55-64	23.21%
65 and over	33.93%

4. What is your race?

Answer Choices	Responses
Black or African America	0%
Caucasian / White	96.43%
Asian	0%
American Indian / Alaska Native	0%
Native Hawaiian / Pacific Islander	0%
Other	3.57%

5. What is your current employment status?

Answer Choices	Responses
Employed Full Time	35.71%
Employed Part Time	10.71%
Student	1.79%
Disabled	8.93%
Unemployed	1.79%
Retired	33.93%
Homemaker	7.14%

6. What is your household income?

Answer Choices	Responses
Under \$15,000	16.07%
\$15,000 and 29,999	8.93%
\$30,000 and 49,999	16.07%
\$50,000 and 74,999	12.50%
\$75,000 and 99,999	19.64%
\$100,000 and \$150,000	16.0%
Over \$150,000	0.00%
Prefer not to answer	10.71%

7. What is the highest level of education that you have completed?

Answer Choices	Responses
8 th Grade	1.82%
10 th Grade	1.82%
High School Graduate	23.64%
1 year of college	7.27%
2 years of college	18.18%
3 years of college	1.82%
College Graduate	32.73%
Some Graduate School	3.64%
Complete Graduate School	9.09%

8. What type of healthcare coverage do you have?

Answer Choices	Responses
Medicare A	12.73%
Medicare B	9.09%
Medicaid	12.73%
Through Retirement Insurance	16.36%
Through Employer Health Plan	40.00%
Private Insurance	7.27%
Veterans Administration	0.00%
No Healthcare coverage	1.82%

9. How would you describe your overall health?

Answer Choices	Responses
Excellent	8.93%
Very Good	30.36%
Good	41.07%
Fair	17.86%
Poor	1.79%

10. Choose all of the statements that apply to you?

Answer Choices	Responses
I exercise at least 3 times per week	25.4%
I eat at least 5 servings of fruits and vegetables each day	21.82%
I eat fast food more than once per week	25.45%
I smoke cigarettes	14.55%
I chew tobacco	0%
I use illegal drugs	0%
I abuse or overuse prescription drugs	0%
I consume more than four alcoholic drinks per day	1.82%
I receive a COVID shot or booster	74.55%
I receive a flu shot each year	60.00%
I have access to a wellness program through my employer	5.45%
None of these apply to me	9.09%

11. Have you ever been told by a doctor that you have one of the following conditions?

Answer Choices	Responses
Adult Asthma	14.63%
Angina or coronary heart disease	0.00%
Bacterial Pneumonia	4.88%
Heart Attack	4.88%
Cancer	17.07%
COPD (Chronic obstructive pulmonary disease)	7.32%
Diabetes or high blood sugar	31.71%
High Cholesterol	43.90%
Hypertension (high blood pressure)	82.93%
Stroke	0.00%

12. Where do you normally go for routine healthcare?

Answer Choices	Responses
Physician's office	100.00%
Health Department	0%
Emergency Room	0%
Urgent Care Clinic	0%
Clinic in grocery or drug store	0%
I do not receive routine healthcare	0%

13. How long has it been since your most recent visit with your healthcare provider?

Answer Choices	Responses
Less than 1 month	26.79%
At least 1 month but less than 3 months	28.57%
At least 3 months but less than 6 months	17.86%
At least 6 months but less than 12 months	23.21%
12 months or more	3.57%

14. If your last visit was more than a year ago, is it because you--

Answer Choices	Responses
Do not have a medical condition that requires any care and receive health screening from other provider service	57.14%
Do not routinely receive any health screenings	0.00%
Could not schedule due to work or personal conflicts within normal business hours	28.57%
Could not afford visit	0.00%
No transportation	14.29%
No appointment available	0.00%

15. Have you or anyone in your household had any difficulty finding a doctor within the past two years?

Answer Choices	Responses
Yes	3.64%
No	96.36%

16. Have you or anyone in your household had any difficulty finding a doctor that treats specific illnesses or conditions in your area within the past two years?

Answer Choices	Responses
Yes	12.73%
No	87.27%

17. How would you rate the quality of care at Hardin County General Hospital and Clinic?

Answer Choices	Responses
Very Good	69.64%
Good	23.21%
Okay	5.36%
Poor	1.79%
Very Poor	0%

18. What do you think are the most pressing health problems in your community?

Answer Choices	Responses
Ability to pay for care	43.64%
Alcohol – dependency or abuse	30.91%
Alcohol – underage binge or abuse	12.73%
Drug Abuse – prescription medication	58.18%
Drug Abuse – illegal substances	47.27%
Cancer	47.27%
Child Abuse	5.45%
Cost of healthcare	34.55%
Lack of health insurance	38.18%
Lack of transportation to health care services	20.00%
Lack of dental care	38.18%
Lack of prenatal care	7.27%
Mental health	45.45%
Obesity	43.64%
Teen pregnancy	12.73%
Tobacco use / smoking among adults	36.36%
Tobacco use / smoking among teenagers	18.18%

19. What does Hardin County General Hospital and clinic do well?

Answer highlights:

- They are caring staff. To be a small rural hospital, they are much needed and appreciated.
- Efficiency
- Great community with great service.
- Excellent physicians and staff. The addition of the heart clinic has been a great help to us. My husband is very pleased with doing his cardiac rehab at HCHG.
- Help with all our needs.
- I feel they treat everyone with respect and kindness.
- Give family support to those who have a critically ill family member.
- Hardin County doctors and nurses are top notch and very supportive.
- They do care about their patients.
- Caring staff that will go above and beyond for their patients.
- Clinic has excellent nurses who go above and beyond to help you get the meds they need. I know of some of the nurses helping to pay for needed medications for patients.
- Very good care at both places, they have a knowledgeable staff.
- Care like a family does
- They take care of their patients to the best of their ability.
- They provide the best care. We are a small hospital with a GREAT big Heart! So glad we have it and all the staff.
- They are friendly and helpful.
- It exists and has caring, dedicated staff.
- We have excellent physicians who treat our needs as quick as possible and refer us to what resources we need.
- They act quickly when you go in.
- Friendly, professional, caring.
- They care.
- Everything, I always go there for my healthcare needs.
- Treat everyone like their own family
- Very knowledgeable doctors and nurses. I have seen them in the emergency room mostly.
- They have a caring staff.
- Patient care.
- Care for patients on a personal level.
- Pleasant staff
- They are very willing to get us in at anytime and do their best to work around schedules. The doctors and NPs are very great at their jobs.
- Personal touch and truly concerned about the patients.
- Stabilize patients and transfer them if necessary.
- Treating what they can do and transferring if they can't.
- Excellent on ER treatment. The hospital is very good at treating and sending patients to other facilities when needed.
- Treat their patients like they are family.

- Try their best to take care of patients.
- Provide quality services.
- They provide immediate services with professional, caring and competent ability.
- Excellent care. Professional employees.
- Treat everyone good.

20. What does Hardin County General Hospital and Clinic NOT do well?

Answer Highlights:

- Medically they do a good job.
- Online access to medical appointment and tests
- Keep up with the times. The current CEO should have retired years ago.
- N/A
- I don't know of anything.
- I see money wasted and not applied in the correct areas. It seems like there is no future plans put in place.
- Does not abide by HIPPA rules very well.
- Not all employees are friendly.
- Communication and follow-up on labs/referral appointments.
- I have no complaints. They do the best they can with what they have to work with.
- Nothing
- No OG/GYN
- Nothing
- Not sure
- Nothing I can think of.
- Facilitate the needs of their staff work service with hiring and scheduling that can only better the community.
- Nothing that I know of
- Need more mental health options.
- Replace aging administrators and doctors.
- N/A
- N/A
- Follow up on appointment.
- Nothing that I know of

21. Which of the following services have you received at the Hardin County General Hospital in the past 12 months?

Answer Choices	Responses
Mammogram	16.67%
Flu/Shingles/Pneumonia Shot	29.63%
COVID-19 Shot or Booster	42.59%
Blood Sugar check	25.93%
Physical/Occupational Therapy	12.96%
X-Rays	31.48%
Pap Smear	3.70%
Blood Pressure Check	44.44%
Lab Services	64.81%
Behavioral/Mental Health Therapy	1.85%
Other	33.33%

22. What medical services are most needed in your community?

Answer Choices	Responses
Adult Primary care services	33.33%
Alcohol and drug abuse treatment	49.02%
Cancer treatment	45.10%
Counseling / mental health services	54.90%
Diabetes care	29.41%
Emergency /Trauma Center	29.41%
Heart care services	31.37%
Orthopedic care (bone & joint)	37.25%
Pediatric services	29.41%
Women's services, such as obstetrics / gynecological services	29.41%
Other	3.92%

23. Where do you get most of your health information?

Answer Choices	Responses
Internet (Facebook / Twitter)	40.74%
Newspaper/Magazine	3.70%
Doctor / Health Professional	90.74%
Television	7.41%
Hospital	22.22%
Radio	0.00%
School	1.85%
Other social media	11.11%
Health Department	9.26%
Religious Organizations	0.00%

24. Which health screenings or education/information services are needed in your community?

Answer Choices	Responses
Blood Pressure	52.83%
Cancer	67.92%
Cholesterol	33.96%
Dental	37.74%
Diabetes	50.94%
Disease outbreak prevention	7.55%
COVID-19 Testing	15.09%
Drug & Alcohol abuse	52.83%
Eating disorders	16.98%
Emergency Preparedness	20.75%
Exercise/physical activity	41.51%
Falls prevention for the elderly	18.87%
Hearing screenings	11.32%
Heart disease	43.40%
HIV/AIDS & STD's	3.77%
Routine well checkups	33.96%
Memory Loss (Dementia /Alzheimer)	43.40%
Nutrition	32.08%
Prenatal care	13.21%
Quitting Smoking / Vaping	41.51%
Suicide Prevention	39.62%
Vaccination/Immunizations	15.09%
Vision Screenings	11.32%
Weight-Loss help	49.06%
Other	1.89%

25. What can Hardin County General Hospital and Clinic do to better the health needs of your community?

- For a rural hospital, they do well.
- The current CEO needs to retire to let younger staff with more up to date ideas take the reins.
- They have been there for me.
- Receive a grant.
- If the current administrator doesn't seem to want progress, maybe the board needs to rethink that position.
- I think Mental Health is a big issue needs to be addressed more.
- Quit catering to people that are rude. Help the ones that really want the help.
- Announce hospital services/scans/screenings and of visiting specialists on outgoing hospital phone line and run while callers are put on hold. Engage with public about health and find ways to promote community wellness events and activities.
- Advertise its staff and services in the local newspaper so that people will be reminded of the care close to home. Looking back decades ago, doctors and clinics advertised these services. I notice that many people aren't even familiar with the medical staff and types of medical testing available, r.e. mammograms, scans, labs, etc.
- Not sure
- I can't think of anything.
- More screening for cancer.
- They do a wonderful job.
- The hospital and clinic are a treasure to have so close to home. Just continue to offer services because you all have saved my family members' lives.
- Offer more staff opening to be filled when needed and not majorly postponing hiring because one person wants to wait a complete month when needs/help of staff is needed in every department. Why make other staff suffer from short staffing and struggle worse than just hire an applicant as soon as the need is there and all demands have been met!
- I love Dr. Sunga and Dr. Chatto, but they will be retiring or lessening hours. We need to recruit younger dr to be ready to fill in hours. I know two that have moved into our county that would be willing to work part/time. You need to find a way to work them in. We are missing out on a great asset. Have them start in emergency care. Give Dr. Sunga and Chatto a break.
- Maybe an exercise program with an inside walking track especially for the elderly and those who are disabled.
- Make some updates and upgrades to be more tech savvy.
- The board needs to tell Roby Williams it's time to go home.
- Make sure employees are well educated.
- Nothing, it seems they are doing a good job, they have gotten better the last few years.

APPENDIX B

SOURCES OF DATA

- Professional Advisory Committee Meeting – Annual Rural Health Clinic Program Evaluation
- CAH Annual Meeting
- <https://dph.illinois.gov/data-statistics/vital-statistics/birth-statistics.html>
- <https://data.illinois.gov/organization/department-of-public-health>
- <http://www.census.gov/>
- <https://www.countyhealthrankings.org/explore-health-rankings/illinois/hardin?year=2022>
- <https://www.countyhealthrankings.org/explore-health-rankings/illinois/pope?year=2022>
- <https://dph.illinois.gov/content/dam/soi/en/web/idph/publications/idph/data-and-statistics/vital-statistics/death-statistics/Death-demographics-2021.pdf>
- Southern Seven Health Department – IPLAN 2020-2025