

**HARDIN COUNTY GENERAL HOSPITAL
HOSPITAL-WIDE POLICY**

Title: PATIENT'S BILL OF RIGHTS

Policy Number: 120

Regulation:

Effective Date:9/27/00

Med Staff:

Admin:

I. POLICY

ALL PATIENTS SHALL:

1. Be treated with respect and dignity at all times, regardless of circumstances.
2. Be treated impartially with regard to accommodations and medical treatment regardless of race, creed, sex, national origin, religion or ability to pay.

HAVE THE RIGHT, WITHIN THE LAW TO:

1. Refuse to talk to or see anyone connected with the hospital, or those connected with the hospital that are not involved with direct patient care.
2. Be examined and interviewed in reasonably private surroundings with a member of their own sex present during certain parts of the exam.
3. Be placed in protective privacy when deemed necessary for personal safety.
4. Have the right to request transfer to another room if patient is justly uncomfortable due to habits of patient sharing room.
5. Have the right for his/her medical record to be handled discreetly with only those involved in patient care having access to the information unless legal authorization has been obtained.
6. Be guaranteed that the source of payment for their hospital stay be treated as confidential.
7. Have the right to an explanation in terms he/she can understand as to the procedures he/she will be subjected to and any possibilities of side effects that could happen.
8. Have a right to refuse any treatment that he/she feels is not necessary.
9. Have the right to a clear, concise explanation of his/her prognosis before treatment prior to being asked to give consent to any procedure.
10. Have the right to question the status of any and all personnel involved with patient care.
11. Have the right to request a consultant regarding his/her condition at the request and expense of the patient.
12. Have the right to have contact with visitors outside of the facility by phone or during the designated visiting hours which are 1:00 p.m. to 7:30 p.m. daily. Parents may stay with their children through 12 years of age 24 hours a day, if deemed necessary. Relatives may stay with critically ill patients if deemed necessary by attending physician.
13. Have the right to leave Hardin County General Hospital regardless of condition as long as patient signs a form releasing the hospital and personnel from all responsibilities.
14. Have the right to refuse transfer to another facility unless patient has been told why the

transfer is necessary and all transfer arrangements have been made.

15. Have the right to be told by the attending physician when the physician decides that patient will be discharged from the hospital.
16. Regardless of type of pay, have the right to an explanation of itemized bill for services rendered while a patient in Hardin County General Hospital.
17. Have the right to assistance from designated personnel in helping patient obtain financial assistance to cover expenses of hospitalization.
18. Be informed of hospital rules and regulations as they apply to the conduct of the patient.

PATIENT RESPONSIBILITIES FOR:

1. Providing, to the best of their knowledge, accurate and complete information about present complaints, past illnesses, hospitalizations, medications and other health related matters.
2. Reporting unexpected changes in the patient's condition to the responsible practitioner.
3. Asking questions when they do not understand what they have been told about the patient's care or what they are expected to do.
4. Following the treatment plan developed by the practitioner and expressing any concerns they have about their ability to follow the proposed course of treatment. The hospital will make every effort to adapt the treatment plan to the patient's specific needs and limitations.
5. The outcomes if they refuse treatment or fail to follow the practitioner's instructions.
6. Notifying the treatment facility if they are unable to keep scheduled appointments.
7. Making sure that they take care of all financial obligations as soon as possible.
8. Following the hospital's rules and regulations concerning patient care and conduct.
9. Being considerate of other patients and hospital personnel by not making unnecessary noise, smoking or causing distractions.
10. Respecting the property of other persons and that of the hospital.

II. DEFINITIONS

III. RESPONSIBILITY

IV. EQUIPMENT

V. PROCEDURES

INFECTION CONTROL: N/A

VI. DOCUMENTATION