



# Client Intake Form

## Client Information:

First Name

Last Name

Phone #

## Billing Address:

Street

Apt./Suite #

City

State/Providence

Zip/Postal Code

Country

## Pick-Up Address: (If Different From Billing)

Street

Apt./Suite #

City

State/Providence

Zip/Postal Code

Country

## Delivery Information:

First Name

Last Name

Phone #

## Delivery Address:

Street

Apt./Suite #

City

State/Providence

Zip/Postal Code

Country

## Special Instructions:

Requested Pick-up  
Time:

AM  
PM

Requested Drop-  
off Time

AM  
PM

## Special Requests: (Diet Restrictions, Medical Needs)

For air travel, a "Certificate of Health", also known as a "Fit for Travel Certificate", dated no more than 10 days prior to the travel date is required for each pet.

For domestic ground transportation, a "Fit for Travel Certificate" is recommended. Proof of Rabies Vaccination is required.

#### Pet 1 Information:

Name	Breed		Age
Certificate of Health Available?	Yes	No	
Proof of Rabies Vaccination?	Yes	No	
Has this pet ever bitten anyone?	Yes	No	

#### Pet 2 Information:

Name	Breed		Age
Certificate of Health Available?	Yes	No	
Proof of Rabies Vaccination?	Yes	No	
Has this pet ever bitten anyone?	Yes	No	

#### Pet 3 Information:

Name	Breed		Age
Certificate of Health Available?	Yes	No	
Proof of Rabies Vaccination?	Yes	No	
Has this pet ever bitten anyone?	Yes	No	

#### Pet 4 Information:

Name	Breed		Age
Certificate of Health Available?	Yes	No	
Proof of Rabies Vaccination?	Yes	No	
Has this pet ever bitten anyone?	Yes	No	

By signing below, I certify that the information provided is accurate, to the best of my knowledge. I understand that DIG Transports requires a health certificate, a.k.a. "Certificate of Health" and "Fit for Travel", for all animals that will be transported by air and highly recommends that one be provided for all animals transported by ground. **Proof of Rabies Vaccination is required for all transports.** If a health certificate is not available for a domestic (within the 48 contiguous U.S.) ground transport, DIG Transports, at their sole discretion, may forego this requirement under the full understanding that, other than for reasons of neglect or gross negligence, they will not be held liable for any unknown or expressed, health related issues arising from the transport of listed animal(s).

**Cancellation Policy:** By signing below, I understand that, should I cancel my booking for any reason within 72 hours of scheduled pickup, \$250 of my deposit, plus any processing fees and/or expenses (i.e. Airline Ticket(s)) incurred by DIG Transports, are non-refundable. All refunds may take 5-7 business days to process. Full deposit amount can be applied to future bookings, within 90 days of original travel date.

(Client Signature)

(Date)