



Installing new countertops is a construction process, and some noise and dust should be expected. If you'll be living in your home while your new countertops are being installed, plan accordingly to minimize disruption. You will receive a 4 hour window of our crew's arrival the day prior to your installation.

BEFORE WE ARRIVE

- Cover the installation area's vents to contain dust and debris from entering them.
- Create a clear path through your home for easy access to the installation area.
- Remove all items from your base cabinets.
- Move all breakables such as lamps, vases, mirrors, wall hangings, antiques or other valuables that are directly in the installation area and within a 5-foot distance surrounding the area.

DURING INSTALLATION

- The homeowner or contractor will need to be on site to allow entrance to the property, or a lockbox or key must be provided.
- For your safety, please remain outside of the room that our installers are working in.
- All pets must be contained in a separate area and children cannot enter the installation area under any circumstances.
- If countertop seams are required, there is an epoxy that is used that will create a very strong smell. This will be temporary, but it could affect those that have sensitivities. To try and contain fumes, we advise shutting off your air conditioning/heating while we are there. If you have any windows that can be opened, that will help create a cross draft to help with ventilation. If you have pet birds, they will need to be moved into a separate area that has good ventilation and a door to keep the fumes away from them.
- Our installers need to concentrate on the installation, so we ask that you avoid asking any questions when they are in the process of installing your tops. Any questions can be asked when they are going outside to retrieve tools or materials needed for your installation or after the installation is complete.
- Our installers will clean the immediate area and leave the job site in "broom-clean" condition. You should expect residual dust to settle for approximately 3 days after the installation. It is safe to use a household vacuum or wet cloth to clean this from your tops or surrounding areas.
- If you have granite, your tops will be sealed. Quartz is non-porous therefore does not require sealant to be applied.

Thank you for allowing us to provide you with your new countertops.

Builder's Choice Marble and Granite

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