



Builder's Choice Marble and Granite (hereafter referred to as BCMG) provides a One-Year Limited Non-Transferable Warranty on the workmanship of Natural Stone and Quartz countertops.

This Warranty includes:

- Natural Stone and Quartz permanently installed for residential use.
- Any defects caused by the fabricator during fabrication or installation that are not inherent to the stone itself, such as scratches, chips or stains. All natural characteristics are outlined in The Natural Stone Institute manual located by going to https://www.naturalstoneinstitute.org/default/assets/file/consumers/2011_residential_countertop_module.pdf. Section 16 Page 8.
- Seam performance for up to one year, but not the seam appearance.

This Warranty does not include:

- This warranty covers only the repair or replacement of the affected countertop piece as determined to be defective by BCMG. No other cost, expenses, materials, damages or reimbursements associated with the damaged products are covered. Specifically, this warranty does not include costs for plumbing, gas, electrical, tile, wallpaper, painted surfaces or trim cost.
- Natural characteristics of stone such as, but not limited to, surface pitting, inclusions, fissures, variations in color, thickness, gloss level, texture.
- Damage due to physical abuse such as, but not limited to, excess weight, standing, sitting, walking on countertops, excess heat or fire, vandalism, or any Acts of God.
- Countertops moved from their original permanent placement.
- Staining due to chemicals being used, such as but not limited to, paint, stain, plumber's putty, oil, grease, acids, metal cleaners, oven cleaners and solvents.
- Seam performance is covered up to one year unless failure is due to inadequate support or out of level substructures. This includes insufficient overhang supports.
- Caulking.
- Installations for use in dormitories, exteriors, trains, recreational vehicles, boats or aircrafts are not covered.
- This warranty will be null and void if work is not paid for in full.

Should BCMG find that your tops require repair or replacement, the original Warranty date from day of installation remains in effect, not the day of repair or replacement.

You must call 804-744-0770 to request a service for a Warranty inspection.

Should BCMG find that damage is due to anything not covered under the warranty, a service trip charge may be incurred.



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