# Match By Lilette Terms of Use

# Last Updated December, 2021

Match By Lilette is owned and operated by Match By Lilette, Inc. ("we," "us," "our,"). By using the Website, you acknowledge that you have read and understood the most recent version of our Terms of Use; you also acknowledge that you accept and agree to be bound by these Terms of Use and all subsequent modifications thereof; and any additional terms disclosed to you if you purchase or have purchased additional features, products or services we offer on/with the Service(s).

Your privacy is important to us. We will not disclose your photos or identifying information without your permission to prospective matches, nor theirs to you.

Match by Lilette reserves the right, in our sole discretion, to change these Terms of Use at any time. Such changes will become effective upon notification, which we may effect by sending you notice by email and/or posting a revised Terms of Use on the Website, and your use of the Services after such notice constitutes acceptance by you of the changes. You agree to review the Terms of Use periodically to be aware of any such revisions.

If you do not accept and agree to be bound by these Terms of Use, please do not use the Website or any of the Services. By using the Website or any of the Services, you are agreeing to be bound by these Terms of Use and each of the other agreements specifically incorporated by reference.

## **Eligibility**

You must be 18 years of age or older to visit, register, or use in any manner the Services. By visiting or using the Website, or accepting the Terms of Use, you represent that you are 18 years of age or older and that you have the right, authority, and capacity to enter into these Terms of Use and to abide by all of the terms and conditions of these Terms of Use. All information supplied when registering must be accurate, true and complete in all respects. You may not authorize others to use your membership, and you may not assign or otherwise transfer your account to any other person or entity.

#### **Term**

This Agreement will remain in full force and effect while you are a member of Match By Lilette. You may terminate your membership at any time, for any reason, effective upon receipt of your written notice of termination by our customer support staff.

Upon termination you shall receive a refund, pro rata, of any paid fees that we have received from you. Notwithstanding your membership being terminated, this Agreement will remain in full effect.

#### Communication

We may use your email address or phone number to contact you about important changes to the Services or special offers. By subscribing to our Services, you hereby consent to receive emails, text messages and/or phone calls in connection with the provision of the Services. Standard messaging and data rates may apply. You must notify us in advance if you cancel or change your e-mail or mobile phone number attached to your account. To do so, please contact the Customer Success team at support@matchbylilette.com

#### **Interactions with Your Matchmaker**

Successful matchmaker collaborations are only possible when clients trust their matchmakers' strategies and choices. Our matchmakers are also dating coaches. They will provide individual dating coaching sessions on a monthly basis.

You acknowledge that matchmaking/coaching is a comprehensive process that may involve different areas of your life, including work, finances, health, relationships, education and recreation. You agree that deciding how to handle these issues, incorporate dating principles into those areas and implementing choices is exclusively the your responsibility.

We love to celebrate our clients' success stories. We may share quotes or feedback from your experience publicly, but we will not reveal or share any identifying information without your permission.

#### **Interactions with Other Users**

You are fully and solely responsible for your communications and interactions with other users.

You agree and understand that Match By Lilette is not obligated to review the backgrounds of its users. Match By Lilette makes no guarantees as to number or frequency of matches made through your use of the Services. Also, we do not guarantee, warrant, endorse, or imply compatibility with any current or future users. You agree that it is your responsibility to take reasonable precautions in all actions and interactions with other users of the Services; this is especially important if you decide to meet in person. In absolutely no event shall Match By Lilette be held liable for any damages, in any form, arising out of or relating to your or anyone else's conduct in connection with the use of the Services. This includes, without limitation, that we will not be held liable for any mental instability, emotional distress, or bodily injury whether

indirect, direct, incidental, or accidental arising out of or relating to your or anyone else's conduct in connection with the Services.

#### No Guarantees

Match By Lilette does not guarantee that using the Services will result in meeting someone offline or online, and we do not guarantee that using the Services will result in any type of relationship or relationship potential between you and another person or group of people. We do not guarantee your compatibility, offline or online, with any other users of the Services, whether recommended, suggested, or not.

You are solely responsible for creating and implementing your own physical, mental and emotional well-being, decisions, choices, actions and results arising out of or resulting from the Matchmaker's/Coach's relationship and interactions with the Matchmaker/Coach.

# **Limitation of Liability**

YOU UNDERSTAND AND AGREE TO USE THE WEBSITE AND ITS RELATED SERVICES AT YOUR OWN RISK. OUR SERVICES ARE PROVIDED ON AN "AS IS" BASIS WITHOUT REPRESENTATIONS OR WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF TITLE, NON-INFRINGEMENT, OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE WARRANTIES WHICH ARE INCAPABLE OF EXCLUSION UNDER LAW.

MATCH BY LILETTE PROVIDES PERSONAL MATCHMAKING SERVICES AND TOOLS TO SINGLES AND OTHER SIMILARLY INTERESTED INDIVIDUALS. YOU ACKNOWLEDGE THAT USE OF THE SERVICE IS AT YOUR OWN RISK. WE DO NOT REPRESENT OR ENDORSE THE ACCURACY OR RELIABILITY OF THE INFORMATION PROVIDED BY ANY USER. YOU ACKNOWLEDGE THAT ANY RELIANCE UPON ANY SUCH INFORMATION SHALL BE AT YOUR SOLE RISK. YOUR CONTINUED USE OF THE SERVICES NOW, OR FOLLOWING THE POSTING OF NOTICE OF ANY CHANGES IN THESE TERMS OF USE, WILL CONSTITUTE A BINDING ACCEPTANCE BY YOU OF THESE TERMS OF USE, OR ANY SUBSEQUENT MODIFICATIONS.

## **Termination or Modifications**

Match By Lilette reserves the right, whenever, to end, discontinue, terminate, temporarily or permanently stop in part or in full the Website and Services, with or without notice. You are

agreeing that Match By Lilette shall not be liable to you or any other party for ending, discontinuing, suspending, terminating or permanently stopping the Website or Services. Match By Lilette reserves the right to modify the Website whenever we choose, at our sole discretion.