

Terms & Conditions

Before working with No End Nutrition, you will be asked to read and sign a Terms of Engagement contract providing further information on how we work and the expectations of us both. This contract must be signed and returned prior to the first consultation.

 PAYMENT

Payments must be made via BACS 24 hours before the commencement of the programme. If paying by payment plan, these will be due every four weeks and invoices will be raised and emailed as a reminder. BACS details will be made available prior to programme commencement.

CANCELLATIONS

You are required to pay for sessions that are missed or cancelled with less than 24hrs notice. A 100% cancellation charge applies if appointments are cancelled with less than 24hrs notice. Non-attendance of an appointment will also be charged in full.

If you do need to cancel an appointment please let No End Nutrition know at the earliest convenience so we can reschedule your appointment. You can do this by emailing noendnutrition@gmail.com

It is your responsibility to have a working internet connection for consultations via zoom, and FaceTime. Full consultation charges will apply for scheduled sessions that are unable to connect.

CONFIDENTIALITY

The confidentiality of our clients is treated seriously at No End Nutrition. There are however, some limits and exceptions to confidentiality.

If I have serious concerns about your safety or the safety of another person, our confidentiality policy may be adjusted.

At your initial consultation you will be asked to provide your GP’s contact details, as someone we may contact. No End Nutrition keeps a record of your name, contact details and dates and times of appointments. No End Nutrition is required to keep brief notes about the focus of your work, which are kept securely. Any reports produced by No End Nutrition to evaluate the service contain anonymised data and will not contain any identifying information of clients. Please refer to our Privacy Policy on the website for more details.

COMPLAINTS & CONCERNS

If you have any concerns or problems with the service provided, you may raise this by emailing noendnutrition.co.uk and we will support you in finding a resolution.

SCOPE OF PRACTICE

Nutritional Therapy is the application of nutrition science in the promotion of health, peak performance and individual care. Nutritional therapy practitioners use a wide range of tools to assess and identify potential nutritional imbalances and understand how these may contribute to an individual’s symptoms and health concerns. This approach allows us to work with individuals to address nutritional balance and help support the body towards maintaining health.

Nutritional therapy is recognised as a complementary medicine and is relevant for individuals with chronic conditions, as well as those looking for support to enhance their health and wellbeing. Practitioners consider each individual to be unique and recommend personalised nutrition and lifestyle programmes rather than a ‘one size fits all’ approach.

No End Nutrition will never recommend nutritional therapy as a replacement for medical advice and will always refer any client with ‘red flag’ signs or symptoms to a medical professional. No End Nutrition work alongside medical professionals and communicate with other healthcare professionals involved in a client’s care to explain any nutritional therapy programme that has been provided.

No End Nutrition REQUEST THAT OUR CLIENTS NOTE THE FOLLOWING:

The degree of benefit obtainable from nutritional therapy may vary between clients with similar health problems and following a similar Nutritional therapy programme.

Nutritional advice will be tailored to support health conditions and/or health concerns identified and agreed between both parties.

Nutritional therapists are not permitted to diagnose, or claim to treat, medical conditions.

Nutritional advice is not a substitute for professional medical advice and/or treatment.

Your Nutritional Therapist may recommend food supplements and/or functional testing as part of your nutritional therapy programme and may receive a commission on these products or services.

Standards of professional practice in nutritional therapy are governed by the GNC Code of Conduct.

This document only covers the practice of nutritional therapy within this consultation, and No End Nutrition will make it clear if they intend to step outside this boundary by referring you to other specialist consultants.

THE CLIENT UNDERSTANDS AND AGREES TO THE FOLLOWING:

I am responsible for contacting my GP about any health concerns.

I give permission for you to contact my GP regarding any agreed aspects of my case.

If I am receiving treatment from my GP, or any other medical provider, I should tell him/her about any nutritional strategy provided by my Nutritional Therapist. This is necessary because of any possible reaction between medications and the nutritional programme.

It is important that I tell my Nutritional Therapist about any medical diagnosis, medication, herbal medicine, or food supplements, I am taking as this may affect the nutritional programme.

If I am unclear about the agreed nutritional therapy programme/food supplement doses/time period, I should contact No End Nutrition promptly for clarification.

I must contact No End Nutrition should I wish to continue any specified supplement programme for longer than the original agreed period, to avoid any potential adverse reactions.

Recording consultations using any form of electronic media is not permitted without the written consent of both me and No End Nutrition.