



CAPITAL REGION FISHING CHARTERS

Booking Policy

Capital Region Fishing Charters

Purpose

This booking policy explains how trips are reserved, confirmed, changed, cancelled, and operated. It is intended to give clients clear expectations before booking and to support safe, professional trip management.

Booking overview

Trips are booked directly through Capital Region Fishing Charters and are confirmed once the required deposit or payment has been received and the requested date has been accepted.

General operating notes

All trips are subject to weather, water conditions, boat safety limits, guide availability, and client compliance with safety rules and required paperwork.

Making a Booking

- Clients should provide their preferred date, trip type, group size, and contact information when requesting a booking.
- Bookings are not considered final until the operator confirms the date and the required deposit or payment has been received.
- The operator may decline a booking if requested dates are unavailable or if the trip requested cannot be operated safely.

Deposits and Payment

- A \$100 deposit is required to hold the requested date.
- Remaining balances, if any, are due as directed by the operator before or at the time of the trip.
- Accepted payment methods and final pricing will be confirmed during the booking process.
- If payment terms are not met, the booking may be cancelled or released to another client.

Waivers and Client Information

- All participants must complete any required waiver and provide requested safety or emergency contact information before participating.
- Parent or guardian consent is required for minors.
- Bookings may be delayed, refused, or cancelled if required forms are incomplete or important safety information is withheld.

Arrival and Trip Readiness

- Clients should arrive on time at the agreed meeting location and be prepared with weather-appropriate clothing, footwear, and any personal items identified in pre-trip instructions.
- Late arrival may shorten the trip and, in some cases, may be treated as a no-show if the delay makes safe operation impractical.
- The guide may refuse participation to any person who appears impaired, unsafe, or unwilling to follow instructions.

Weather and Safety Conditions

Client safety comes first. Trips may be changed, shortened, rescheduled, or cancelled due to weather, water levels, wind, lightning, visibility, mechanical issues, or any condition that makes the trip unsafe in the guide's judgment.

Operator Cancellations or Changes

- If the operator cancels a trip for weather or safety reasons, the client may be offered a rescheduled date or a refund according to the terms given at booking.
- The operator may also modify launch locations, trip duration, or the trip plan where needed to maintain safety or improve operating conditions.

Group Size, Minors, and Conduct

- All bookings are subject to boat capacity, safe loading limits, and the operating format of the trip.
- Minors must follow the business's working-with-minors policy and may need to be accompanied depending on age and trip conditions.
- Unsafe, aggressive, or disrespectful behaviour may result in the trip being ended without refund where appropriate.

Catch Expectations and Trip Outcome

Fishing success can never be guaranteed. Bookings are for a guided experience, not a guaranteed catch result. Trip conditions, fish activity, weather, and seasonal patterns can affect the experience.

Guide Authority

The guide has final authority on all safety decisions, including departure, return time, location changes, use of equipment, and trip termination if required for safety or policy compliance.

Questions or Changes

Capital Region Fishing Charters
Phone: (506) 259-2566
Email: capitalregionfishingcharters@gmail.com

This is a general booking policy template and may be updated as needed to reflect business practices, trip types, or operational requirements.