

CHRISTIE MIKELL, PSY.D., LP
LICENSED CLINICAL PSYCHOLOGIST
Great Lakes Psychology Group

CANCELLATION POLICY

Regular, consistent attendance to therapy appointments is necessary for the therapeutic process to work. Once a therapy session is scheduled, that time is specially reserved for you, and I will make myself available to you during that time. In the event of a cancellation, I require at least 24 hours before your appointment time. This allows others who are waiting for an appointment to be scheduled in that appointment slot. When appointments are cancelled with less than 24 hours notice, I am not able to offer that slot to others who may need it. I understand that special or unavoidable circumstances may cause you to cancel within 24 hours. Please contact me directly regarding any concerns you may have.

Late Cancellations (less than 24 hours notice): \$50.00

No Call/No Show (cancellation without notice): \$100.00

Please be aware that insurance will NOT pay for Late Cancellation or No Show fees. The Cancellation and No-Show fees are the sole responsibility of the patient and must be paid in full.

ATTENDANCE POLICY

Timely attendance to your sessions is also a vital component of the therapeutic process. Regardless of Telehealth or In-Person sessions, I will be available at your appointment time and for the first 15 minutes of the session. If you are later than 15 minutes, I will no longer be able to see you and your session will be marked as a no-show. *Please let me know ASAP when you believe that you will be running late to an appointment.*

In the event that you have three no-shows, you will be subject to lose your recurring appointment in my schedule and I will no longer hold a slot for you each week. If attendance to therapy sessions continues to be an issue, this may result in discharge from my practice.

Any questions or concerns regarding these policies should be directed to me during your session, by phone (248-629-0578), or by email (drchristiemikell@gmail.com).