VITROLENS LIMITED WARRANTY CERTIFICATE

VITROLENS TECHNOLOGIES, INC.

SWITCHABLE PRIVACY GLASS PRODUCTS

Purchaser: _____ **Delivery Date:** _____

Project Name: _____ **Project Location:** _____

This Limited Warranty Certificate ("Warranty") is issued by VitroLens Technologies, Inc. ("VitroLens") to the original purchaser of the VitroLens switchable privacy glass products identified above. This Warranty applies only to the products identified on the associated quotation, order acknowledgment, or invoice and is subject to the terms, conditions, limitations, and exclusions contained herein.

1. Warranty Coverage

VitroLens warrants to the original purchaser that the covered products will be free from defects in materials and workmanship under normal use and service during the applicable warranty period, subject to the terms, conditions, and exclusions of this Warranty.

Covered Products	Warranty Period
Laminated PDLC Privacy Glass	Two (2) Years
Insulated Glass Units (IGUs) with PDLC	Two (2) Years
PDLC Privacy Film	One (1) Year
Controllers and Power Supplies	Two (2) Years

Extended warranty programs are available at additional cost for qualifying projects.
Warranty coverage begins on the earlier of: delivery to the purchaser, or thirty (30) days after shipment from VitroLens.

2. What Is Covered

This Warranty applies only to the original purchaser unless otherwise agreed to in writing by VitroLens. Covers: electrical failure of the PDLC film or controller under normal operating conditions; delamination of the PDLC interlayer caused by manufacturing defects; defects in materials or workmanship; failure of factory-installed electrical busbars or connections; and failure of insulated glass seals caused by manufacturing defects (IGU products only). VitroLens may, at its sole discretion, repair, replace, or issue a credit for the defective Products; replacement or repaired Products are warranted only for the remainder of the original warranty period.

NON-STANDARD FABRICATION:
Customer-requested glass constructions that do not conform to applicable ANSI/GANA standards or fabricator recommendations are limited to one (1) warranty remake per affected unit during the applicable warranty period. Following that remake, VitroLens shall have no further warranty obligation for that unit arising from the non-standard construction.

3. Exclusions

Installation / Handling	Sealants / Chemicals	Electrical Issues	Environmental Conditions
• Improper installation or glazing methods • Failure to follow VitroLens installation instructions • Improper storage or handling • Edge damage after delivery • Mechanical abuse, impact, or vandalism	• Exposure to incompatible sealants, adhesives, or chemicals • Exposure to boric-acid-based products, incl. certain epoxy anchoring systems • Contact with solvents, harsh cleaners, acids, or alkalis • Conductive or incompatible glazing gaskets	• Incorrect supply voltage or frequency • Improper wiring or grounding • Unauthorized modifications to controllers or wiring • Damage from power surges, lightning, or external electrical conditions	• Water intrusion from installation conditions • Condensation from building conditions • Excessive humidity/temperature outside specified conditions • Natural disasters or force majeure events
Other Exclusions • Labor costs for removal or reinstallation • Freight/shipping costs after initial delivery	• Normal optical variations incl. slight haze, tint, or color variation	• Minor visual imperfections not visible from six (6) feet under normal lighting	• Products installed by non-certified/unauthorized installers when certification is required

4. Color and Optical Variation

PDLC products are manufactured using specialized liquid crystal materials and laminated glass processes. Minor color, haze, or optical differences may occur between production batches, replacement units, previously installed materials, and adjacent glass panels. Such variations are inherent characteristics of PDLC privacy glass and are not considered manufacturing defects under this Warranty.

5. Installation Requirements

To maintain Warranty coverage, Products must be installed, commissioned, and operated in accordance with VLT-TM-001 and all approved project documentation. Electrical connections must be completed by a licensed electrician; Products must be stored in a dry, temperature-controlled environment prior to installation; approved sealants, gaskets, and glazing materials must be used; shop drawings and electrical layouts must be approved prior to fabrication when applicable. VitroLens reserves the right to deny warranty claims where installation practices contributed to the failure.

6. Warranty Claim Procedure

The purchaser shall provide: original invoice or proof of purchase; photos and videos of the issue; product identification information; installation date; description of operating conditions; and access for inspection if requested. All claims must be submitted in writing within thirty (30) days of discovery of the alleged defect. Warranty claims should be directed to VitroLens Technologies, Inc. - Email: contact@vitrolens.com - Website: www.vitrolens.com

7. Limitation of Liability

VitroLens' liability under this Warranty is limited solely to repair, replacement, or credit of the defective Products. VitroLens shall not be liable for incidental damages, consequential damages, loss of use, loss of profits, project delays, labor costs, or damages to surrounding materials or systems. Maximum liability shall not exceed the original purchase price of the defective Products supplied by VitroLens.

8. No Other Warranties	9. Extended Warranty Options	10. Governing Law
Except as expressly stated herein, VitroLens makes no other warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose.	Extended warranty programs may be available for qualifying projects, subject to approved installation methods, environmental review, maintenance, and additional fees. Contact VitroLens prior to purchase.	This Warranty shall be governed by and construed under the laws of the State of Texas.