

## TRAINER PROFILE

# Pei Pei Choa



**Name:** Choa Pei Pei

**HRD Corp Trainer ID:**  
51080

**Contact Number:**  
012-8210597

**Email:**  
wusensespei@gmail.com

## Academic Qualification

Qualification	Academic Institution	Year Awarded
Diploma in MLVK Facial & Body Treatment	National Vocational Training Council Malaysia (NVTC)	1996
Diplome International CIDESCO	Comite International d'Esthetique De Cosmetolog Zurich	1996
Diploma in Beautician	Clara International Beauty Treatment Centre Therapy Academy	1993

## Professional Qualification

Professional Certification	Certification Body	Year Awarded
HRD Corp Accredited Trainer #51080	HRD Corp	2025
Latihan Tenaga Pengajar (SKK #S103413528)	Kementerian Sumber Manusia	2024
Certified REIKI Master (Level 3)	REIKI Master: Yogesh Thakar	2024
Certified City Guide (Blue Badge – Level 3)	Kementerian Pelancongan Seni dan Budaya Malaysia	2022
Certified In-House Guide (Geopark Langkawi)	Lembaga Pembangunan Langkawi (LADA)	2022

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# Pei Pei Choa



Choa Pei Pei is a seasoned hospitality and wellness professional with over 30 years of international experience. She has held key leadership roles including General Manager of boutique hotels and overseen the operations of luxury holiday residences and wellness centers—managing a portfolio of 26 spas across Malaysia, Japan, China, Indonesia, Singapore, and onboard a U.S.-based cruise line.

Driven by a deep passion for holistic well-being, Pei Pei has curated and facilitated transformative wellness retreats that integrate therapeutic practices and mind-body healing. She is a certified massage therapist, licensed cosmetologist, and Reiki Master, with a strong commitment to integrative wellness.

In addition to her hospitality and wellness credentials, Pei Pei is a certified Blue Badge and licensed Tour Guide under the Ministry of Tourism, Arts and Culture Malaysia (MOTAC) since 2022. This certification allows her to deliver culturally rich and immersive travel experiences to both domestic and international guests.

She is fluent in English, Mandarin, and Cantonese, with intermediate proficiency in Bahasa Melayu—enabling her to connect effectively with diverse clients and teams across Asia.

# Years of Career Experience

Current Company	:	Training And Skills Solutions
Position	:	Sales & Marketing Manager / Accredited HRDC Trainer
Year From	:	May 2025
Year To	:	Present

## Previous Companies

Company	Position	Year From	Year To
Wu Senses	Freelance Tour Guide	2022	2025
Geo Training Studio	Student Affairs Specialist	2021	2022
La Villa Langkawi	General Manager	2020	2021
Wu Senses Sanctuary Langkawi	Owner	2013	2020
Wu Senses Boutique Spa Langkawi	Owner	2007	2012
Sanctuary Spa (Ritz Carlton Langkawi)	Spa Director	2011	2011
Takano Yuri Beauty Clinic	Trainer – Product Launching	2011	2011
Mission Hill Golf & Spa Resort, China	Spa Consultant	2003	2003
Mandara Spa (Malaysia & Indonesia)	Operations Manager	2000	2003
Mandara Spa Sdn Bhd (Miami USA)	Opening Spa Consultant	2000	2000
The Datai Langkawi	Spa Director	1999	2000
Cosmoprof International (S) Pte Ltd	Area Spa Manager	1998	1999
Hotel Sedona, Ria Bintan Island	Spa Manager	1997	1998
Shangrila Hotel Sentosa Island	Spa Manager	1996	1997
Shiseido Kuala Lumpur	Beauty Therapist	1995	1996



## Suggested Training Topics

No	Training Programs	Duration
1	Fostering Teamwork and Collaboration (Teambuilding Program)	1 or 2 Days
2	Relaxation Techniques for Stress Management and Focus	1 or 2 Days
3	Hospitality Secrets: Mastering Customer Service Excellence	1 or 2 Days
4	Hospitality Image Excellence: Grooming & Hygiene Essentials	1 or 2 Days
5	Service with EQ: The Power of Emotions & Personality Styles	1 or 2 Days
6	Service Solutions: Practical Problem Solving for Service Industry	1 or 2 Days
7	Professional Telephone Etiquette	1 or 2 Days
8	Effective Communication Skills	1 or 2 Days
9	Spa Management Stage 1, 2, 3	1 or 2 Days
10	Mandarin Classes	Flexible

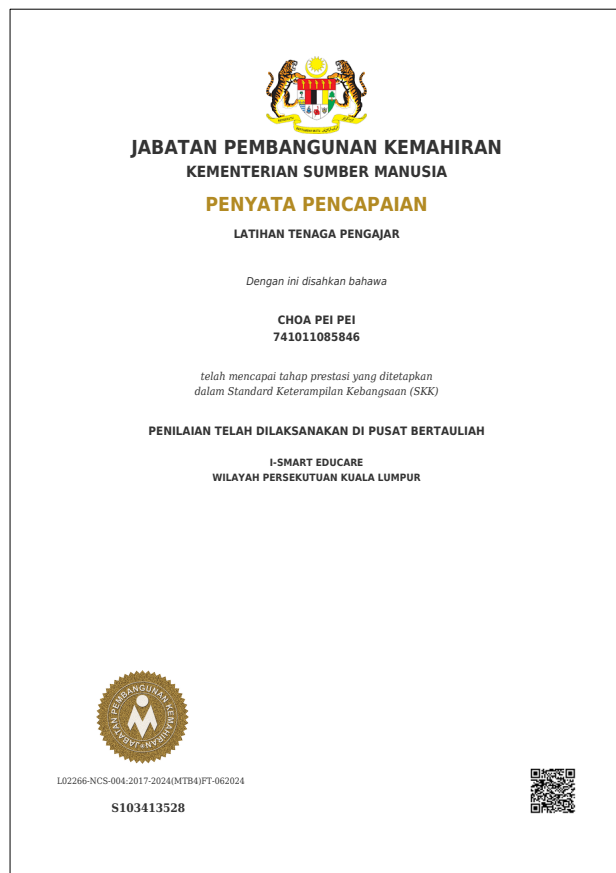
## Certificates



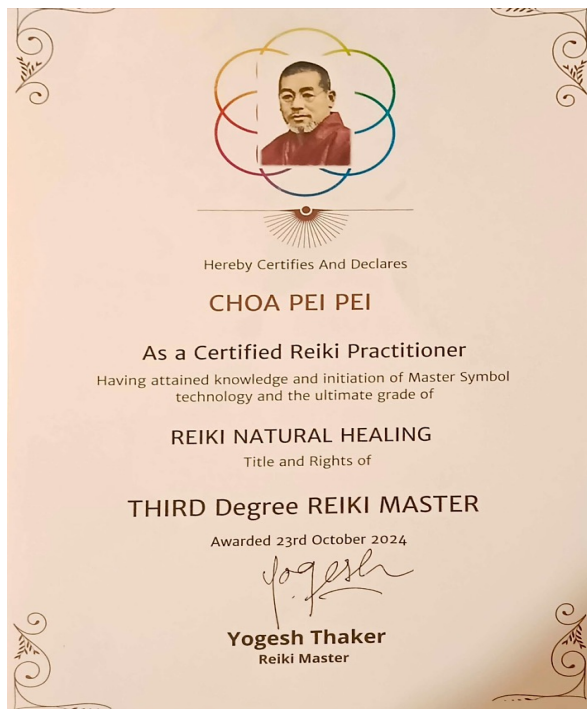
# Certificates



Accredited Trainer: HRD Corp



Latihan Tenaga Pengajar:  
Kementerian Sumber Manusia



Certified Reiki Practitioner:  
Yogesh Thaker Reiki Master



Certified City Guide:  
Kementerian Pelancongan Seni dan Budaya