



The Nature Nursery Montessori Ltd

Duty of Candour Report

2021 - 2022

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report describes how The Nature Nursery Montessori Ltd has operated the duty of candour during the time between May 2021 and May 2022.

| Type of unexpected or unintended Incident | Number of times this has happened |
|--|-----------------------------------|
| Someone has died | 0 |
| Someone has permanently less bodily, sensory, motor, physiologic or intellectual functions | 0 |
| Someone's treatment has increased because of harm | 0 |
| The structure of someone's body changes because of harm | 0 |
| Someone's life expectancy becomes shorter because of harm | 0 |
| Someone's sensory, motor or intellectual functions is impaired for 28 days or more | 0 |
| Someone experienced pain or psychological harm for 28 days or more | 0 |
| A person needed health treatment in order to prevent them dying | 0 |
| A person needed health treatment in order to prevent other injury | 0 |

As a service, we continually monitor our practice. Although we have not been required to follow the duty of candour procedure in this reporting session, we have ensured that the appropriate measures are in place.

We would inform the families affected by the incident, apologise to them and offer to meet with them. Following any occurrence like this, there would also be a period of review within the organisation in order to determine the exact circumstances around what happened in order to learn from it.

What has changed as a result?

No changes were required during this period.