



Cleaning Technician

About Hearts of Hospitality

At Hearts of Hospitality, our mission is simple but powerful — bringing families back to the dinner table.

We believe home should be a place of peace, comfort, and support, and our Cleaning Technicians are the heartbeat of that mission.

We don't just clean homes — we care for them. We bring compassion, trust, and a calming presence into every space we enter, helping families feel lighter, more supported, and more at ease in their everyday lives.

The Role

The Cleaning Technician is a detail-oriented, heart-led professional who takes pride in creating clean, welcoming, and peaceful spaces for families.

This role blends efficiency, care, and high standards — ensuring homes look, feel, and function beautifully after each visit.

You'll work independently or with a team depending on the day, following HOH cleaning systems and checklists that support consistency and excellence. From weekly rhythms to deep cleans, move-outs, and seasonal refreshes, your work helps families breathe easier and come home to a space that feels truly cared for.

What You'll Do

Home Cleaning & Reset

- Complete high-quality residential cleaning services using HOH training, systems, and checklists.
- Clean and reset kitchens, bathrooms, living areas, bedrooms, and floors with attention to detail and care.
- Assist with deep cleans, move-outs, post-construction cleans, and seasonal refreshes.
- Ensure client homes are left tidy, peaceful, and completed with high standards every time.

Client & Home Care

- Respect client preferences, privacy, and personal belongings.
- Communicate any household notes, changes, or concerns clearly with leadership.
- Maintain a positive, calm, and compassionate presence in every home.

Teamwork & Communication

- Work collaboratively with teammates to complete services efficiently.
- Support fellow team members when schedules are tight or when extra hands are needed.
- Maintain communication with the HOH leadership team throughout the day for updates, quality checks, and support.

Quality & Safety

- Follow all HOH safety guidelines for equipment use, products, and home entry.
- Care for cleaning equipment properly — vacuums, mops, tools, and supplies.
- Ensure accurate notes, key handling, and home-entry procedures are followed.

Who You Are

You're a caring, reliable professional who takes pride in helping families feel supported through a clean, peaceful home.

You have:

- Exceptional attention to detail
- A heart for service and compassion for others
- Strong communication skills
- Reliability, integrity, and consistency
- The ability to work independently once trained
- A positive attitude and willingness to learn
- Respect for confidentiality and client boundaries

Requirements

- Valid driver's license & reliable transportation
- Smartphone for timekeeping, routes, and updates
- Physically able to bend, lift, carry vacuums, and perform cleaning tasks
- Comfortable working on your feet for several hours
- Must pass a background check
- Availability Monday–Friday, with occasional optional weekends

Details

- **Hours:** Full-time or Part-time (flexible scheduling available)
- **Compensation:**
 - Training Period: Starting at \$16/hour
 - After Graduation: Commission-based pay averaging **\$20–\$27/hour**
- **Location:** Fargo–Moorhead area and surrounding communities
- **Reports To:** Field Manager & Hearts of Hospitality Leadership Team

Why Join Hearts of Hospitality

At Hearts of Hospitality, hospitality is love in action.

Our team is known for compassion, connection, and true care — both in the homes we serve and within our own community.

As a Cleaning Technician, you'll receive:

- Hands-on paid training
- A supportive, uplifting team culture
- Opportunities to grow into leadership, specialty roles, or new service areas
- Work that genuinely makes a difference for local families

Together, we create homes filled with peace — and work that fills the heart.