

## Fall 2020 Credit- Refund and illness policies

Please be aware of the following policies:

- 1- Cirquetastic has the right to cancel any programs with insufficient registration on week prior to program start date.
- 2- Cancellation of a registration prior to classes commencing will receive a full refund (less a \$30 administration fee per cancellation)
- 3- After your first class, Cirquetastic maintains a NO REFUND policy on all of our fees to ensure proper safety and staffing for our classes.
- 4- After the first class of the session, refunds are issued for medical reasons only and a medical certificate or doctor's note must be provided. Medical cancellations will receive a pro-rated refund (less a \$30 admin. Fee)
  
- 5- Please stay home if you are sick.** If a participant is showing any symptoms listed on the *Health and Wellness Screening Checklist*, they will not be permitted entry to facility. ***As a temporary measure for our Fall 2020*** session A and B, we will provide a non-refundable credit to your account towards the next session. To receive a credit, we must receive written notice PRIOR to class time. Spots in the class are reserved for the registered participant for the entirety of the session. We feel this temporary illness policy finds a fair balance between giving our customers confidence in their commitment to Cirquetastic, while also maintaining the integrity of our business operations.
  
- 6-** In the event that Cirquetastic must cancel program offered at our facility due to unforeseen circumstances that are beyond our control (including coach illness, extreme weather, power outage, gas leak, global pandemic, etc.) we will provide a non-refundable credit. ( to be placed towards next session) ***Only credits available.***