



TERMS OF SERVICE, WAIVER & LIMITATION OF LIABILITY

By accessing the website, scheduling an appointment, or using any pest control services provided by **Gordo's Pest Management & Property Services** ("the Company"), the undersigned Client acknowledges and agrees to the following Terms of Service, Waiver, and Limitation of Liability.

1. Agreement to Terms

The Company reserves the right to modify these Terms at any time. Continued use of Services constitutes acceptance of any updates. The Services are intended for competent adults residing in Nova Scotia.

2. No Guarantee of Results

Pest control results may vary due to environmental conditions, surrounding infestations, and property maintenance. The Company does not guarantee complete or permanent pest eradication but guarantees professional application using industry-approved products.

3. Assumption of Risk

The Client acknowledges that pest control treatments may involve chemicals, traps, exclusion methods, and related risks including allergic reactions, odours, staining, temporary pest activity, and possible property damage.

4. Limitation of Liability

To the fullest extent permitted by law, the Company shall not be liable for indirect, incidental, consequential, special, punitive, or exemplary damages. Total liability shall not exceed the lesser of the service fees paid or CAD \$250.

5. Release & Waiver

The Client releases and discharges the Company, including employees, contractors, and affiliates, from claims or damages arising from Services provided, except where caused solely by gross negligence or willful misconduct.

6. Client Responsibilities

The Client agrees to follow all preparation and aftercare instructions, disclose pets or medical sensitivities, prevent access to treated areas, and maintain sanitary conditions to reduce pest recurrence.

7. Pet Safety and Responsibility

The Client accepts full responsibility for supervising pets and monitoring bait stations or treated areas. The Company shall not be liable for illness, injury, or death of pets resulting from exposure to bait products or treatments.

8. Indemnification

The Client agrees to indemnify and hold harmless the Company from liability, damages, claims, or expenses arising from negligence, omissions, or failure to follow instructions.

9. Conduct & Non-Disparagement

The Client agrees not to make defamatory or disparaging remarks regarding the Company, its employees, subcontractors, or Services.

10. Copyright & Intellectual Property

All website content, graphics, logos, and materials remain the property of the Company or its licensors and may not be reproduced without written permission.

11. Website Disclaimer

The website and its content are provided “as is” without warranties of any kind. Use of the website is at the user’s own risk.

12. Suspension & Cancellation

The Company reserves the right to suspend or terminate Services at any time without liability. Cancellation may result in immediate payment of outstanding balances.

13. Third-Party Links

The Company is not responsible for the content, accuracy, or practices of third-party websites linked from its website.

14. Governing Law & Jurisdiction

These Terms are governed by the laws of Nova Scotia and applicable federal laws of Canada. Any disputes shall be resolved exclusively in Nova Scotia courts.

CLIENT ACKNOWLEDGEMENT

By signing below, the Client confirms they have read, understood, and agreed to these Terms of Service, Waiver, and Limitation of Liability.

Client Name: _____

Property Address: _____

Phone Number: _____

Email Address: _____

Client Signature: _____

Date: _____

Company Representative: Cameron Gordon — Owner / Operator