



**BG Enterprises**



# 2020 Capability Statement





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# Australian Family Owned & Operated



# Company Profile .

B&G Enterprises (NSW) Pty Ltd

Is a multidisciplinary Trade Services Company:

With over **50 Years** (Est 1969.) of being an Australian Family Owned & Operated Business we have the Knowledge - Skill & Manpower to facilitate multiple Complex & intricate project.

We employ Over 50 Full-Time Personnel that we manage with our company wide implemented management system AROFLO & Ready Track to assist us with delivering our clientele with our above & Beyond Service.

We work with clients and partners across the Private, Constructions, Local & Australian Government Infrastructure Sectors.

Our in-house specialist skills, with our team's combined experience and knowledge and our versatile range of modern plant and equipment allows greater flexibility, adaptability and capacity to manage both planned and unplanned construction challenges.

## Scope & Capacity -

B&G Enterprises have industry specific accreditations coupled with our experience which provides us with the opportunity to offer our clients an all-round solution to their Private, Local Government Council and infrastructure projects.

- Plumbing
- Electrical
- Building
- Carpentry
- Industrial Plumbing
- Asset Maintenance

## Our Mission -

B.G. Enterprises' mission is to provide an outstanding and professional service based on a foundation of never compromising on quality or safety. In our spirit of continuous improvement, we continually strive to not only meet but consistently exceed our Customers' expectations in every aspect of our work.

# Our Values

Our values are what guide us as individuals, as a team, and as a company.

## Integrity

Our reputation is built on being people of our word; we work hard to create and maintain relationships based on mutual trust.

## Respect

Everyone with whom we engage contact will always be treated with the utmost respect and courtesy.

## Pride

We're proud of the work we do for our community and are committed to upholding the good name of our industry.

## Quality

From the materials we use, to the management systems we engage, to the individuals we choose to have on our team, quality is always our watchword.

# From Humble Beginnings

In the early 1960s, Penrith locals Barry and Margaret Gunton poured their energies and entrepreneurial spirit into establishing a business which would come to be known as BG Plumbing. Unafraid of hard work, the couple's down to earth manner, honesty and transparency combined with their quality workmanship soon saw their business thrive.

Under Barry's leadership, B.G. Plumbing continued to grow, including investing in the expansion of its trade services in the 1980s.

It was during this time that Barry was thrilled to welcome his eldest son Grahame into the firm, seeing him join as one of their many top tradespeople. Barry was equally delighted when, following his retirement in 1997, Grahame and his wife Michelle took control of operations, re-launching the brand as B.G. Enterprises (NSW) Pty Ltd in 2000.

## Today.

This strong family business continues to flourish.

We are the proud winner of the 2016 Local Business Awards – Trades Category and continue to provide maintenance services to government agencies, community housing associations, real estate offices, and asset managers in addition to commercial and large scale government infrastructure projects.





# Our People -

# Director's message

At BG we have built our business from our family values of **“doing what is right”** that flows throughout our company.

With our people being the core of our business , we are committed to ensuring the safety and continuous training of all our teams, Giving our valued client's industries best practice .



## **Grahame Gunton** Managing Director

Grahame is a 2nd Generation Licensed Plumber - Gas Fitter & Business Owner.

Grahame has over 35 + Year's experience in providing complete Trade services to Government Housing, Asset Maintenance Clients , Local Council & Australian Government Infrastructure Projects.





**Ryan Connor**  
Operations Manager



**Jayne Gunton**  
Electrical Administration



**Elissa Gunton**  
Projects Administration



**Mark Jones**  
Snr Maintenance Supervisor



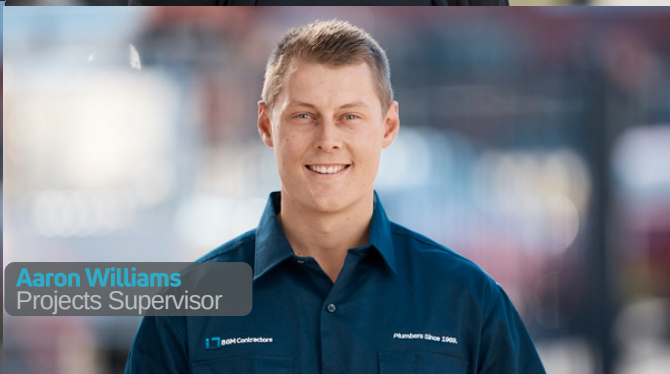
**Jay Manuel**  
Plumbing Supervisor



**Kristy-Lee**  
Office Manager



**Jack Cullen**  
Snr Projects Supervisor

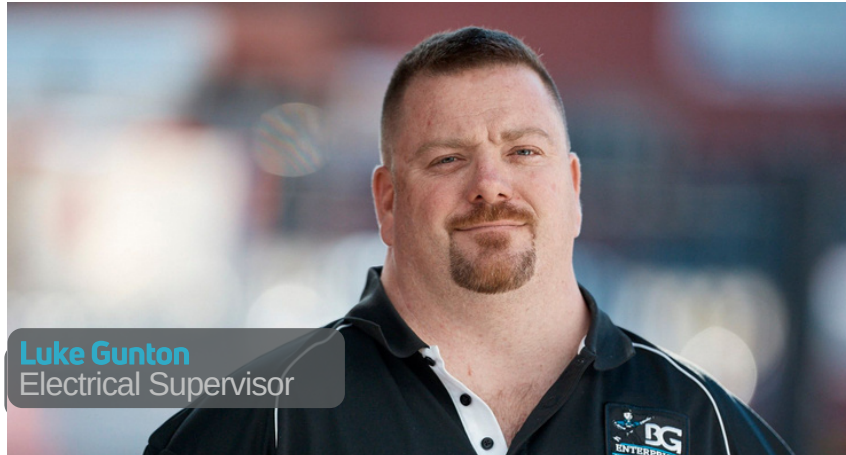


**Aaron Williams**  
Projects Supervisor



**Michelle Gunton**  
Manager / Partner

Michelle has over 25 + Years Experience overseeing the management & administration team.



**Luke Gunton**  
Electrical Supervisor



**Matthew Gunton**  
CEO -Infrastructure/Projects



**Mathew Meinke**  
Supervisor



**Kimberly Perry**  
Office Administration



**Brittany Mullins**  
Office Administration

# Asset Maintenance

The Complete Package

## Plumbing

With one of the largest Plumbing Maintenance Teams in the greater western Sydney area we offer a quick response to our clients 24/7, some clients under contract this response is must be met within 1 hour. We have the back up of over 50 years' experience in the trade and with our large factory holding most items and equipment to make safe and repair urgent work that is requested.

We currently have many contracts in which we provide a preventive maintenance service from tap repairs through to Hydrant and Fire service inspections. This type of service are customised to our clients' needs to keep their assets in a safe and working condition. This type of work is fully documented and entered into our data base for any clients reporting needs.

Some of the Plumbing services we provide are:

**Water, Gas, Drainage, Stormwater, Preventative & Planned Maintenance, Blocked Drains, CCTV & Water Jetting, Hot Water, Backflow Prevention, Thermostatic Mixing valves, Fire Services.**



THERMANN™

BG  
ENTERPRISES

BG  
ENTERPRISES  
PRO-TECH SERVICE

# Asset Maintenance

The Complete Package

## Electrical

We can offer a quick response to our clients 24/7, some of our Contract Clients Require this response is met within 1 hour. Our large factory holds essential items and equipment to make safe and repair urgent work that is required from our Customers.

Level 2 Accredited Service Provider Working in the Greater Western Sydney area, we are able to complete Level 2 Electrical work for Cat1 – Disconnect and reconnect, Cat 2 - Underground, Cat 3 – Overhead and accredited security installers.

**Level 2 Accredited Service Provider, Test Tagging, Emergency Lighting , Power & lighting Circuits, Data and Communication , R.C.D / Safety Switches , Alarms , Switch Boards , Fault Finding , C-Bus.**



# Asset Maintenance

The Complete Package

## Building

Our Building team at B&G Enterprise Deliver full refurbishments, managing procurement, design, client direct contractors and on-site implementation including working towards defect free completion. Project Management: Design development and up front engagement for large-scale rollout feasibility and implementation. Internal Resourcing: We employ all of our own team members internally, including site management, leading hands, site labour and carpentry, allowing us to control quality.

**Building Rectification works, Decking New Builds, Structural Integrity Checks, General Carpentry works, Amenities Building, Building Management, Personalised upgrades to existing structure, Emergency Make safe Building works.**





# Asset Maintenance Clients



# 24/7 - Call Centre

Experience the BG Difference.

- 1.** Over 50 years providing 24/7 maintenance services to NSW public housing providers
- 2.** Have provided clients like Wentworth Community Housing & Broadspectrum with a 24/7 after hours service for over 10 years
- 3.** 50 years of experience operating an in-house call centre for urgent calls.
- 4.** Backed up with our own competent admin & accredited trades people.
- 5.** An established office and administration team to keep everything running smoothly.
- 6.** Current generation IT system for tracking calls and jobs.

## Overview -

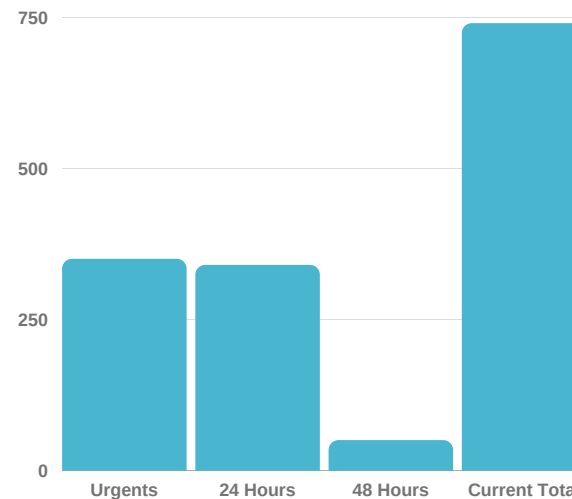
BG has over 50 years' experience providing a reliable after-hours emergency maintenance service to our NSW Housing Clients'.

In 2017, to increase our after-hours capability we partnered with The Message Centre (TMC). The Message Centre have been trained to our strict standards and made aware of our procedures including those to protect your clients privacy. Rest assured that a BG Supervisor and tradesman is always working with TMC should a need arise for a matter to be escalated.

We have the people, the processes and the infrastructure in place to ensure all your calls are received and actioned appropriately.

As can be seen in the table, we have a demonstrable ability handle a large volume of after-hours calls.

Current Average After Hours - Yearly Volume ( No. of Calls)





We have the **People**, the **Processes** and the **Infrastructure** to ensure your after hours obligations to you're clients will be met.





# Bathroom Renovations

Creating the perfect Oasis -  
From Concept to Completion

B&G Enterprises is a Multi-Trade Services Award Winning Company Specializing in Plumbing, Electrical, Carpentry & Bathroom Transformations. Over 50 years B&G Enterprises has completed over 1000 bathroom renovations giving us unmatched experience and knowledge that you can trust. Our award-winning team have the ability to turn your dream bathroom into a reality. Your very own Project Manager will guide you at every step in the process, assisting with colour, style, and functionality, suggesting the best products to suit your lifestyle and budget.

Since 1969.

**“ We collaborate with our clients' to create the most beautiful bathrooms. ”**

**Since 1969.**





# Our Division -

## BGM Contractors - Industrial Plumbing

BGM Contractors is the Construction/Industrial Plumbing division of parent company B&G Enterprises (NSW) PTY LTD. BGM was formed by (managing director) Grahame Gunton's son Matthew Gunton.

From the beginning BGM Contractors key focus was to provide Tier 1 & Tier 2 construction contractors with an established Civil plumbing service. From Day one - site establishment to final demobilization of the project BGM is classed as a project partner not only for the beginning or end of a project but the entirety length of our clients project. BGM have one of the highest Client satisfaction rating in the industry for our -

Quick response for emergency situations - to our 5 decades of knowledge in the plumbing industry our clients feel entrusted with our expertise in the plumbing field. B&G Enterprises (NSW) P/L Trading as BGM Contractors have over 10 years of experience in the infrastructure sector - working on projects worth over and above \$4 Billion AUD BGM contractors continues to be one of the fastest growing and most relied upon construction plumbing services available for Australia's Largest Civil Construction Contractors.

50 Years of True Expertise and Knowledge Coupled with our Parent Company we employ over 50 + Full-Time employees.

We are your Project Partners.

### What BGM Contractors do:

Site Establishment & Mobilization , Temporary Plumbing works , HDPE Welding (EF&Butt) , Gas Installations, Sewer Connections & Disconnections, Tunnel Feed tank & pump installation, Hydrant Systems, Open Cut Mine Water & Deluge lines, Tunnel Fit out, Hydro-Static Pressure Testing, Complete 24/7 Site Maintenance, Backflow Testing



## Our Clients -

**JOHN  
HOLLAND**

**CPB**  
CONTRACTORS



**Downer**  
Relationships creating success

**SAMSUNG**  
SAMSUNG C&T



**Transport  
Sydney Trains**

**Ghella**  
1894

**LAING O'ROURKE**

**Hanson**

**BGM Contractors**



# Current Highlight Projects -

## WestConnex - Stage 3B - Rozelle Interchange Iron Cove Link & Western Harbor Tunnel

Client: John Holland & CPB contractors Joint Venture JHCPB JV

Value: -Ongoing

Scope: Complete Project Plumbing Requirements

Start: Q1 2019

Project Details: Stage one- construction of the M4-M5 Link Tunnels, tunnels between the New M4 at Haberfield and the New M5 at St Peters and stub tunnels to the Rozelle interchange. The contractor on this stage is Lendlease Samsung Bouygues Joint Venture (LSBJV). This stage is being managed by Sydney Motorway Corporation. Stage two - construction of the Rozelle Interchange and Iron Cove Link. The contractor on this stage is John Holland and CPB Contractors Joint Venture. This stage is being managed by Roads and Maritime Services. The Rozelle Interchange and Iron Cove Link is the part of the M4-M5 Link and will provide a new underground motorway interchange to City West Link and provide an underground bypass of Victoria Road between Iron Cove Bridge and Anzac Bridge, with links to the future Western Harbour Tunnel. The interchange in Rozelle will be mostly underground and located at the site of the old Rozelle Rail Yards. By building the interchange mostly underground, the project will deliver new active transport options in Rozelle and up to 10 hectares of new open space.



# Western Sydney Airport - Bulk Earthworks

Client: CPB Contractors Lendlease Engineering Joint Venture CPBLL JV

Value: -Ongoing

Scope: Site Establishment - Project wide support Plumbing infrastructure pipelines , HDPE Welding, Water , gas , sewer , Storm water Services

Start: Q1 2020

Project Details: The Bulk Earthworks contract was awarded to CPB Contractors and Lendlease Joint Venture (CPBLL JV) in August 2019. This work involves significant design and construction responsibilities, including moving around 25 million cubic metres of earth to support construction of the major elements of the airport, such as the runway and terminal. Works will also include: survey, investigation and salvage works, vegetation clearing, removing of existing roads, fencing and redundant utilities, construction of temporary site facilities (site offices, carparks and access roads), installation of permanent and temporary drainage



# Parramatta Light Rail - Stage 1 - Infrastructure Works

Client: CPB Contractors & Downer Group Joint Venture CPBD JV

Value: -Ongoing

Scope: Ongoing

Start: Q2 2019

Project Details:

Parramatta Light Rail is one of the NSW Government's latest major infrastructure projects being delivered to serve a growing Sydney. Light rail will create new communities, connect great places and help both locals and visitors move around and explore what the region has to offer. Stage 1 will connect Westmead to Carlingford via the Parramatta CBD and Camellia with a two-way track spanning 12 kilometres, and is expected to open in 2023. The route will link Parramatta's CBD and train station to the Westmead Precinct, Parramatta North Growth Centre, the new Bankwest Stadium, the Camellia Town Centre, the new Powerhouse Museum and Riverside Theatres, the private and social housing redevelopment at Telopea, Rosehill Gardens Racecourse and three Western Sydney University campuses. By 2026, around 28,000 people will use Parramatta Light Rail every day and an estimated 130,000 people will be living within walking distance of light rail stops. In October 2017, the NSW Government announced the preferred route for Stage 2 which will connect Stage 1 and the Parramatta CBD to Ermington, Melrose Park, Wentworth Point and Sydney Olympic Park along a nine-kilometre route.

# Corporate Governance -

At B&G Enterprises, we take our business, cultural, environmental and social responsibilities and obligations seriously. Our policies define our business ethics and our procedures ensure that our behaviours, operations align with our values and ethical standards to meet and exceed the expectations of our stakeholders.

We are customer focused and we strive to surpass our client's expectations.

We are committed to consistently producing high quality products and services by ensuring our compliance with relevant Laws, Regulations, Codes of Practice and Standards and Specifications. Our systems are designed to monitor and control while operating a philosophy of continual improvement in quality and performance.

Our focus on competency awareness and training, work health & safety and environmental and sustainability initiatives foster the development of our company values within our organisation.

# Our Management System -

## **Health and Safety AS/NZ 4801**

Our business depends on the occupational health and safety of our employees. Our system ensures our business practices are in compliance with legal requirements, and focuses on improving employee safety and welfare.

## **Quality - ISO 9001**

Our management system is aimed at improving our customer satisfaction levels, and defines a proper set of procedures that ascertains whether our customer satisfaction levels are being met. We achieve this by monitoring and controlling our business processes which directly affect the quality of the products and services we provide. Our system aids in identify hazards, assessing them, and evaluating the risks. From here we are able to eliminate the risks or implement controls aimed at protecting our people and keeping our workplace a safe one.

## **Environmental - ISO 14001**

Environmental sustainability can be challenging for any businesses. Our management system allows us to grow without harming the environment in any way. We can determine the environmental impacts our practices and processes have, and implement the necessary protection measures to reduce the effects.

- B Cert certified management system AS/NZ 4801
- B Cert certified management system ISO 9001
- B Cert certified management system ISO 1400 1
- Contractor licence #L9631
- Master Plumber Association of NSW #G082
- Building Code Compliance #002827

# Training & Development -

The Pathway to your Trade

B&G Enterprises have formed our own dedicated training organisation to assist the tradesmen of tomorrow with their apprenticeship today "BG Training Organisation maintain a secure online induction database for all of our employees and subcontractors. Each direct and indirect employee working for BGE has their own profile to record their qualifications, licences, VOC's, SOA's and inductions

BGE employees are trained in various WH&S courses including but not limited to White Card Induction, Manual Handling, Chain of Responsibility, Drugs & Alcohol Awareness, Traffic Management Control, Confined Space, Asbestos Awareness, Working Near a Live Electrical Apparatus, Senior First Aid and Environmental Awareness. Our team also possess specific Water, Gas, Electrical, Carpentry & Building,Rail and Road qualifications..



## Community & Stakeholder Engagement -

B&G Enterprises is a Multi Award Winning Company committed to implementing consistent and best practice stakeholder and community engagement practices. We will actively research, identify and implement a preferred platform for the project's stakeholders and local community and this can be tailored to suit individual needs to ensure that all stakeholders are consulted on a level that they understand.

B&G Enterprises will engage with the community and stakeholders in a timely, open, honest and inclusive manner that offers complete transparency to all involved.

B&G Enterprises will actively listen to ensure that we understand individuals needs, expectations, perceptions, how best their needs and expectations can be managed.

B&G Enterprises recognise the importance of the stakeholder and community engagement, so as to realise the broader social, environment, and economic commitments and to strengthen the success of the project.

B&G Enterprises - Delivering 100's of Toilet Paper Rolls & Easter Eggs to our Wentworth Community Housing Clients during the Covid-19 Outbreak April 2020



# Health & Safety -

Safety is more than a rule –  
it underpins everything we do.

Keeping our people safe is our absolute priority and the most important component we work to. Acknowledging the challenges inherent within construction industry, the management of critical risk is one of our key strategic initiatives.

Our Safety Necessities framework provides a hierarchy of control that seeks to eliminate the risks involved in seven key areas that can cause serious injury if they are not clearly understood and managed:

- **Working at heights**
- **Working in and around mobile plant**
- **Working with temporary works**
- **Working with live services**
- **Working near live traffic**
- **Cranes and lifting operations**
- **Electrical work**

As a company, we do not compromise on our Safety Necessities.

# Protecting Our People & Customers

Since 1969.






### **B&G Enterprises**

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**Since 1969.**