

PagerDuty is an agile incident management solution that integrates with ITOps and DevOps monitoring stacks to improve operational reliability and agility for organizations. From enriching and aggregating events to correlating them into actionable alerts, PagerDuty streamlines the incident management lifecycle by reducing noise and resolution times. With hundreds of native integrations with operations and ticketing tools, as well as automated scheduling, advanced reporting, and guaranteed reliability, PagerDuty enables organizations globally to deliver the uptime needed for critical apps and performance demands of every user.

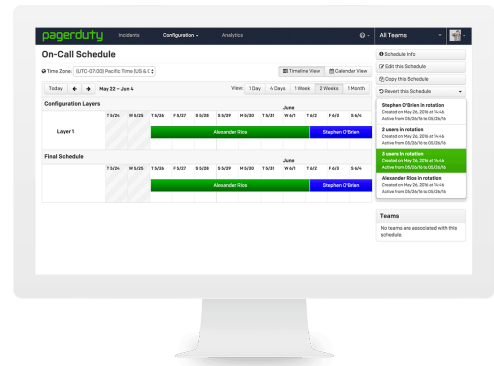
Here are the newest innovations we released just this past quarter, to continuously deliver a great user experience and value to our customers.

PagerDuty Service Group

Makes it easy to represent the actual layers you monitor, manage, and operate as Services in PagerDuty, whether those layers are specific applications, individual microservices in an application's architecture, or shared infrastructure.

PagerDuty Common Event Format (PD-CEF)

Normalizes events from multiple integrations into common fields. PD-CEF is currently available for Splunk, AWS CloudWatch, DataDog, Nagios and Sensu integrations to represent events in one common, easy to read format. This structured format will allow you to correlate similar items across integrations and better understand the events from your environment.



Revert a Schedule

Allows users to revert their schedules to a previous version, to avoid a situation where a user may accidentally alter their on-call rotations in ways they didn't expect.

New Native Integrations

From infrastructure monitoring, ChatOps, ITSM, we've expanded PagerDuty's ecosystem of native integrations.

Developer Enhancements

New features highlight our commitment to developer success and deliver even more flexibility to DevOps teams seeking to integrate custom tools and applications.



Slack - Acknowledge and resolve incidents immediately and deliver real-time response with our certified integration - without ever leaving Slack.



ServiceNow - With the certified ServiceNow integration, teams can react as soon as a ticket is generated in ServiceNow to deliver optimal service levels across an organization.



AWS CloudWatch - Trigger incidents and ensures the right response when metrics cross thresholds across customer-run applications and AWS components.



API v2 - Access our rich Developer Portal with interactive documentation, and extend PagerDuty functionality with custom or out of the box add-ons.



Custom Event Transformer - Convert a payload sent by any tool that can send an HTTP request, to a payload understood by PagerDuty.