

THE FASTEST PATH TO INCIDENT RESOLUTION

PagerDuty is an agile incident management solution that integrates with ITOps and DevOps monitoring stacks to improve operational reliability and agility for organizations. From enriching and aggregating events to correlating them into actionable alerts, PagerDuty streamlines the incident management lifecycle by reducing noise and resolution times. With hundreds of native integrations with operations and ticketing tools, as well as automated scheduling, advanced reporting, and guaranteed reliability, PagerDuty enables organizations globally to deliver the uptime needed for critical apps and performance demands of every user.



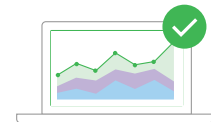
GROUP AND TRIAGE EVENTS

Automatically centralize, group, and enrich all events in a single hub. Suppress irrelevant alerts and reduce alert noise.



ALERT AND COLLABORATE

Involve the right team every time. Enlist additional responders and customize schedules, escalations, and alert delivery.



RESOLVE AND LEARN

Fix your problem fast, then view granular reports to analyze system efficiency and employee agility.

With the certified Slack integration, ITops, DevOps, NOC and HelpDesk teams can work together to keep the systems and applications they support up and running. Teams can acknowledge and resolve PagerDuty incidents directly in a Slack channel, delivering real-time response to critical issues.

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slack



Developer



NOC



Helpdesk



IT Ops



On-Call Scheduling



Automatic Escalations



System & User Efficiency

Certified

Connect Slack to the PagerDuty Incident Management Platform by installing the certified integration from the Slack App Directory.

Secure Communication

With minimal user setup, PagerDuty seamlessly creates a secure connection with Slack.

Truly Bi-Directional

Acknowledge and resolve actions in Slack and see updates in the associated PagerDuty Incident.

Reduce Mean Time to Respond

Leverage the 150+ integrations supported by PagerDuty to instantly create an incident notification in a Slack channel.

Reduce Mean Time to Repair

Create incidents in Slack that are routed directly to PagerDuty and sent to the responder on call.

Guaranteed Reliability

Alerts sent to PagerDuty are guaranteed to be delivered.

No Cost Availability

Alerts sent to the PagerDuty Cloud infrastructure are automatically replicated across multiple cloud providers, data centers and availability zones.