



FLAT GLASS WINDOW FILM – DISCLOSURE & ACCEPTANCE OF RISK

WFANZ Certified Member – WWFA369 | Qualified Installers | Professional Workmanship

This document outlines important information regarding the inherent risks associated with installation, removal, curing, and ongoing care requirements. Please read carefully before signing.

THERMAL STRESS & GLASS RISKS

- Flat glass may contain invisible manufacturing defects, edge damage, inclusions, or stress.
- Application of film changes thermal absorption characteristics.
- Annealed, laminated, Low-E, tinted, and double-glazed units may carry increased risk of thermal stress breakage.
- Building movement, framing pressure, and environmental conditions may contribute to breakage.

FILM REMOVAL RISKS

- Removal of existing film may damage coatings, trims, silicone, paint, seals, or surrounding finishes.
- Existing adhesives may have permanently bonded to glass surfaces.
- Existing scratches, fabrication debris, or imperfections may become more visible.

VISUAL & CURING CHARACTERISTICS

- Temporary haze, moisture pockets, or optical distortion may occur during curing.
- Reflectivity and colour tone may change after installation.
- Minor imperfections may occur within accepted industry tolerances.

LIMITATION OF LIABILITY

The customer acknowledges that the services being performed involve inherent risks which may occur despite the use of professional industry-standard methods, materials, and reasonable care.

To the maximum extent permitted by law, the customer agrees that Shady Tintz shall not be held liable for:

- Pre-existing defects or weaknesses in glass, paint, trims, electronics, coatings, glazing systems, plastics, or substrates
- Thermal stress breakage
- Damage arising from aged, brittle, repaired, aftermarket, modified, or previously worked-on surfaces or components
- Failure of paint, coatings, adhesives, trims, demister lines, sensors, electronics, or regulators where such failure relates to pre-existing condition, age, manufacturing defect, environmental exposure, or prior repairs
- Unavoidable cosmetic imperfections that fall within accepted industry tolerances
- Damage occurring as a result of risks disclosed within this document and accepted by the customer

The customer acknowledges that certain risks cannot be completely eliminated even where all reasonable care and accepted industry procedures are followed.

Nothing in this agreement excludes rights or guarantees that cannot lawfully be excluded under Australian Consumer Law.

CUSTOMER INFORMATION PACK ACKNOWLEDGEMENT

- The customer acknowledges they have been provided with an information pack relating to:
 - Care and maintenance requirements
 - Warranty information
 - Industry accepted inclusions and tolerances
 - Expected curing and drying times
 - Product-specific aftercare requirements

CUSTOMER ACKNOWLEDGEMENT & ACCEPTANCE

- I have read and understood this disclosure document in full.
- I have had the opportunity to ask questions.
- I understand and accept the inherent risks associated with the requested works.
- I understand that frameless windows may require settling, adjustment, or altered operation after tint installation.
- I authorise Shady Tintz to proceed with the requested works under the conditions outlined above.

Customer Name:	
Vehicle / Vessel / Property:	
Registration / Address:	
Customer Signature:	
Date:	
Technician Signature:	