TRAVEL ITINERARY & RECEIPT

SINGAPORE AIRLINES
A STAR ALLIANCE MEMBER

Mr KLAUS LARSEN

KrisFlyer 8759472274

Dear Mr Klaus Larsen

We're thrilled to be welcoming you on board Singapore Airlines soon. In the mean time, you'll find your itinerary and conditions for your fare type attached to this e-mail. If you have any questions, don't hesitate to contact your local Singapore Airlines office. See you soon!

BOOKING REFERENCE: **DT4BPE**

Ticket number:	6182478573126
Date of Issue:	30 Jun 2026
Place of issue:	Online booking
IATA number:	05998370

1. SQ033 • San Francisco to Singapore — BUSINESS (D)

Non-stop • 17hrs 30mins

DEPARTING

SFO 20:15

San Francisco

Sunday 01 Nov 2026

San Francisco Intl Terminal

ARRIVING

SIN 05:45

Singapore

Tuesday 03 Nov 2026

Changi

STATUS: CONFIRMED

Singapore Airlines • SQ033

Airbus A350-900

Business

Checked baggage: 2 pieces

2. SQ706 • Singapore to Bangkok — BUSINESS (D)

Non-stop • 2hrs 25mins

DEPARTING

SIN 07:00

Singapore

Tuesday 03 Nov 2026

Changi Terminal 2

ARRIVING

BKK 08:25

Bangkok

Tuesday 03 Nov 2026

Suvarnabhumi Airport

STATUS: CONFIRMED

Singapore Airlines • SQ706

Airbus A350-900

Business

Checked baggage: 2 pieces

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3. SQ705 • Bangkok to Singapore

BUSINESS (D)

Non-stop • 2hrs 30mins

DEPARTING

BKK 09:40

Bangkok

Friday 20 Nov 2026

Suvarnabhumi Airport

ARRIVING

SIN 13:10

Singapore

Friday 20 Nov 2026

Changi

STATUS: CONFIRMED

Singapore Airlines • SQ705

Airbus A350-900

Business

Checked baggage: 2 pieces

4. SQ034 • Singapore to San Francisco

BUSINESS (D)

Non-stop • 14hrs 40mins

DEPARTING

SIN 19:55

Singapore

Friday 20 Nov 2026

Changi Terminal 3

ARRIVING

SFO 18:35

San Francisco

Friday 20 Nov 2026

San Francisco Intl Terminal

STATUS: CONFIRMED

Singapore Airlines • SQ034

Airbus A350-900

Business

Checked baggage: 2 pieces

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Payment details

KrisFlyer miles redeemed:

308,000 miles

Paid with credit/debit card:

USD 84.53

Card Details:

Visa Card - XXXXXXXXXXXX2279

Restrictions:
AGT1ASIWSAASQ*NONEND -BG SQ

	Miles
Ticket fare:	308,000
Sub-total in miles	308,000

	USD
Passenger Civil Aviation Security Service Fee	5.60
APHIS User Fee - Passengers	3.84
Immigration User Fee	7.00
Customs User Fee	7.39
Airport Development Levy	4.60
Passenger Service and Security Fee	18.60
Advance Passenger Processing User Charge	1.10
Advance Passenger Processing User Charge	1.10
International Arrival and Departure Fees	0.80
International Arrival and Departure Fees	0.80
Passenger Service Charge	33.70

Grand Total: 308,000 miles + USD 84.53

Manage booking — Select/Change your seats and meals, update your personal details, and more.

Check in — Online check-in is open 48 to 1.5 hours before your flight departs.

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IMPORTANT NOTICES

Documentation

(a) Please bring along the Ticket receipt during your travel and have all valid travel documents (e.g. visa and passport) with you. You may be required to produce appropriate identification before you are allowed to board our flight or that of any other carrier. You are solely responsible for complying with all government travel requirements and shall present all exit, entry and other necessary documents as required. If payment is made via credit and/or debit card(s), you may be required to present the credit and/or debit card(s) used for verification prior to your departure.

(b) Please note that the PNR and Ticket reference number should be kept confidential by you. You agree to be liable for all transactions made pursuant to the use of the PNR and Ticket reference number with or without your knowledge or consent. SIA will not be held liable for any loss, damage or expense incurred by you however caused, through any unauthorised disclosure or unauthorised use of your PNR and Ticket reference number.

Flight timings

Flight departure and arrival timings, including information regarding the airport terminal is available via the Flight Status page on our website. SIA flights departing from Singapore will depart from either Terminal 2 or Terminal 3, as indicated on your Ticket receipt. For SIA flights arriving into Singapore, the arrival terminal will be confirmed approximately 2 hours before the actual time of arrival. The arrival terminal information is available at www.singaporeair.com or www.changiairport.com/en/flight.html.

Changes to travel plans

For changes to your travel plans, please contact the Singapore Airlines office nearest to you. Service fees for bookings, ticketing and ticket changes may apply. Contact details and service fees details are available on our website www.singaporeair.com. For tickets sold in USA and only for flights departing from and arriving in USA, fees for cancellations made within 24 hours of initial ticket issuance may be waived.

Refusal of and limitation on carriage

(a) Right to refuse carriage:

We may refuse to carry you and/or your baggage, or may remove you and/or your baggage from a flight, if this is determined to be necessary or appropriate for safety or security reasons, or for the comfort and convenience of passengers.

(b) Denied Boarding due to late check-in, late boarding or overbooking:

You may be denied boarding if you do not check in or board your flight by the stipulated deadlines, or if the flight is overbooked. For the avoidance of doubt, the above is subject to the applicable laws and regulations, which will take precedence accordingly.

Governing terms and conditions

(a) Your carriage on, and other services performed by, SIA are subject to:

- provisions contained in the Ticket;
- the applicable laws and international conventions;
- our General Conditions of Carriage; and
- rules as may be published by us on www.singaporeair.com and/or issued to you, and in effect on the date of commencement of carriage or issuance of itinerary and receipt depending on the applicability, governing carriage of passengers and/or baggage and shall include but not be limited to any applicable fare conditions and applicable tariffs in force ("Carrier's Regulations").

For Singapore Airlines General Conditions of Carriage, please click on the link below:

http://www.singaporeair.com/en_UK/global_footer/conditions-carriage/

For Singapore Airlines Privacy Policy, please click on the link below:

http://www.singaporeair.com/en_UK/privacy-policy/

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For Singapore Airlines PPS Club and KrisFlyer Terms & Conditions, please click on the link below:

http://www.singaporeair.com/en_UK/ppsclub_krisflyer/termsconditions-kf/

For list of tax codes and their description, please click on the link below:

http://www.singaporeair.com/saar5/pdf/taxes/airport-taxes.pdf

(b) None of our agents, employees or representatives has the authority to alter, modify or waive any provision contained in the Ticket, our General Conditions of Carriage or our Carrier's Regulations.

(c) To the extent your carriage is performed by another carrier under our airline designator code, our General Conditions of Carriage apply. If you travel on any other carrier in the course of the transportation provided for in the Ticket that is not provided under our designator code, the other carrier's contract of carriage will apply to that portion of your journey.

Tickets

(a) We will not recognise for purposes of carriage any ticket purchased from or resold by any source other than SIA or its authorized agents.

(b) The price of your Ticket may include taxes (imposed by government authorities) and fees and surcharges (imposed by airport authorities or airlines). Such taxes, fees and surcharges are either included in the fare or shown separately on the Ticket receipt. Please refer to the List of Tax Codes Description for more information regarding taxes, fees and surcharges.

(c) Fare Types:

Each of the flight segments in your travel has its own fare type and comes with its own fare conditions. When you mix fare types, whether within the same cabin class or across different cabin classes, fare conditions for cancellation, booking change and no show will follow the more restrictive fare type. More information about fare types can be found at the following link: http://www.singaporeair.com/faretypes.

Baggage Policy

(a) Checked Baggage:

i. For interline and codeshare flights, the free checked baggage allowance and excess baggage charges of the other airlines operating those flights may differ from SIA's baggage policy.

ii. * Whenever the "piece" concept is applied, regardless of class of travel, the outside linear dimensions of each piece must not exceed 158cm (62 inches). #Each piece must weigh no more than 23kg for Economy and Premium Economy Class and no more than 32 kg for Business or First class/Suites.

iii. In line with local Occupational Health and Safety rules, each of your checked bags cannot exceed 32kg. You will be required to repack your bag if it exceeds 32kg. If you wish to transport a bag that is more than 32kg in weight, please contact your local Singapore Airlines office.

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iv. ^More information can be found at the following links:

a. Checked and cabin baggage - http://www.singaporeair.com/en_UK/travel-info/baggage/baggage-allowance/

b. Prepaid excess baggage charges - http://www.singaporeair.com/en_UK/travel-info/baggage/additional-baggage-charges/#Pre-purchase additional baggage

c. Pre-purchase excess baggage allowance can be bought when you retrieve your booking online - http://www.singaporeair.com/en_UK/plan-and-book/your-booking/managebooking/

v. Dangerous items which are prohibited by the Dangerous Goods Regulations of International Air Transport Association (IATA), the International Civil Aviation Association (ICAO) Technical Instructions, the applicable laws, regulations or orders of any jurisdiction to be flown from, to or over, our General Conditions of Carriage and/or Carrier's Regulations shall not be carried as, within, or, as part of your checked baggage.

vi. For further information on checked baggage restrictions, please refer to http://www.singaporeair.com/en_UK/sg/travel-info/baggage/baggage-restrictions/

(b) Cabin Baggage:

i. Economy and Premium Economy class cabin baggage is limited to 1 piece per passenger. First/Suites and Business class passengers are allowed 2 pieces per passenger. For safety reasons, cabin baggage must not exceed 115 cm (45 inches) in total linear dimensions and weigh not more than 7 kg (15 lb) each.

ii. Your cabin baggage may be weighed and measured and, if necessary, charged for in accordance with valid tariffs.

iii. We, and any other carrier on which you may travel, retain the sole discretion to determine, for purposes of crew and Passenger safety or comfort, whether any item of your baggage will be permitted in the cabin, should be carried as check-in baggage, or should not be carried at all.

iv. Various jurisdictions have implemented restrictions on the carriage of liquids, aerosols and gels in compliance with guidelines set by the International Civil Aviation Organization (ICAO).

v. Restricted items and dangerous items which are prohibited by the Dangerous Goods Regulations of International Air Transport Association (IATA), the International Civil Aviation Association (ICAO) Technical Instructions, the applicable laws, regulations or orders of any jurisdiction to be flown from, to or over, our General Conditions of Carriage and/or Carrier's Regulations shall not be carried as, within, or, as part of your cabin baggage.

vi. For further information on cabin baggage restrictions, please refer to http://www.singaporeair.com/en_UK/sg/travel-info/baggage/baggage-restrictions/.

Seating

Passengers may be allocated any seat on the flight in the class of service for which the ticket has been issued. Passengers who have pre-selected their seats or purchased specific seats are advised that such pre-selected or purchased seats are not guaranteed and may not be available in some cases, and SIA reserves the right to allocate another seat to the passenger, within the same cabin, in lieu of the seat pre-selected or purchased by the passenger earlier.

Meals

Meals will be provided on all SIA-operated flights, except for flights between Singapore and Kuala Lumpur on Premium Economy and Economy Class, subject to regulatory requirements.

If you have special dietary needs or are travelling with children, you may request for Special Meals via Manage Booking. Requests must be made between 24 to 56 hours before your flight departure.

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Travel Itinerary Sequence / No Show

(a) All the flight sectors in the Ticket must be used in sequence from the initial place of departure as shown on the Ticket. You must provide prior notification to us if you intend not to use any one or more of the flight sectors, or not to use the flight sectors in sequence. Upon receipt of such notification, we are entitled to recompute the fare in accordance with our General Conditions of Carriage and/or Carrier's Regulations, and you are liable to pay any fare difference. If you do not provide such prior notification or if you do not agree to pay such recomputed fare, we are entitled to cancel any unused flight sector(s) in the Ticket and void the portion of the Ticket corresponding to such unused flight sector(s), and provide you with a refund in accordance with Article 11 of our General Conditions of Carriage.

(b) If you made this purchase in Italy, please refer to our General Conditions of Carriage that is applicable to the Italian market at http://www.singaporeair.com/en_UK/global_footer/conditions-carriage-italian/.

(c) For change to travel itinerary sequence and / or notification on no show, please call our reservation and ticketing office or our 24-hour Reservations Call Centre (see http://www.singaporeair.com/en_UK/contact-us/ for contact details).

Air Passage Regulation

Transportation and other services to be performed by the carrier are subject to the carrier's General Conditions of Carriage, and other important notices which are delivered with the Ticket itinerary and receipt and form part of the Contract of Carriage. Please ensure that you have received these notices, and if not, contact the nearest office of the issuing airline or your travel agent to obtain a copy prior to the commencement of your trip.

If your journey involves an ultimate destination or stop in a country other than the country of departure, international treaties, known as the Warsaw Convention and the Montreal Convention, may be applicable. These conventions govern and, in some cases, limit the liability of carriers for death of or personal injury to passengers, and in respect to loss of or damage to baggage.

Any exclusion or limitation of liability in our favour, or in favour of any other carrier on which you may travel, shall apply to and be for the benefit of our agents, employees and representatives.

Passenger Data

The Passenger recognizes that personal data has been given to the carrier for various purposes including for making a reservation for carriage, obtaining ancillary services, facilitating immigration and entry requirements and other administrative, operational and regulatory aspects of the Passenger's carriage and travel, as well as making available such data to government agencies who may share such personal data with other government agencies or any other third parties which is beyond the control of the carrier. For these purposes the Passenger authorizes the carrier to retain such data and to transmit and disclose it to its own offices and to other companies including other carriers and/or the providers of such services or the relevant government agencies, in whatever country they may be located. The collection, use and disclosure of such data will be in accordance with the carrier's Privacy Policy, a copy of which may be obtained from any of the carrier's offices or from www.singaporeair.com. However, please note that government regulations in various countries worldwide may require that we provide information on or permit access to Passenger/customer data, which we will do in accordance with the terms of the carrier's Privacy Policy and applicable law.

Regulatory Notices

(a) NOTICE REQUIRED BY US DOT 14 CFR 221.105(a) ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATIONS OF LIABILITY

Passengers embarking upon a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that the provisions of an international treaty (the Warsaw Convention, the 1999 Montreal Convention, or other treaty), as well as a carrier's own contract of carriage or tariff provisions, may be applicable to their entire journey, including any portion entirely within the countries of departure and destination. The applicable treaty governs and may limit the liability of carriers to passengers for death or personal injury, destruction or loss of, or damage to, baggage, and for delay of passengers and baggage.

Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under an international treaty. For further information please consult your airline or insurance company representative.

(b) NOTICE REQUIRED BY EC REGULATION NO. 889/2002 AIR CARRIER LIABILITY FOR PASSENGERS AND THEIR BAGGAGE

This information notice summarises the liability rules applied by SIA as required by Community legislation.

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1. The Montreal Convention or the Warsaw Convention may be applicable to your journey and these Conventions govern and may limit the liability of SIA for death or bodily injury for, loss of or damage to baggage, and for delay.
2. Where the Montreal Convention applies, the limits of liability are as follows:
   2.1 There are no financial limits for death or bodily injury and Carrier may make an advance payment to meet immediate economic needs of the person entitled to claim compensation;
   2.2 In the case of destruction, loss of, or damage or delay to baggage, 1,519 SDR (approximately EUR 1,900) and, if the value of the baggage is greater than this limit, the Passenger should inform Carrier at check-in or ensure that it is fully insured prior to travel; and
   2.3 In the case of delay to a Passenger's journey, 6,303 SDR (approximately EUR 7,700).
3. Where the Warsaw Convention applies, the limits of liability are as follows:
   3.1 In cases of bodily injury or death of passengers, Carrier will not rely upon any defence, other than the defence of contributory negligence, if proven damages do not exceed 100,000 SDR (approximately EUR 120,000). If and to the extent that proven damages exceed 100,000 SDR, Carrier may also defend the claim if it can prove that it took all necessary measures to avoid the damage or that it was impossible for it to take such measures;
   3.2 17 SDR (approximately EUR 20) per kg for loss of or damage or delay to checked baggage, and 332 SDR (approximately EUR 400) for unchecked cabin baggage and, if the value of your baggage is greater than this limit, you should inform SIA at check-in or ensure that it is fully insured prior to travel; and
   3.3 SIA may also be liable for damage occasioned by delay, of up to 16,600 SDR (approximately EUR 20,000) if the Hague Protocol to the Convention applies, or 8,300 SDR (approximately EUR 10,000) if only the Warsaw Convention applies.

Further information may be obtained from SIA's offices as to which Convention and/or liability limits apply to your journey, and if your journey involves carriage by different carriers, you should contact each of them for information on the limits of liability applicable to them.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying a supplementary fee, or by purchasing additional insurance.

If the air carrier actually performing the flight is not the same as the contracting air carrier, you have the right to address a complaint or to make a claim for damages against either. If the name or code of an air carrier is indicated on the Ticket, that air carrier is the contracting air carrier.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.

Disclaimer: This is a notice required by European Community Regulation (EC) No. 889/2002. This notice cannot be used as a basis for a claim for compensation, nor to interpret the provisions of the Regulation or the Montreal Convention, and it does not form part of the contract between SIA and you. No representation is made by SIA as to the accuracy of the contents of this notice.

(c) NOTICE REQUIRED BY US DOT 14 CFR 250.11(a):

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for compensation of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with the carrier's check-in deadline which are available upon request from the air carrier, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and each airline's boarding priorities are available at Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.

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(d) NOTICE OF BAGGAGE LIABILITY LIMITATIONS

We shall not be liable for any baggage, which is improperly or inadequately packed.

Except for checked and unchecked baggage transported under the Conventions, we are not liable for loss, damage to or delay in the delivery of fragile or perishable items, money, jewellery, precious metals, silverware, negotiable papers, securities and other valuables, business documents, passports and other identification documents, samples, medicines or drugs which are included in your checked and carry-on baggage, whether with or without our knowledge.

Scratches, nicks or dirt may appear despite care and handling by us. Except as the applicable Convention or other law may otherwise require, we do not assume any liability for normal wear and tear to baggage, which includes damage to or loss of protruding parts of the baggage, including, by way of example, straps, pockets, pull handles, hangar hooks, wheels or other items attached to the baggage.

If your baggage is damaged, delayed or lost, you must make a complaint in writing to us or the carrier on which the damage, delay or loss occurred as soon as possible, and in any event within the applicable time limits (which can be found in our General Conditions of Carriage).

Frequently Asked Questions

For more information, you may refer to the FAQs at http://www.singaporeair.com/en_UK/faq/

Feedback and Queries

You may provide feedback or send queries to Singapore Airlines Customer Affairs at Airline House, 25 Airline Road, Singapore 819829 or via the online feedback form available at https://www.singaporeair.com/en_UK/feedback-enquiry/.

This document may contain confidential and privileged information. If you are not the addressee (or authorized to receive for the addressee), please notify Singapore Airlines Limited (SIA) by telephone immediately and destroy the document. Furthermore, you may not use, copy or disclose to anyone the document or any information contained in it. SIA does not guarantee and is not liable for the security of any information electronically transmitted or via facsimile, for the proper and complete transmission of the information contained in this communication or for any delay in its receipt. The use of this document for any illegal purpose or for any purpose other than as permitted by SIA is strictly prohibited and such use may result in legal proceedings.

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