



Keys Sanitary Service

300 Central Avenue

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Effective 10/01/2024 – 09/30/2029

Residential Garbage, Trash, and other waste... What to do about it...

This packet is being provided to describe the services included with the Monroe County Solid Waste Assessment levied on Residential property in Monroe County in the Upper Keys from the Miami Dade/Monroe County Line and south to the north side of the Tavernier Creek Bridge. There are no Solid Waste Assessments levied against vacant lots and therefore we WILL NOT collect material generated from vacant lots. There are no Solid Waste Assessments levied against businesses or commercial property; therefore, this service to businesses or commercial property would be a chargeable service.

GARBAGE:

- Garbage is picked up twice a week in the provided carts
- Carts must be placed roadside prior to **5:00AM** on your designated collection days
- Must be within 6 feet of the paved road

Garbage must be in plastic bags that are securely tied and placed in your carts. The collection crew is not responsible to collect garbage that is scattered on the ground and they are not responsible to collect hazardous waste or bio-hazardous wastes which may cause disease.

Each residence which is assessed a Solid Waste Assessment on their Real Estate tax bill, will be provided with (one) 96-gallon garbage cart. Each cart has an identification number which is assigned to that residential unit. Therefore, **the container should not be moved to another residence**. It belongs to the property for which the solid waste assessment is paid for.

Carts may be placed in an enclosure, but it must have safe and efficient access, the opening must be street-side and if there is a lid, it must have support so that it stays open and our crew does not have to hold it open.

RECYCLING:

- Recycling is picked up once a week in the provided carts
- Recycle cart must be placed roadside prior to **5:00AM** on your designated collection day
- Only recyclable items indicated on the lid should be disposed of in this container
- Must be within 6 feet of the paved road
- No plastic bags, no Styrofoam

Each residence, which is assessed a Solid Waste Assessment on their Real Estate tax bill, will be provided with (one) 64-gallon recycle cart. Each cart has an identification number which is assigned to that residential unit.

Therefore, **the container should not be moved to another residence.** It belongs to the property for which the solid waste assessment is paid for.

HORTICULTURAL/YARD WASTE:

- ****NEW There is a TEN can limit on horticulture/yard waste. ****
- Horticulture/yard trash is picked up once a week in **32-gallon cans**
- Cans must be placed roadside prior to 5:00AM on your designated collection day
- Cans must be within 6 feet of the paved road
- Grass clippings, leaves, and small cuttings should be placed loose inside a garbage can and not be filled more than 12 inches above the lid level of the can
- Coconuts can be collected in cans; however, the cans cannot weigh more than 50 pounds
- We strictly enforce that all cans must not weigh more than 50 pounds
- County regulations state **NO YARD WASTE MAY BE PLACED IN PLASTIC BAGS**

BULK PILE OF HORTICULTURE/YARD TRASH:

For a fee, we can collect yard waste that is not in cans and requires collection by mechanical means. The pile must be placed in an area in front of the residence, within 6 feet of the road, free of any overhanging power/utility lines, and free of any overhanging trees. We will provide a price for collection and disposal costs and is based on our estimate of the number of yards of material. Upon acceptance of the price and payment in full we will collect the material.

NON-COLLECTION NOTICE:

If for some reason your garbage, recycle cart, or yard waste were not collected, please look for a non-collection notice tagged on your containers. The notice will include our phone number so you can contact us for more specific information.

FURNITURE/APPLIANCES/LARGE HOUSEHOLD ITEMS/ BULKY TRASH:

Bulk trash collection service is for disposal of an item you need to periodically discard such as a domestic appliance, furniture item, or other household item. **Each residential home is entitled to up to 2 ½ CUBIC YARDS at a time (4 times) a total of 10 cubic yards per year picked up at no charge.**

Bulk trash collection service DOES NOT include removal of a large amount of items such as the partial or entire house contents due to a move out or storm damage. The item must be placed in an area where it can be mechanically collected. The area should be in front of the residence, within 6 feet of the road, free of any overhanging power/utility lines, and free of any overhanging trees. This item must be called in for collection and will be collected within 7 days of scheduling. You may call us for an estimate for collection of a large number of items.

Bulk trash or waste DOES NOT include: automotive, marine/boat related, construction/demolition/remodeling debris, doors, sheds, hot tubs, wood, or pallets. You may call us for an estimate for collection of these type of items. We will not collect any hazardous material.

DISPUTE:

In the event there is a dispute between the Customer and Keys Sanitary Service, the situation will be reviewed and decided by the Monroe County Solid Waste Department, 1100 Simonton St, Room 2-231, Key West, FL 33040. Contract Administrator 305.292.4432.