



Fees Policy - 2026

Enrolment Fee

- The Registration Fee covers administrative, enrolment, and insurance costs and is separate from class fees. This fee is non-refundable except where required under Australian Consumer Law.
- Fees can be paid via Direct Debit, Eftpos or Cash.
- Registration Fee is from the date of payment to the 31st of December for that Registration year. Registration Fees are renewable from 1st January the following year.
- Registration Fee - \$40.00

Payment Procedures

- Invoices will be sent 8 weeks prior to the commencement of classes (Or in the instance of a late enrolment, invoice will be sent straight away).
- Clients will have 2 weeks to notify Caitlin or Alicia (Via phone call or email) regarding any changes for the following term.
- Invoices can be paid in full at any point.
- Further payment plan options will be available for those in need, please speak to Caitlin or Alicia to discuss further.
- Accounts over \$1,500 will be contacted individually to discuss payment options.
- Customers are responsible for any bank or payment provider fees incurred as a result of failed or declined payments.

Late Fees

- A \$25 administrative fee will be applied to accounts that remain overdue by the end of each dance term. This fee reflects additional administration costs.
- If a previous term account is still outstanding, a new term CANNOT be commenced until the previous accounts are finalised.

- If an account remains outstanding after reasonable attempts to resolve the matter, it may be referred to a registered debt collection agency. Any reasonable costs incurred may be added to the outstanding balance, in accordance with Australian Consumer Law.

Payments for Events and Competitions

- Competition fees will be invoiced through the studio and are due by the set date
- Costume Deposits of \$100 are collected for every class for performances throughout the year. Final pricing is calculated, and any remaining costs or refunds are applied to invoices.

Please Note!

Not attending an event, you must notify the teachers or staff before the due date of the invoice. Failure to notify in time will result in full payment of the invoice.

Refund Policy

- We do not offer refunds for missed classes due to personal absence. This does not limit your rights under Australian Consumer Law. In exceptional circumstances, requests may be reviewed at management's discretion.
- In the event of teacher illness or studio-initiated cancellation, a make-up class or account credit will be provided where reasonably practicable.
- If a student withdraws during the term, fees remain payable for all classes attended up to the date written notice is received. No refunds are provided for unused classes.

Discounts

Exclude Competition Entries!

- Students who attend 4 or more classes a week will receive a 5% discount.
- Students who attend 8 or more classes a week will receive a 10% discount.

** Please Note **

- 5% Discount is applied to class fees only when there are 2 or more siblings enrolled @Voltage Performing Arts.

Competition Team

- Competition Team classes at this level are designed to train dancers to achieve their personal best in a competitive environment. Classes are strictly for students who want to take their dancing to the next level and are selected based on dedication, potential & proven results.
- Students are required to attend additional classes in 1 or more genres.

- Competition Team Fees are priced as per normal class structure.
- Additional costs involved during the year are Competition Entry Fees + Costuming.
- By accepting a competition position, families acknowledge that competition fees, entry fees, and costume deposits are committed costs and may not be refundable once invoiced or paid to third parties.

Please Note

- Competition troupe entry fees will be added to the term 2 invoice, please have this paid within the first week of receiving the invoice. Any outstanding competition fees not paid will result in the student not participating in the competition.
- A high level of commitment to all competition team classes, rehearsals, and performances is expected, and availability for all competitions is required. We understand that illness can occur; if a student is unwell, please notify staff as soon as possible via email or text. For any known absences or unavailability, staff must be informed a few days to one week in advance of competition rehearsals, classes, or performances.

Australian Consumer Law

Nothing in this policy excludes, restricts, or modifies any rights or remedies available to you under Australian Consumer Law.