

Step-By-Step Activation Process

For Details Click <https://benefits.identityguard.com/cygnnet>. *For reduced group pricing use your GROUP CODE*

1. Using a desktop or laptop computer go to the site, scroll down and select **PLAN OVERVIEW AND PRICING**.
(after enrolling you can download the Identity Guard app on your smart phone to monitor your account)
2. In this **Choosing a Plan** section, scroll down to the bottom and click on the features (marked with + sign) to get more details so you can decide which plan comes closest to fitting your needs.
3. After checking out the features of each plan, look at the section above and select the **Learn More** box.
4. When you finish reviewing the Plan Details and eligibility definitions, click the go back arrow ← at the top.
5. At this point you should be ready to enroll in this **Choosing a Plan** section. Scroll to the middle of the page and below the Essentials, Gold or Total Protection columns click **Choose This Plan** to enroll in the one you want.
6. The enrollment process begins with the creation of your membership card. Type in your information and it will populate the card in the upper right corner of the screen. You'll need to enter your Group Code to get the discounted price. You also must enter your email and password. When done select **Continue**.
7. On this screen, select the plan you want and family members you want enrolled. When done click **Continue**.
8. Using the numbers on your credit card, enter the payment information and click **Authorize Payment**.
9. You will now need to enter your social security number and click **Place Secure Orders** to proceed.
10. If enrolled in Gold or Total Protection, answer the additional security questions and click **Submit & Continue**.
11. (If you've enrolled in the Essentials plan there's no need for additional questions). You're now in the **Order Confirmation** page where you will set up your user ID and Password (separate from the password you entered earlier) for logging in to your account. You'll also be prompted to create security questions for increased protection. Click **Submit and Continue**.
12. You are now taken to your Identity Guard dashboard with full access to the tools and benefits for your account. From now on, to log in to your account as a member, go to <https://secure.identityguard.com/benefits>
13. If your spouse is also enrolled, you'll receive an email containing instructions for your spouse to sign up. Forward that email to your spouse.

For any questions please contact Identity Guard Member Services at 1-888-366-4076