TAHOE

Casino Management System

ec

TAHOE

CashFlow
Cash, Cage, Vault, Pit and More

Tahoe CashFlow System Overview

A Comprehensive money movement system

Tahoe CashFlow™ encompasses all major areas of cash flow throughout most casino's. This allowing for a total cash management solution running on a dependable server based solution.

Pictured above is a typical Tahoe CashFlow™ implementation. Each square depicts a single cash point within a given facility with arrows pointing to the flow of money throughout.

Simplified implementation

Tahoe CashFlow™ has been formed from real world casino cash management. Steps previously taken all by hand are now simply moved to digital form thus making the learning curve manageable even for novice computer users

Manageable and Intelligent Design, part of the Tahoe CMS Masterplan

All Tahoe Systems adhere to a variety of design standards which ensure its continued existence and low cost supportability as we venture into the future with your facility. Features such as immediate help request buttons, integrated unattended software update system, standardized database design, simple failover system, simple system setup and others are all part of standard design for to make all Tahoe Systems more than just useful and attractive.

End to End Implementation and Support

Our technicians are trained in the areas of IT infrastructure, IT security practice, casino accounting, and customer service. We pride ourselves on having a dedicated, competent and enduring staff who will be with you through every step of the way.

User and Management Training

Experienced trainers will help you design and perform a pressure free user and management training program for your facility.

Tahoe CashFlow

Get in compliance with little effort

Intuitive, easy to navigate interfaces designed just for each of the different cash points throughout your casino. Your employees need only step thru the screens which act like virtual 'guard-rails' to help keep your casino in compliance and out of trouble.

Completely modern

Built on the proven Microsoft Server and Microsoft SQL Server 2005 platform for the highest in reliability, long lifecycle, and ease of support. All stations are designed for keyboard free, touch screen operation with attractive, non-threatening interfaces. Professional audible alerts add a touch of sophistication and covertly streamline your facility's operations with out disrupting your patrons.

Standards based design

The design of all EC Development products center around compliance to a variety of accounting and governmental standards. Tahoe CashFlow for example, meets over 77 of the Minimum Internal Control Standards (MICS) as well as controls incorporated from SOX (Sarbanes-Oxley), HIPPA (Health Information Portability and Protection Act), and FDIC (Banking and Financial Information Controls). The goal is to protect our customers from a variety of threats, such as theft, incompliance, and litigation by providing them with more than adequate controls and logs.

Multi-Facility Master plan

Tahoe CashFlow was designed to work directly with the Tahoe Casino Management System which in turn fully supports a multi-site implementation, allowing for sharing of player information, ticketing information, centralized reporting and direct importing into major CRM and accounting systems. This means all data within Tahoe systems can be merged together with no preparation to form one centralized data store and reporting core for all facilities, that's the simplicity of the Tahoe Systems master plan.

Imagine a back office solution that is truly
21st century.

Manage your internal accounting quickly and easily. Tahoe supports data importing from many major gaming system manufacturers as well as custom imports to provide you with a single point of information for your entire gaming spectrum.

Communicate swiftly and securely with the built-in instant messaging system complete with VoIP conferencing.
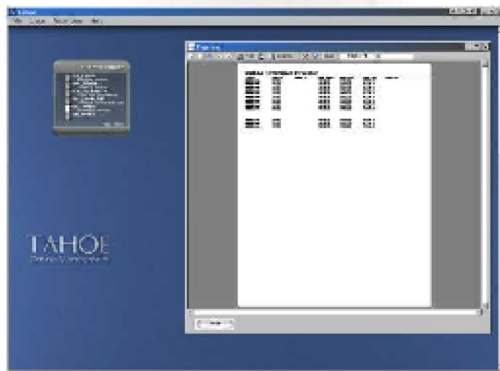
Know which games and zones are performing best, optimize your casino visually using our built in diagramming system.

Integrated security card management makes issuing, updating, and tracking security cards simple and secure.

Track any issues or events in the robust Event Log Viewer. Narrow events by date, involved persons, event type or event details.

Integrated player tracking system lets you find out who your hot and not so hot players are and where they spend their time.

Designed with busy administrators in mind, we provide many time saving features and reports to keep your number crunching time to a minimum.

Advanced security options allow for remote monitoring and administration of all your computerized assets.
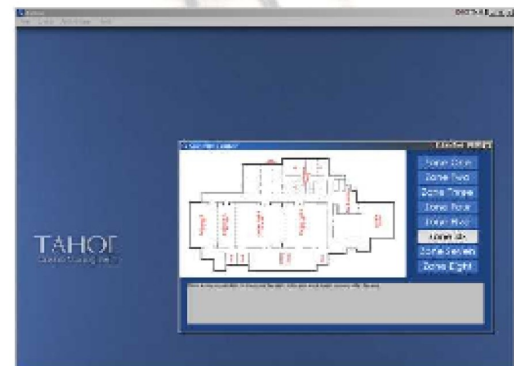
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CORE
SYSTEM

The Tahoe Core System tracks and manages all your electronic gaming data. The Tahoe Core System is the heart of your casino's slot operations. From the detailed information of a single electronic gaming machine to the entire casino gaming floor, every possible detail is there when you need it. This gives you the dynamic details when and where you need it. Coin-In, Coin-out and Drop meters are just the beginning of the data you have at your fingertips. These and many more customizable reports are what make the Tahoe Core system not just a the heart of the Tahoe Casino Management System but a must have for your casino.

REAL TIME FLOOR DIAGRAMMING

Real Time Data

Real Time Results

With the Tahoe
Casino Management System
you can get up to the minute
Real Time Data

Red Hot Data...
Floor Diagramming with real time color coding. Hot games, cold games, slot tech responds color coding, all can be customized with the push of button. You pick the colors and the data you want to track and the system does the rest.

Who's Playing Now...
Visually see who is playing and what comps they are ready for. What games they like and when they play.

Weather Mapping...
With Tahoe's one of a kind Weather Mapping technology you can watch the play by play of you gaming floor for an hour a night a month or as long as want to visually see trends and truly understand your game floor and you players.

## Real Time Player Tracking
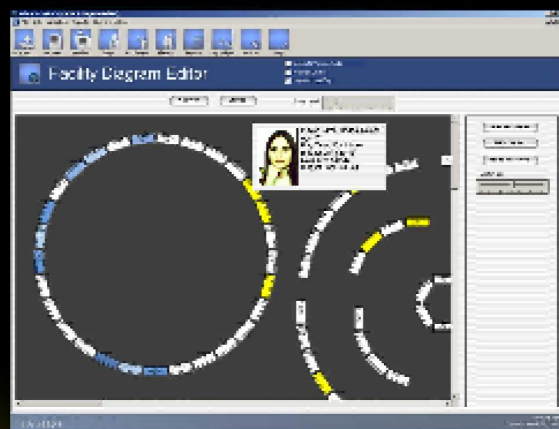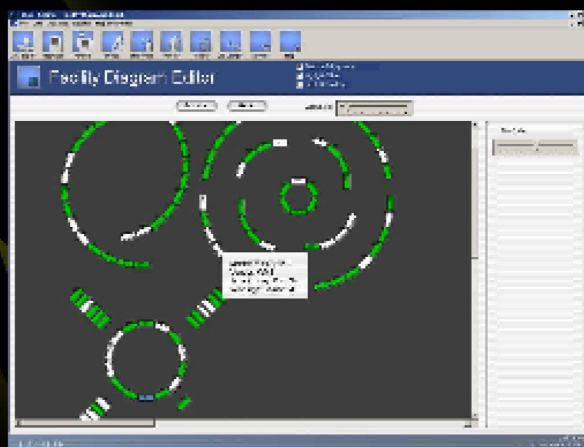
Real time Game Data

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Casino Management System

TAHOE
CMS
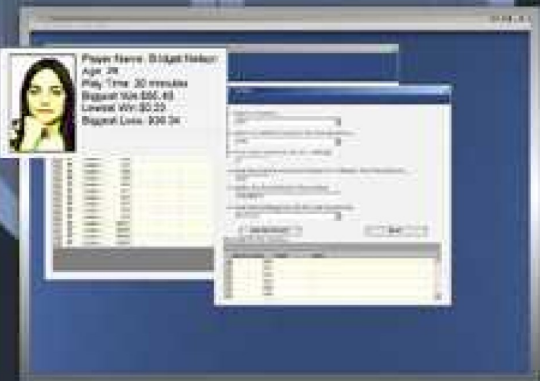
Player Tracking and Rewards

With our premier player tracking and reward systems you have complete knowledge of when and where your players are and how to reach them. Text and email promotions automatically with no effort from you. From rewarding the right player to restricted promotional free play, everything you need to keep your players happy and playing is right at your finger tips.
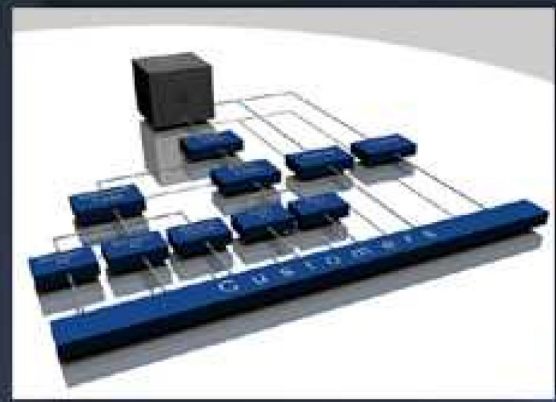
Premier Vault Accounting Solution

CashFlow our premier cash management system is not only the gold standard for vault accounting, but also your enterprise wide cash management solution. With a double blind accounting verification process and completely electronic funds request and real time tracking system including biometric verification you can be sure that all your casino's cash is tracked and secure.
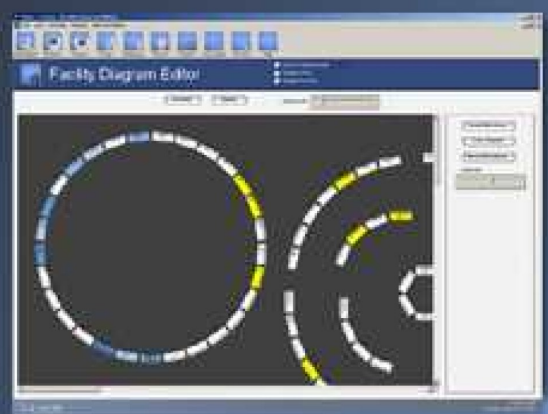
Floor Diagramming and More

Tahoe's modules include the standard in Floor Diagramming that not only allows you 3D and 2D views of your gaming floor with color coded hot and cold information but also revenue visualization, text blasting, point of sale integrations and many more. With new modules always available you can always stay on the cutting edge of gaming technology.

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Casino Management System

With the Tahoe Casino Management System you can get up to the minute Real Time Data

Tahoe Player Tracking

Player Tracking System Information

Customer relationship management and marketing success depends on the ability to increase visitors' loyalty and the number of trips. "Tahoe Player Tracking" provides several modules to acomplish this: database of player data, contact management system connecting seemlessly with our text and email marketing tools, indepth customer profiling and reporting, real time data visualization and more.

Transforming raw data into productive information is the core to relationship management, creating a multifaceted image of each customer allowing your marketing department the information and tools needed to increase traffic and profits.

Features
•Comprehensive customer management based on actual behavior
•Immediate notification of top players
•Multi-dimensional data warehouse
•Host activity reports
•Forecasting capability that starts with the guest's first visit
•Complete contact management, intergated with Tahoe Text Blast and Email marketing
•Indepth OLAP reporting
•Player filter based on play, frequency, demographic and value
•Standard comprehensive reports
•Data analyzer application for trend analysis and data mining with in-depth controls and logs.

Benefits
•Increase player spending and profits
•Easily scalable architecture that adapt and expand
•Increase marketing department success
•Real time access to customer and facility information
•Expand player loyalty
•Cross platform reporting front end for ease of use
•Multiple direct marketing tools with a single click
•Indefinite data storage
•Data mining and reporting beyond
•Simple intergration with slot accounting, player tracking, table games, gift shop, resort and other transactional systems

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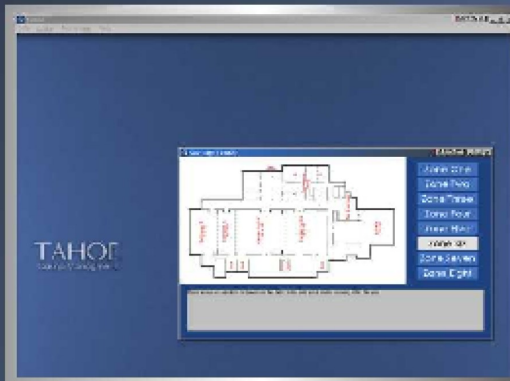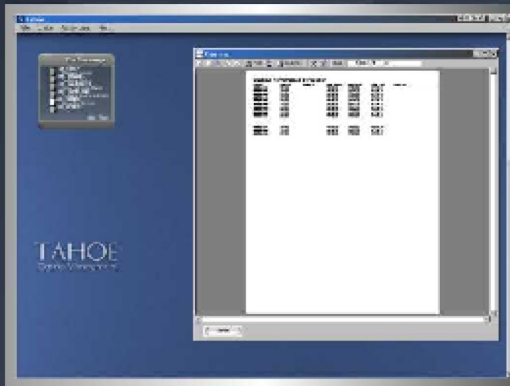
Imagine an online accounting system that is truly

21st century.

Manage

Manage your internal accounting quickly and easily. Tahoe supports data importing from many major gaming system manufacturers as well as custom imports to provide you with a single point of information for your entire gaming spectrum.

Communicate swiftly and securely with the built-in instant messaging system complete with VoIP conferencing.

Know

Know which games and zones are performing best, optimize your casino visually using our built in diagramming system.

Track any issues or events in the robust Event Log Viewer. Narrow events by date, involved persons, event type or event details.

Integrate

Integrated player tracking system lets you find out who your hot and not so hot players are and where they spend their time.

Designed with busy administrators in mind, we provide many time saving features and reports to keep your number crunching time to a minimum.

Advanced security options allow for remote monitoring and administration of all your computerized assets.

Tahoe Player Rewards

Free Play - Tahoe Free Play offers your casino a gambling appetizer allowing your patrons to play your casino games with casino credits instead of their own money. The safety measure with the Tahoe package is the Tahoe Restricted Play function.
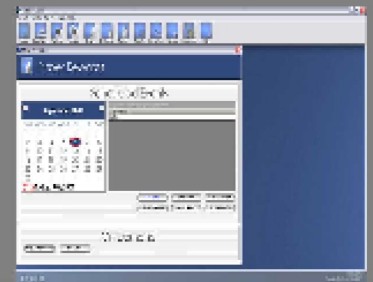
Tahoe Restricted Play – The restricted play allows you to reward your patrons with incentive play money without money walking out the door.

Tahoe Hot Seat Drawings - Hot seat drawings or random Slot machine number can be drawn with ease giving your players another incentive to stay seated and let the slots roll.

Tahoe Premier Promotion – With Tahoe promotions your marketing department can preset activities months in advance to better serve your patrons and casino alike.

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TEXT BLASTING

Immediate Results...

With Text blasting you can immediately connect with your players. No waiting for the mail and hoping for the best.

Eliminate Slow Nights...

Text your players with promotions, givaways and freeplay when and where they are. Catch them on the ride home from work or before they leave the office.

Reward your Players anywhere and anytime

Tahoe Text Blasting allows you to send company information and redemption codes to your players anytime and anywhere. Automatically send special greeting for birthdays, Anniversaries etc..
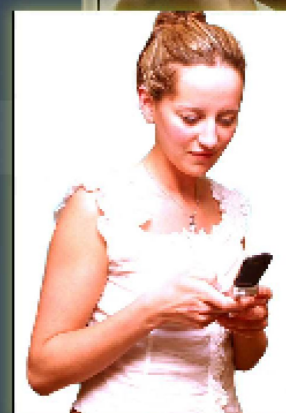
Tahoe is not just another accounting package it is much MORE!

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Seamlessly connect all your class 2 gaming machines to your full featured back office casino management system.

With the Tahoe Class Two interconnect system all your class two gaming machines are treated like class III gaming machines. Reports, promos, ticketing, are all seamlessly integrated with your back office casino management system.

Patrons can enjoy the added bonus of ticket in \ ticket out from class II to Class III machines with out the hassles formerly imposed on mixed environments.

Regardless of the back office system you will be able to utilize all reporting and accounting features, minimizing the manual overhead and accounting delays common with mixed gaming floor environments.

Class 2 Interconnect

TAHOE

Seamlessly connect all your class 2 gaming machines to your full featured back office casino management system.

Class 2 Interconnect

FULLY REALIZE ALL THE BENEFITS OF YOUR CASINO BACK OFFICE SYSTEM

Fully realize all the benefits of your back office system.

Command full functionality from your casino floor with TITO and promotional ticket capabilities.

Now get the full benefits of your casino management system with true connectivity to every game.

Ticket In / Ticket out, player tracking , robust reporting, promotional ticketing and a myriad of additional functionality that you've always enjoyed with class III games are now available to all of your class two games, regardless of vendor.

Because of our patented technology and years of class II gaming experience you can enjoy perfect connectivity regardless of vendor or machine type.

TAHOE

Class 2 Interconnect

Class II + Class III = ♥

All the benefits you deserve; all the games you love, no compromises.

Enjoy the benefits of a fully functional mixed casino floor.

Announcing the perfect marriage of class II and Class III gaming.

TAHOE

CLASS 2 INTERCONNECT
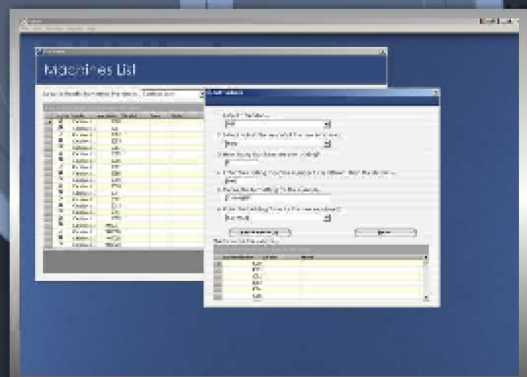
Greater vision with less foot work.

The Data Import System can automatically recognize machines from your vendor reports, thus minimizing administrative tasks such as adding new machines. Simply allow the system to detect the new machines and verify the detection.

Accountability with less headache.

Keep track of your inventory electronically. Using the ECD Inventory Tracker Kiosk, designed as an on-the-wall terminal to be placed in your store rooms to allow for easy and efficient use by your employees. The data enters directly into Tahoe for easy access.
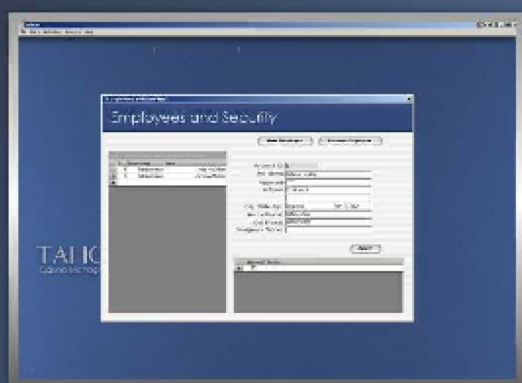
Secure your data with ease.

Easily manage user accounts, track time, view and print audit logs, all from one central location. Out of the box Tahoe supports up to 5 terminals including any Inventory Control terminals. More licenses are simply an upgrade away.
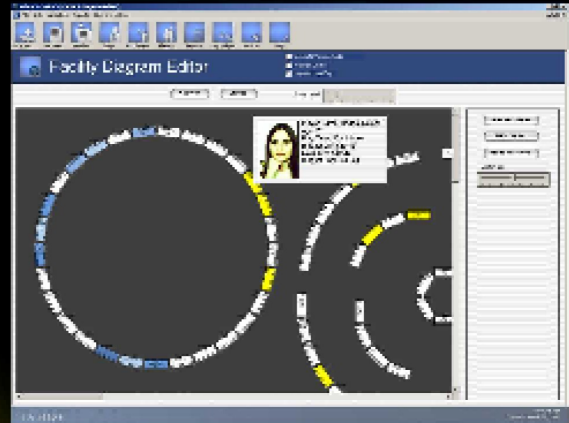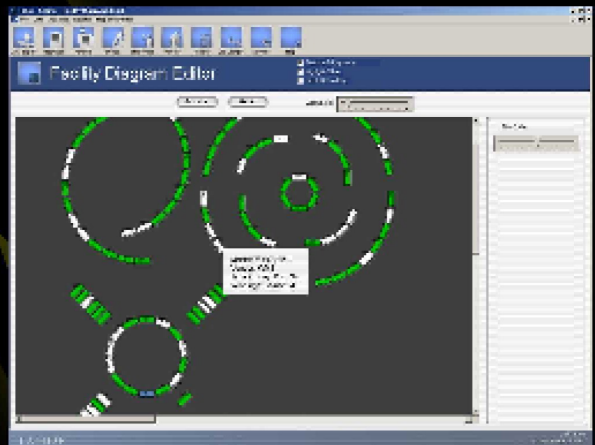
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Real Time Data

Real Time Results

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Real Time Player Tracking

Real time Game Data

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# CasinoCast Celebration System

Announce promos, winners, and upcoming events on plasmas, jumbotrons, LCDs, and kiosks throughout your facility, in real time.

Play videos, stills, animations, or create text messages with built in backgrounds on the fly!

Build out playlists and schedule them for automated messaging.

Integrated and controlled directly by the Tahoe Casino Performance Console so you can trigger special messages for special events and then resume the scheduled programming automatically, no intervention required.

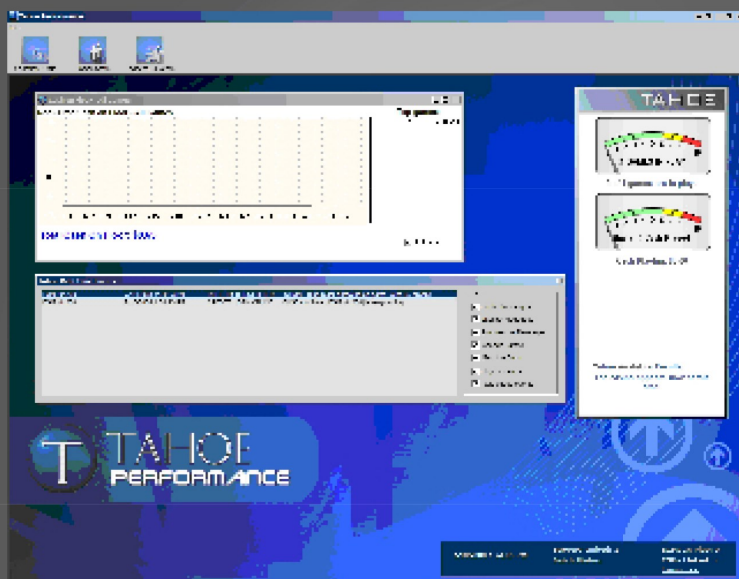Comes setup with by default with no configuration necessary, installs in minutes.
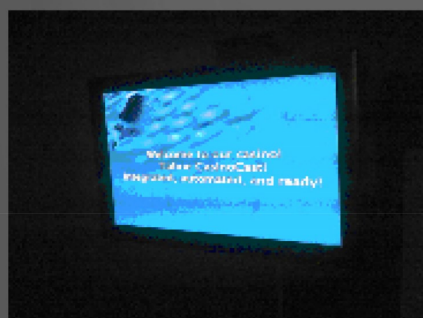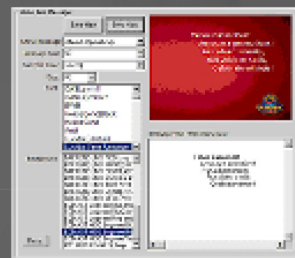
Requires Tahoe Performance Console and at least one standard Windows XP PC and LCD/Plasma to operate.

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Performance Console

The ultimate real-time add-on tool for casino marketers and managers

Works across all Class II and Class III games!

Installs in minutes. No impact to your existing Tahoe CMS!

Watch real time cash flow into the floor on our graphical dashboard, see how many games are in play, see jackpots in real time, see your promotion performance in real time, trigger rule based alerts, get text messages when high rollers arrive or certain conditions exist on the gaming floor.

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