

## PROFILE: ROB STAPLES



As a Senior Facilitator with Accrete, Rob has responsibility for the design, development and delivery of leadership and management training. In addition, he has taken on significant administrative and management responsibilities within Accrete including reporting, client relationship management and program support.

Rob has been involved in the design, development, delivery and assessment of learning and development programs and courses for more than fifteen years. He has been involved in all aspects of training including roles as a Trainer, Designer/Developer, Facilitator, Assessor, and Learning and Development Manager in both government and private organisations across Australia and South East Asia.

Rob is the lead facilitator for the following courses:

- Leadership and Management tutorial series comprised of 12 workshops
- Supervision Skills
- Appropriate Workplace Behaviours
- Presentation Skills
- Time Management
- Effective Communication Skills
- Customer Service

As well as Leadership and Management courses, Rob has delivered programs in Sales Techniques and Personal Development, and has hosted National business conferences and seminars. Rob is a lifelong learner and he strives to continue to learn and grow as an individual and assist others to do so too.

Rob is a DiSC Accredited Consultant and Facilitator who has previously been accredited in the Myers Briggs Type Indicator, Situational Leadership 2 and Interpersonal Managing Skills. He holds an Associate Diploma in Business (Management), a Diploma in Adult Education and a Certificate IV in Training and Assessment.

Working in the Queensland Government in 2006 as a Project Manager and 2007 as a Change Manager he was nominated both years for the Premier's Excellence Awards in Government.

## **Contact details**

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