

PROFILE: AMANDA LEAHY

As the CEO of Accrete, a Registered Training Organisation, Amanda routinely exercises the Human Resource, technical, financial and management responsibilities associated with that position. She also has a frontline role in the development and delivery of tailored leadership and management training to a wide range of public and private sector clients.

In addition to a range of other courses, Amanda is the lead facilitator for the following contracted courses:

- *'The Essentials Package'* which incorporates the delivery of the following 1-day courses to members of NT Health and Territory Families across the Northern Territory on a regular basis:
 - o The Essentials of Management
 - NT Public Sector Governance; Leadership styles; Leadership qualities; Emotional intelligence; Management functions
 - o Performance Management and the Art of Giving and Receiving Feedback
 - The NTPS Performance Management framework; Work Partnership Plans; Feedback
 - o Finance for Cost Centre Managers.

- A contextualised *'Emerging Leaders Plus'* program delivered to DCIS team members in 2018 made up of the following 2-day modules delivered over 4 months:
 - o Leading Self
 - DISC, Emotional intelligence, Leadership styles, Team leadership and Values
 - o Developing High Performance Teams
 - Building team cohesion, Measuring team performance, Performance management
 - o Delivering service excellence
 - Customer service – internal and external
 - o Future Proofing Your Team (this unit is delivered by Mark Leahy)
 - Change management

- A contextualised and tailored Certificate IV in Leadership and Management known as *'Building Our Leaders'* delivered to NT Health team members [last delivered in 2017]

As an individual Amanda has a passion for promoting the understanding and building of positive workplace cultures. She brings this passion to all endeavours she undertakes resulting in loyalty and commitment from those she works with.

Prior to joining Accrete, Amanda was a family law solicitor specialising in complex property settlements and Binding Financial Agreements. She has extensive experience in alternative dispute resolution including round table conferences, negotiation and mediation. Throughout her legal career Amanda was responsible for the delivery of Professional Development seminars and is a natural educator. She also served as a volunteer solicitor for the Sunshine Coast Legal Service and a Committee member of HOPE, a Queensland-based indigenous community group.

Her experience as a practicing family law solicitor resulted in exemplary research skills and an enviable ability to establish and maintain effective working and interpersonal relationships with a broad range of people at all levels.

Complementing these endeavours, Amanda plays an active role in supporting community organisations through volunteering her time as a facilitator and trainer.