VICTIM SERVICES-
AGENCY PROFILES

Integrity Institute

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Updated November 2026

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O V E R V I E W

Role of Victim Services

When law enforcement agencies respond to reported incidents, victim services personnel within those agencies are uniquely positioned to promote proactive and consistent access to victims' rights and address the unique needs of victims and co-victims as they navigate the complex justice system processes. Victim services personnel have access to incident reports, can readily collaborate with other agency personnel, and can be incorporated into multiple agency practices that directly affect victims and co-victims.

Many incidents that are reported to law enforcement do not progress to prosecution or remain unsolved. As a result, victim services personnel within law enforcement agencies often represent a valuable connection for individuals impacted by crime and crisis circumstances to information, support, and services that are unavailable elsewhere. These victim services personnel can also serve as a bridge for providers at other agencies and organizations who are interacting with individuals who want to engage with law enforcement.

Beyond directly serving those impacted by crime and crisis circumstances, victim services personnel can also contribute to enhanced engagement of victims and co-victims during law enforcement investigations, promotion of collaboration among professionals of varied disciplines, and the elevation of community trust and public safety.

INTENDED USE

Intentional Connections

Law enforcement agencies interested in implementing victim services for the first time or looking to enhance or expand existing services may want to connect with other agencies for inspiration and ideas. Connections among agencies can also be established to discuss operational details of victim services, review motivations behind decisions, and explore realistic strategies that support ethical and effective victim services.

This resource provides law enforcement agencies with the ability to independently connect with other agencies who have incorporated victim services into overall agency response and practices.

Victim Services Agency Profiles

All agency profiles within this resource provide snapshots of victim services roles and responsibilities and represent agency factors as of the date indicated on each profile. All agency profiles have been voluntarily submitted and the agency contacts welcome networking opportunities.

Join the networking efforts and submit a profile for your agency!

Amy Durall, Integrity Institute, Founder

amy@integrityinstitutenc.com

ALABAMA

VS Agency Profiles – coming soon!

ALASKA

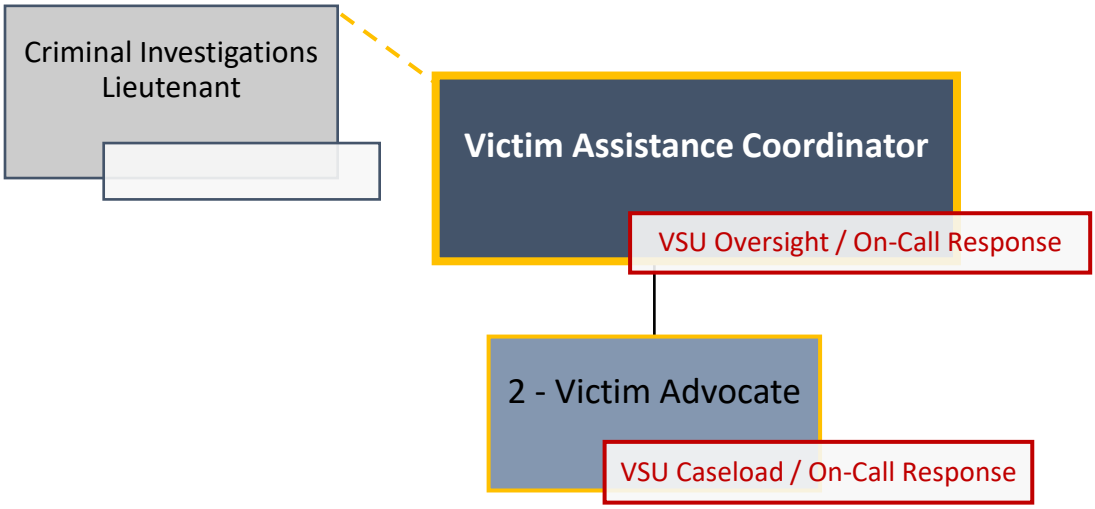
VS Agency Profiles – coming soon!

ARIZONA

Victim Services – Agency Profile

Peoria Police Department – Arizona
Contact Information: **Charise Cruz, Victim Assistance Coordinator**
charise.cruz@peoriaaz.gov

The Peoria Police Department (PPD) is in Maricopa and Yavapai Counties, Arizona and is the law enforcement agency responsible for providing public safety services for approximately 203,252[1] community members. The PPD is staffed by 446 sworn and 126 professional personnel.[2]



VSU Responses – Crime Categories
Assault Offenses | Homicide | Kidnapping | Sex Offenses (forcible) | Family Offenses (nonviolent)
VSU Responses – Non-Criminal Incidents
Not currently served by VSU

[1] Peoria, Arizona Population 2025, accessed October 22, 2025.
[2] Information provided by Peoria Police Department (AZ) personnel October 21, 2025.

Service Components

- **Victim Assistance Coordinator** *[complex cases, on-call response cases]*
- **Victim Advocates** *[all crime categories]*

☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)
☒ On-Call Response (around the clock, by phone and in person)

☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	

Other Assigned Responsibilities

- **Victim Assistance Coordinator**

☒ VSU Operational Oversight	☒ VSU Personnel Development and Management
☒ VSU Budget and Funding Management	☒ Policy Development and Implementation
☒ VSU Equipment Management	☒ Awareness Events and Outreach

☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)
☒ Multidisciplinary Team Participation (SA response team, CA/SA MDT, CA/SA peer review)
☒ Special Initiative Management (e.g., lethality assessment process, U-Visa Certifications, webpage)

☐ VSU Intern and Volunteer Management

- **Victim Advocates**

☒ Training Development and Delivery (agency personnel, external personnel)
☒ Multidisciplinary Team Participation (SA response team, CA/SA MDT, CA/SA peer review)
☒ Awareness Events and Outreach

☐ VSU Operational Oversight	☐ VSU Intern and Volunteer Management
☐ VSU Budget and Funding Management	☐ Policy Development and Implementation
☐ VSU Equipment Management	☐ Special Initiative Management
☐ VSU Personnel Development and Management	

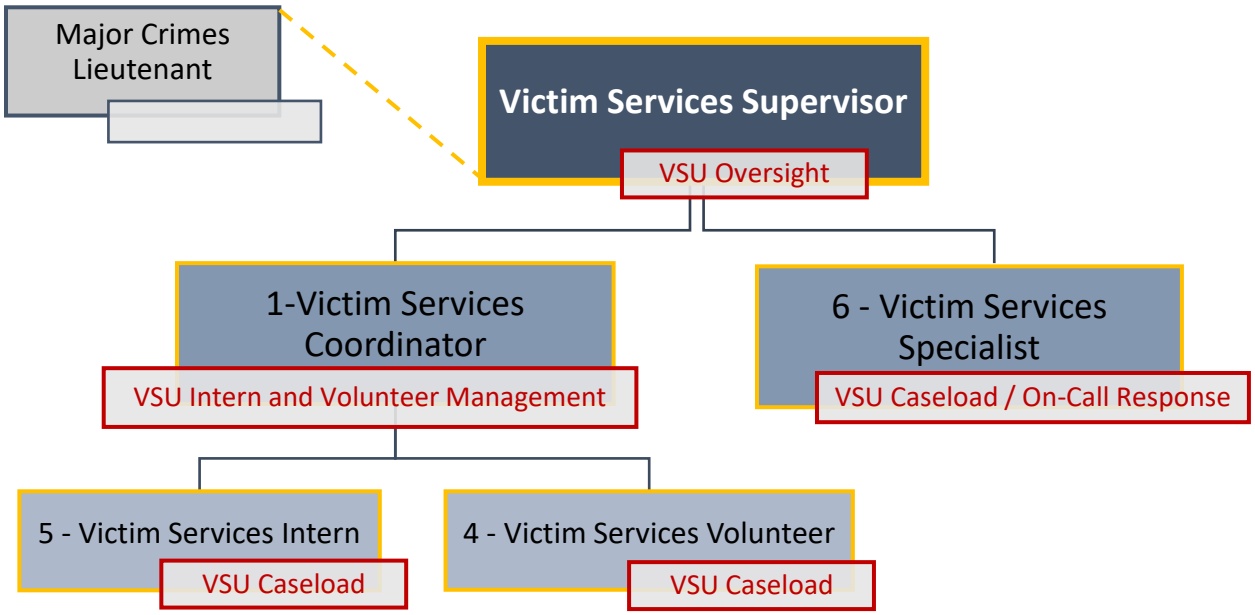
Peoria Police Department (AZ) Information as of October 2025

ARKANSAS

Victim Services – Agency Profile

Little Rock Police Department – Arkansas
Contact Information: **Kandi Hause, Victim Services Supervisor**
KHause@littlerock.gov

The Little Rock Police Department (LRPD) is in Pulaski County, Arkansas and is the local police agency responsible for providing public safety services for approximately 204,774 community members.[3] The LRPD is staffed by 511 sworn and 89 professional personnel.[4]



VSU Responses – Crime Categories
Assault Offenses | Burglary (residential) | Homicide | Human Trafficking | Kidnapping | Robbery | Sex Offenses (forcible)
VSU Responses – Non-Criminal Incidents
Death (overdose/suicide)

[3] QuickFacts: Little Rock city, Arkansas," U.S. Census Bureau, accessed May 15, 2025, https://www.census.gov/quickfacts/fact/table/littlerockcityarkansas,US/PST045224.
[4] Information provided by Little Rock Police Department (AR) personnel June 3, 2025.

Service Components

- **Victim Services Supervisor** and **Victim Services Coordinator** – *personnel in these positions are not tasked with VSU Caseload Responsibilities*

- **Victim Services Specialists**
  - 1-domestic violence | 1-homeless/veterans/disabled | 1-homicide/aggravated assault
  - 1-LGBTQ/elderly/adult sexual assault | 1-overdoes/suicide | 1-Spanish-speaking

☒ Phone Contact AND ☒ Field Response (scheduled work hours)
☒ On-Call Response (around the clock, by phone and in person)

☒ Review of Victim Services Role / Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	

- **Victim Services Interns (5 placement opportunities – currently vacant)** *[domestic violence]*
- **Victim Services Volunteers (4 Volunteers)** [*domestic violence*]

☒ Phone Contact (scheduled work hours)

☐ Field Response ☐ On-Call Response

☒ Review of Victim Services Role / Victims' Rights	☒ Crime Victim Compensation Assistance
☒ Crisis Intervention and Needs Identification	☒ Internal Process Assistance
☒ Review of Justice System Processes	☒ External Process Assistance
☒ Review of Safety Concerns and Processes	☒ Referrals and Supportive Handoffs

☐ Death Notification Assistance ☐ Tangible Needs Assistance ☐ Periodic Status Updates

Other Assigned Responsibilities

- **Victim Services Supervisor**

☒ VSU Operational Oversight	☒ VSU Equipment Management
☒ VSU Budget and Funding Management	☒ Policy Development and Implementation

☒ VSU Personnel Development and Management (VS Volunteer Coordinator, VS Specialists)
☒ Training Development and Delivery (VSU personnel, agency personnel, Statewide VS Academy)
☒ Multidisciplinary Team Participation (family justice center)
☒ Special Initiative Management (lethality assessment process, U-Visa coordination, VS webpage)

☐ VSU Intern and Volunteer Management ☐ Awareness Events and Outreach

Other Assigned Responsibilities

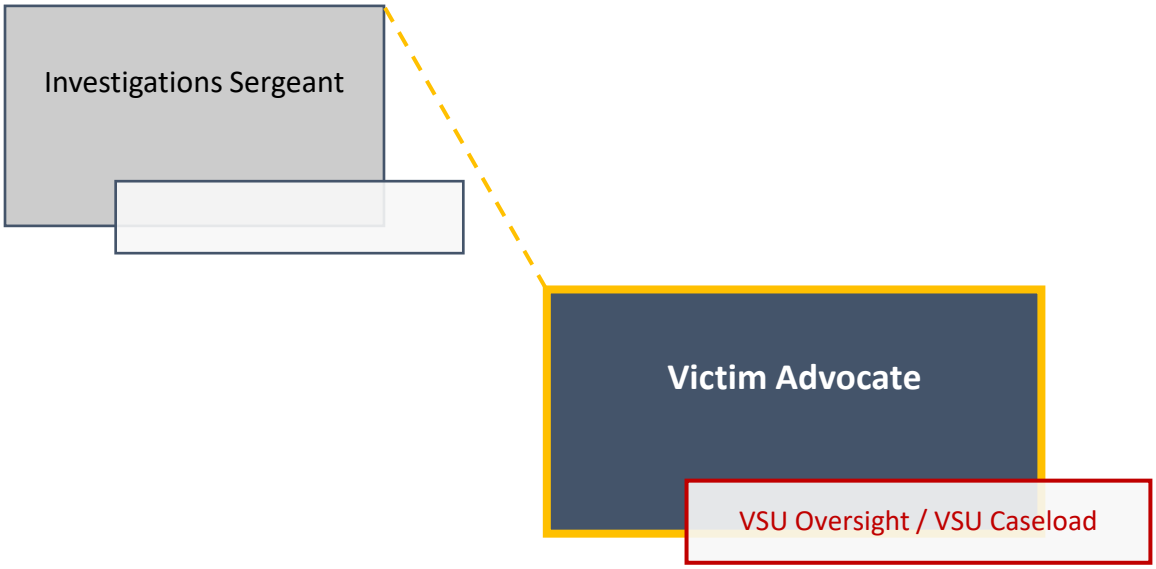
• **Victim Services Coordinator**	
☒ VSU Intern and Volunteer Management	☒ Awareness Events and Outreach (NCVRW)
☒ Training Development and Delivery (VS Interns and Volunteers)	
☐ VSU Operational Oversight ☐ VSU Budget and Funding Management ☐ VSU Equipment Management ☐ VSU Personnel Development and Management	☐ Policy Development and Implementation ☐ Multidisciplinary Team Participation ☐ Special Initiative Management
• **Victim Services Specialists**	
☒ Multidisciplinary Team Participation (SA response team, victims with disabilities) ☒ Special Initiative Management (DV arrest records coordination)	
☐ VSU Operational Oversight ☐ VSU Budget and Funding Management ☐ VSU Equipment Management ☐ VSU Personnel Development and Management	☐ VSU Intern and Volunteer Management ☐ Policy Development and Implementation ☐ Training Development and Delivery ☐ Awareness Events and Outreach
• **Victim Services Interns** and **Victim Services Volunteers** – *personnel in these positions are not currently tasked with Other Assigned Responsibilities*	

CALIFORNIA

Victim Services – Agency Profile

Salinas Police Department – California
Contact Information: **Amber Wasson, Victim Advocate**
amberw@ci.salinas.ca.us

The Salinas Police Department (SPD) is in Monterey County, California and is the law enforcement agency responsible for providing public safety services for approximately 160,130 community members.[5] The SPD is staffed by 146 sworn and 54 professional personnel.[6]



VSU Responses – Crime Categories
Assault Offenses | Fraud | Homicide | Sex Offense (forcible, non-forcible) | Runaway
VSU Responses – Non-Criminal Incidents
Not currently served by VSU

[5] Salinas, California Population 2025, accessed November 25, 2025.
[6] Information provided by Salinas Police Department (CA) personnel November 24, 2025.

Service Components

• **Victim Advocate**	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)	
☐ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Tangible Needs Assistance
☒ Crime Victim Compensation Assistance	☒ Periodic Status Updates
☐ Death Notification Assistance	

Other Assigned Responsibilities

• **Victim Advocate**	
☒ VSU Operational Oversight	
☒ Policy Development and Implementation (VSU policies)	
☒ Training Development and Delivery (agency personnel)	
☒ Special Initiative Management (strangulation protocol)	
☐ VSU Budget and Funding Management	☐ VSU Intern and Volunteer Management
☐ VSU Equipment Management	☐ Multidisciplinary Team Participation
☐ VSU Personnel Development and Management	☐ Awareness Events and Outreach

Salinas Police Department (CA) Information as of March 2026

COLORADO

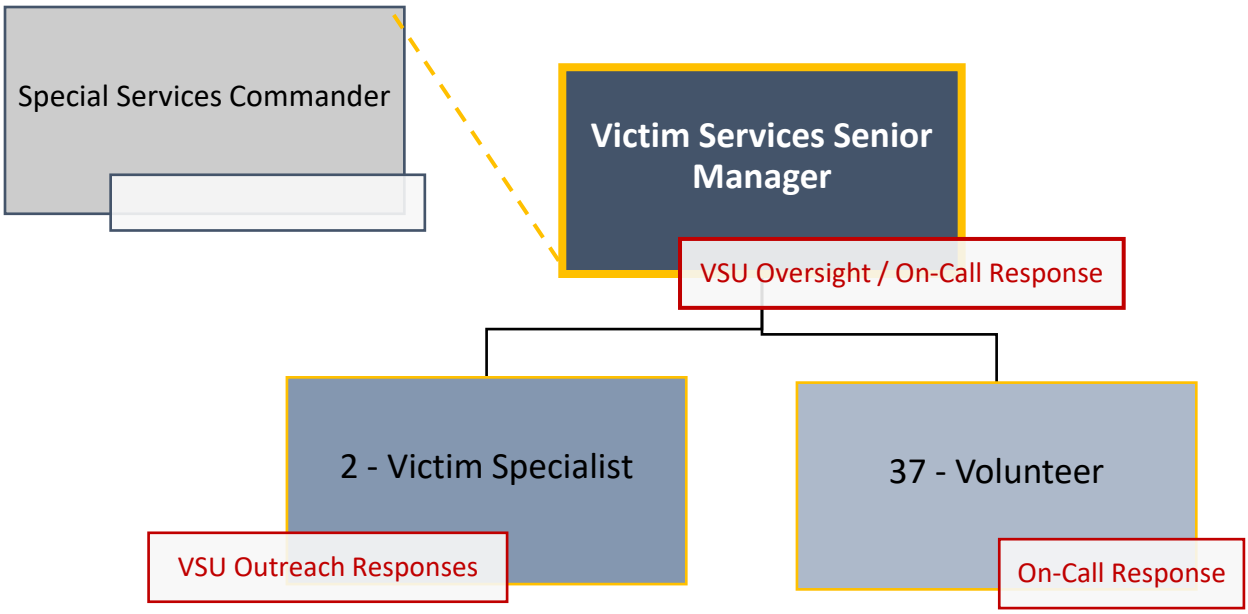
Victim Services – Agency Profile

Boulder Police Department – Colorado

Contact Information: **Maciel Leon, Victim Services Senior Manager**

leonm@bouldercolorado.gov

The Boulder Police Department (BPD) is in Boulder County, Colorado and is the law enforcement agency responsible for providing public safety services for approximately 106,803 community members.[7] The BPD is staffed by 191 sworn and 93 professional personnel.[8]



VSU Responses – Crime Categories
Arson | Assault Offenses | Burglary (residential) | Driving Under the Influence (death, injuries) | Fraud (vulnerable victims) | Homicide | Kidnapping | Theft (vulnerable victims) | Robbery | Sex Offenses (forcible, nonforcible) | Stolen Property (vulnerable victims) | Peeping Tom
VSU Responses – Non-Criminal Incidents
Death (accidental/overdose/suicide) | Fires

[7] Boulder, Colorado Population 2025, accessed December 16, 2025.
[8] Information provided by Boulder Police Department (CO) personnel December 11, 2025.

Service Components

• **Victim Services Senior Manager –** [*all victimization categories*]	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours) ☒ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	
• **Victim Specialists –** [*all victimization categories*]	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)	
☐ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	
• **Volunteers –** [*all victimization categories*]	
☒ On-Call Response (around the clock, by phone and in person)	
☐ Phone Contact (scheduled work hours) | ☐ Field Response (scheduled work hours)	
☒ Review of Victim Services Role and Victims' Rights	☒ Review of Safety Concerns and Processes
☒ Crisis Intervention and Needs Identification	☒ Crime Victim Compensation Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	
☐ Internal Process Assistance	☐ Tangible Needs Assistance
☐ External Process Assistance	☐ Periodic Status Updates

Other Assigned Responsibilities

• **Victim Services Senior Manager**	
☒ VSU Operational Oversight	☒ VSU Volunteer Management
☒ VSU Personnel Development and Management	
☒ Policy Development and Implementation (VSU policies) ☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel) ☒ Multidisciplinary Team Participation (Active Shooter TF, LE VS Coordinator Meeting, Incident Manager Team, Mass Fatality Planning Meeting)	
☐ VSU Budget and Funding Management	☐ Awareness Events and Outreach
☐ VSU Equipment Management	☐ Special Initiative Management
☐ VSU Intern Management	

Other Assigned Responsibilities

- **Victim Specialists**

☒ Training Development and Delivery (agency personnel, external personnel)
☒ Multidisciplinary Team Participation (Child SA Team, DV TF, Safehouse Meeting)

☐ VSU Operational Oversight	☐ VSU Intern and Volunteer Management
☐ VSU Budget and Funding Management	☐ Policy Development and Implementation
☐ VSU Equipment Management	☐ Awareness Events and Outreach
☐ VSU Personnel Development and Management	☐ Special Initiative Management

- **Volunteers –** personnel in these positions are not tasked with Other Assigned Responsibilities

Boulder Police Department (CO) Information as of January 2026

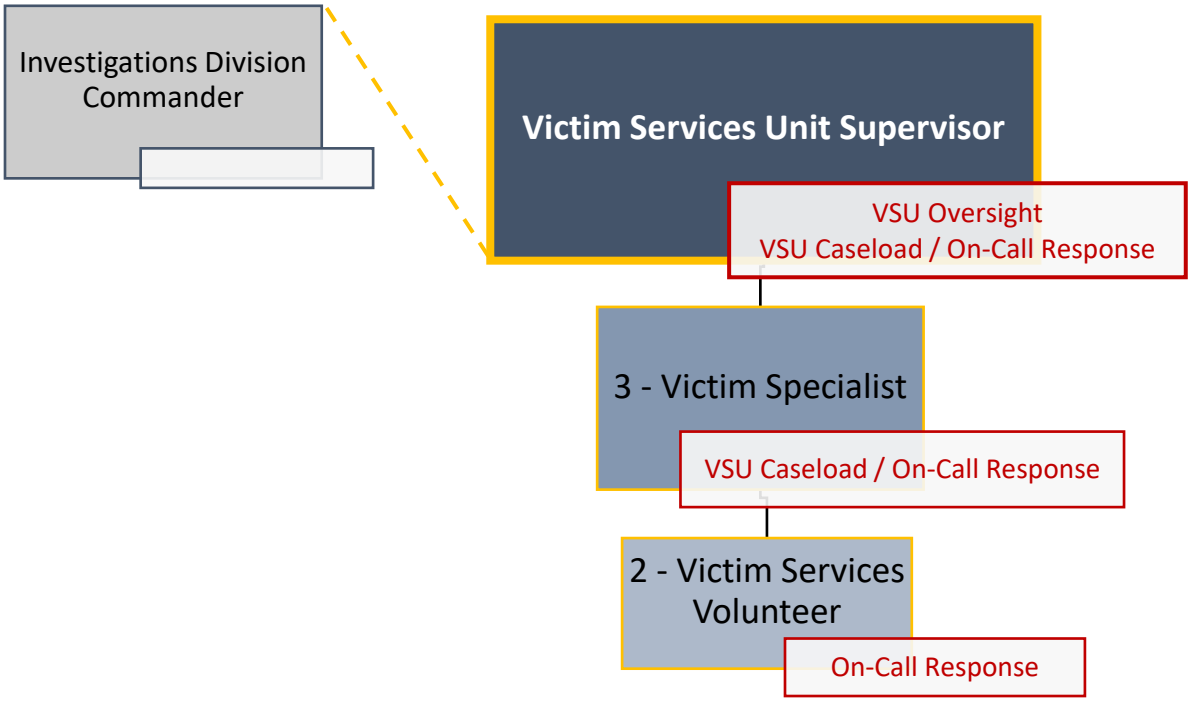
Victim Services – Agency Profile

El Paso County Sheriff's Office – Colorado

Contact Information: **Pamela Mancini, Victim Services Unit Supervisor**

PamelaMancini@elpasoco.com

The El Paso County Sheriff's Office (EPCSO) is in El Paso County, Colorado and is the law enforcement agency responsible for providing public safety services for approximately 758,610 community members.[9] The EPCSO is staffed by 543 sworn and 345 professional personnel.[10]



VSU Responses – Crime Categories
Arson | Assault Offenses | Burglary (residential) | Homicide | Extortion/Blackmail | Kidnapping | Larceny/Theft | Motor Vehicle Theft | Pornography | Robbery | Sex Offenses (forcible, nonforcible) | Peeping Tom
VSU Responses – Non-Criminal Incidents
Not currently served by VSU

[9] El Paso County, Colorado Population 2025, accessed November 25, 2025.
[10] Information provided by El Paso County Sheriff's Office (CO) personnel November 25, 2025.

El Paso County Sheriff's Office provides services to five additional police departments in El Paso County through memoranda of understanding:[11,12]

- Calhan PD – provides public safety services for approximately 721 community members and is staffed by 5 sworn and 1 professional personnel.
- Fountain PD – provides public safety services for approximately 29,349 community members and is staffed by 55 sworn and 7 professional personnel.
- Manitou Springs PD – provides public safety services for approximately 4,539 community members and is staffed by 15 sworn and 3 professional personnel.
- Monument PD – provides public safety services for approximately 14,152 community members and is staffed by 29 sworn and 4 professional personnel.
- Palmer Lake PD – provides public safety services for approximately 2,554 community members and is staffed by 15 sworn and 1 professional personnel.

Service Components

- **Victim Services Unit Supervisor / Victim Specialists –** [*all victimization categories*]
- **Victim Services Volunteers –** [*all victimization categories, on-call response only*]

☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)
☒ On-Call Response (around the clock, by phone and in person)

☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	

Other Assigned Responsibilities

- **Victim Services Unit Supervisor**

☒ VSU Operational Oversight	☒ VSU Equipment Management
☒ VSU Budget and Funding Management	☒ VSU Volunteer Management

☒ VSU Personnel Development and Management (Victim Specialists, Volunteers)
☒ Policy Development and Implementation (VSU, agency)
☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)
☒ Multidisciplinary Team Participation (APS coalition, CA case review, child fatality review, DV fatality review, DV task force, DV/SA review team, HT commission, HT CJ meeting, LE VS provider meeting, mass violence task force, opiate death board, state HT council, state office for school safety)
☒ Special Initiative Management (U-Visa Certifications)

☐ Awareness Events and Outreach	☐ VSU Intern Management

[11] Calhan, Colorado Population 2025 / Fountain, Colorado Population 2025 / Manitou Springs, Colorado Population 2025 / Monument, Colorado Population 2025 / Palmer Lake, Colorado Population 2025, accessed November 27, 2025 .
[12] Information provided by El Paso County Sheriff's Office (CO) personnel December15, 2025.

Other Assigned Responsibilities

• **Victim Specialists**	
☒ VSU Equipment Management	☒ VSU Volunteer Management
☒ VSU Personnel Development and Management (Volunteers) ☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel) ☒ Special Initiative Management (Blue Envelope Program, incarcerated victims)	
☐ VSU Operational Oversight ☐ VSU Budget and Funding Management ☐ VSU Intern Management	☐ Policy Development and Implementation ☐ Multidisciplinary Team Participation ☐ Awareness Events and Outreach
• **Victim Services Volunteers –** *personnel in these positions are not tasked with Other Assigned Responsibilities*	

El Paso County Sheriff's Office (CO) Information as of December 2025

Victim Services – Agency Profile

Jackson County Sheriff's Office – Colorado

Contact Information: **Jessica Wilson, Administrative Assistant/Victim Advocate**

jwilson@jacksoncountyco.gov

The Jackson County Sheriff's Office (JCSO) is in Jackson County, Colorado and is the law enforcement agency responsible for providing public safety services for approximately 1,230 community members.[13] The JCSO is staffed by 6 sworn (4 FT, 2 PT) and 6 professional personnel (including dispatcher personnel).[14]

VSU Responses – Crime Categories
Assault Offenses | Driving Under the Influence (death, injuries) | Homicide | Kidnapping | Peeping Tom | Pornography | Runaway | Sex Offenses (forcible, nonforcible)
VSU Responses – Non-Criminal Incidents
Death (accidental/overdose/suicide) | Family Disturbance

[13] Jackson County, Colorado Population 2025, accessed November 27, 2025.
[14] Information provided by Jackson County Sheriff's Office (CO) personnel November 28, 2025.

Service Components

• **Administrative Assistant/Victim Advocate**	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours) ☒ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Tangible Needs Assistance
☒ Crime Victim Compensation Assistance	☒ Periodic Status Updates
☐ Death Notification Assistance	

Other Assigned Responsibilities

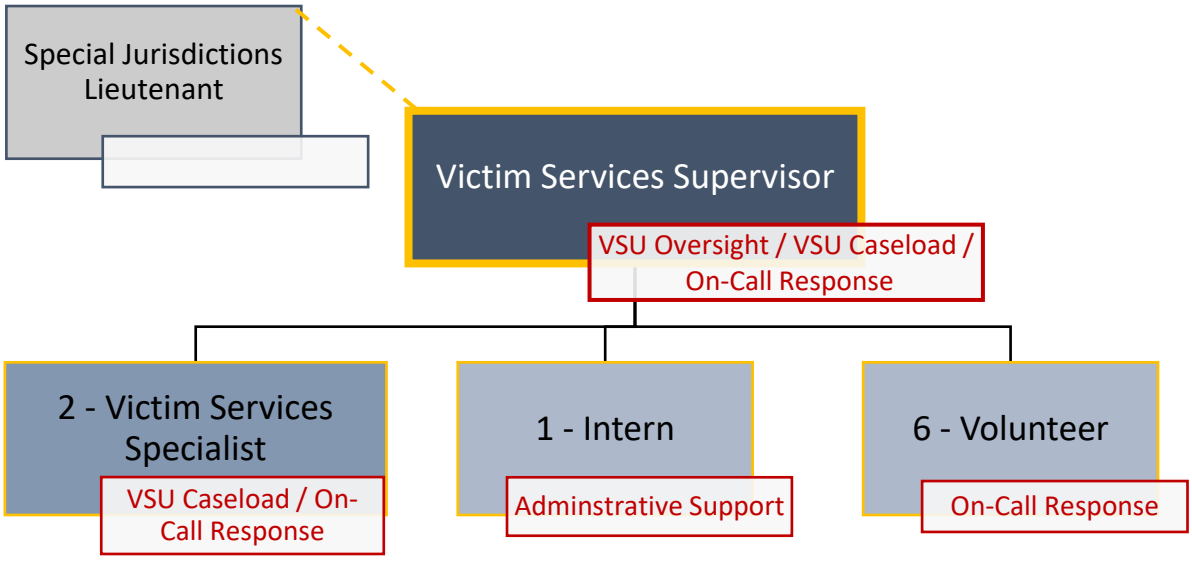
• **Administrative Assistant/Victim Advocate**	
☒ VSU Operational Oversight	☒ VSU Equipment Management
☒ VSU Budget and Funding Management	
☒ Awareness Events and Outreach (DV Awareness)	
☐ VSU Personnel Development and Management	☐ Training Development and Delivery
☐ VSU Intern and Volunteer Management	☐ Multidisciplinary Team Participation
☐ Policy Development and Implementation	☐ Special Initiative Management

Jackson County Sheriff's Office (CO) Information as of December 2025

Victim Services – Agency Profile

Loveland Police Department – Colorado
Contact Information: **Ashley Stevenson, Victim Services Supervisor**
Ashley.stevenson@cityofloveland.org

The Loveland Police Department (LPD) is in Larimer County, Colorado and is the law enforcement agency responsible for providing public safety services for approximately 72,794 community members.[15] The LPD is staffed by 119 sworn and 69 professional personnel.[16]



VSU Responses – Crime Categories
Arson | Assault Offenses | Burglary (residential) | Counterfeiting/Forgery (vulnerable victims) | Driving Under the Influence (death, injury, minor passengers) | Extortion/Blackmail (vulnerable victims) | Fraud (vulnerable victims) | Homicide | Kidnapping/Abduction | Larceny/Theft | Motor Vehicle Theft | Peeping Tom | Pornography/Obscene Material | Robbery | Runaway | Sex Offenses (forcible, nonforcible)
VSU Responses – Non-Criminal Incidents
Death (drowning, overdose, suicide, traffic fatality, unattended) | Missing Adults (upon request) | Structure Fire

[15] Demographics & Population | Loveland Colorado Community Info : Northern Colorado Economic Alliance, accessed December 12, 2025.
[16] Information provided by Loveland Police Department (CO) personnel December 31, 2025 .

Service Components

- **Victim Services Supervisor** [*HT, missing person, runaway*]
- **Victim Services Specialist**
  - 1 – [*cases assigned to investigators*]
  - 1 – [*cases assigned to patrol officers*]
- **Volunteers** [*on-call response only, all victimization categories*]

☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)
☒ On-Call Response (around the clock, by phone and in person)

☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	

Other Assigned Responsibilities

- **Victim Services Supervisor**

☒ VSU Operational Oversight	☒ VSU Personnel Development and Management
☒ VSU Budget and Funding Management	☒ VSU Intern and Volunteer Management
☒ VSU Equipment Management	

☒ Policy Development and Implementation (VSU policies, agency policies)
☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)
☒ Multidisciplinary Team Participation (CAC meeting, DV High Risk Team, HT MDT, Suicide Fatality)
☒ Awareness Events and Outreach (Fentanyl Awareness, Missing Persons event, Volunteer Recruitment)
☒ Special Initiative Management (Address Confidentiality Program certifications, VS webpage)

- **Victim Services Specialists**

☒ VSU Equipment Management
☒ Multidisciplinary Team Participation (Countywide SRO, HT MDT)
☒ Special Initiative Management (Address Confidentiality Program certifications)

☐ VSU Operational Oversight	☐ Policy Development and Implementation
☐ VSU Budget and Funding Management	☐ Training Development and Delivery
☐ VSU Personnel Development and Management	☐ Awareness Events and Outreach
☐ VSU Intern and Volunteer Management	

Other Assigned Responsibilities

• **Intern** and **Volunteers**	
☒ Special Initiative Management (Address Confidentiality Program certifications)	
☐ VSU Operational Oversight	☐ Policy Development and Implementation
☐ VSU Budget and Funding Management	☐ Training Development and Delivery
☐ VSU Equipment Management	☐ Multidisciplinary Team Participation
☐ VSU Personnel Development and Management	☐ Awareness Events and Outreach
☐ VSU Intern and Volunteer Management	

CONNECTICUT

VS Agency Profiles – coming soon!

DELAWARE

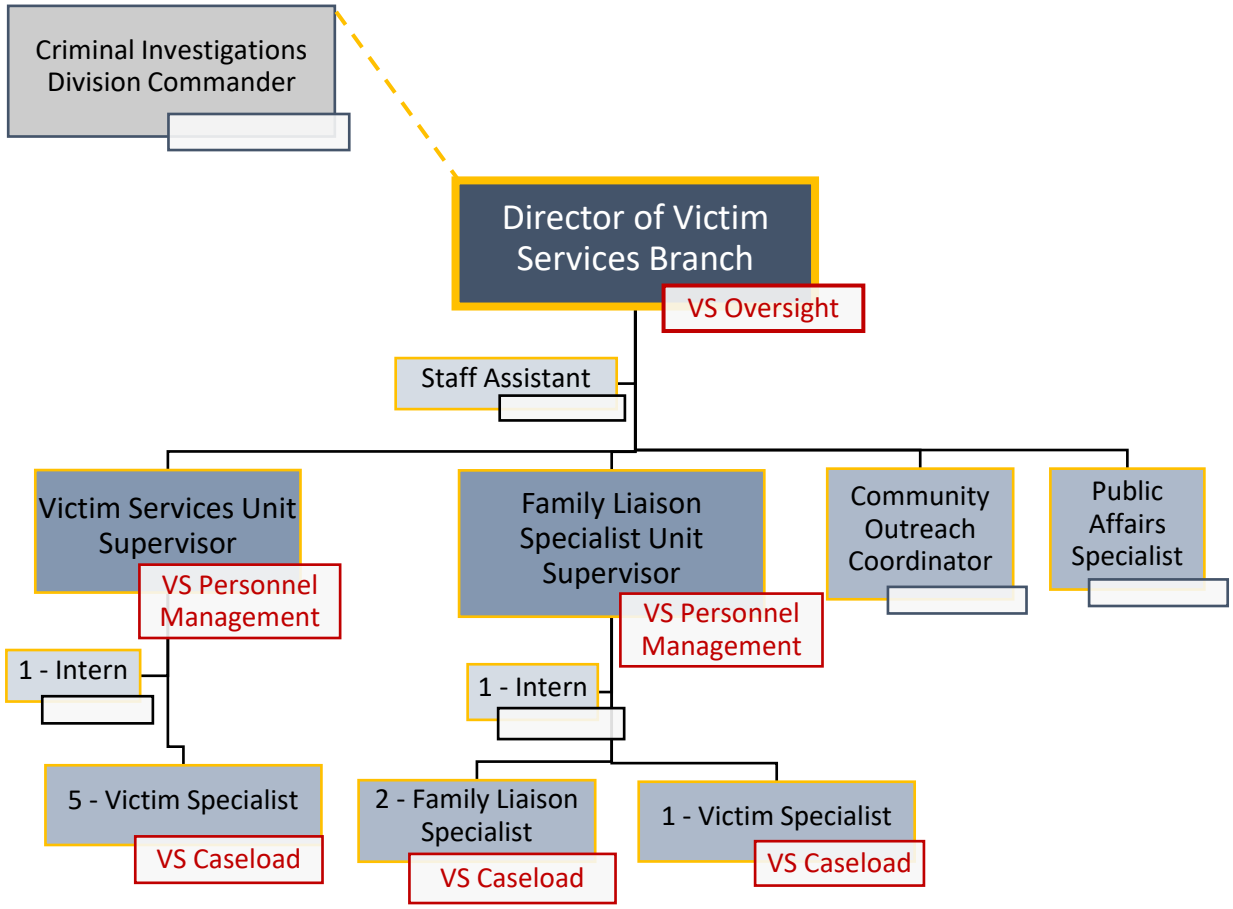
VS Agency Profiles – coming soon!

DISTRICT OF COLUMBIA

Victim Services – Agency Profile

Metropolitan Police Department – District of Columbia
Contact Information: **Diamond Vann, Director of Victim Services Branch**
Victim.services@dc.gov

The Metropolitan Police Department (MPD) is in Washington D.C. and is the law enforcement agency responsible for providing public safety services for approximately 732,102 community members.[17] The MPD is staffed by 3,400 sworn and 650 professional personnel.[18]



[17] District of Columbia, District of Columbia Population 2026, accessed January 9, 2026.
[18] Information provided by Metropolitan Police Department (DC) personnel January 9, 2026.

VSU Responses – Crime Categories
Assault Offenses | Destruction/Damage/Vandalism of Property (gun violence) | Homicide | Kidnapping/Abduction | Pornography (revenge) | Robbery | Sex Offenses (forcible)
VSU Responses – Non-Criminal Incidents
Not currently served by VS Branch

Service Components

• **Director of Victim Services Branch, Victim Services Unit Supervisor, Family Liaison Specialist Unit Supervisor, Community Outreach Coordinator, Public Affairs Specialist,** and **Staff Assistant** – *personnel in these positions are not tasked with VS Caseload Responsibilities*	
• **Victim Services Unit** ○ 1-sexual assault ○ 4-carjacking, domestic violence, robbery, stalking • **Family Liaison Specialist Unit** ○ 3-gun violence, homicide, robbery	
☒ Phone Contact (scheduled work hours)	
☐ Field Response	☐ On-Call Response
☒ Review of Victim Services Role and Victims' Rights ☒ Crisis Intervention and Needs Identification ☒ Review of Justice System Processes ☒ Review of Safety Concerns and Processes ☒ Crime Victim Compensation Assistance	☒ Internal Process Assistance ☒ External Process Assistance ☒ Referrals and Supportive Handoffs ☒ Periodic Status Updates
☐ Death Notification Assistance	☐ Tangible Needs Assistance

Other Assigned Responsibilities

• **Director of Victim Services Branch**	
☒ VS Operational Oversight ☒ VS Budget and Funding Management	☒ VS Equipment Management
☒ VS Personnel Development and Management (VSU Supervisor, Family Liaison Unit Supervisor, Community Outreach Coordinator, Public Affairs Specialist, Staff Assistant) ☒ Policy Development and Implementation (VS policies, agency policies) ☒ Training Development and Delivery (VS personnel, agency personnel, external personnel) ☒ Multidisciplinary Team Participation (CVCP Advisory Board) ☒ Awareness Events and Outreach (Denim Day, DV awareness, gun violence awareness, HT awareness, NCVRW, SA awareness, Stalking awareness, Strangulation awareness, Teen Dating Violence awareness, Tree of Remembrance)	
☐ VSU Intern and Volunteer Management	☐ Special Initiative Management

Other Assigned Responsibilities

• **Victim Services Unit Supervisor** and **Family Liaison Specialist Unit Supervisor**	
☒ VS Operational Oversight	☒ VS Equipment Management
☒ VS Budget and Funding Management	☒ VS Intern Management
☒ VS Personnel Development and Management (Victim Services Specialists, Family Liaison Specialists, Interns)	
☒ Training Development and Delivery (VS personnel, agency personnel, external personnel)	
☒ Multidisciplinary Team Participation (CVCP Working Group)	
☒ Awareness Events and Outreach (Denim Day, DV awareness, gun violence awareness, HT awareness, NCVRW, SA awareness, Stalking awareness, Strangulation awareness, Teen Dating Violence awareness, Tree of Remembrance)	
☒ Special Initiative Management (Annual Conference, CVC verification assistance, Next of Kin meeting coordination, Quarterly Newsletter/Listserv)	
☐ VSU Volunteer Management	☐ Policy Development and Implementation

• **Victim Specialists, Family Liaison Specialists, Community Outreach Coordinator,** and **Public Affairs Specialist**	
☒ VS Equipment Management	
☒ Training Development and Delivery (agency personnel, external personnel)	
☒ Multidisciplinary Team Participation (DV coalition, gun violence team, homicide support team, HT committee, SA response team)	
☒ Awareness Events and Outreach (Denim Day, DV awareness, gun violence awareness, HT awareness, NCVRW, SA awareness, Stalking awareness, Strangulation awareness, Teen Dating Violence awareness, Tree of Remembrance)	
☒ Special Initiative Management (Annual Conference, CVC verification assistance, Next of Kin meeting coordination, Quarterly Newsletter/Listserv)	
☐ VSU Operational Oversight	☐ VSU Intern and Volunteer Management
☐ VSU Budget and Funding Management	☐ Policy Development and Implementation
☐ VSU Personnel Development and Management	

• **Staff Assistant**	
☒ VS Equipment Management	
☐ VSU Operational Oversight	☐ Training Development and Delivery
☐ VSU Budget and Funding Management	☐ Multidisciplinary Team Participation
☐ VSU Personnel Development and Management	☐ Awareness Events and Outreach
☐ VSU Intern and Volunteer Management	☐ Special Initiative Management
☐ Policy Development and Implementation	

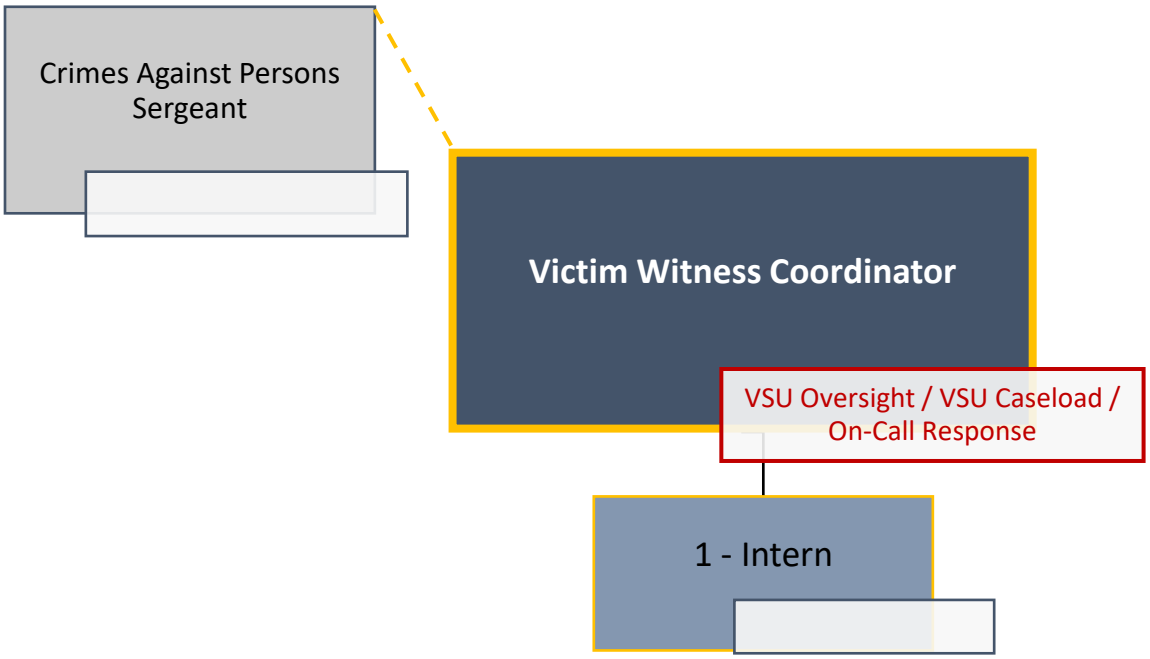
Metropolitan Police Department (D.C.) Information as of February 2026

FLORIDA

Victim Services – Agency Profile

Coral Gables Police Department – Florida
Contact Information: **Raiza Garcia, Victim Witness Coordinator**
rgarcia@coralgables.com

The Coral Gables Police Department (CGPD) is in Miami-Dade County, Florida and is the law enforcement agency responsible for providing public safety services for approximately 50,535 community members.[19] The CGPD is staffed by 197 sworn and 91 professional personnel.[20]



VSU Responses – Crime Categories
Arson | Assault Offenses | Burglary (residential, vulnerable victims) | Driving Under the Influence (death, injuries) | Property Damage (vulnerable victims) | Fraud (vulnerable victims) | Homicide (initial response only) | Kidnapping | Robbery (vulnerable victims) | Sex Offenses (forcible, nonforcible) | Stolen Property (vulnerable victims) | Peeping Tom | Runaway (chronic)
VSU Responses – Non-Criminal Incidents
Death (natural/suicide) | Fires

[19] Coral Gables, Florida Population 2025, accessed December 1, 2025.
[20] Information provided by Coral Gables Police Department (FL) personnel December 16, 2025.

Service Components

• **Victim Witness Coordinator and Intern**	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours) ☒ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	

Other Assigned Responsibilities

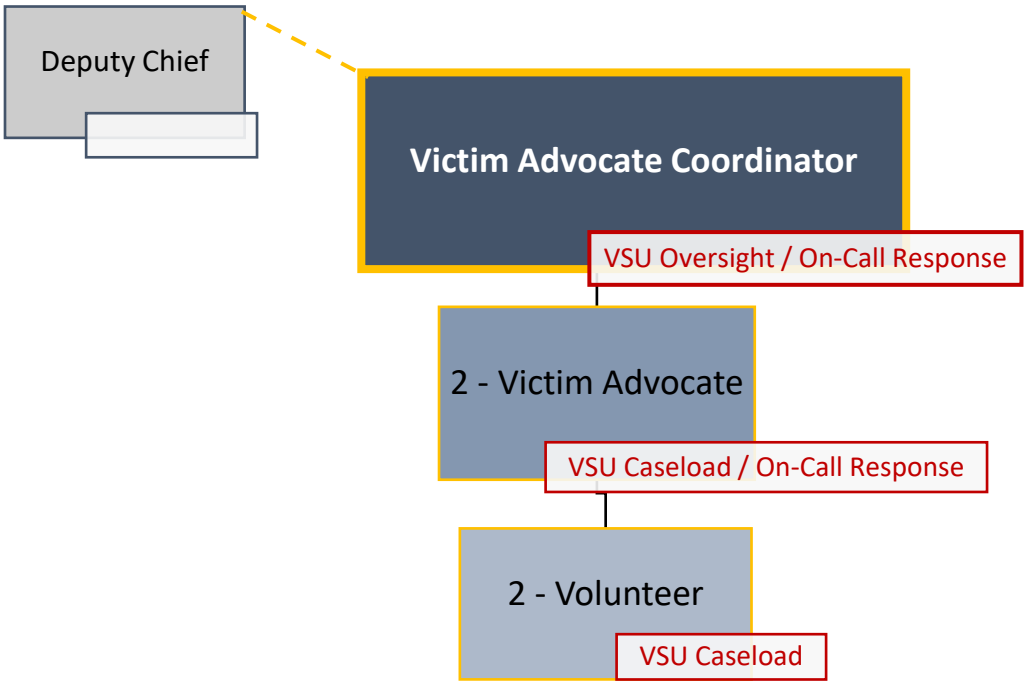
• **Victim Witness Coordinator**	
☒ VSU Operational Oversight	☒ VSU Intern Management
☒ Policy Development and Implementation (VSU policies)	
☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)	
☒ Multidisciplinary Team Participation (adult fatality review, child fatality review, community action oversight, DV oversight board, Parents of Murdered Children, SA response team, violence and intervention meetings)	
☒ Special Initiative Management (chaplain debriefing process, U-Visa Certifications)	
☐ VSU Budget and Funding Management	☐ VSU Volunteer Management
☐ VSU Equipment Management	☐ Awareness Events and Outreach
☐ VSU Personnel Development and Management	
• **Intern** – *personnel in this position are not tasked with Other Assigned Responsibilities*	

Coral Gables Police Department (FL) Information as of December 2025

Victim Services – Agency Profile

Flagler Beach Police Department – Florida
Contact Information: **Donna Kearney, Victim Advocate Coordinator**
DKearney@fbpd.org

The Flagler Beach Police Department (FBPD) is in Flagler County, Florida and is the law enforcement agency responsible for providing public safety services for approximately 5,669 community members.[21] The FBPD is staffed by 17 sworn and 5 professional personnel.[22]



VSU Responses – Crime Categories
Assault Offenses | Burglary (residential) | Homicide | Kidnapping | Larceny/Theft | Robbery | Sex Offenses (forcible)
VSU Responses – Non-Criminal Incidents
Deaths (Overdose Deaths / Suicides / Traffic Fatalities) | External Agency Referrals

[21] Flagler Beach, Florida Population 2025, accessed November 25, 2025.
[22] Information provided by Flagler Beach Police Department (FL) personnel November 24, 2025.

Service Components

- **Victim Advocate Coordinator** – provides services in absence of Victim Advocates

- **Victim Advocates / Volunteers** – [*all victimization categories*]

☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)
☒ On-Call Response (around the clock, by phone and in person)

☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	

Other Assigned Responsibilities

- **Victim Advocate Coordinator**

☒ VSU Operational Oversight	☒ VSU Volunteer Management
☒ VSU Personnel Development and Management	☒ Policy Development and Implementation

☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)
☒ Multidisciplinary Team Participation (DV advisory committee, DV task force, HT task force, lethality assessment meeting, SA response team, VS coalition)

☐ VSU Budget and Funding Management	☐ Awareness Events and Outreach
☐ VSU Equipment Management	☐ Special Initiative Management
☐ VSU Intern Management	

- **Victim Advocates**

☒ VSU Volunteer Management	☒ Multidisciplinary Team Participation

☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)
☒ Multidisciplinary Team Participation (Crime Stoppers board, DV advisory committee, DV task force, Flagler Cares meeting, HT task force, lethality assessment meeting, SA response team, VS coalition)

☐ VSU Operational Oversight	☐ Awareness Events and Outreach
☐ VSU Budget and Funding Management	☐ Special Initiative Management
☐ VSU Equipment Management	☐ Policy Development and Implementation
☐ VSU Personnel Development and Management	
☐ VSU Intern Management	

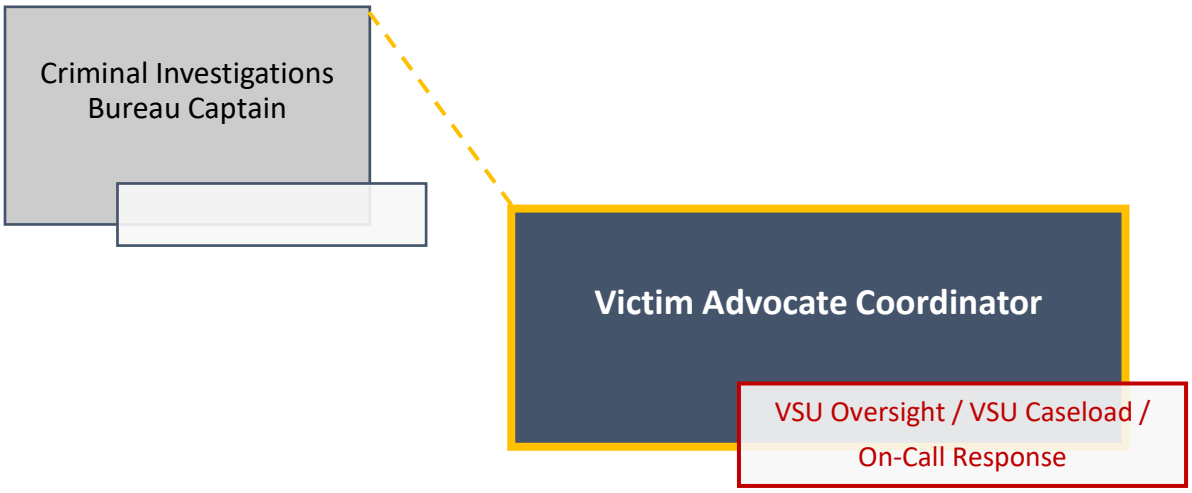
- **Volunteers** – *personnel in these positions are not tasked with Other Assigned Responsibilities*

Flagler Beach Police Department (FL) Information as of December 2025

Victim Services – Agency Profile

Walton County Sheriff's Office – Florida
Contact Information: **Beth Armstrong, Victim Advocate Coordinator**
barmstrong@waltonso.org

The Walton County Sheriff's Office (WCSO) is in Walton County, Florida and is the law enforcement agency responsible for providing public safety services for approximately 92,994 community members.[23] The WCSO is staffed by 451 sworn and 190 professional personnel (including personnel in law enforcement, corrections, fire, and animal control divisions).[24]



VSU Responses – Crime Categories
Assault Offenses | Fraud (vulnerable victims) | Homicide | Kidnapping | Robbery | Sex Offenses (forcible, nonforcible) | Peeping Tom | Runaway (vulnerable victims)
VSU Responses – Non-Criminal Incidents
Family Disturbance | Suicide

[23] Walton County, Florida Population 2025, accessed December 6, 2025.
[24] Information provided by Walton County Sheriff's Office (FL) personnel December 8, 2025.

Service Components

• **Victim Advocate Coordinator** [*all victimization categories*]	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours) ☒ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Crime Victim Compensation Assistance
☒ Crisis Intervention and Needs Identification	☒ Internal Process Assistance
☒ Death Notification Assistance	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☐ Tangible Needs Assistance	

Other Assigned Responsibilities

• **Victim Advocate Coordinator**	
☒ VSU Operational Oversight	☒ VSU Equipment Management
☒ Policy Development and Implementation (VSU policies, agency policies)	
☒ Training Development and Delivery (agency personnel, external personnel)	
☒ Multidisciplinary Team Participation (child fatality review, MDRT-child victims, SA response team)	
☒ Special Initiative Management (lethality assessment process, U-Visa Certifications)	
☐ VSU Personnel Development and Management	
☐ VSU Intern and Volunteer Management	
☐ VSU Budget and Funding Management	
☐ Awareness Events and Outreach	

GEORGIA

VS Agency Profiles – coming soon!

HAWAII

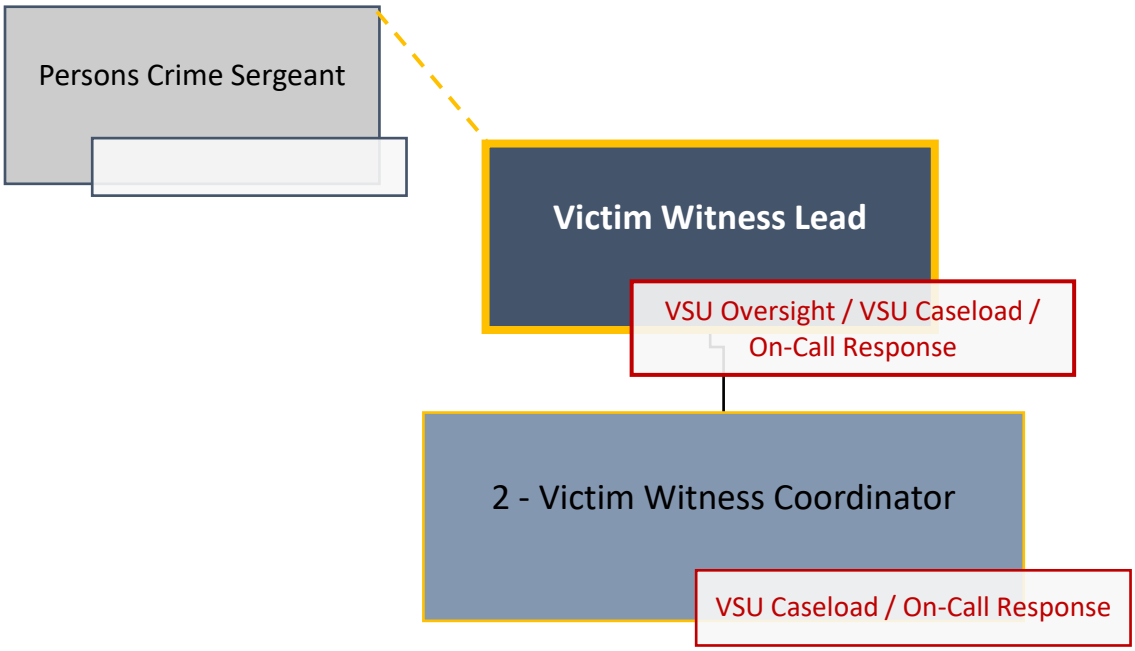
VS Agency Profiles – coming soon!

IDAHO

Victim Services – Agency Profile

Nampa Police Department – Idaho
Contact Information: **Kristie Thiel, Victim Witness Lead**
thielk@cityofnampa.us

The Nampa Police Department (NPD) is in Canyon County, Idaho and is the law enforcement agency responsible for providing public safety services for approximately 117,350 community members.[25] The NPD is staffed by 159 sworn and 71 (70 FT, 1PT) professional personnel.[26]



VSU Responses – Crime Categories
Assault Offenses | Driving Under the Influence (death, injury) | Fraud (vulnerable victims) | Homicide | Kidnapping/Abduction | Peeping Tom | Pornography | Robbery | Sex Offenses (forcible, nonforcible)
VSU Responses – Non-Criminal Incidents
Death (child, suspicious suicide)

[25] Nampa, Idaho Population 2026, accessed January 22, 2026.
[26] Information provided by Nampa Police Department (PD) personnel January 21, 2026.

Service Components

• **Victim Witness Lead and Victim Witness Coordinators** [*all victimization categories*]	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours) ☒ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	

Other Assigned Responsibilities

• **Victim Witness Lead**	
☒ VSU Operational Oversight	☒ VSU Personnel Development and Management
☒ VSU Budget and Funding Management	
☒ Policy Development and Implementation (VSU policies, agency policies)	
☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)	
☒ Multidisciplinary Team Participation (Child Abuse MDT, SA response team)	
☐ VSU Equipment Management	☐ Awareness Events and Outreach
☐ VSU Intern and Volunteer Management	☐ Special Initiative Management
• **Victim Witness Coordinators**	
☒ Training Development and Delivery (agency personnel)	
☒ Multidisciplinary Team Participation (Elder Abuse MDT, High-Risk DV team, HT task force, SART)	
☐ VSU Operational Oversight	☐ VSU Intern and Volunteer Management
☐ VSU Budget and Funding Management	☐ Policy Development and Implementation
☐ VSU Equipment Management	☐ Awareness Events and Outreach
☐ VSU Personnel Development and Management	☐ Special Initiative Management

Nampa Police Department (ID) Information as of January 2026

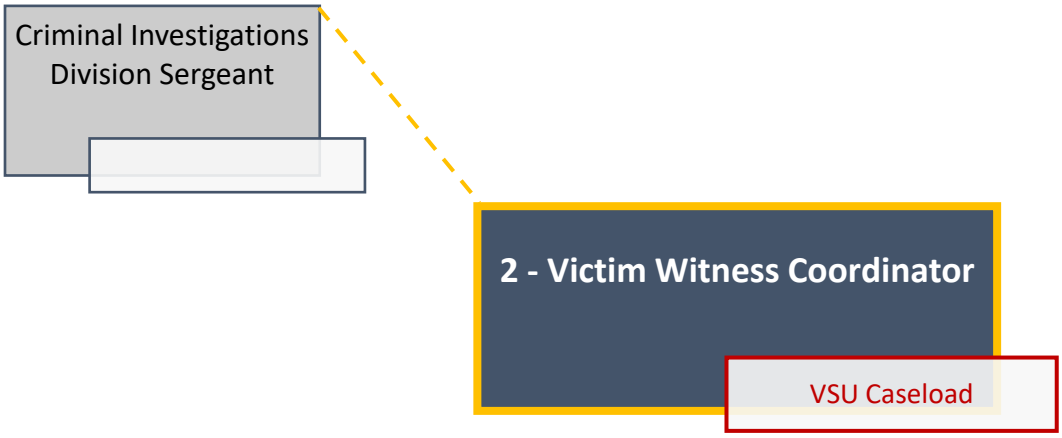
Victim Services – Agency Profile

Twin Falls Police Department – Idaho

Contact Information: **Danielle Ramondetta, Victim Witness Coordinator**

dramondetta@tfid.org

The Twin Falls Police Department (TFPD) is in Twin Falls County, Idaho and is the law enforcement agency responsible for providing public safety services for approximately 56,457 community members.[27] The TFPD is staffed by 81 sworn and 39 professional personnel.[28]



VSU Responses – Crime Categories
Assault Offenses (DV only) | Driving Under the Influence (death/injuries) | Homicide | Kidnapping | Pornography (revenge) | Robbery | Sex Offenses (forcible, nonforcible)
VSU Responses – Non-Criminal Incidents
Death (suicide/vehicular) | Vulnerable Witnesses

[27] Twin Falls, Idaho Population 2025, accessed December 3, 2025.

[28] Information provided by Twin Falls Police Department (ID) personnel December 9, 2025.

Service Components

• **Victim Witness Coordinators**	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours) ☒ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	

Other Assigned Responsibilities

• **Victim Witness Coordinators**	
☒ Policy Development and Implementation (VSU policies)	
☒ Training Development and Delivery (agency personnel, external personnel)	
☒ Multidisciplinary Team Participation (Child Forensic Interview Meetings, SA Response Team)	
☒ Awareness Events and Outreach (DV Awareness Month)	
☒ Special Initiative Management (Community College Instruction, Opioid Response Protocol, Strangulation Protocol)	
☐ VSU Operational Oversight	☐ VSU Personnel Development and Management
☐ VSU Budget and Funding Management	☐ VSU Intern and Volunteer Management
☐ VSU Equipment Management	

Twin Falls Police Department (ID) Information as of December 2025

ILLINOIS

VS Agency Profiles – coming soon!

INDIANA

VS Agency Profiles – coming soon!

IOWA

VS Agency Profiles – coming soon!

KANSAS

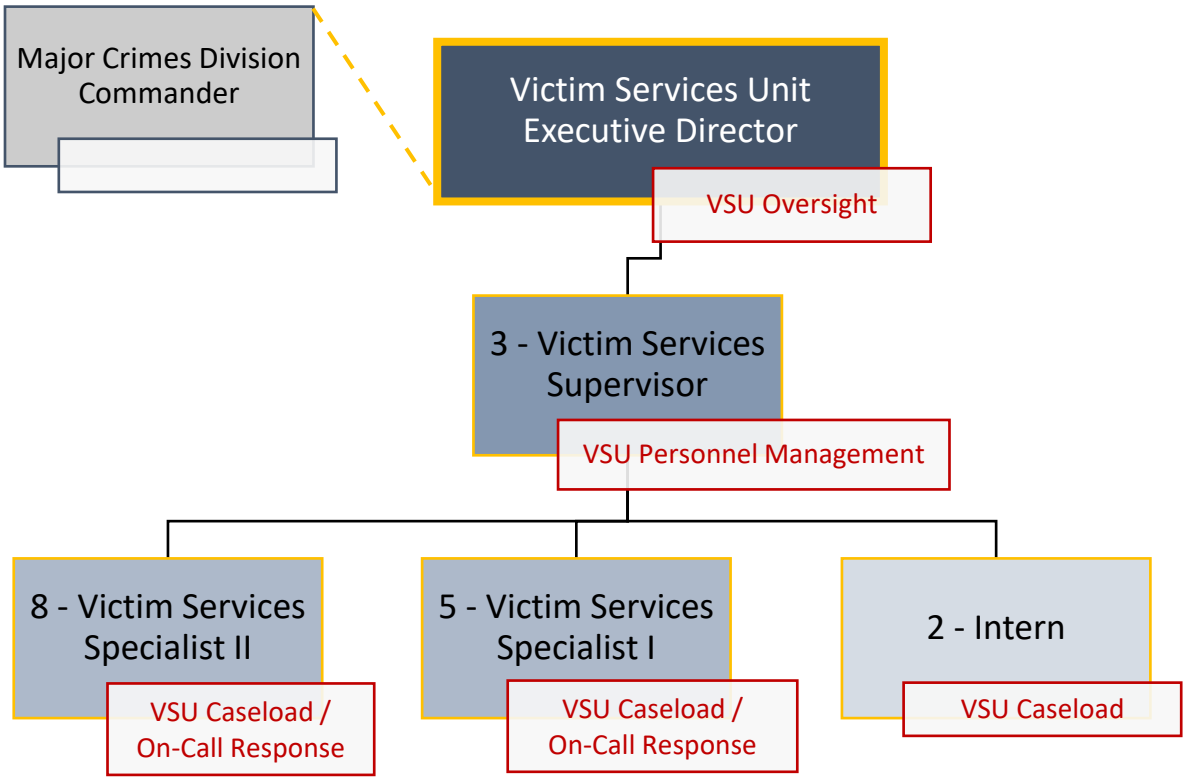
VS Agency Profiles – coming soon!

KENTUCKY

Victim Services – Agency Profile

Louisville Metro Police Department – Kentucky
***Contact Information:* Mainline (502)-574-8788**

The Louisville Metro Police Department (LMPD) is in Jefferson County, Kentucky and is the law enforcement agency responsible for providing public safety services for approximately 640,796 community members.[29] The LMPD is staffed by 1,002 sworn and 367 professional personnel.[30]



VSU Responses – Crime Categories
Arson | Assault Offenses | Driving Under the Influence (death, injury) | Homicide | Kidnapping | Robbery | Sex Offenses (forcible, nonforcible)
VSU Responses – Non-Criminal Incidents
Death (suicide, traffic fatalities)

[29] Louisville, Kentucky Population 2025, accessed December 23, 2025.
[30] Information provided by Louisville Metro Police Department (KY) personnel December 23, 2025.

Service Components

- **Victim Services Unit Executive Director –** *personnel in this position are not tasked with VSU Caseload Responsibilities and do not participate in on-call responsibilities*
- **Victim Services Supervisors –** *personnel in these positions are not tasked with VSU Caseload Responsibilities and participate in on-call rotation to respond as needed for guidance, approval of emergency funds, and direct services*
- **Interns –** *personnel in these positions do not participate in on-call rotation, [all victimization categories]*
- **Victim Services Specialists I and II –** *[all victimization categories]*

☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)
☒ On-Call Response (around the clock, by phone and in person)

☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	

Other Assigned Responsibilities

• Victim Services Unit Executive Director

☒ VSU Operational Oversight	☒ VSU Budget and Funding Management

☒ VSU Personnel Development and Management (Victim Services Supervisors)
☒ Policy Development and Implementation (VSU policies, agency policies)
☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)
☒ Multidisciplinary Team Participation (Community-Based Services, DV Prevention Committee, Gender Inclusion and Women's Safety in Design)
☒ Special Initiative Management (Performance Review Board, Sustained Focus Improvement WG)

☐ VSU Equipment Management	☐ Awareness Events and Outreach
☐ VSU Intern and Volunteer Management	

• Victim Services Supervisors

☒ VSU Operational Oversight	☒ Awareness Events and Outreach
☒ VSU Intern Management	

☒ VSU Personnel Development and Management (Victim Services Specialists)
☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)
☒ Multidisciplinary Team Participation (DV Fatality Review, Early Learning Success, Group Violence Intervention, Mass Casualty Incident WG, Victim Support/Advocacy/Awareness WG)
☒ Special Initiative Management (Therapy Dog Program)

☐ VSU Budget and Funding Management	☐ VSU Volunteer Management
☐ VSU Equipment Management	☐ Policy Development and Implementation

Other Assigned Responsibilities

• **Victim Services Specialists I and II**	
☒ Multidisciplinary Team Participation (Statewide HT Coalition, Suicide Fatality Review) ☒ Awareness Events and Outreach	
☐ VSU Operational Oversight ☐ VSU Budget and Funding Management ☐ VSU Equipment Management ☐ VSU Personnel Development and Management	☐ VSU Intern and Volunteer Management ☐ Policy Development and Implementation ☐ Training Development and Delivery ☐ Special Initiative Management
• **Interns –** *personnel in these positions are not tasked with Other Assigned Responsibilities*	

Louisville Metro Police Department (KY) Information as of December 2025

LOUISIANA

VS Agency Profiles – coming soon!

MAINE

VS Agency Profiles – coming soon!

MARYLAND

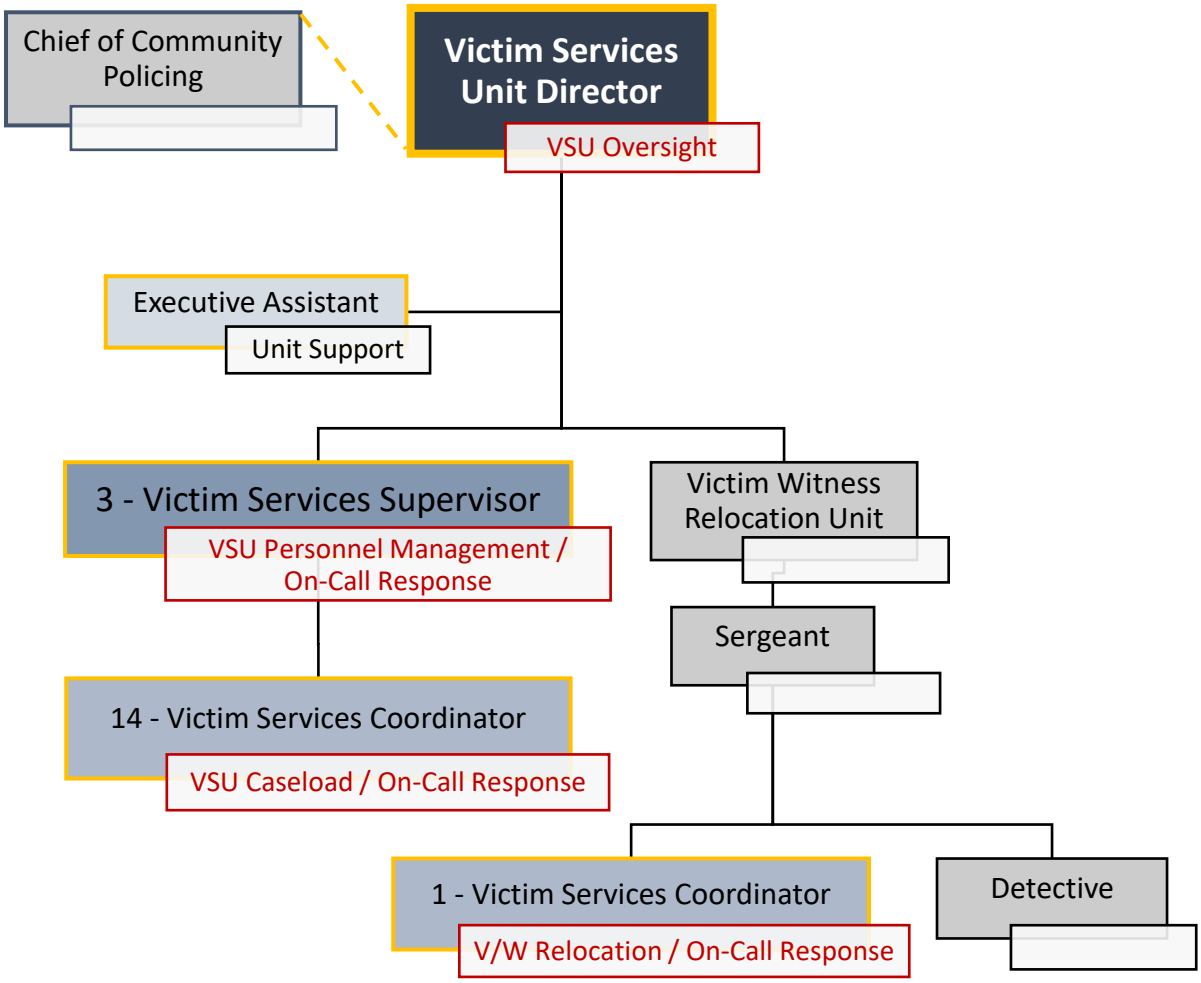
Victim Services – Agency Profile

Baltimore Police Department – Maryland

Contact Information: **Shardal Rose, Victim Services Unit Director**

Shardal.Rose@baltimorepolice.org

The Baltimore Police Department (BPD) is in Baltimore County, Maryland and is the local police agency responsible for providing public safety services for approximately 568,271 community members.[31] The BPD is staffed by 2,515 sworn and 771 professional personnel.[32]



VSU Responses – Crime Categories
Felony Assault Offenses | Homicide | Human Trafficking | Robbery (*juvenile victims*) | Sex Offenses (forcible)
VSU Responses – Non-Criminal Incidents
Not currently served by VSU

[31] QuickFacts: Baltimore city, Maryland," U.S. Census Bureau, accessed May 15, 2025, https://www.census.gov/quickfacts/fact/table/baltimorecitymaryland,US/PST045224.
[32] Information provided by Baltimore Police Department (MD) personnel June 30, 2025.

Service Components

- **Victim Services Unit Director** and **Executive Assistant** – *personnel in these positions are not tasked with VSU Caseload Responsibilities*
- **Victim Services Supervisors** – *personnel in these positions assist with VSU Caseload Responsibilities as needed.*

- **Victim Services Coordinators**
  - 3-bilingual victim/co-victims (homicide, intimate partner violence)
  - 1-human trafficking/aggravated assault intimate partner violence
  - 3-intimate partner violence (felony)
  - 2-sexual assault (adult)/aggravated assault intimate partner violence
  - 6-violent crimes (homicide, non-fatal shooting, aggravated assault)
  - 1-victim/witness relocation support

☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)
☒ On-Call Response (around the clock, by phone and in person)

☒ Review of Victim Services Role / Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	

Other Assigned Responsibilities

- **Victim Services Unit Director**

☒ VSU Operational Oversight	☒ Policy Development and Implementation
☒ VSU Budget and Funding Management	☒ Awareness Events and Outreach
☒ VSU Equipment Management	

☒ VSU Personnel Development and Management (VS Supervisors)
☒ Training Development and Delivery (VSU personnel, agency personnel)
☒ Multidisciplinary Team Participation (DV high risk team)
☒ Special Initiative Management (lethality assessment process)

☐ VSU Intern and Volunteer Management

- **Executive Assistant**

☒ VSU Equipment Management	☒ Awareness Events

☒ Special Initiative Management (victim/co-victim survey, VSU webpage)

☐ VSU Operational Oversight	☐ Policy Development and Implementation
☐ VSU Budget and Funding Management	☐ Training Development and Delivery
☐ VSU Personnel Development and Management	☐ Multidisciplinary Team Participation
☐ VSU Intern and Volunteer Management	

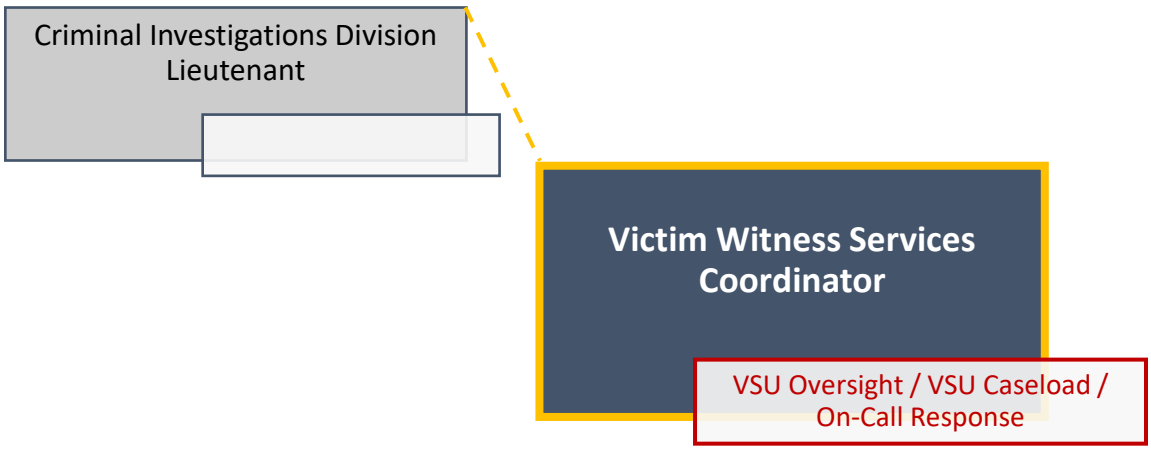
Other Assigned Responsibilities

• **Victim Services Supervisors**	
☒ Partner Outreach	
☒ VSU Equipment Management (vehicles) ☒ VSU Personnel Development and Management (VS Coordinators) ☒ Training Development and Delivery (external personnel) ☒ Multidisciplinary Team Participation (DV high risk team, HT MDT) ☒ Special Initiative Management (lethality assessment process)	
☐ VSU Operational Oversight ☐ VSU Budget and Funding Management ☐ VSU Intern and Volunteer Management	☐ Policy Development and Implementation ☐ Awareness Events
• **Victim Services Coordinators**	
☒ Partner Outreach	
☐ VSU Operational Oversight ☐ VSU Budget and Funding Management ☐ VSU Equipment Management ☐ VSU Personnel Development and Management ☐ VSU Intern and Volunteer Management	☐ Policy Development and Implementation ☐ Training Development and Delivery ☐ Multidisciplinary Team Participation ☐ Awareness Events ☐ Special Initiative Management

Victim Services – Agency Profile

Charles County Sheriff's Office – Maryland
Contact Information: **Jessica Foster, Victim Witness Services Coordinator**
fosterjl@ccso.us

The Charles County Sheriff's Office (CCSO) is in Charles County, Maryland and is the law enforcement agency responsible for providing public safety services for approximately 176,688 community members.[33] The CCSO is staffed by 437 sworn and 221 professional personnel (including personnel in law enforcement and corrections divisions).[34]



VSU Responses – Crime Categories
Assault Offenses | Homicide | Kidnapping | Sex Offenses (forcible)
VSU Responses – Non-Criminal Incidents
Non-Criminal Deaths (natural, overdose, suicide, traffic fatality, unattended)

[33] Charles County, Maryland Population 2025, accessed November 17, 2025.
[34] Information provided by Charles County Sheriff's Office (MD) personnel November 17, 2025.

Service Components

• **Victim Witness Services Coordinator**	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours) ☒ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Crime Victim Compensation Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance (criminal cases)	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☐ Internal Process Assistance	

Other Assigned Responsibilities

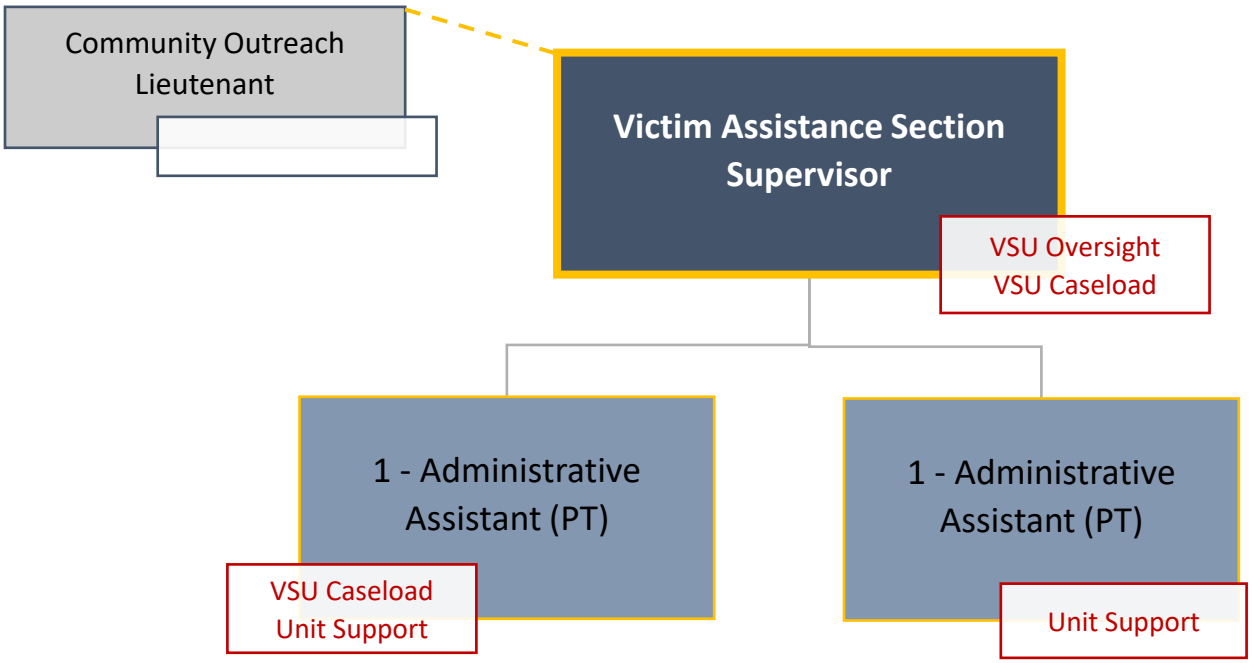
• **Victim Witness Services Coordinator**	
☒ VSU Operational Oversight	☒ Awareness Events and Outreach
☒ VSU Equipment Management	
☒ Policy Development and Implementation (VSU policies)	
☒ Training Development and Delivery (agency personnel)	
☒ Multidisciplinary Team Participation (FV coordinating council, HT coalition, interagency coalition of crime victims)	
☐ VSU Budget and Funding Management	☐ VSU Intern and Volunteer Management
☐ VSU Personnel Development and Management	☐ Special Initiative Management

Charles County Sheriff's Office (MD) Information as of November 2025

Victim Services Unit – Agency Profile

Howard County Police Department – Maryland
Contact Information: Erica Carpio, Victim Assistance Section Supervisor
ecarpio@howardcountymd.gov

The Howard County Police Department (HCPD) is in Howard County, Maryland and is the law enforcement agency responsible for providing public safety services for approximately 332,317 community members.[35] The HCPD is staffed by 509 sworn and 240 professional personnel.[36]



VSU Responses – Crime Categories
Aggravated Assault | Burglary (residential) | Fraud | Homicide | Property | Robbery
VSU Responses – Non-Criminal Incidents
Overdose Fatalities | Suicides | Traffic Fatalities/Serious Injuries
Initial contact through letters with tailored resources and recommended actions. Phone contact according to established triage criteria. Subsequent contact led by victim/co-victim according to needs and desires.

[35] Howard County, Maryland - Census Bureau Search, accessed August 27, 2025.
[36] Information provided by Howard County Police Department (MD) personnel August 27, 2025.

Service Components

- **Victim Assistance Section Supervisor** [*aggravated assault, burglary, homicide, robbery*]
- **1 - Administrative Assistant** [*fraud, property*]

☒ Phone Contact (scheduled work hours)

☐ Field Response | ☐ On-Call Response

☒ Review of Victim Services Role / Victims' Rights	☒ Crime Victim Compensation Assistance
☒ Crisis Intervention and Needs Identification	☒ Internal Process Assistance
☒ Review of Justice System Processes	☒ External Process Assistance
☒ Review of Safety Concerns and Processes	☒ Referrals and Supportive Handoffs

☐ Death Notification Assistance | ☐ Periodic Status Updates | ☐ Tangible Needs Assistance

Other Assigned Responsibilities

- **Victim Assistance Section Supervisor**

☒ VSU Operational Oversight	☒ VSU SOP Development and Implementation
☒ VSU Budget and Funding Management	☒ VSU Training Development and Delivery
☒ VSU Personnel Development and Management	☒ Awareness Events and Outreach

☐ VSU Equipment Management | ☐ VSU Volunteer and Intern Management

☐ Multidisciplinary Team Participation | ☐ Special Initiative Management

- **Administrative Assistants**

Personnel in these positions are not currently tasked with **Other Assigned Responsibilities**.

Howard County Police Department (MD) Information as of February 2026

MASSACHUSETTS

VS Agency Profiles – coming soon!

MICHIGAN

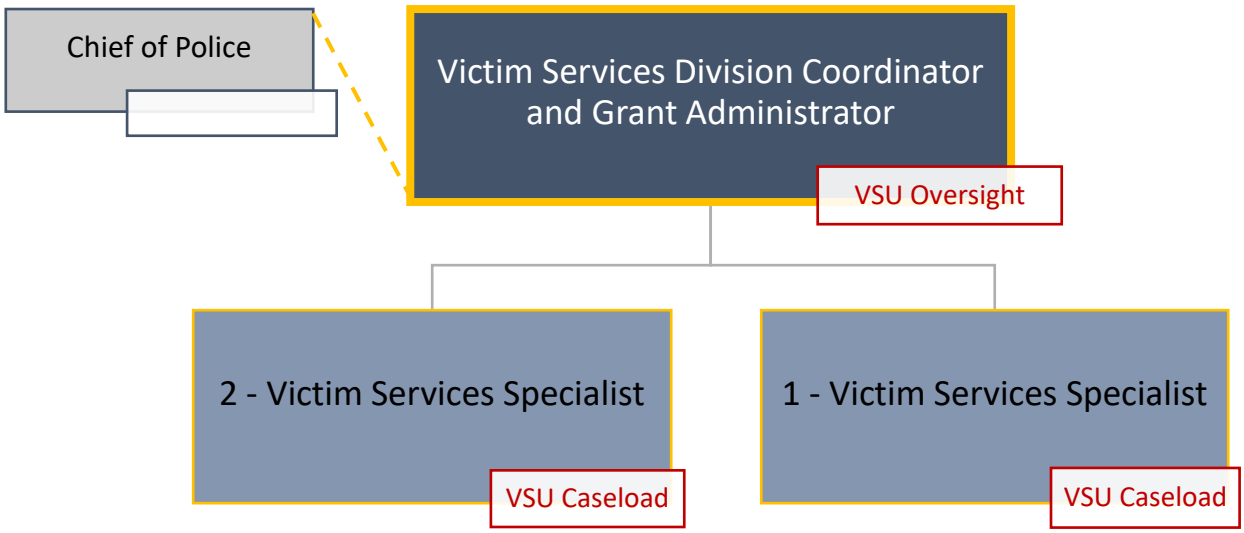
Victim Services – Agency Profile

Saginaw Police Department – Michigan

Contact Information: **Gabriella Finkbeiner, Victim Services Division Coordinator and Grant Administrator**

gfinkbeiner@saginaw-mi.com

The Saginaw Police Department (SPD) is in Saginaw County, Michigan and is the law enforcement agency responsible for providing public safety services for approximately 44,202 community members.[37] The SPD is staffed by 63 sworn and 18 professional personnel.[38]



VS Responses – Crime Categories
Arson | Assault Offenses | Burglary (residential) | Fraud | Homicide | Kidnapping | Property | Robbery | Sex Offenses (forcible)
VS Responses – Non-Criminal Incidents
Accidental Deaths | Missing Adults | Overdoses/Fatalities | Suicides | Traffic Fatalities
The Victim Services Division Coordinator and Grant Administrator is employed by SPD. • **Victim Services Specialists are employed by community agencies and provide victim services for SPD through fee-based contracts:** ○ **2 positions – Child and Family Services of Saginaw** ○ **1 position – CAN Council**

[37] Saginaw city, Michigan - Census Bureau Search, accessed September 16, 2025.
[38] Information provided by Saginaw Police Department (MD) personnel September 16, 2025.

Service Components

• **Victim Services Division Coordinator and Grant Administrator –** *personnel in this position is not tasked with caseload responsibilities*
• **Victim Services Specialists** [*Intimate Partner Violence – domestic violence, sexual assault, stalking*] • **Victim Services Specialist** [*other victimizations*]
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)
☐ On-Call Response (Phone Contact and Field Response, beyond scheduled work hours)

☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Tangible Needs Assistance
☒ Crime Victim Compensation Assistance	☒ Periodic Status Updates
☐ Death Notification Assistance	

Other Assigned Responsibilities

• **Victim Services Division Coordinator and Grant Administrator**	
☒ VS Operational Oversight	☒ Training Development and Delivery
☒ VS Budget and Funding Management	☒ Multidisciplinary Team Participation
☒ VS Equipment Management	☒ Awareness Events and Outreach
☒ VS Personnel Development and Management	☒ Special Initiative Management
☒ Policy Development and Implementation	
☐ VS Intern and Volunteer Management	
• **Victim Services Specialists**	
☒ Training Development and Delivery	☒ Awareness Events and Outreach
☒ Multidisciplinary Team Participation	
☐ VS Operational Oversight	☐ VS Intern and Volunteer Management
☐ VS Budget and Funding Management	☐ Policy Development and Implementation
☐ VS Equipment Management	☐ Special Initiative Management
☐ VS Personnel Development and Management	

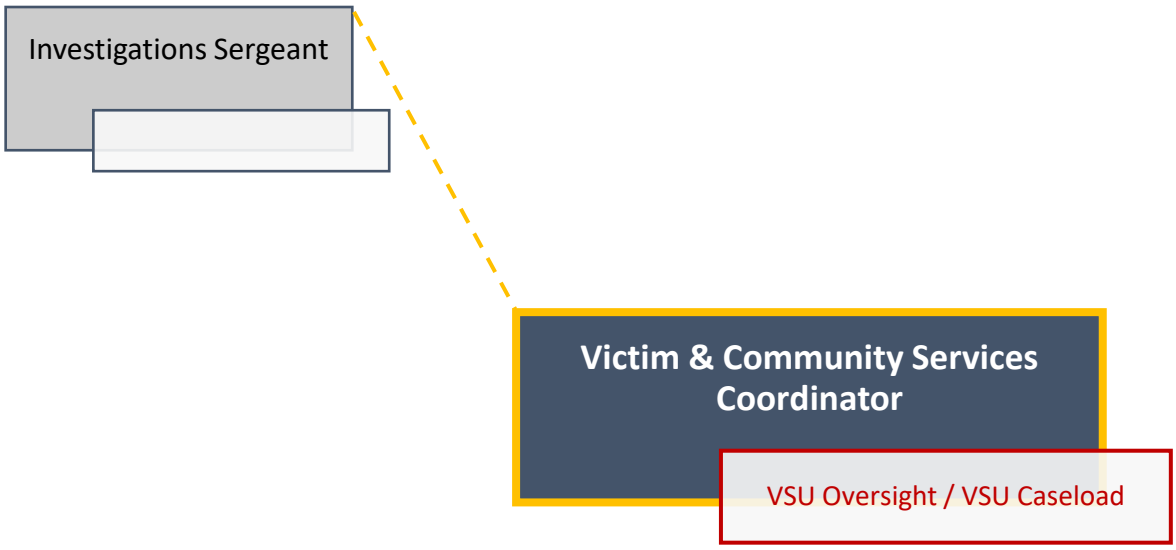
Saginaw Police Department (MI) information as of September 2025

MINNESOTA

Victim Services – Agency Profile

Shakopee Police Department – Minnesota
Contact Information: **Missie Boone, Victim & Community Services Coordinator**
MBoone@shakopeeMN.gov

The Shakopee Police Department (SPD) is in Scott County, Minnesota and is the law enforcement agency responsible for providing public safety services for approximately 49,483 community members.[39] The SPD is staffed by 52 sworn and 13 professional personnel.[40]



VSU Responses – Crime Categories
Assault Offenses | Burglary (residential) | Driving Under the Influence (injuries) | Extortion/Blackmail | Fraud | Homicide | Kidnapping | Larcency/Theft (persons) | Motor Vehicle Theft | Pornography | Sex Offenses (forcible) | Sex Offenses (non-forcible) | Stolen Property (persons) | Peeping Tom
VSU Responses – Non-Criminal Incidents
Not currently served by VSU

[39] Shakopee, Minnesota Population 2025, accessed November 25, 2025.
[40] Information provided by Shakopee Police Department (MN) personnel November 25, 2025.

Service Components

• **Victim & Community Services Coordinator**	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)	
☐ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Crime Victim Compensation Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☐ Death Notification Assistance	☐ Tangible Needs Assistance
☐ Internal Process Assistance	

Other Assigned Responsibilities

• **Victim & Community Services Coordinator**	
☒ VSU Operational Oversight	
☒ Policy Development and Implementation (VSU policies, agency policies)	
☒ Training Development and Delivery (agency personnel, external personnel)	
☒ Multidisciplinary Team Participation (child protection team, SA response team	
☒ Awareness Events and Outreach (National Crime Victims' Rights Week)	
☐ VSU Budget and Funding Management	☐ VSU Intern and Volunteer Management
☐ VSU Equipment Management	☐ Special Initiative Management
☐ VSU Personnel Development and Management	

Shakopee Police Department (MN) Information as of November 2025

MISSISSIPPI

VS Agency Profiles – coming soon!

MISSOURI

VS Agency Profiles – coming soon!

MONTANA

VS Agency Profiles – coming soon!

NEBRASKA

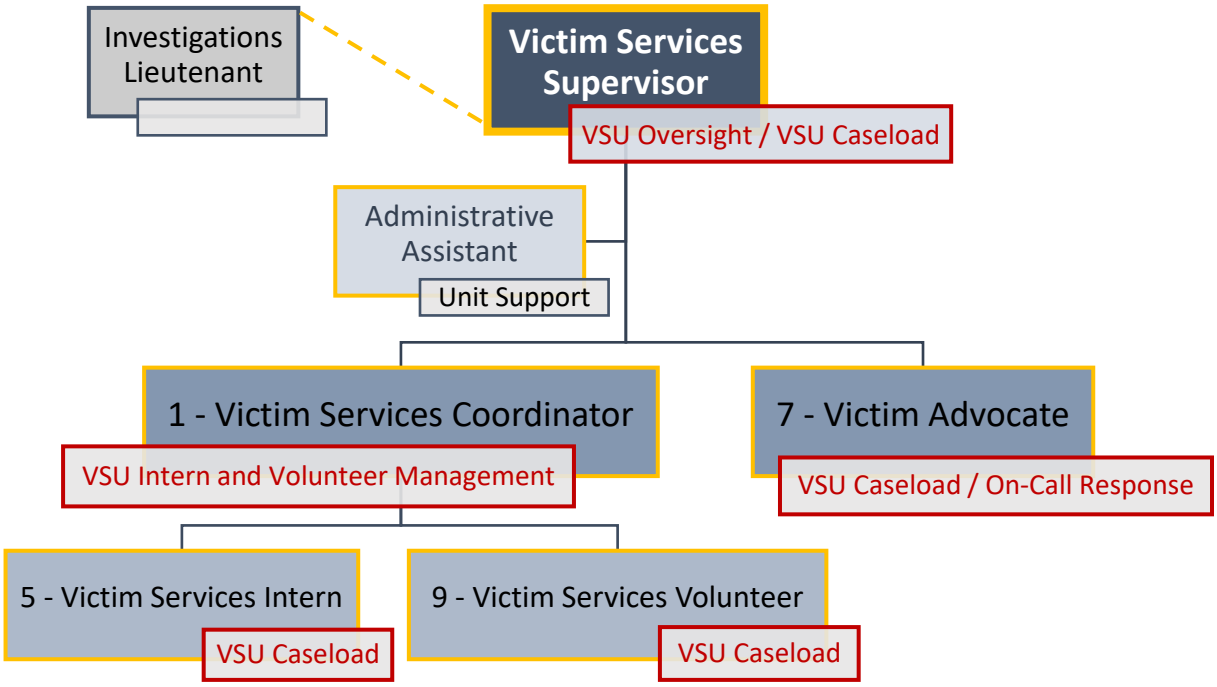
VS Agency Profiles – coming soon!

NEVADA

Victim Services – Agency Profile

Reno Police Department – Nevada
Contact Information: **Brie Bertges, Victim Services Supervisor**
bertgesb@reno.gov

The Reno Police Department (RPD) is in Washoe County, Nevada and is the local police agency responsible for providing public safety services for approximately 281,714 community members.[41] The RPD is staffed by 346 sworn and 86 professional personnel.[42]



VSU Responses – Crime Categories
Assault Offenses | Burglary (residential) | Homicide | Human Trafficking | Kidnapping | Robbery | Sex Offenses (forcible)
VSU Responses – Non-Criminal Incidents
Deaths (Accidental/Suicide) | Traffic Fatalities | External Agency Referrals

[41] QuickFacts: Reno city, Nevada," U.S. Census Bureau, accessed May 15, 2025, https://www.census.gov/quickfacts/fact/table/renocitynevada,US/PST045224.
[42] Information provided by Reno Police Department (NV) personnel June 18, 2025.

Service Components

- **Victim Services Administrative Assistant** and **Victim Services Coordinator –** *personnel in these positions are not tasked with VSU Caseload responsibilities*

- **Victim Services Supervisor** *[complex cases]*
- **Victim Advocates**
  - 1-child abuse | 2-family crimes | 1-sex crimes (adult)
  - 1-floater *[all victimization categories]* | 1-front desk *[all victimization categories]*

☒ Phone Contact AND ☒ Field Response (scheduled work hours)
☒ On-Call Response (around the clock, by phone and in person)

☒ Review of Victim Services Role / Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	

- **Victim Services Interns (5 interns)** *[family crimes]*
- **Victim Services Volunteers (7-10 Volunteers)** [*family crimes*]

☒ Phone Contact (scheduled work hours)

☐ Field Response ☐ On-Call Response

☒ Review of Victim Services Role / Victims' Rights	☒ Crime Victim Compensation Assistance
☒ Crisis Intervention and Needs Identification	☒ Internal Process Assistance
☒ Review of Justice System Processes	☒ External Process Assistance
☒ Review of Safety Concerns and Processes	☒ Referrals and Supportive Handoffs

☐ Death Notification Assistance ☐ Tangible Needs Assistance ☐ Periodic Status Updates

Other Assigned Responsibilities

- **Victim Services Supervisor**

☒ VSU Operational Oversight	☒ Policy Development and Implementation
☒ VSU Budget and Funding Management	☒ Peer Support Participation
☒ VSU Equipment Management	

☒ VSU Personnel Development and Management (VS Volunteer Coordinator, Victim Advocates)
☒ Training Development and Delivery (VSU personnel, agency personnel, Statewide VS Academy)
☒ Multidisciplinary Team Participation (DV committee, child advocacy center MDT, homicide MDT)
☒ Special Initiative Management (lethality assessment process, U-Visa coordination)

☐ VSU Intern and Volunteer Management
☐ Awareness Events and Outreach

Other Assigned Responsibilities

• **Victim Services Coordinator**	
☒ VSU Equipment Management	☒ Awareness Events and Outreach
☒ VSU Intern and Volunteer Management	☒ Special Initiative Management (VS webpage)
☒ Policy Development and Implementation	☒ Peer Support Participation
☒ Training Development and Delivery (VS Interns/Volunteers, agency personnel, external personnel)	
☐ VSU Operational Oversight	☐ Multidisciplinary Team Participation
☐ VSU Budget and Funding Management	☐ Special Initiative Management
☐ VSU Personnel Development and Management	
• **Administrative Assistant and Victim Advocates –** personnel in these positions are not currently tasked with *Other Assigned Responsibilities*	
• **Victim Services Interns and Victim Services Volunteers**	
☒ Awareness Events and Outreach	
☐ VSU Operational Oversight	☐ Policy Development and Implementation
☐ VSU Budget and Funding Management	☐ Training Development and Delivery
☐ VSU Equipment Management	☐ Multidisciplinary Team Participation
☐ VSU Personnel Development and Management	☐ Special Initiative Management
☐ VSU Intern and Volunteer Management	

Victim Services – Agency Profile

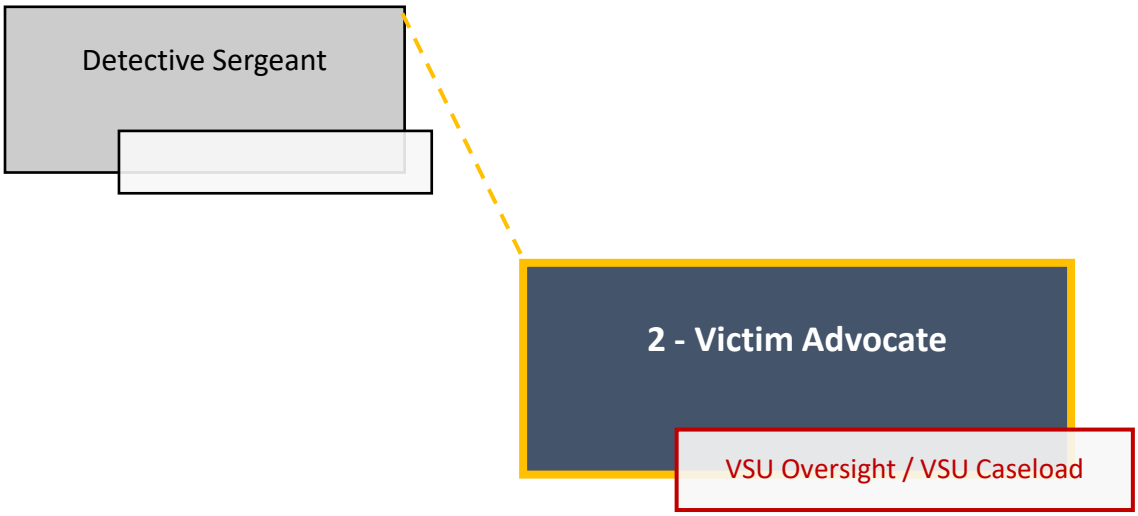
Sparks Police Department – Nevada

Contact Information:

Isis Morales, Victim Advocate – imorales@cityofsparks.us

Jenn Olsen, Victim Advocate – jolsen@cityofsparks.us

The Sparks Police Department (SPD) is in Washoe County, Nevada and is the law enforcement agency responsible for providing public safety services for approximately 111,520 community members.[43] The SPD is staffed by 123 sworn and 44 professional personnel.[44]



VSU Responses – Crime Categories
Assault Offenses | Burglary (residential) | DUI (child/death/injury) | Fraud (vulnerable victims) | Homicide | Kidnapping/Abduction | Peeping Tom | Pornography (child/revenge) | Robbery | Sex Offenses (forcible, nonforcible) | Other Agency Referrals
VSU Responses – Non-Criminal Incidents
Family Disturbance

[43] Sparks, Nevada Population 2026, accessed January 31, 2026.
[44] Information provided by Sparks Police Department (NV) personnel February 12, 2026.

Service Components

• **Victim Advocates** [*all victimization categories*]	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)	
☐ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Tangible Needs Assistance
☒ Crime Victim Compensation Assistance	☒ Periodic Status Updates
☐ Death Notification Assistance	

Other Assigned Responsibilities

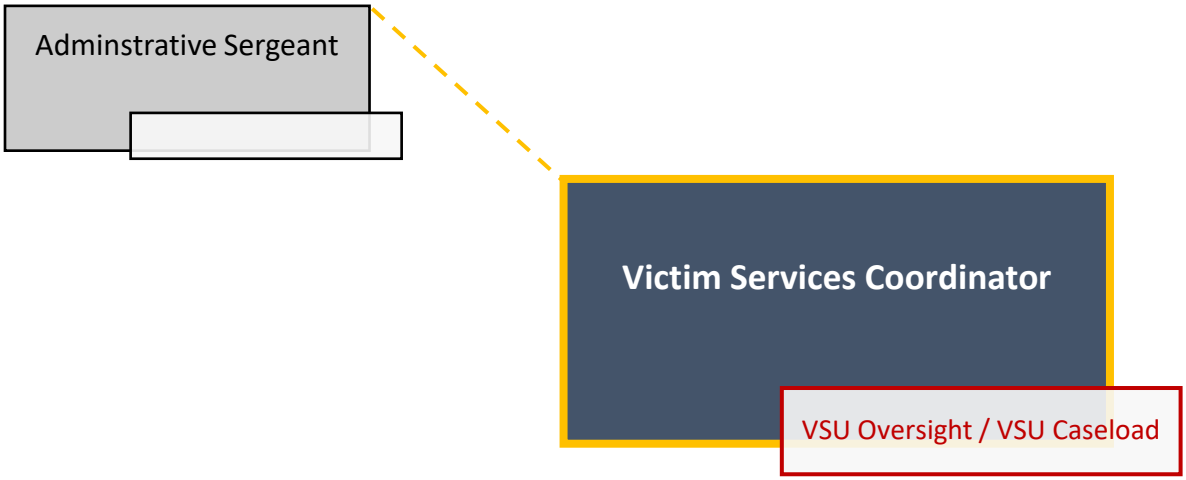
• **Victim Advocates**	
☒ VSU Operational Oversight	
☒ Policy Development and Implementation (VSU policies)	
☒ Training Development and Delivery (agency personnel)	
☒ Multidisciplinary Team Participation (child sex crimes team, DV fatality review)	
☒ Special Initiative Management (U-Visa Certifications, webpage)	
☐ VSU Budget and Funding Management	☐ VSU Intern and Volunteer Management
☐ VSU Equipment Management	☐ Awareness Events and Outreach
☐ VSU Personnel Development and Management	

Sparks Police Department (NV) Information as of February 2026

Victim Services – Agency Profile

Washoe County School District Police Department – Nevada
Contact Information: **Kellan McLaughlin, Victim Services Coordinator**
Kellan.Mclaughlin@WashoeSchools.net

The Washoe County School District Police Department (WCSDPD) is in Washoe County, Nevada and is the law enforcement agency responsible for providing public safety services for approximately 58,920 students.[45] The WCSDPD is staffed by 41 sworn and 9 professional personnel.[46]



VSU Responses – Crime Categories
Assault Offenses | Destruction of Property | Larceny/Theft Offenses | Pornography/Obscene Material | Robbery | Sex Offenses (forcible fondling) | Sex Offenses (nonforcible) | Stolen Property | Disorderly Conduct | Driving Under The Influence | Drunkenness | Family Offenses (nonviolent) | Runaway | Trespass
VSU Responses – Non-Criminal Incidents
Not currently served by VSU

[45] Information provided by Washoe County School District Police Department (NV) personnel November 19, 2025.
[46] Information provided by Washoe County School District Police Department (NV) personnel November 19, 2025.

Service Components

• **Victim Services Coordinator**	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)	
☐ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights ☒ Crisis Intervention and Needs Identification ☒ Review of Justice System Processes ☒ Review of Safety Concerns and Processes ☒ Crime Victim Compensation Assistance	☒ Internal Process Assistance ☒ External Process Assistance ☒ Referrals and Supportive Handoffs ☒ Periodic Status Updates
☐ Death Notification Assistance	☐ Tangible Needs Assistance

Other Assigned Responsibilities

• **Victim Services Coordinator**	
☒ VSU Operational Oversight	☒ VSU Equipment Management
☒ Policy Development and Implementation (VSU policies, agency policies) ☒ Training Development and Delivery (agency personnel) ☒ Special Initiative Management (webpage)	
☐ VSU Budget and Funding Management ☐ VSU Personnel Development and Management ☐ VSU Intern and Volunteer Management	☐ Multidisciplinary Team Participation ☐ Awareness Events and Outreach

Washoe County School District Police Department (NV) Information as of November 2025

NEW HAMPSHIRE

VS Agency Profiles – coming soon!

NEW JERSEY

VS Agency Profiles – coming soon!

NEW MEXICO

VS Agency Profiles – coming soon!

NEW YORK

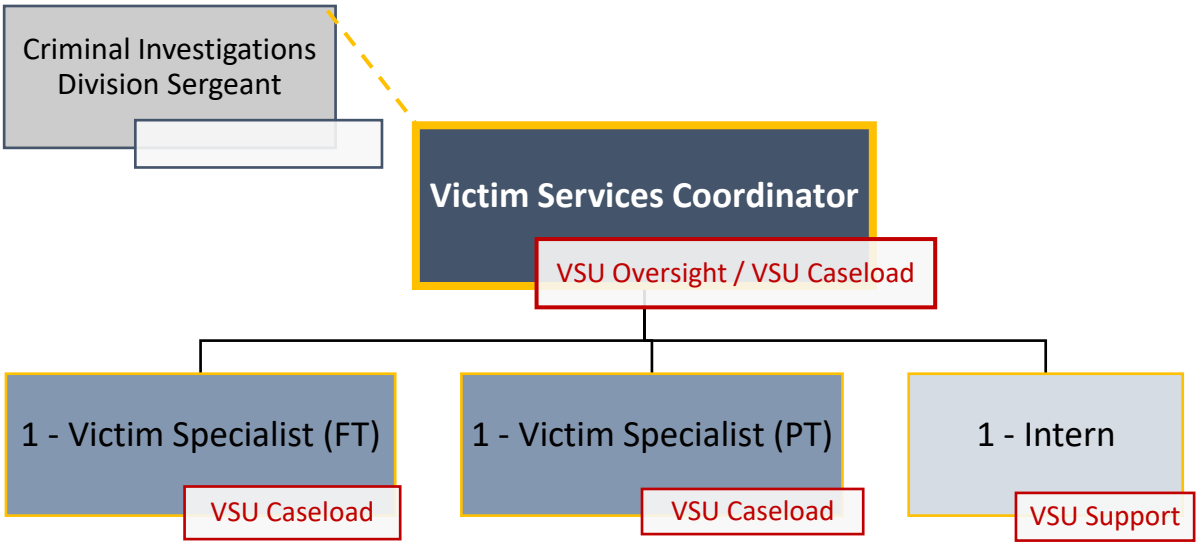
VS Agency Profiles – coming soon!

NORTH CAROLINA

Victim Services – Agency Profile

Cleveland County Sheriff's Office – North Carolina
Contact Information: **Andrea Jones-Marshall, Victim Services Coordinator**
Andrea.Marshall@clevelandcountync.gov

The Cleveland County Sheriff's Office (CCSO) is in Cleveland County, North Carolina and is the law enforcement agency responsible for providing public safety services for approximately 103,460 community members.[47] The CCSO is staffed by 135 sworn and 117 professional personnel.[48]



VSU Responses – Crime Categories
Assault Offenses | Driving Under the Influence (death, injury) | Homicide | Kidnapping/Abduction | Peeping Tom | Pornography | Robbery | Sex Offenses (forcible, nonforcible)
VSU Responses – Non-Criminal Incidents
Death (overdose, suicide)

[47] Cleveland County, North Carolina Population 2026, accessed January 22, 2026.
[48] Information provided by Cleveland County Sheriff's Office (NC) personnel January 30, 2026.

Service Components

- **Victim Services Coordinator** and **Victim Specialist (PT)** [*all victimization categories*]
- **Victim Specialist (FT)** [*DV*]

☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)

☐ On-Call Response (around the clock, by phone and in person)

☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Tangible Needs Assistance
☒ Crime Victim Compensation Assistance	☒ Periodic Status Updates

☐ Death Notification Assistance

- **Intern** – personnel in this position is not tasked with independent caseload responsibilities

Other Assigned Responsibilities

- **Victim Services Coordinator**

☒ VSU Operational Oversight	☒ VSU Intern Management
☒ VSU Personnel Development and Management	

☒ Policy Development and Implementation (VSU policies)
☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)
☒ Multidisciplinary Team Participation (Child Crimes team, DV/SA team, Homeless Coalition)
☒ Awareness Events and Outreach (NCVRW, CA awareness)
☒ Special Initiative Management (U-Visa Certifications, Christmas gift donations)

☐ VSU Budget and Funding Management	☐ VSU Intern and Volunteer Management
☐ VSU Equipment Management	

- **Victim Specialists (FT, PT)**

☒ Multidisciplinary Team Participation (Child Crimes team, DV/SA team, Homeless Coalition)
☒ Awareness Events and Outreach (NCVRW, CA awareness)
☒ Special Initiative Management (U-Visa Certifications, Christmas gift donations)

☐ VSU Operational Oversight	☐ VSU Intern and Volunteer Management
☐ VSU Budget and Funding Management	☐ Policy Development and Implementation
☐ VSU Equipment Management	☐ Training Development and Delivery
☐ VSU Personnel Development and Management	

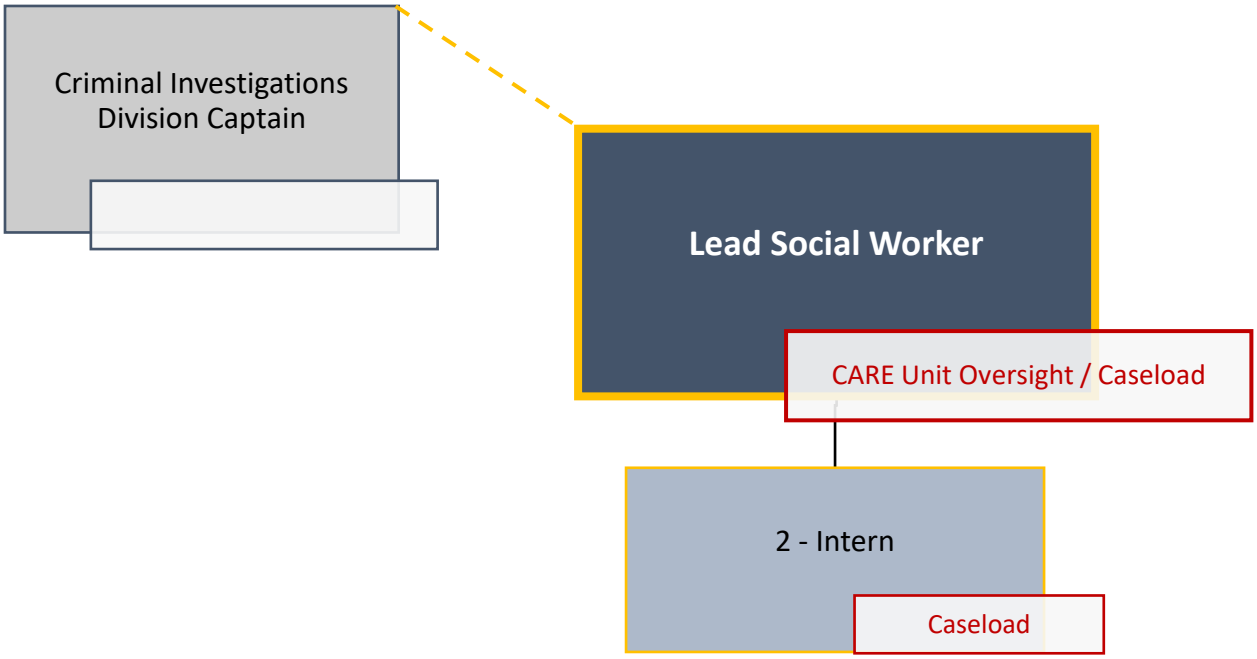
- **Intern** – personnel in this position is not tasked with Other Assigned Responsibilities

Cleveland County Sheriff's Office (NC) Information as of January 2026

Victim Services – Agency Profile

Zebulon Police Department – North Carolina
Contact Information: **Emily Edwards, Lead Social Worker**
eedwards@townofzebulon.org

The Zebulon Police Department (ZPD) is in Wake County, North Carolina and is the law enforcement agency responsible for providing public safety services for approximately 10,505 community members.[49] The ZPD is staffed by 32 sworn and 2 professional personnel.[50]



VSU Responses – Crime Categories
Arson | Assault Offenses | Burglary (residential) | Driving Under the Influence (death, injury) | Extortion/Blackmail | Homicide | Kidnapping | Larceny/Theft | Pornography | Sex Offenses (forcible, nonforcible) | Peeping Tom | Runaway
VSU Responses – Non-Criminal Incidents
Death (overdose/suicide) | Mental Health Crisis | School Referrals
CARE Unit personnel serve minor victims, witnesses, and offenders.

[49] Zebulon, North Carolina Population 2025, accessed December 17, 2025.
[50] Information provided by Zebulon Police Department (NC) personnel December 17, 2025.

Service Components

• **Lead Social Worker and Interns**	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)	
☐ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Crime Victim Compensation Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☐ Death Notification Assistance	☐ Tangible Needs Assistance
☐ Internal Process Assistance	

Other Assigned Responsibilities

• **Lead Social Worker**	
☒ CARE Unit Operational Oversight	☒ CARE Unit Intern Management
☒ CARE Unit Equipment Management	
☒ Policy Development and Implementation (CARE Unit policies)	
☒ Training Development and Delivery (CARE Interns, agency personnel)	
☐ VSU Budget and Funding Management	☐ Multidisciplinary Team Participation
☐ VSU Personnel Development and Management	☐ Awareness Events and Outreach
☐ VSU Volunteer Management	☐ Special Initiative Management
• **Interns –** personnel in these positions are not tasked with Other Assigned Responsibilities	

Zebulon Police Department (NC) Information as of December 2025

NORTH DAKOTA

VS Agency Profiles – coming soon!

OHIO

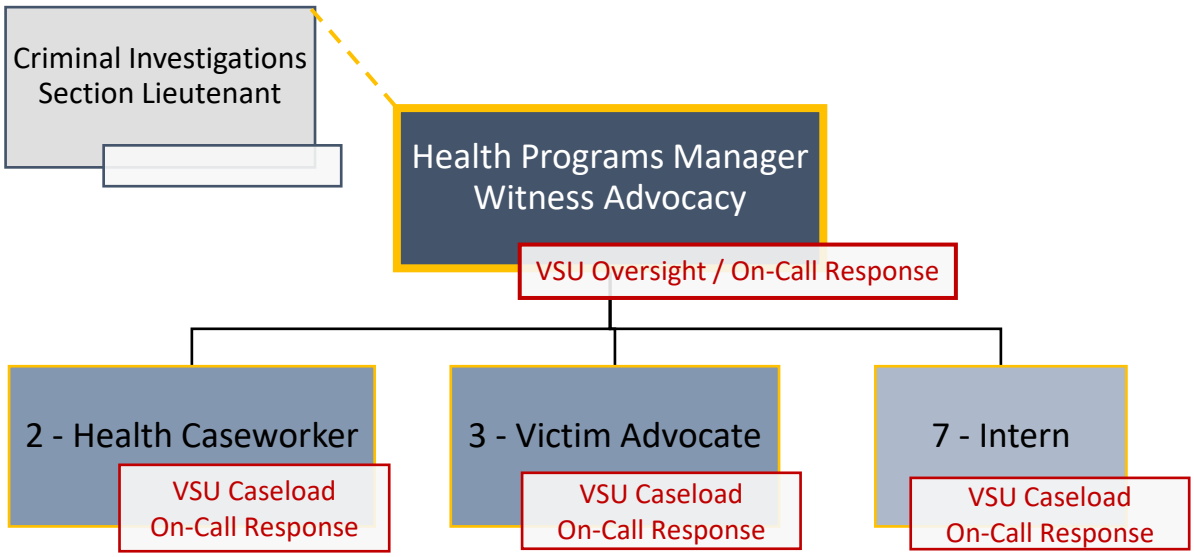
Victim Services – Agency Profile

Cincinnati Police Department – Ohio

Contact Information: **Karen Rumsey, Health Programs Manager Witness Advocacy**

Karen.rumsey@cincinnati-oh.gov

The Cincinnati Police Department is in Hamilton County, Ohio and is the law enforcement agency responsible for providing public safety services for approximately 316,242 community members.[51] The CPD is staffed by 981 sworn and 123 professional personnel.[52]



VSU Responses – Crime Categories
Homicide | Nonfatal Shootings ***Victims of all other crime categories are provided a link upon initial report and receive services upon self-initiating contact**
VALU Responses – Non-Criminal Incidents
Not currently served
The Health Programs Manager Witness Advocacy and Health Caseworkers are employed by CPD. **Victim Advocates provide services through fee-based contracts with CPD.**

[51] Cincinnati, Ohio Population 2025, accessed November 25, 2025.
[52] Information provided by Cincinnati Police Department (OH) personnel December 11, 2025.

Service Components

- **Health Programs Manager Witness Advocacy** [*on-call responses only*]
- **Health Caseworkers**
  - 1-victim-initiated responses | 1-witness contact
- **Victim Advocates**
  - 1-homicide | 1-nonfatal shooting/victim-initiated responses | 1-homicide witness support
- **Interns** [*all victimization categories*]

☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)
☒ On-Call Response (around the clock, by phone and in person)

☒ Review of Victim Services Role and Victims' Rights	☒ Crime Victim Compensation Assistance
☒ Crisis Intervention and Needs Identification	☒ Internal Process Assistance
☒ Death Notification Assistance	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates

☒ Tangible Needs Assistance (witness relocation and phone support)

Other Assigned Responsibilities

- **Health Programs Manager Witness Advocacy (Victim Assistance Liaison Unit - VALU)**

☒ VALU Operational Oversight	☒ VALU Intern Management
☒ VALU Budget and Funding Management	

☒ VALU Personnel Development and Management (Health Caseworkers, Victim Advocates, Interns)
☒ Policy Development and Implementation (VALU policies)
☒ Training Development and Delivery (VALU personnel, agency personnel, external personnel)
☒ Multidisciplinary Team Participation (DV fatality review, suicide fatality review)
☒ Awareness Events and Outreach (National Day of Remembrance, NCVRW, Surviving the Holidays)
☒ Special Initiative Management (witness lethality assessment process)

☐ VALU Equipment Management	☐ VALU Volunteer Management

- **Health Caseworkers**

☒ VALU Equipment Management	☒ VALU Intern Management

☒ VALU Personnel Development and Management (Interns)
☒ Training Development and Delivery (VALU personnel, agency personnel, external personnel)
☒ Multidisciplinary Team Participation (DV fatality review, suicide fatality review)
☒ Awareness Events and Outreach (National Day of Remembrance, NCVRW, Surviving the Holidays)
☒ Special Initiative Management (witness lethality assessment process, gunshot clinic)

☐ VALU Operational Oversight	☐ VALU Volunteer Management
☐ VALU Budget and Funding Management	☐ Policy Development and Implementation

Other Assigned Responsibilities

• **Victim Advocates**	
☒ VALU Equipment Management	☒ VALU Intern Management
☒ Awareness Events and Outreach (National Day of Remembrance, NCVRW, Surviving the Holidays)	
☐ VALU Operational Oversight	☐ Policy Development and Implementation
☐ VALU Budget and Funding Management	☐ Training Development and Delivery
☐ VALU Personnel Development and Management	☐ Multidisciplinary Team Participation
☐ VALU Volunteer Management	☐ Special Initiative Management
• **Interns**	
☒ Awareness Events and Outreach (National Day of Remembrance, NCVRW, Surviving the Holidays)	
☐ VALU Operational Oversight	☐ Policy Development and Implementation
☐ VALU Budget and Funding Management	☐ Training Development and Delivery
☐ VALU Equipment Management	☐ Multidisciplinary Team Participation
☐ VALU Personnel Development and Management	☐ Special Initiative Management
☐ VALU Intern and Volunteer Management	

Cincinnati Police Department (OH) Information as of December 2025

OKLAHOMA

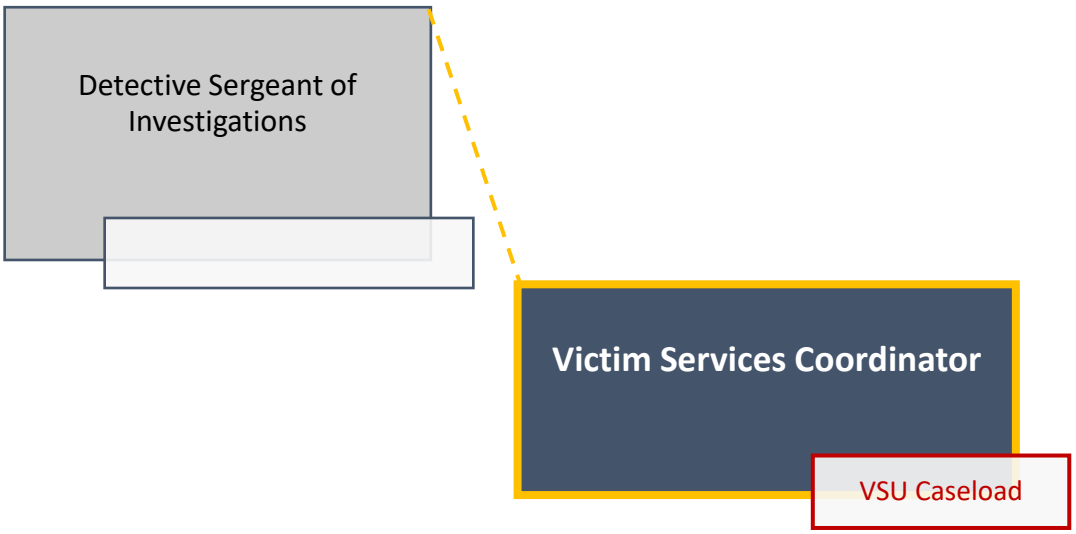
VS Agency Profiles – coming soon!

OREGON

Victim Services – Agency Profile

Beaverton Police Department – Oregon
Contact Information: **Katrina Rodriguez, Victim Services Coordinator**
krodriguez@beavertonoregon.gov

The Beaverton Police Department (BPD) is in Washington County, Oregon and is the law enforcement agency responsible for providing public safety services for approximately 98,488 community members.[53] The BPD is staffed by 136 sworn and 44 professional personnel.[54]



VSU Responses – Crime Categories
Arson | Assault Offenses | Burglary (residential, targeted victims) | Fraud (vulnerable victims) | Homicide | Kidnapping | Pornography (revenge) | Runaway (high-risk, trafficking) | Sex Offenses (forcible, non-forcible)
VSU Responses – Non-Criminal Incidents
Family Disturbances

[53] Beaverton, Oregon Population 2025, accessed November 25, 2025.
[54] Information provided by Beaverton Police Department (OR) personnel December 3, 2025.

Service Components

• **Victim Services Coordinator**	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)	
☐ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Tangible Needs Assistance
☒ Crime Victim Compensation Assistance	☒ Periodic Status Updates
☐ Death Notification Assistance	

Other Assigned Responsibilities

• **Victim Services Coordinator**	
☒ VSU Budget and Funding Management	
☒ Policy Development and Implementation (VSU policies, agency policies)	
☒ Training Development and Delivery (agency personnel, external personnel)	
☒ Multidisciplinary Team Participation (Bias Crime MDT, County DV Team Meetings, Elder Abuse Fatality Review Team, Family Peace Center Meeting, HT Task Force, SA Response Team, Vulnerable Adult MDT)	
☒ Awareness Events and Outreach (CA Awareness Month, DV Awareness Month, HT Awareness Month, NCVRW, SA Awareness Month, Stalking Awareness Month)	
☒ Special Initiative Management	
☐ VSU Operational Oversight	☐ VSU Personnel Development and Management
☐ VSU Equipment Management	☐ VSU Intern and Volunteer Management

Beaverton Police Department (OR) Information as of December 2025

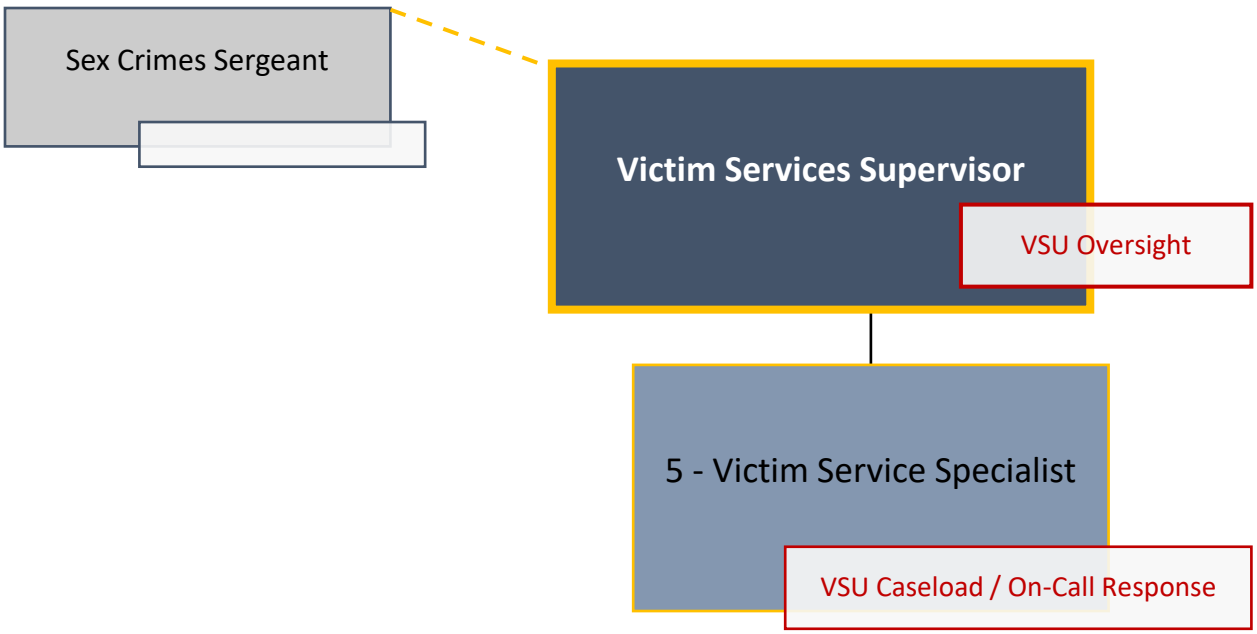
Victim Services – Agency Profile

Portland Police Bureau – Oregon

Contact Information: **Denise Easterling, Victim Services Supervisor**

Denise.easterling@police.portlandoregon.gov

The Portland Police Bureau (PBB) is in Multnomah County, Oregon and is the law enforcement agency responsible for providing public safety services for approximately 630,447 community members.[55] The PBB is staffed by 807 sworn and 279 professional personnel.[56]



VSU Responses – Crime Categories
Assault Offenses (felony) | Bias Crimes | Homicide | Human Trafficking | Kidnapping | Pornography (minors) | Robbery | Sex Offenses (forcible, nonforcible)
VSU Responses – Non-Criminal Incidents
Not currently served by VSU

[55] Portland, Oregon Population 2026, accessed October 30, 2026.
[56] Information provided by Portland Police Bureau (OR) personnel October 29, 2026.

Service Components

• **Victim Services Supervisor** – *the personnel in this position is not currently tasked with VSU Caseload Responsibilities*
☒ Phone Contact (around the clock)
• **Victim Service Specialists** – [*all victimization categories*]
☒ Phone Contact AND ☒ Field Response (scheduled work hours) ☒ On-Call Response (around the clock, by phone and in person)

☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Tangible Needs Assistance
☒ Crime Victim Compensation Assistance	☒ Periodic Status Updates
☐ Death Notification Assistance	

Other Assigned Responsibilities

• **Victim Services Supervisor**	
☒ VSU Operational Oversight	☒ VSU Personnel Development and Management
☒ VSU Budget and Funding Management	☒ Awareness Events and Outreach
☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)	
☒ Multidisciplinary Team Participation (sexual assault response team, shooting review)	
☒ Special Initiative Management (U-Visa Certifications, webpage)	
☐ VSU Equipment Management	☐ Policy Development and Implementation
☐ VSU Intern and Volunteer Management	
• **Victim Service Specialists**	
☒ Training Development and Delivery (agency personnel, external personnel)	
☒ Multidisciplinary Team Participation (child fatality review, shooting review)	
☒ Awareness Events and Outreach	
☒ Special Initiative Management (U-Visa Certifications, webpage)	
☐ VSU Operational Oversight	☐ VSU Personnel Development and Management
☐ VSU Budget and Funding Management	☐ VSU Intern and Volunteer Management
☐ VSU Equipment Management	☐ Policy Development and Implementation

Portland Police Bureau (OR) Information as of October 2026

PENNSYLVANIA

VS Agency Profiles – coming soon!

RHODE ISLAND

VS Agency Profiles – coming soon!

SOUTH CAROLINA

VS Agency Profiles – coming soon!

SOUTH DAKOTA

VS Agency Profiles – coming soon!

TENNESSEE

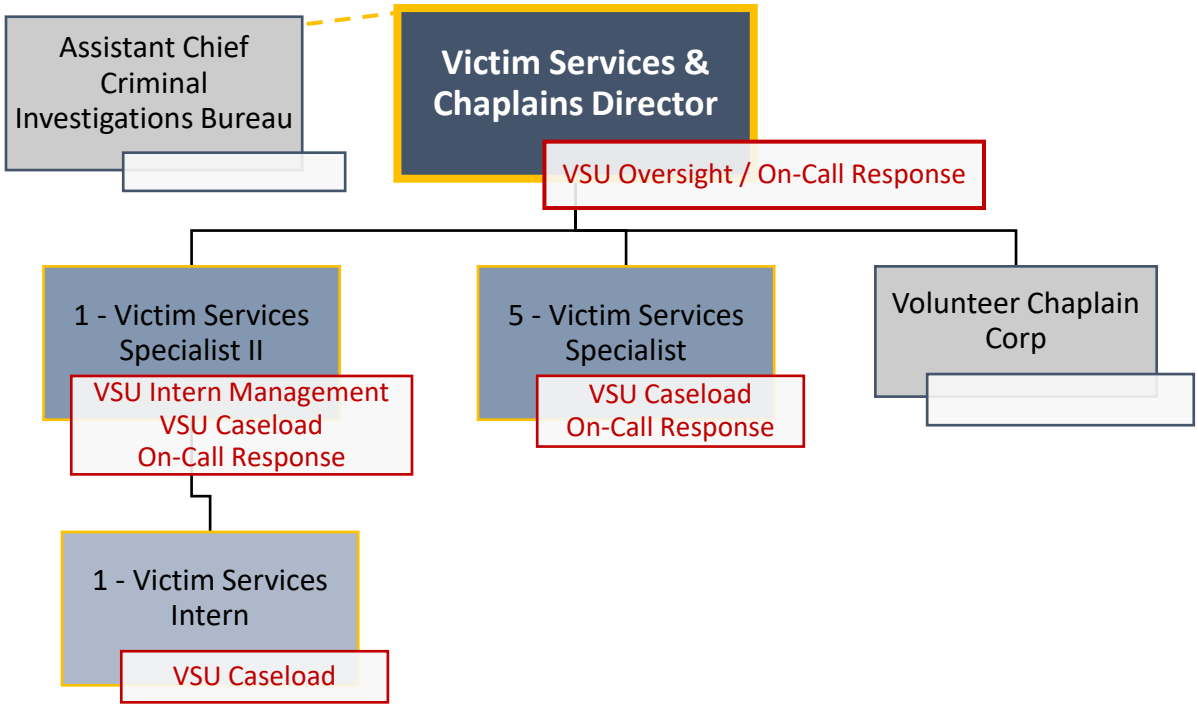
Victim Services – Agency Profile

Chattanooga Police Department – Tennessee

Contact Information: **Hannah Walling, Victim Services & Chaplains Director**

hwalling@chattanooga.gov

The Chattanooga Police Department (CPD) is in Hamilton County, Tennessee and is the law enforcement agency responsible for providing public safety services for approximately 193,802 community members.[57] The CPD is staffed by 479 sworn and 126 professional personnel.[58]



VSU Responses – Crime Categories
Arson | Assault Offenses | Burglary (Residential, victims at home) | Extortion/Blackmail | Homicide | Kidnapping | Pornography (adult victims) | Robbery | Sex Offenses (forcible) | Driving Under the Influence (injuries) | Peeping Tom
VSU Responses – Non-Criminal Incidents
Deaths (Accidental / Infant Deaths / Suicides)

[57] Chattanooga, Tennessee Population 2025 accessed November 24, 2025.
[58] Information provided by Chattanooga Police Department (TN) personnel November 24, 2025.

Service Components

- **Victim Services & Chaplains Director** [*complex cases*]
- **Victim Services Specialist II / Victim Services Specialists** [*all victimization categories*]
- **Victim Services Intern** [*misdemeanor crimes*]

☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)
☒ On-Call Response (around the clock, by phone and in person) [homicide response only]

☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Tangible Needs Assistance
☒ Crime Victim Compensation Assistance	☒ Periodic Status Updates

☐ Death Notification Assistance

Other Assigned Responsibilities

- **Victim Services & Chaplains Director**

☒ VSU Operational Oversight	☒ VSU Equipment Management
☒ VSU Budget and Funding Management	

☒ VSU Personnel Development and Management (Victim Services Specialists)
☒ Policy Development and Implementation (VSU policies, agency policies)
☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)
☒ Multidisciplinary Team Participation (DV high risk intervention, emergency operations meeting, FJC advisory board, HUD housing meeting, SA response team, VS provider meeting)
☒ Special Initiative Management (lethality assessment process, U-Visa Certifications, webpage)

☐ VSU Intern and Volunteer Management	☐ Awareness Events and Outreach

- **Victim Services Specialist II**

☒ VSU Intern Management	☒ Policy Development and Implementation

☒ VSU Personnel Development and Management (Victim Services Intern)
☒ Training Development and Delivery (agency personnel, external personnel)
☒ Multidisciplinary Team Participation (DV high risk intervention, emergency operations meeting, FJC advisory board, HUD housing meeting, SA response team, VS provider meeting)
☒ Special Initiative Management (U-Visa Certifications)

☐ VSU Operational Oversight	☐ VSU Volunteer Management
☐ VSU Budget and Funding Management	☐ Awareness Events and Outreach
☐ VSU Equipment Management	

Other Assigned Responsibilities

- **Victim Services Specialists**

☒ Training Development and Delivery (agency personnel, external personnel)
☒ Multidisciplinary Team Participation (children resources meeting, DV high risk intervention, Latino resources office hours, SA response team, VS provider meeting)
☒ Special Initiative Management (U-Visa Certifications)

☐ VSU Operational Oversight	☐ VSU Intern and Volunteer Management
☐ VSU Budget and Funding Management	☐ Policy Development and Implementation
☐ VSU Equipment Management	☐ Awareness Events and Outreach
☐ VSU Personnel Development and Management	

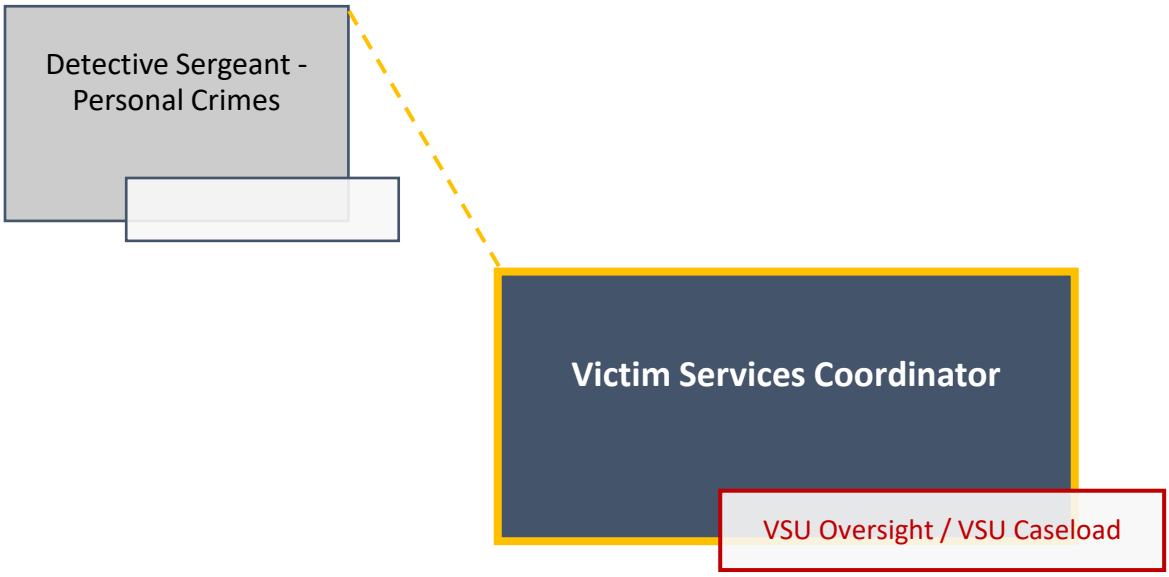
- **Victim Services Intern –** *personnel in this position are not tasked with Other Assigned Responsibilities*

Chattanooga Police Department (TN) Information as of November 2025

Victim Services – Agency Profile

Cookeville Police Department – Tennessee
Contact Information: **Tara Bates, Victim Services Coordinator**
tbates@cookeville-tn.gov

The Cookeville Police Department (CPD) is in Putnam County, Tennessee and is the law enforcement agency responsible for providing public safety services for approximately 37,643 community members.[59] The CPD is staffed by 75 sworn and 42 professional personnel (25 full-time, 17 part-time).[60]



VSU Responses – Crime Categories
Assault Offenses | Burglary (residential) | Driving Under the Influence (injuries/death) | Fraud (vulnerable victims) | Homicide | Peeping Tom | Pornography (revenge) | Robbery | Sex Offenses (forcible, nonforcible) | Stolen Property (vulnerable victims)
VSU Responses – Non-Criminal Incidents
Deaths (accidental/overdose/suicide) | Family Disturbances

[59] Cookeville, Tennessee Population 2025, accessed November 25, 2025.
[60] Information provided by Cookeville Police Department (TN) personnel December 9, 2025.

Service Components

• **Victim Services Coordinator**	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)	
☐ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	
☐ Death Notification Assistance	☐ Tangible Needs Assistance

Other Assigned Responsibilities

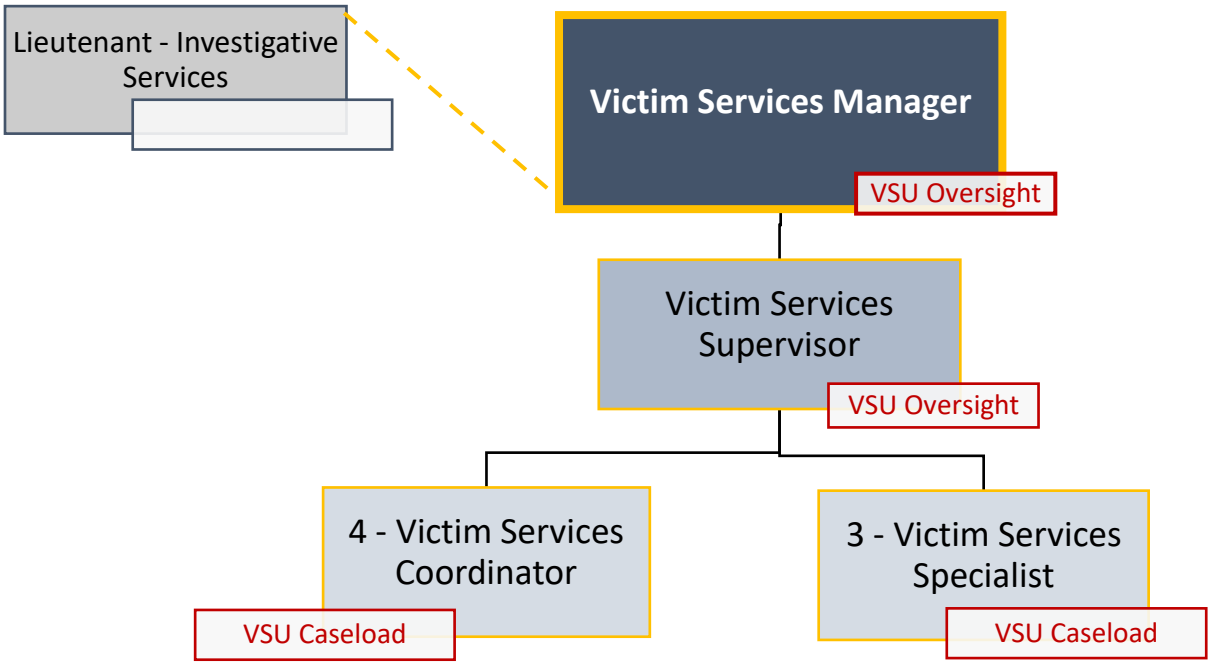
• **Victim Services Coordinator**	
☒ VSU Operational Oversight	
☒ Policy Development and Implementation (VSU policies)	
☒ Training Development and Delivery (agency personnel, external personnel)	
☒ Multidisciplinary Team Participation (DV response team, FJC meetings, IP fatality review, SA response team)	
☒ Special Initiative Management (lethality assessment process, therapy K-9 handler)	
☐ VSU Budget and Funding Management	☐ VSU Intern and Volunteer Management
☐ VSU Equipment Management	☐ Awareness Events and Outreach
☐ VSU Personnel Development and Management	

Cookeville Police Department (TN) Information as of December 2025

Victim Services – Agency Profile

Memphis Police Department – Tennessee
Contact Information: **Katherine Lewis, Victim Services Manager**
Katherine.lewis@memphistn.gov

The Memphis Police Department (MPD) is in Shelby County, Tennessee and is the law enforcement agency responsible for providing public safety services for approximately 602,184 community members.[61] The MPD is staffed by 1,988 sworn and 436 professional personnel.[62]



VSU Responses – Crime Categories
Assault Offenses | Car Jacking | Hate Crimes | Homicide | Robbery
VSU Responses – Non-Criminal Incidents
Death (Child Death, Suicide)

[61] Memphis, Tennessee Population 2026, accessed March 11, 2026.
[62] Information provided by Memphis Police Department (TN) personnel April 8, 2026.

Service Components

- **Victim Services Manager** and **Victim Services Supervisor** – *personnel in these positions are not tasked with VSU Caseload Responsibilities*

- **Victim Services Coordinators** – [*all victimization categories*]
- **Victim Services Specialists** – [*all victimization categories*]

☒ Phone Contact (scheduled work hours)

☐ Field Response (scheduled work hours)
☐ On-Call Response (around the clock, by phone and in person)

☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	
☐ Death Notification Assistance	☐ Tangible Needs Assistance

Other Assigned Responsibilities

- **Victim Services Manager**

☒ VSU Operational Oversight	☒ VSU Equipment Management

☒ VSU Budget and Funding Management (grant funding report assistance)
☒ VSU Personnel Development and Management (Victim Services Supervisor)
☒ Policy Development and Implementation (VSU policies)
☒ Training Development and Delivery (VSU personnel, agency personnel)
☒ Awareness Events and Outreach (NCVRW, Neighborhood Watch)

☐ VSU Intern and Volunteer Management	☐ Special Initiative Management
☐ Multidisciplinary Team Participation	

- **Victim Services Supervisor**

☒ VSU Operational Oversight	☒ VSU Equipment Management

☒ VSU Budget and Funding Management (grant funding report assistance)
☒ VSU Personnel Development and Management (Victim Services Coordinators and Victim Services Specialists)
☒ Training Development and Delivery (VSU personnel, agency personnel)
☒ Awareness Events and Outreach (NCVRW, Neighborhood Watch)

☐ VSU Intern and Volunteer Management	☐ Multidisciplinary Team Participation
☐ Policy Development and Implementation	☐ Special Initiative Management

Other Assigned Responsibilities

• **Victim Services Coordinators** and **Victim Services Specialists**	
☒ Training Development and Delivery (VSU personnel, agency personnel)	
☒ Awareness Events and Outreach (NCVRW, Neighborhood Watch)	
☒ Special Initiative Management (Safe at Home program, webpage)	
☐ VSU Operational Oversight	☐ VSU Intern and Volunteer Management
☐ VSU Budget and Funding Management	☐ Policy Development and Implementation
☐ VSU Equipment Management	☐ Multidisciplinary Team Participation
☐ VSU Personnel Development and Management	

TEXAS

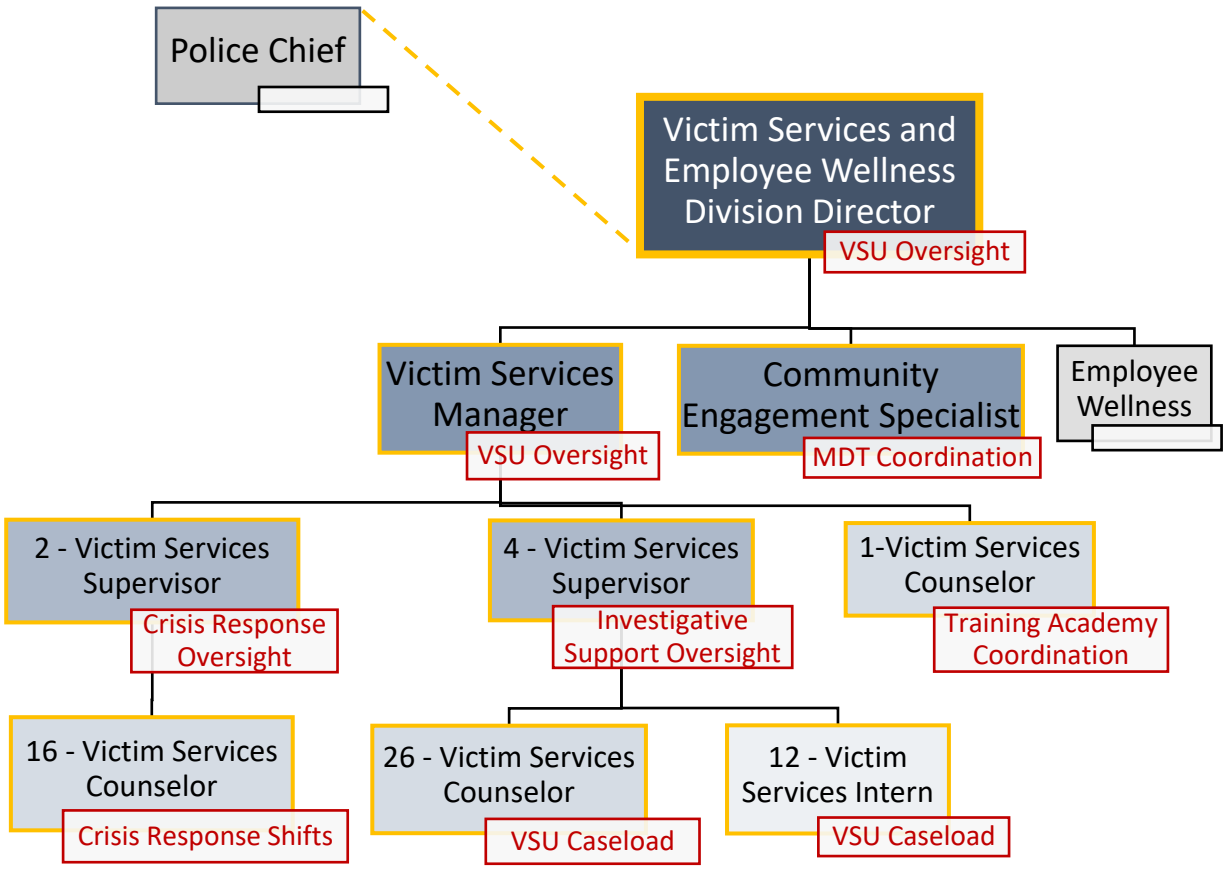
Victim Services – Agency Profile

Austin Police Department – Texas

Contact Information: **Kachina Clark, Victim Services and Employee Wellness Division Director**

Kachina.Clark@austintexas.gov

The Austin Police Department (APD) is in Travis County, Texas and is the law enforcement agency responsible for providing public safety services for approximately 961,855 community members.[63] The APD is staffed by 1,816 sworn and 527 professional personnel.[64]



VSU Responses – Crime Categories
Arson | Assault Offenses | Fraud (*elder victims*) | Homicide | Kidnapping | Robbery | Sex Offenses (forcible)
VSU Responses – Non-Criminal Incidents
Death (drowning/overdose/suicide/unattended) | Minor Accompaniment | Structure Fires | Traffic Incidents (fatalities/injuries) | Worksite Accidents

[63] U.S. Census Bureau, accessed October 7, 2025, Austin TX - Census Bureau Search.
[64] Information provided by Austin Police Department (TX) personnel October 29, 2025.

Service Components

- **Victim Services and Employee Wellness Division Director, Victim Services Manager, Community Engagement Specialist, Victim Services Supervisors,** and **Victim Services Counselor (Training Academy) –** *personnel in these positions are not tasked with VSU Caseload Responsibilities*

- **Victim Services Counselors (Crisis Response)** – *around the clock assigned shifts for immediate field response in collaboration with patrol personnel*

☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)

☐ On-Call Response

☒ Review of Victim Services Role and Victims' Rights	☒ Crime Victim Compensation Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	
☐ Internal Process Assistance	☐ Periodic Status Updates

- **Victim Services Counselors (Investigative Support)**
  - 1 – Lead Victim Services Counselor (special projects, VSU Caseload as needed)
  - 8 – domestic violence
  - 6 – sex crimes (adult)
  - 5 – violent crimes (homicide/cold case homicide, aggravated assault, robbery, missing person)
  - 2 – child abuse
  - 2 – human trafficking
  - 1 – financial crimes/hate crimes
  - 1 – vehicular homicide

☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)

☐ On-Call Response

☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	

Other Assigned Responsibilities

- **Victim Services and Employee Wellness Division Director**

☒ VSU Operational Oversight	☒ VSU Budget and Funding Management

☒ VSU Personnel Development and Management (VS Manager, Community Outreach Specialist)

☒ Policy Development and Implementation (agency policies, VSU policies)

☒ Training Development and Delivery (agency personnel, external personnel)

☒ Multidisciplinary Team Participation (child protection team, FV protection team, FV task force, hate crimes task force, HT team, SA response team, VS coalition)

☒ Special Initiative Management (collective sex crimes response, lethality assessment process)

☐ VSU Equipment Management	☐ Awareness Events and Outreach
☐ VSU Intern and Volunteer Management	

Other Assigned Responsibilities

• **Victim Services Manager**	
☒ VSU Operational Oversight ☒ VSU Budget and Funding Management	☒ Awareness Events and Outreach
☒ VSU Personnel Development and Management (VS Supervisors) ☒ Policy Development and Implementation (VSU policies) ☒ Training Development and Delivery (external personnel) ☒ Multidisciplinary Team Participation (child protection team, FV protection team, hate crimes task force, HT team, SA response team, VS coalition) ☒ Special Initiative Management (collective sex crimes response, lethality assessment process)	
☐ VSU Equipment Management	☐ VSU Intern and Volunteer Management
• **Community Engagement Specialist**	
☒ Multidisciplinary Team Participation (SA response team/human trafficking team coordination)	
☐ VSU Operational Oversight ☐ VSU Budget and Funding Management ☐ VSU Equipment Management ☐ VSU Personnel Development and Management ☐ VSU Intern and Volunteer Management	☐ Policy Development and Implementation ☐ Training Development and Delivery ☐ Awareness Events and Outreach ☐ Special Initiative Management
• **Victim Services Supervisors**	
☒ VSU Equipment Management	☒ Awareness Events and Outreach
☒ VSU Personnel Development and Management (VS Counselors) ☒ Policy Implementation (VSU policies) ☒ Training Development and Delivery (agency personnel, external personnel, VSU personnel) ☒ Multidisciplinary Team Participation (child fatality review, child protection team, DV fatality review, FV protection team, hate crimes task force, HT team, SA response team, suicide prevention coalition) ☒ Special Initiative Management (U-Visa Review Committee)	
☐ VSU Operational Oversight ☐ VSU Budget and Funding Management	☐ VSU Intern and Volunteer Management

Other Assigned Responsibilities

• **Victim Services Counselors**	
☒ VSU Intern Management	☒ Awareness Events and Outreach
☒ VSU Personnel Development and Management (VS Interns) ☒ Training Development and Delivery (agency cadets, external personnel) ☒ Multidisciplinary Team Participation (child fatality review, child protection team, DV fatality review, FV protection team, hate crimes task force, HT team, SA response team, suicide prevention coalition) ☒ Special Initiative Management (Hate Crimes Review Committee)	
☐ VSU Operational Oversight ☐ VSU Budget and Funding Management ☐ VSU Equipment Management	☐ VSU Volunteer Management ☐ Policy Development and Implementation
• **Victim Services Interns**	
☒ Training Development and Delivery (assist)	☒ Awareness Events and Outreach
☐ VSU Operational Oversight ☐ VSU Budget and Funding Management ☐ VSU Equipment Management ☐ VSU Personnel Development and Management	☐ VSU Intern and Volunteer Management ☐ Policy Development and Implementation ☐ Multidisciplinary Team Participation ☐ Special Initiative Management

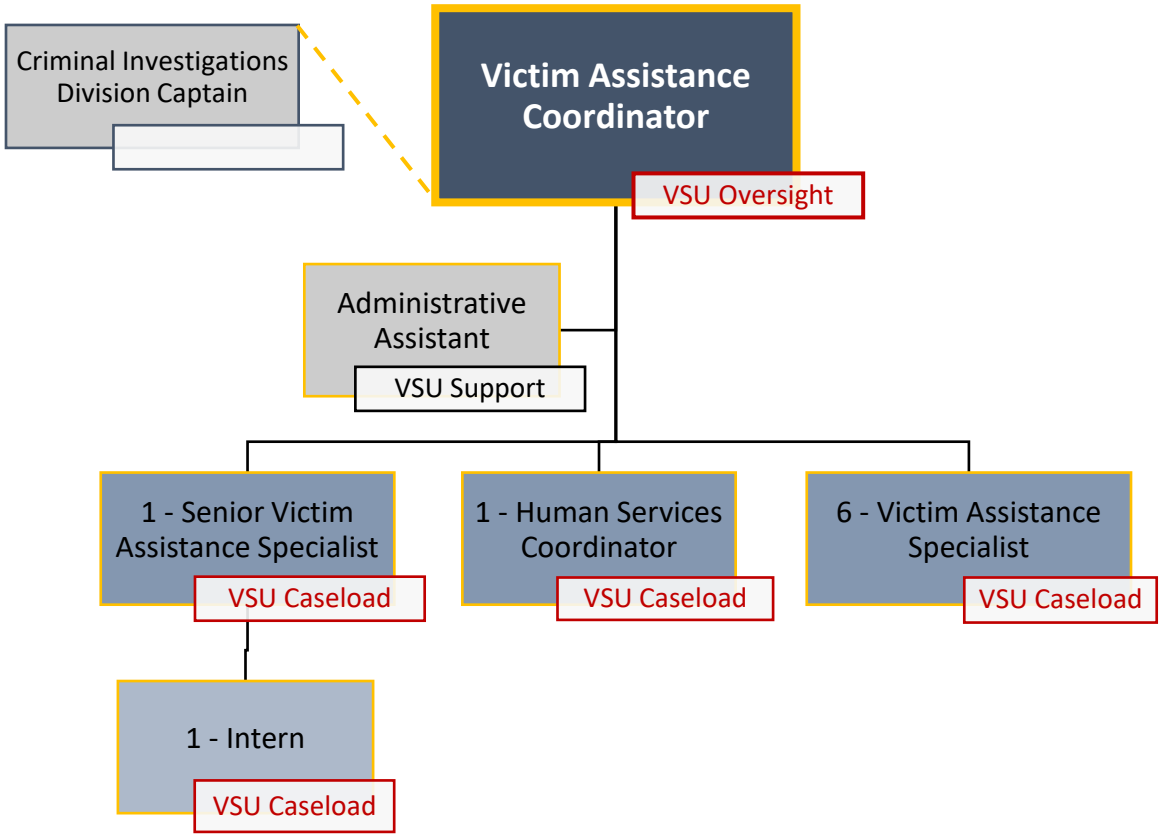
Victim Services – Agency Profile

Fort Worth Police Department – Texas

Contact Information: **Shelby Hopson, Victim Assistance Coordinator**

shelby.hopson@fortworthtexas.gov

The Fort Worth Police Department (FWPD) is in Tarrant County, Texas and is the law enforcement agency responsible for providing public safety services for approximately 1,029,221 community members.[65] The FWPD is staffed by 1,841 sworn and 472 professional personnel.[66]



VSU Responses – Crime Categories
Arson | Assault Offenses | Homicide | Kidnapping | Pornography (revenge) | Robbery | Sex Offenses (forcible, non-forcible) | Driving Under the Influence (injuries, death)
VSU Responses – Non-Criminal Incidents
Family Disturbances | Suicides (letters only)

[65] Fort Worth, Texas Population 2025, accessed November 25, 2025.
[66] Information provided by Fort Worth Police Department (TX) personnel December 2, 2025.

Service Components

- **Victim Assistance Coordinator** – [complex cases]
- **Senior Victim Assistance Specialist / Human Services Coordinator / Victim Assistance Specialists**
  - 1 – high risk family violence | 3 – family violence | 4 – all other victimization categories
- **Intern** – family violence

☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)

☐ On-Call Response

☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Tangible Needs Assistance
☒ Crime Victim Compensation Assistance	☒ Periodic Status Updates

☐ Death Notification Assistance

Other Assigned Responsibilities

- **Victim Assistance Coordinator**

☒ VSU Operational Oversight	☒ VSU Equipment Management
☒ VSU Budget and Funding Management	

☒ VSU Personnel Development and Management (Administrative Assistant, Senior Victim Assistance Specialist, Human Services Coordinator, Victim Assistance Specialists)

☒ Policy Development and Implementation (VSU policies, agency policies)

☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)

☒ Multidisciplinary Team Participation (crime VS coalition, DV high risk team, FV council, HT task force, IP fatality review, SA advisory council, SA response team, Threat To Life meeting, violent offender program meeting)

☒ Awareness Events and Outreach (NCVRW, SA Advisory Council Conference Committee)

☒ Special Initiative Management (violent offender program coordination)

☐ VSU Intern and Volunteer Management

- **Administrative Assistant**

☒ VSU Equipment Management

☐ VSU Operational Oversight	☐ Training Development and Delivery
☐ VSU Budget and Funding Management	☐ Multidisciplinary Team Participation
☐ VSU Personnel Development and Management	☐ Awareness Events and Outreach
☐ VSU Intern and Volunteer Management	☐ Special Initiative Management
☐ Policy Development and Implementation	

Other Assigned Responsibilities

- **Senior Victim Assistance Specialist**

☒ VSU Intern Management
☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)
☒ Multidisciplinary Team Participation (crime VS coalition, FV council, SA advisory council)

☐ VSU Operational Oversight	☐ VSU Volunteer Management
☐ VSU Budget and Funding Management	☐ Policy Development and Implementation
☐ VSU Equipment Management	☐ Awareness Events and Outreach
☐ VSU Personnel Development and Management	☐ Special Initiative Management

- **Human Services Coordinator / Victim Assistance Specialists**

☒ Training Development and Delivery (e.g., VSU personnel, agency personnel, external personnel)
☒ Multidisciplinary Team Participation (child fatality review, crime VS coalition, DV high risk team, FV council, HT task force, SA advisory council)
☒ Special Initiative Management (expert witness testimony, U-Visa Certifications)

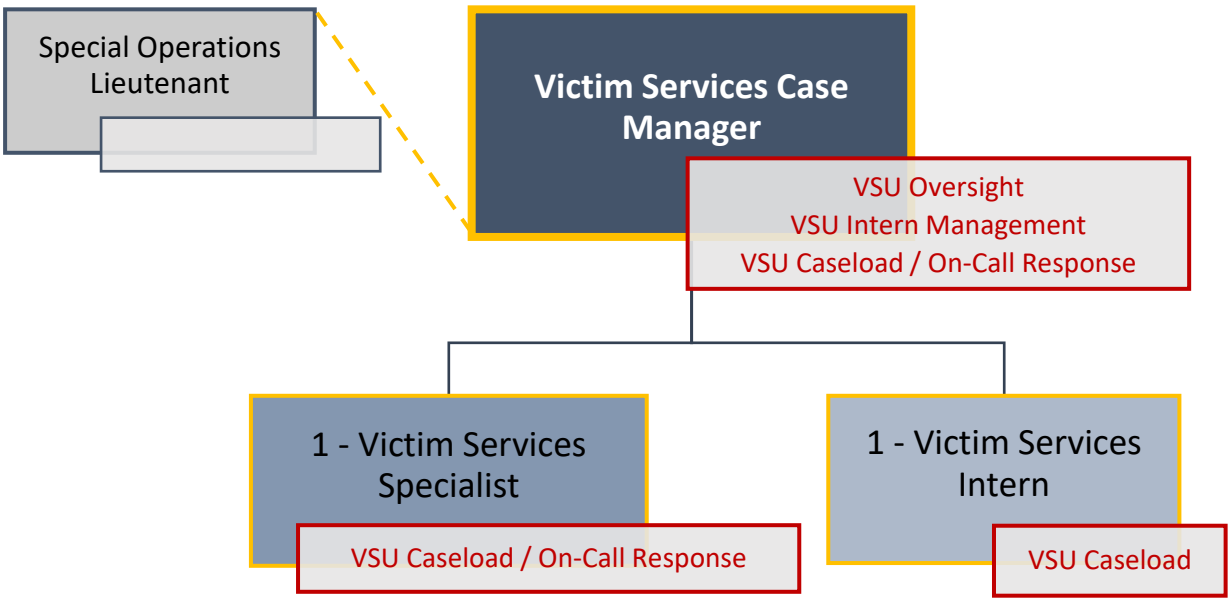
☐ VSU Operational Oversight	☐ VSU Intern and Volunteer Management
☐ VSU Budget and Funding Management	☐ Policy Development and Implementation
☐ VSU Equipment Management	☐ Awareness Events and Outreach
☐ VSU Personnel Development and Management	

- **Intern** – *personnel in this position are not tasked with Other Assigned Responsibilities*

Victim Services – Agency Profile

Manor Police Department – Texas
Contact Information: **Regan Frederick, Victim Services Case Manager**
rfrederick@manortx.gov

The Manor Police Department (MPD) is in Travis County, Texas and is the local police agency responsible for providing public safety services for approximately 21,500 community members.[67] The MPD is staffed by 42 sworn and 10 professional personnel.[68]



VSU Responses – Crime Categories
Assault Offenses | Burglary (residential) | Homicide | Kidnapping | Robbery | Sex Offenses (forcible)
VSU Responses – Non-Criminal Incidents
Deaths (Natural/Accidental/Suicide) | Structure Fires

[67] QuickFacts: Manor city, Texas," U.S. Census Bureau, accessed May 15, 2025, https://www.census.gov/quickfacts/fact/table/manorcitytexas,US/PST045224.
[68] Information provided by Manor Police Department (TX) personnel June 17, 2025.

Service Components

- **Victim Services Case Manager** [*complex cases*]
- **Victim Services Specialist** [*all victimization categories*]

☒ Phone Contact AND ☒ Field Response (scheduled work hours)
☒ On-Call Response (around the clock, by phone and in person)

☒ Review of Victim Services Role / Victims' Rights	☒ Review of Safety Concerns and Processes
☒ Crisis Intervention and Needs Identification	☒ Crime Victim Compensation Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	

☒ Internal Process Assistance (interview accompaniment, property return, records requests)
☒ External Process Assistance (mandated reports, third-party advocacy)
☒ Periodic Status Updates (initial report through arrest/prosecution decision, court docket status)

☐ Tangible Needs Assistance

- **Victim Services Intern** *[all victimization categories]*

☒ Phone Contact (scheduled work hours)
☒ Field Response (scheduled work hours, with Victim Services Case Manager/Specialist)

☐ On-Call Response

☒ Review of Victim Services Role / Victims' Rights	☒ Review of Safety Concerns and Processes
☒ Crisis Intervention and Needs Identification	☒ Crime Victim Compensation Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs

☒ Internal Process Assistance (interview accompaniment, property return, records requests)
☒ External Process Assistance (mandated reports, third-party advocacy)
☒ Periodic Status Updates (initial report through arrest/prosecution decision, court docket status)

☐ Death Notification Assistance ☐ Tangible Needs Assistance

Other Assigned Responsibilities

- **Victim Services Case Manager**

☒ VSU Operational Oversight	☒ VSU Personnel Development and Management
☒ VSU Budget and Funding Management	☒ VSU Intern Management
☒ VSU Equipment Management	☒ VSU Policy Development and Implementation

☒ Training Development and Delivery (VS personnel, agency personnel)
☒ Multidisciplinary Team Participation (SA response team, FV task force)
☒ Awareness Events and Outreach (social media posts)
☒ Special Initiative Management (lethality assessment process, U-Visa coordination, VS webpage)

☐ VSU Volunteer Management

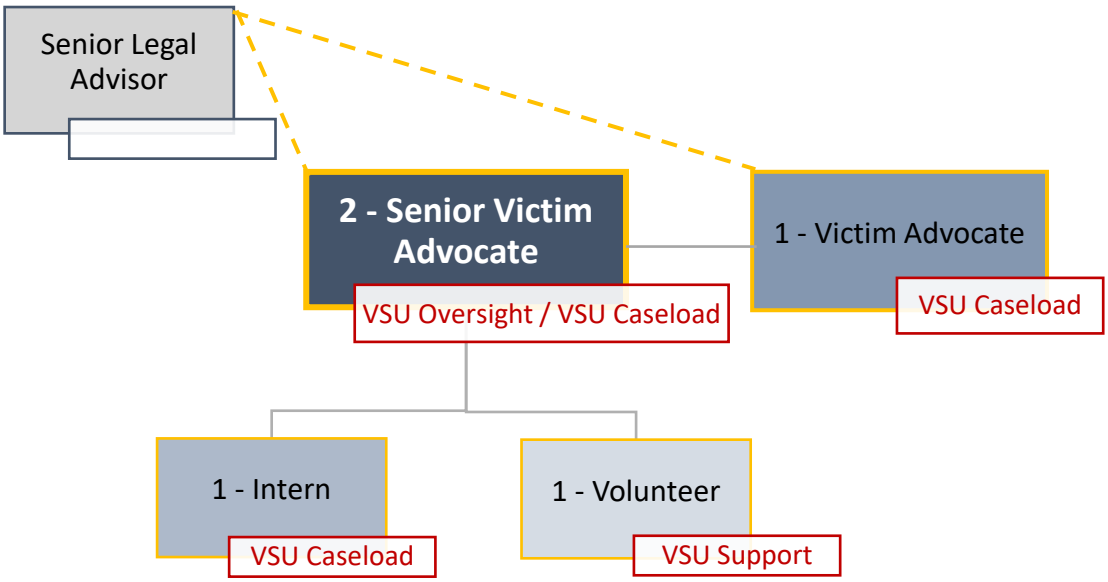
- **Victim Services Specialist and Victim Services Intern** – *personnel in these positions are not currently tasked with Other Assigned Responsibilities*

Manor Police Department (TX) Information as of November 2025

Victim Services – Agency Profile

Plano Police Department – Texas
Contact Information: **Jessica Serrano, Senior Victim Advocate**
jessicas@plano.gov

The Plano Police Department (PPD) is in Collin County, Texas and is the law enforcement agency responsible for providing public safety services for approximately 295,002 community members.[69] The PPD is staffed by 424 sworn and 210 professional personnel.[70]



VSU Responses – Crime Categories
Assault Offenses | Burglary (residential) | Driving Under the Influence (death/injuries) | Homicide | Kidnapping | Larceny/Theft (vulnerable victims) | Motor Vehicle Theft (known suspects) | Pornography (revenge) | Robbery | Sex Offenses (forcible, nonforcible) | Peeping Tom
VSU Responses – Non-Criminal Incidents
Behavioral Health/Homeless | Death (accidental/drowning/overdose/suicide) | Death (natural – letters only) | Family Disturbances | Self-Referrals

[69] Plano, Texas Population 2025, accessed November 25, 2025.
[70] Information provided by Plano Police Department (TX) personnel November 26, 2025.

Service Components

- **Senior Victim Advocates and Victim Advocate** [*all victimization categories*]
- **Intern** [*all victimization categories except Homicide*]

☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)

☐ On-Call Response (around the clock, by phone and in person)

☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Tangible Needs Assistance
☒ Crime Victim Compensation Assistance	☒ Periodic Status Updates

☐ Death Notification Assistance

Other Assigned Responsibilities

- **Senior Victim Advocates**

☒ VSU Operational Oversight	☒ VSU Intern and Volunteer Management

☒ Policy Development and Implementation (VSU policies)
☒ Training Development and Delivery (VSU personnel, agency personnel, external personnel)
☒ Multidisciplinary Team Participation (crime victims' council, FV council, Health First collaboration, homeless coalition, SA response team, Social Services Association)
☒ Awareness Events and Outreach (NCVRW, social media, resource fair)
☒ Special Initiative Management (expunctions, legislative updates, lethality assessment process, U-Visa Certifications)

☐ VSU Budget and Funding Management	☐ VSU Personnel Development and Management
☐ VSU Equipment Management	

- **Victim Advocate**

☒ Training Development and Delivery (external personnel)
☒ Multidisciplinary Team Participation (crime victims' council, FV council, Health First collaboration, homeless coalition, SA response team, Social Services Association)

☐ VSU Operational Oversight	☐ VSU Intern and Volunteer Management
☐ VSU Budget and Funding Management	☐ Policy Development and Implementation
☐ VSU Equipment Management	☐ Awareness Events and Outreach
☐ VSU Personnel Development and Management	☐ Special Initiative Management

- **Intern and Volunteer** – *personnel in these positions are not tasked with Other Assigned Responsibilities*

Plano Police Department (TX) Information as of December 2025

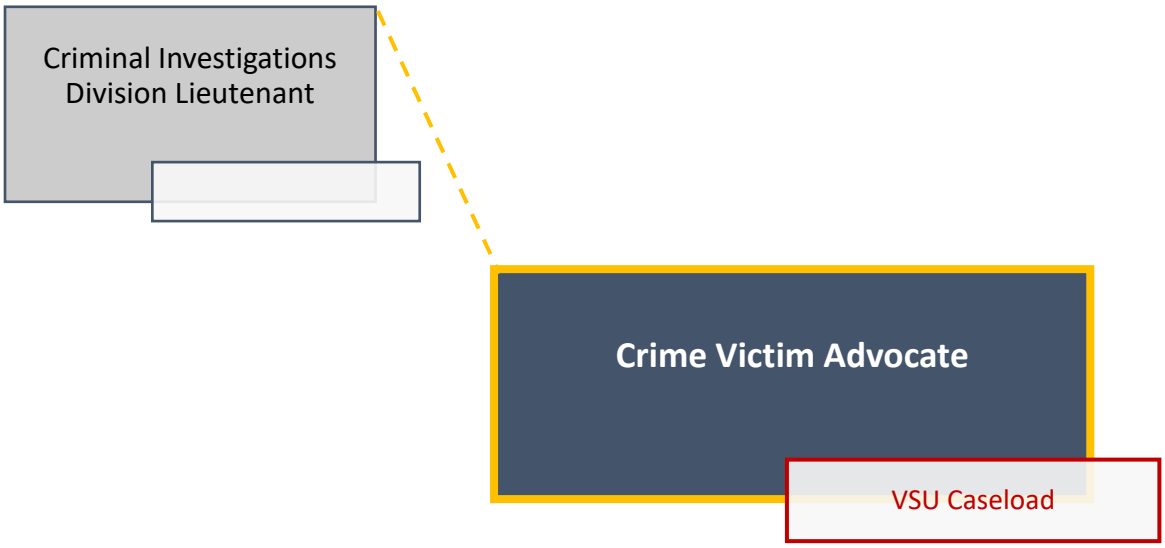
Victim Services – Agency Profile

Prosper Police Department – Texas

Contact Information: **Lawonza "Neasie" Boggess, Crime Victim Advocate**

lboggess@prospertx.gov

The Prosper Police Department (PPD) is in Collin and Denton Counties, Texas and is the law enforcement agency responsible for providing public safety services for approximately 42,598 community members.[71] The PPD is staffed by 72 sworn and 27 (including personnel in 9-1-1 Communications) professional personnel.[72]



VSU Responses – Crime Categories
Assault Offenses | Driving Under the Influence | Extortion/Blackmail | Fraud | Homicide | Kidnapping | Pornography (revenge) | Runaway | Sex Offenses (forcible, nonforcible)
VSU Responses – Non-Criminal Incidents
Not currently served by VSU

[71] Stats & Demographics | Prosper, TX, accessed December 9, 2025.

[72] Information provided by Prosper Police Department (TX) personnel December 11, 2025.

Service Components

• **Crime Victim Advocate**	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours)	
☐ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	

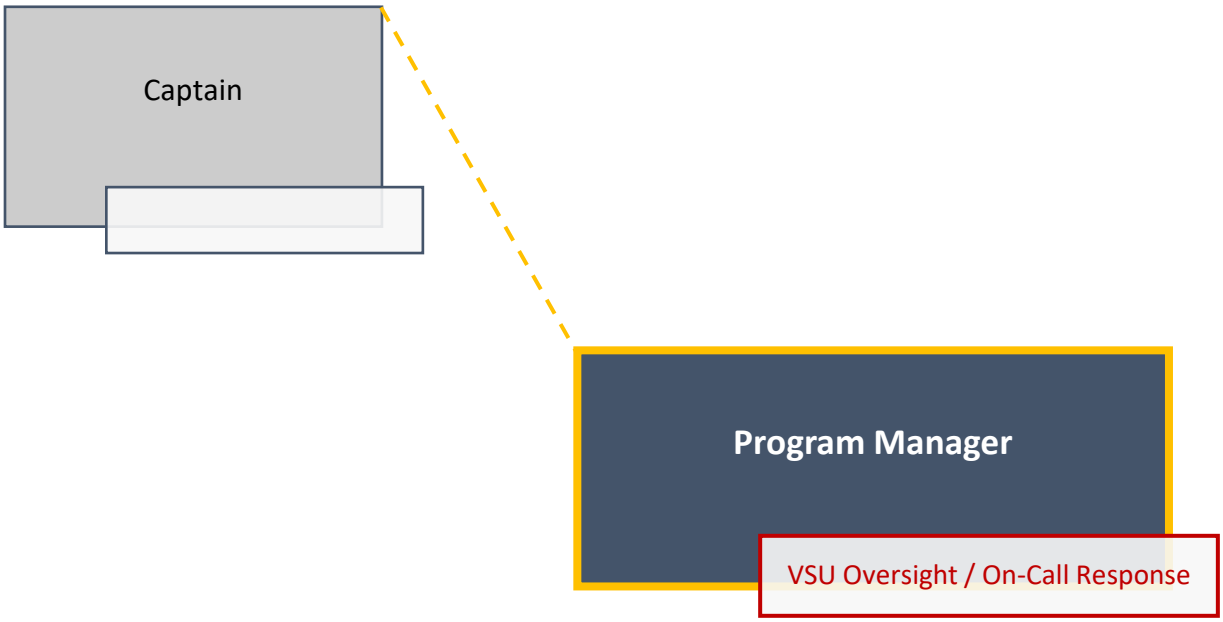
Other Assigned Responsibilities

• **Crime Victim Advocate**	
☒ VSU Equipment Management	
☒ Training Development and Delivery (agency personnel, external personnel)	
☒ Multidisciplinary Team Participation (DV high risk team, SA response team, victim coalition)	
☒ Awareness Events and Outreach (CA Awareness, DV Awareness)	
☒ Special Initiative Management (lethality assessment process, U-Visa Certifications)	
☐ VSU Operational Oversight	☐ VSU Intern and Volunteer Management
☐ VSU Budget and Funding Management	☐ Policy Development and Implementation
☐ VSU Personnel Development and Management	

Victim Services – Agency Profile

University of Texas Police Department (Austin) – Texas
Contact Information: **Huitzi Valdez, Program Manager**
Hutizi.valdez@austin.utexas.edu

The University of Texas Police Department (UTPD) - Austin is in Travis County, Texas and is the law enforcement agency responsible for providing public safety services for approximately 55,000 students, 4,800 faculty, and 15,000 staff.[73] The UTPD-Austin is staffed by 100 sworn and 20 professional personnel.[74]



VSU Responses – Crime Categories
Assault Offenses | Burglary (residential) | Bribery | Extortion/Blackmail | Fraud | Homicide | Robbery | Sex Offenses (forcible, nonforcible) | Peeping Tom
VSU Responses – Non-Criminal Incidents
Death (natural/suicide)

[73] Information provided by University of Texas Police Department-Austin (TX) personnel December 19, 2025.
[74] Information provided by University of Texas Police Department-Austin (TX) personnel December 19, 2025.

Service Components

• **Program Manager**	
☒ Phone Contact (scheduled work hours) | ☒ Field Response (scheduled work hours) ☒ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Death Notification Assistance	☒ Referrals and Supportive Handoffs
☒ Review of Justice System Processes	☒ Tangible Needs Assistance
☒ Review of Safety Concerns and Processes	☒ Periodic Status Updates
☒ Crime Victim Compensation Assistance	

Other Assigned Responsibilities

• **Program Manager**	
☒ VSU Operational Oversight	
☒ Policy Development and Implementation (VSU policies)	
☒ Training Development and Delivery (agency personnel, external personnel)	
☒ Multidisciplinary Team Participation (employee assistance program meeting, HT coalition, SA response team, student services meeting, Title IX meeting, Voices Against Violence)	
☒ Special Initiative Management (lethality assessment process)	
☐ VSU Budget and Funding Management	☐ VSU Intern and Volunteer Management
☐ VSU Equipment Management	☐ Awareness Events and Outreach
☐ VSU Personnel Development and Management	

UTAH

VS Agency Profiles – coming soon!

VERMONT

VS Agency Profiles – coming soon!

VIRGINIA

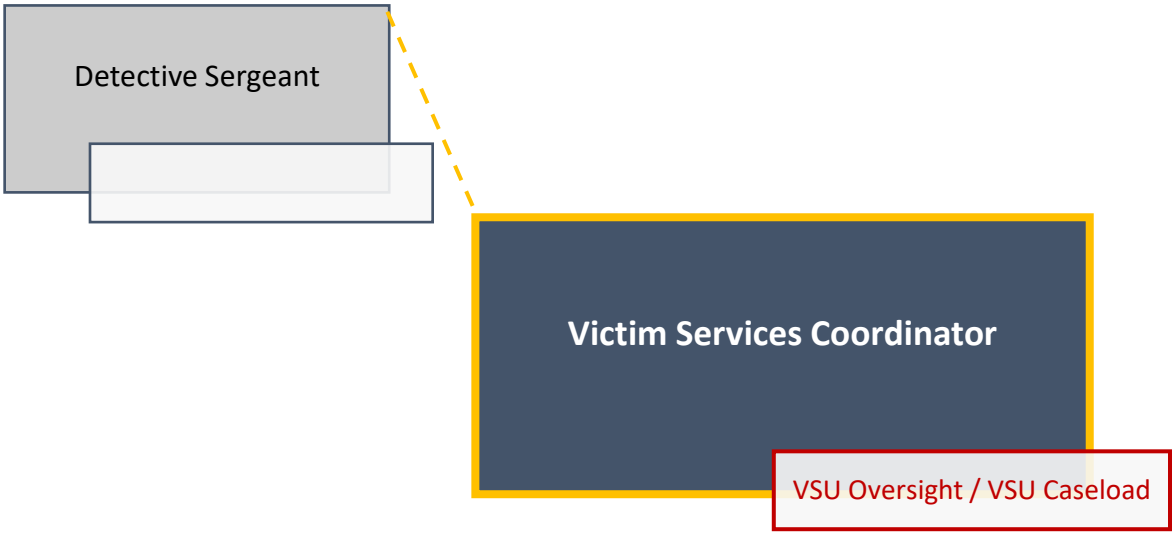
VS Agency Profiles – coming soon!

WASHINGTON

Victim Services – Agency Profile

Lynnwood Police Department – Washington
Contact Information: **Tiffany Krusey, Victim Services Coordinator**
TKrusey@lynnwoodwa.gov

The Lynnwood Police Department (LPD) is in Snohomish County, Washington and is the law enforcement agency responsible for providing public safety services for approximately 42,359 community members.[75] The LPD is staffed by 71 sworn, 24 custody, and 19 (18 FT, 1 PT) professional personnel.[76]



VSU Responses – Crime Categories
Arson | Assault Offenses | Burglary (residential) | Fraud | Homicide | Kidnapping | Larceny/Theft | Motor Vehicle Theft | Pornography | Robbery | Sex Offenses (forcible, nonforcible) | Stolen Property | Peeping Tom
VSU Responses – Non-Criminal Incidents
Domestic Disturbance

[75] Lynnwood, Washington Population 2025, accessed November 26, 2025.
[76] Information provided by Lynnwood Police Department (WA) personnel January 28, 2026..

Service Components

• **Victim Services Coordinator**	
☒ Phone Contact (scheduled work hours)	
☐ Field Response (scheduled work hours) ☐ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights	☒ Internal Process Assistance
☒ Crisis Intervention and Needs Identification	☒ External Process Assistance
☒ Review of Justice System Processes	☒ Referrals and Supportive Handoffs
☒ Review of Safety Concerns and Processes	☒ Tangible Needs Assistance
☒ Crime Victim Compensation Assistance	☒ Periodic Status Updates
☐ Death Notification Assistance	

Other Assigned Responsibilities

• **Victim Services Coordinator**	
☒ VSU Operational Oversight	
☒ Policy Development and Implementation (VSU policies, agency policies)	
☒ Training Development and Delivery (agency personnel, external personnel)	
☒ Multidisciplinary Team Participation (CJ advisory board, DV coalition)	
☒ Awareness Events and Outreach (autism awareness, CA awareness, Cops & Kids, costumes with a cop, DV awareness, holiday shop with a cop, police camp, school shop with a cop)	
☒ Special Initiative Management (legislative updates, restorative justice process, U-Visa Certifications)	
☐ VSU Budget and Funding Management	☐ VSU Personnel Development and Management
☐ VSU Equipment Management	☐ VSU Intern and Volunteer Management

WEST VIRGINIA

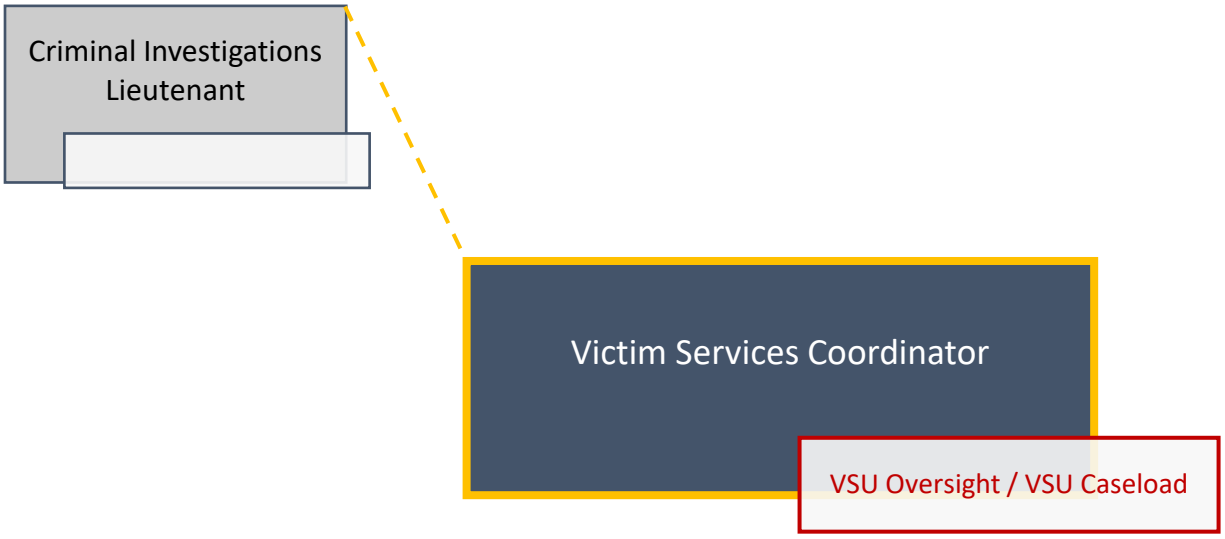
VS Agency Profiles – coming soon!

WISCONSIN

Victim Services – Agency Profile

Sheboygan Police Department – Wisconsin
Contact Information: **Britta West, Victim Services Coordinator**
BW1192@sheboyganwi.gov

The Sheboygan Police Department (SPD) is in Sheboygan County, Wisconsin and is the law enforcement agency responsible for providing public safety services for approximately 49,536 community members.[77] The SPD is staffed by 88 sworn and 22 professional personnel.[78]



VSU Responses – Crime Categories
Assault Offenses | Burglary (residential) | Homicide | Robbery | Sex Offenses (forcible)
VSU Responses – Non-Criminal Incidents
Not currently served by VSU
VSU currently serves adult victims/co-victims.

[77] Sheboygan, Wisconsin Population 2025, accessed November 25, 2025.
[78] Information provided by Sheboygan Police Department (WI) personnel November 25, 2025.

Service Components

• **Victim Services Coordinator**	
☒ Phone Contact (scheduled work hours)	
☐ Field Response (scheduled work hours) ☐ On-Call Response (around the clock, by phone and in person)	
☒ Review of Victim Services Role and Victims' Rights ☒ Crisis Intervention and Needs Identification ☒ Review of Justice System Processes ☒ Review of Safety Concerns and Processes ☒ Crime Victim Compensation Assistance	☒ Internal Process Assistance ☒ External Process Assistance ☒ Referrals and Supportive Handoffs ☒ Tangible Needs Assistance
☐ Death Notification Assistance	☐ Periodic Status Updates

Other Assigned Responsibilities

• **Victim Services Coordinator**	
☒ VSU Operational Oversight	☒ VSU Equipment Management
☒ Policy Development and Implementation (VSU policies) ☒ Training Development and Delivery (agency personnel) ☒ Multidisciplinary Team Participation (DV Response Team, HT Task Force, SA Response Team) ☒ Awareness Events and Outreach (NCVRW)	
☐ VSU Budget and Funding Management ☐ VSU Personnel Development and Management	☐ VSU Intern and Volunteer Management ☐ Special Initiative Management

Sheboygan Police Department (WI) Information as of December 2025

WYOMING

VS Agency Profiles – coming soon!

U.S. TERRITORIES

VS Agency Profiles – coming soon!