

VICTIM SERVICES - AGENCY PROFILES



Integrity
Institute

www.integrityinstitutenc.com

Updated January 2026

CONTENTS

OVERVIEW

INTENDED
USE OF
RESOURCE

STATE & DC
PROFILES

US
TERRITORY
PROFILES

OVERVIEW

Role of Victim Services

When law enforcement agencies respond to reported incidents, victim services personnel within those agencies are uniquely positioned to promote proactive and consistent access to victims' rights and address the unique needs of victims and co-victims as they navigate the complex justice system processes. Victim services personnel have access to incident reports, can readily collaborate with other agency personnel, and can be incorporated into multiple agency practices that directly affect victims and co-victims.

Many incidents that are reported to law enforcement do not progress to prosecution or remain unsolved. As a result, victim services personnel within law enforcement agencies often represent a valuable connection for individuals impacted by crime and crisis circumstances to information, support, and services that are unavailable elsewhere. These victim services personnel can also serve as a bridge for providers at other agencies and organizations who are interacting with individuals who want to engage with law enforcement.

Beyond directly serving those impacted by crime and crisis circumstances, victim services personnel can also contribute to enhanced engagement of victims and co-victims during law enforcement investigations, promotion of collaboration among professionals of varied disciplines, and the elevation of community trust and public safety.



INTENDED USE

Intentional Connections

Law enforcement agencies interested in implementing victim services for the first time or looking to enhance or expand existing services may want to connect with other agencies for inspiration and ideas. Connections among agencies can also be established to discuss operational details of victim services, review motivations behind decisions, and explore realistic strategies that support ethical and effective victim services.

This resource provides law enforcement agencies with the ability to independently connect with other agencies who have incorporated victim services into overall agency response and practices.

Victim Services Agency Profiles

All agency profiles within this resource provide snapshots of victim services roles and responsibilities and represent agency factors as of the date indicated on each profile. All agency profiles have been voluntarily submitted and the agency contacts welcome networking opportunities.

Join the networking efforts and submit a profile for your agency!

Amy Durall, Integrity Institute, Founder

amy@integrityinstitutenc.com

ALABAMA

VS Agency Profiles – coming soon!

ALASKA

VS Agency Profiles – coming soon!

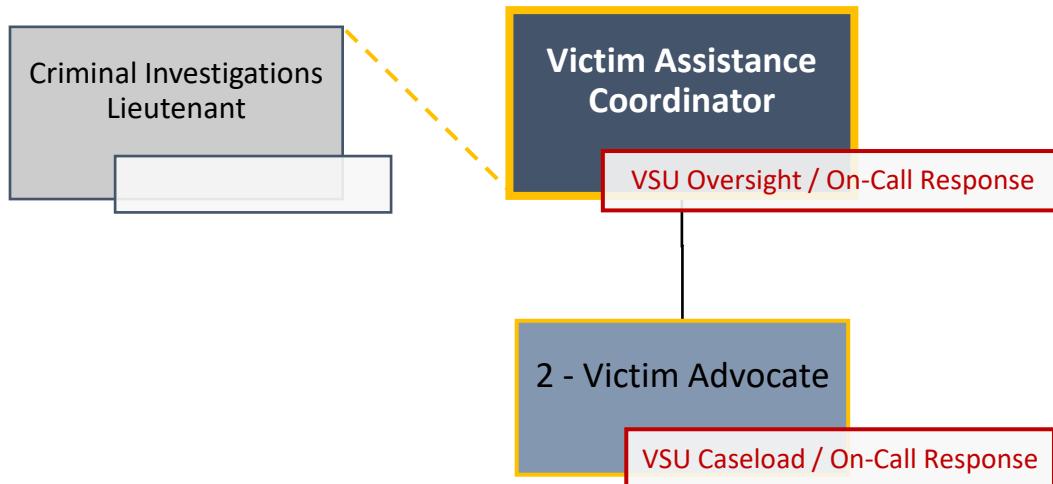
ARIZONA

Victim Services – Agency Profile

Peoria Police Department – Arizona

Contact Information: Charise Cruz, Victim Assistance Coordinator
charise.cruz@peoriaaz.gov

The Peoria Police Department (PPD) is in Maricopa and Yavapai Counties, Arizona and is the law enforcement agency responsible for providing public safety services for approximately 203,252¹ community members. The PPD is staffed by 446 sworn and 126 professional personnel.²



VSU Responses – Crime Categories
Assault Offenses Homicide Kidnapping Sex Offenses (forcible) Family Offenses (nonviolent)
VSU Responses – Non-Criminal Incidents
<i>Not currently served by VSU</i>

¹ [Peoria, Arizona Population 2025](#), accessed October 22, 2025.

² Information provided by Peoria Police Department (AZ) personnel October 21, 2025.

Service Components

- **Victim Assistance Coordinator** [complex cases, on-call response cases]
- **Victim Advocates** [all crime categories]

Phone Contact (scheduled work hours) | Field Response (scheduled work hours)
 On-Call Response (around the clock, by phone and in person)

<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights <input checked="" type="checkbox"/> Crisis Intervention and Needs Identification <input checked="" type="checkbox"/> Death Notification Assistance <input checked="" type="checkbox"/> Review of Justice System Processes <input checked="" type="checkbox"/> Review of Safety Concerns and Processes <input checked="" type="checkbox"/> Crime Victim Compensation Assistance	<input checked="" type="checkbox"/> Internal Process Assistance <input checked="" type="checkbox"/> External Process Assistance <input checked="" type="checkbox"/> Referrals and Supportive Handoffs <input checked="" type="checkbox"/> Tangible Needs Assistance <input checked="" type="checkbox"/> Periodic Status Updates
--	---

Other Assigned Responsibilities

- **Victim Assistance Coordinator**

<input checked="" type="checkbox"/> VSU Operational Oversight <input checked="" type="checkbox"/> VSU Budget and Funding Management <input checked="" type="checkbox"/> VSU Equipment Management	<input checked="" type="checkbox"/> VSU Personnel Development and Management <input checked="" type="checkbox"/> Policy Development and Implementation <input checked="" type="checkbox"/> Awareness Events and Outreach
<input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, external personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (SA response team, CA/SA MDT, CA/SA peer review) <input checked="" type="checkbox"/> Special Initiative Management (e.g., lethality assessment process, U-Visa Certifications, webpage)	
<input type="checkbox"/> VSU Intern and Volunteer Management	

- **Victim Advocates**

<input checked="" type="checkbox"/> Training Development and Delivery (agency personnel, external personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (SA response team, CA/SA MDT, CA/SA peer review) <input checked="" type="checkbox"/> Awareness Events and Outreach	
<input type="checkbox"/> VSU Operational Oversight <input type="checkbox"/> VSU Budget and Funding Management <input type="checkbox"/> VSU Equipment Management <input type="checkbox"/> VSU Personnel Development and Management	<input type="checkbox"/> VSU Intern and Volunteer Management <input type="checkbox"/> Policy Development and Implementation <input type="checkbox"/> Special Initiative Management

ARKANSAS

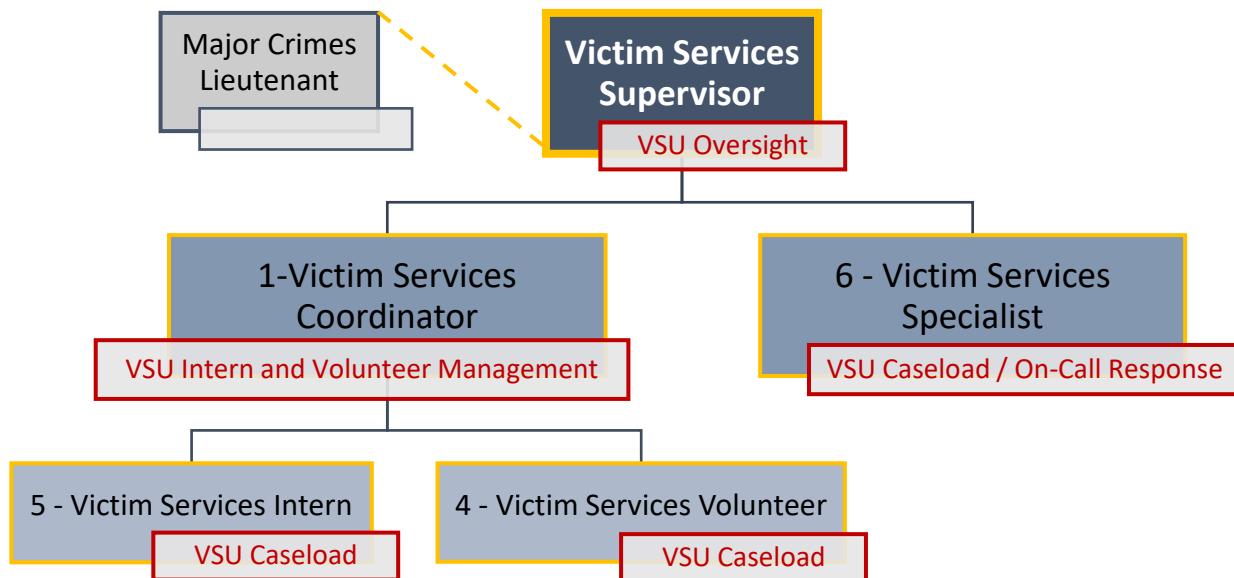
Victim Services – Agency Profile

Little Rock Police Department – Arkansas

Contact Information: Kandi Hause, Victim Services Supervisor

KHause@littlerock.gov

The Little Rock Police Department (LRPD) is in Pulaski County, Arkansas and is the local police agency responsible for providing public safety services for approximately 204,774 community members.³ The LRPD is staffed by 511 sworn and 89 professional personnel.⁴



VSU Responses – Crime Categories

Assault Offenses | Burglary (residential) | Homicide | Human Trafficking | Kidnapping | Robbery | Sex Offenses (forcible)

VSU Responses – Non-Criminal Incidents

Overdose Deaths | Suicides

³ QuickFacts: Little Rock city, Arkansas," U.S. Census Bureau, accessed May 15, 2025, <https://www.census.gov/quickfacts/fact/table/littlerockcityarkansas,US/PST045224>.

⁴ Information provided by Little Rock Police Department (AR) personnel June 3, 2025.

Service Components

<ul style="list-style-type: none"> • Victim Services Supervisor and Victim Services Coordinator – <i>personnel in these positions are not tasked with VSU Caseload Responsibilities</i> 	
<ul style="list-style-type: none"> • Victim Services Specialists <ul style="list-style-type: none"> ○ 1-domestic violence 1-homeless/veterans/disabled 1-homicide/aggravated assault ○ 1-LGBTQ/elderly/adult sexual assault 1-overdoes/suicide 1-Spanish-speaking 	
<input checked="" type="checkbox"/> Phone Contact AND <input checked="" type="checkbox"/> Field Response (scheduled work hours) <input checked="" type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role / Victims' Rights <input checked="" type="checkbox"/> Crisis Intervention and Needs Identification <input checked="" type="checkbox"/> Death Notification Assistance <input checked="" type="checkbox"/> Review of Justice System Processes <input checked="" type="checkbox"/> Review of Safety Concerns and Processes <input checked="" type="checkbox"/> Crime Victim Compensation Assistance	<input checked="" type="checkbox"/> Internal Process Assistance <input checked="" type="checkbox"/> External Process Assistance <input checked="" type="checkbox"/> Referrals and Supportive Handoffs <input checked="" type="checkbox"/> Tangible Needs Assistance <input checked="" type="checkbox"/> Periodic Status Updates
<ul style="list-style-type: none"> • Victim Services Interns (5 placement opportunities – currently vacant) [domestic violence] • Victim Services Volunteers (4 Volunteers) [domestic violence] 	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours) <input type="checkbox"/> Field Response <input type="checkbox"/> On-Call Response	
<input checked="" type="checkbox"/> Review of Victim Services Role / Victims' Rights <input checked="" type="checkbox"/> Crisis Intervention and Needs Identification <input checked="" type="checkbox"/> Review of Justice System Processes <input checked="" type="checkbox"/> Review of Safety Concerns and Processes <input type="checkbox"/> Death Notification Assistance	<input checked="" type="checkbox"/> Crime Victim Compensation Assistance <input checked="" type="checkbox"/> Internal Process Assistance <input checked="" type="checkbox"/> External Process Assistance <input checked="" type="checkbox"/> Referrals and Supportive Handoffs <input type="checkbox"/> Tangible Needs Assistance <input type="checkbox"/> Periodic Status Updates
<input type="checkbox"/> Tangible Needs Assistance <input type="checkbox"/> Periodic Status Updates	

Other Assigned Responsibilities

<ul style="list-style-type: none"> • Victim Services Supervisor 	
<input checked="" type="checkbox"/> VSU Operational Oversight <input checked="" type="checkbox"/> VSU Budget and Funding Management	<input checked="" type="checkbox"/> VSU Equipment Management <input checked="" type="checkbox"/> Policy Development and Implementation
<input checked="" type="checkbox"/> VSU Personnel Development and Management (VS Volunteer Coordinator, VS Specialists) <input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, Statewide VS Academy) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (family justice center) <input checked="" type="checkbox"/> Special Initiative Management (lethality assessment process, U-Visa coordination, VS webpage)	
<input type="checkbox"/> VSU Intern and Volunteer Management	<input type="checkbox"/> Awareness Events and Outreach

Other Assigned Responsibilities

<ul style="list-style-type: none">• Victim Services Coordinator	
<input checked="" type="checkbox"/> VSU Intern and Volunteer Management	<input checked="" type="checkbox"/> Awareness Events and Outreach (NCVRW)
<input checked="" type="checkbox"/> Training Development and Delivery (VS Interns and Volunteers)	
<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Multidisciplinary Team Participation
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> Special Initiative Management
<input type="checkbox"/> VSU Personnel Development and Management	
<ul style="list-style-type: none">• Victim Services Specialists	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (SA response team, victims with disabilities)	
<input checked="" type="checkbox"/> Special Initiative Management (DV arrest records coordination)	
<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> VSU Intern and Volunteer Management
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> Training Development and Delivery
<input type="checkbox"/> VSU Personnel Development and Management	<input type="checkbox"/> Awareness Events and Outreach
<ul style="list-style-type: none">• Victim Services Interns and Victim Services Volunteers – personnel in these positions are not currently tasked with Other Assigned Responsibilities	

CALIFORNIA

VS Agency Profiles – coming soon!

COLORADO

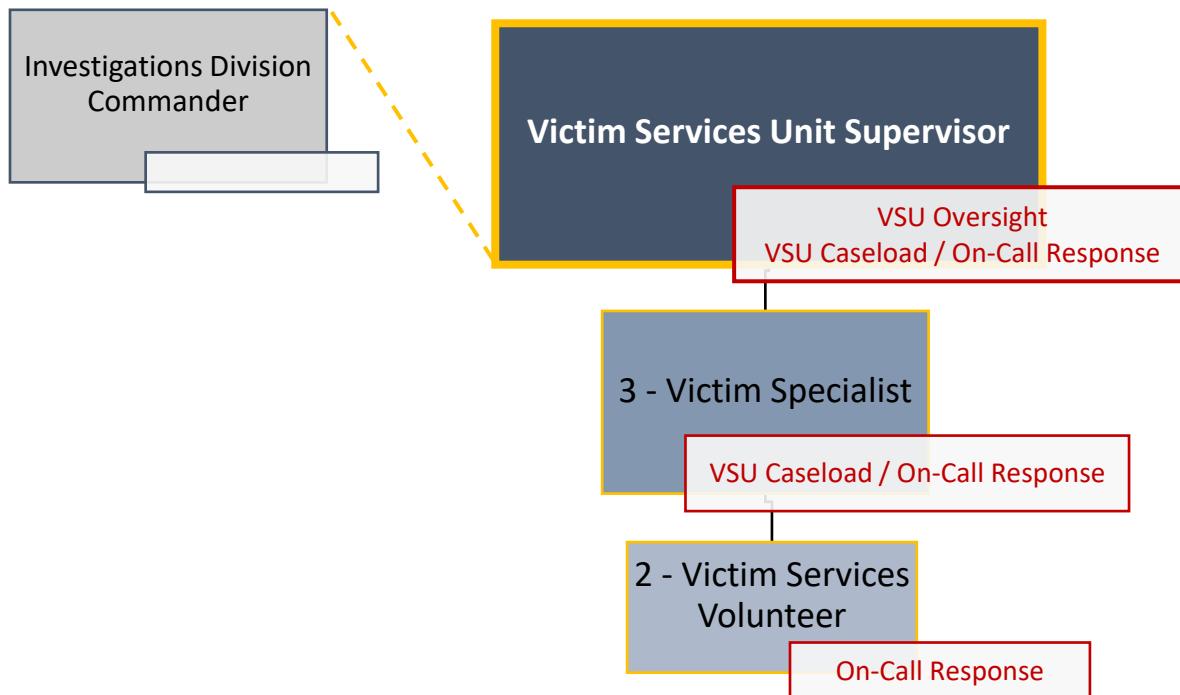
Victim Services – Agency Profile

El Paso County Sheriff's Office – Colorado

Contact Information: Pamela Mancini, Victim Services Unit Supervisor

PamelaMancini@elpasoco.com

The El Paso County Sheriff's Office (EPCSO) is in El Paso County, Colorado and is the law enforcement agency responsible for providing public safety services for approximately 758,610 community members.⁵ The EPCSO is staffed by 543 sworn and 345 professional personnel.⁶



VSU Responses – Crime Categories

Arson | Assault Offenses | Burglary (residential) | Homicide | Extortion/Blackmail | Kidnapping | Larceny/Theft | Motor Vehicle Theft | Pornography | Robbery | Sex Offenses (forcible, nonforcible) | Peeping Tom

VSU Responses – Non-Criminal Incidents

Not currently served by VSU

⁵ [El Paso County, Colorado Population 2025](#), accessed November 25, 2025.

⁶ Information provided by El Paso County Sheriff's Office (CO) personnel November 25, 2025.

El Paso County Sheriff's Office provides services to five additional police departments in El Paso County through memoranda of understanding:^{7,8}

- Calhan PD – provides public safety services for approximately 721 community members and is staffed by 5 sworn and 1 professional personnel.
- Fountain PD – provides public safety services for approximately 29,349 community members and is staffed by 55 sworn and 7 professional personnel.
- Manitou Springs PD – provides public safety services for approximately 4,539 community members and is staffed by 15 sworn and 3 professional personnel.
- Monument PD – provides public safety services for approximately 14,152 community members and is staffed by 29 sworn and 4 professional personnel.
- Palmer Lake PD – provides public safety services for approximately 2,554 community members and is staffed by 15 sworn and 1 professional personnel.

Service Components

- **Victim Services Unit Supervisor / Victim Specialists** – [all victimization categories]
- **Victim Services Volunteers** – [all victimization categories, on-call response only]

Phone Contact (scheduled work hours) | Field Response (scheduled work hours)
 On-Call Response (around the clock, by phone and in person)

<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Internal Process Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Death Notification Assistance	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Tangible Needs Assistance
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Periodic Status Updates
<input checked="" type="checkbox"/> Crime Victim Compensation Assistance	

Other Assigned Responsibilities

- **Victim Services Unit Supervisor**

<input checked="" type="checkbox"/> VSU Operational Oversight	<input checked="" type="checkbox"/> VSU Equipment Management
<input checked="" type="checkbox"/> VSU Budget and Funding Management	<input checked="" type="checkbox"/> VSU Volunteer Management
<input checked="" type="checkbox"/> VSU Personnel Development and Management (Victim Specialists, Volunteers)	
<input checked="" type="checkbox"/> Policy Development and Implementation (VSU, agency)	
<input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, external personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (APS coalition, CA case review, child fatality review, DV fatality review, DV task force, DV/SA review team, HT commission, HT CJ meeting, LE VS provider meeting, mass violence task force, opiate death board, state HT council, state office for school safety)	
<input checked="" type="checkbox"/> Special Initiative Management (U-Visa Certifications)	
<input type="checkbox"/> Awareness Events and Outreach	<input type="checkbox"/> VSU Intern Management

⁷ [Calhan, Colorado Population 2025](#) / [Fountain, Colorado Population 2025](#) / [Manitou Springs, Colorado Population 2025](#) / [Monument, Colorado Population 2025](#) / [Palmer Lake, Colorado Population 2025](#), accessed November 27, 2025.

⁸ Information provided by El Paso County Sheriff's Office (CO) personnel December 15, 2025.

Other Assigned Responsibilities

- **Victim Specialists**

<input checked="" type="checkbox"/> VSU Equipment Management	<input checked="" type="checkbox"/> VSU Volunteer Management
<input checked="" type="checkbox"/> VSU Personnel Development and Management (Volunteers)	
<input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, external personnel)	
<input checked="" type="checkbox"/> Special Initiative Management (Blue Envelope Program, incarcerated victims)	
<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Multidisciplinary Team Participation
<input type="checkbox"/> VSU Intern Management	<input type="checkbox"/> Awareness Events and Outreach

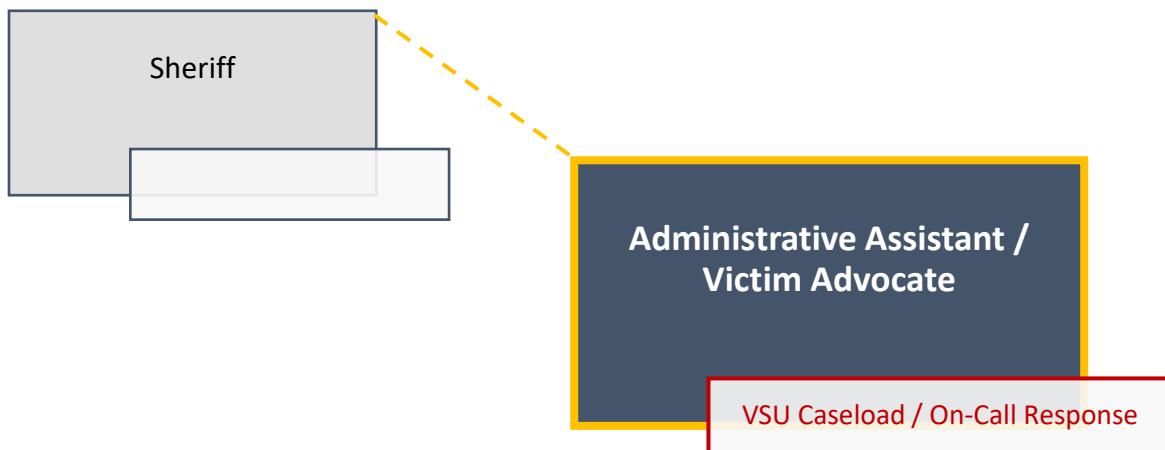
- **Victim Services Volunteers** – *personnel in these positions are not tasked with Other Assigned Responsibilities*

Victim Services – Agency Profile

Jackson County Sheriff's Office – Colorado

Contact Information: Jessica Wilson, Administrative Assistant/Victim Advocate
jwilson@jacksoncountyco.gov

The Jackson County Sheriff's Office (JCSO) is in Jackson County, Colorado and is the law enforcement agency responsible for providing public safety services for approximately 1,230 community members.⁹ The JCSO is staffed by 6 sworn (4 FT, 2 PT) and 6 professional personnel (including dispatcher personnel).¹⁰



VSU Responses – Crime Categories

Assault Offenses | Driving Under the Influence (death, injuries) | Homicide | Kidnapping | Peeping Tom | Pornography | Runaway | Sex Offenses (forcible, nonforcible)

VSU Responses – Non-Criminal Incidents

Death (accidental/overdose/suicide) | Family Disturbance

⁹ [Jackson County, Colorado Population 2025](#), accessed November 27, 2025.

¹⁰ Information provided by Jackson County Sheriff's Office (CO) personnel November 28, 2025.

Service Components

• Administrative Assistant/Victim Advocate	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours)	<input checked="" type="checkbox"/> Field Response (scheduled work hours)
<input checked="" type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Internal Process Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Tangible Needs Assistance
<input checked="" type="checkbox"/> Crime Victim Compensation Assistance	<input checked="" type="checkbox"/> Periodic Status Updates
<input type="checkbox"/> Death Notification Assistance	

Other Assigned Responsibilities

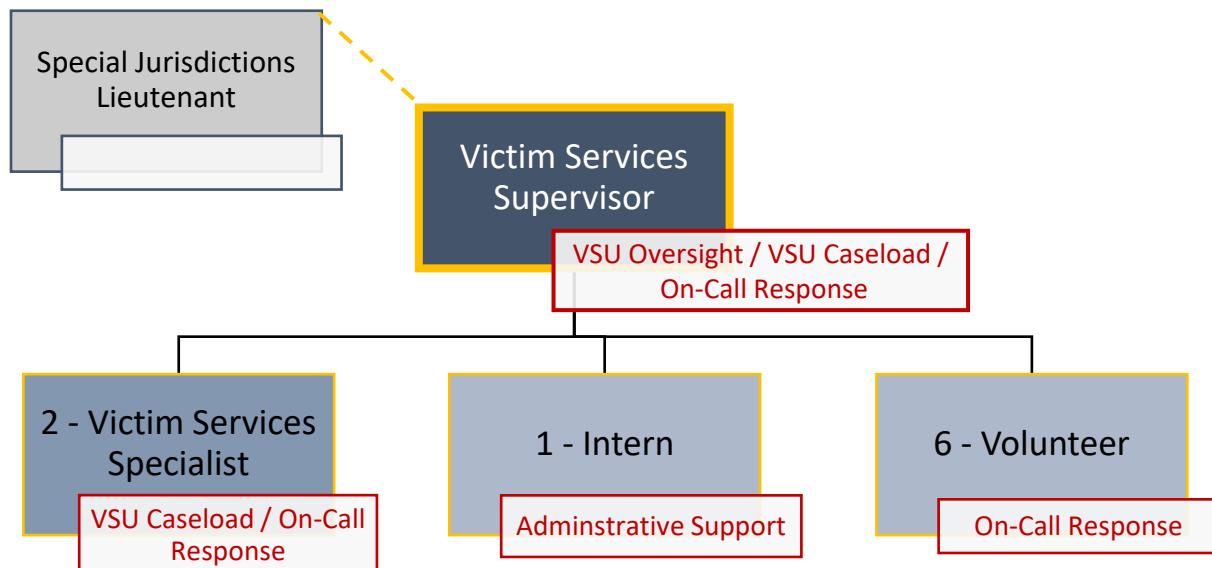
• Administrative Assistant/Victim Advocate	
<input checked="" type="checkbox"/> VSU Operational Oversight	<input checked="" type="checkbox"/> VSU Equipment Management
<input checked="" type="checkbox"/> VSU Budget and Funding Management	
<input checked="" type="checkbox"/> Awareness Events and Outreach (DV Awareness)	
<input type="checkbox"/> VSU Personnel Development and Management	<input type="checkbox"/> Training Development and Delivery
<input type="checkbox"/> VSU Intern and Volunteer Management	<input type="checkbox"/> Multidisciplinary Team Participation
<input type="checkbox"/> Policy Development and Implementation	<input type="checkbox"/> Special Initiative Management

Victim Services – Agency Profile

Loveland Police Department – Colorado

Contact Information: Ashley Stevenson, Victim Services Supervisor
Ashley.stevenson@cityofloveland.org

The Loveland Police Department (LPD) is in Larimer County, Colorado and is the law enforcement agency responsible for providing public safety services for approximately 72,794 community members.¹¹ The LPD is staffed by 119 sworn and 69 professional personnel.¹²



VSU Responses – Crime Categories
Arson Assault Offenses Burglary (residential) Counterfeiting/Forgery (vulnerable victims) Driving Under the Influence (death, injury, minor passengers) Extortion/Blackmail (vulnerable victims) Fraud (vulnerable victims) Homicide Kidnapping/Abduction Larceny/Theft Motor Vehicle Theft Peeping Tom Pornography/Obscene Material Robbery Runaway Sex Offenses (forcible, nonforcible)
VSU Responses – Non-Criminal Incidents
Death (drowning, overdose, suicide, traffic fatality, unattended) Missing Adults (upon request) Structure Fire

¹¹ [Demographics & Population | Loveland Colorado Community Info : Northern Colorado Economic Alliance](#), accessed December 12, 2025.

¹² Information provided by Loveland Police Department (CO) personnel December 31, 2025 .

Service Components

<ul style="list-style-type: none"> • Victim Services Supervisor [<i>HT, missing person, runaway</i>] 	
<ul style="list-style-type: none"> • Victim Services Specialist <ul style="list-style-type: none"> ○ 1 – [cases assigned to investigators] ○ 1 – [cases assigned to patrol officers] 	
<ul style="list-style-type: none"> • Volunteers [<i>on-call response only, all victimization categories</i>] 	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours) <input checked="" type="checkbox"/> Field Response (scheduled work hours)	
<input checked="" type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights <input checked="" type="checkbox"/> Crisis Intervention and Needs Identification <input checked="" type="checkbox"/> Death Notification Assistance <input checked="" type="checkbox"/> Review of Justice System Processes <input checked="" type="checkbox"/> Review of Safety Concerns and Processes <input checked="" type="checkbox"/> Crime Victim Compensation Assistance	<input checked="" type="checkbox"/> Internal Process Assistance <input checked="" type="checkbox"/> External Process Assistance <input checked="" type="checkbox"/> Referrals and Supportive Handoffs <input checked="" type="checkbox"/> Tangible Needs Assistance <input checked="" type="checkbox"/> Periodic Status Updates

Other Assigned Responsibilities

<ul style="list-style-type: none"> • Victim Services Supervisor 	
<input checked="" type="checkbox"/> VSU Operational Oversight <input checked="" type="checkbox"/> VSU Budget and Funding Management <input checked="" type="checkbox"/> VSU Equipment Management	
<input checked="" type="checkbox"/> VSU Personnel Development and Management <input checked="" type="checkbox"/> VSU Intern and Volunteer Management	
<input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies, agency policies) <input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, external personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (CAC meeting, DV High Risk Team, HT MDT, Suicide Fatality) <input checked="" type="checkbox"/> Awareness Events and Outreach (Fentanyl Awareness, Missing Persons event, Volunteer Recruitment) <input checked="" type="checkbox"/> Special Initiative Management (Address Confidentiality Program certifications, VS webpage)	
<ul style="list-style-type: none"> • Victim Services Specialists 	
<input checked="" type="checkbox"/> VSU Equipment Management <input checked="" type="checkbox"/> Multidisciplinary Team Participation (Countywide SRO, HT MDT) <input checked="" type="checkbox"/> Special Initiative Management (Address Confidentiality Program certifications)	
<input type="checkbox"/> VSU Operational Oversight <input type="checkbox"/> VSU Budget and Funding Management <input type="checkbox"/> VSU Personnel Development and Management <input type="checkbox"/> VSU Intern and Volunteer Management	<input type="checkbox"/> Policy Development and Implementation <input type="checkbox"/> Training Development and Delivery <input type="checkbox"/> Awareness Events and Outreach

Other Assigned Responsibilities

• Intern and Volunteers
<input checked="" type="checkbox"/> Special Initiative Management (Address Confidentiality Program certifications)
<input type="checkbox"/> VSU Operational Oversight <input type="checkbox"/> Policy Development and Implementation <input type="checkbox"/> VSU Budget and Funding Management <input type="checkbox"/> Training Development and Delivery <input type="checkbox"/> VSU Equipment Management <input type="checkbox"/> Multidisciplinary Team Participation <input type="checkbox"/> VSU Personnel Development and Management <input type="checkbox"/> Awareness Events and Outreach <input type="checkbox"/> VSU Intern and Volunteer Management

Loveland Police Department (CO) Information as of December 2025

CONNECTICUT

VS Agency Profiles – coming soon!

DELAWARE

VS Agency Profiles – coming soon!

DISTRICT OF COLUMBIA

VS Agency Profiles – coming soon!

FLORIDA

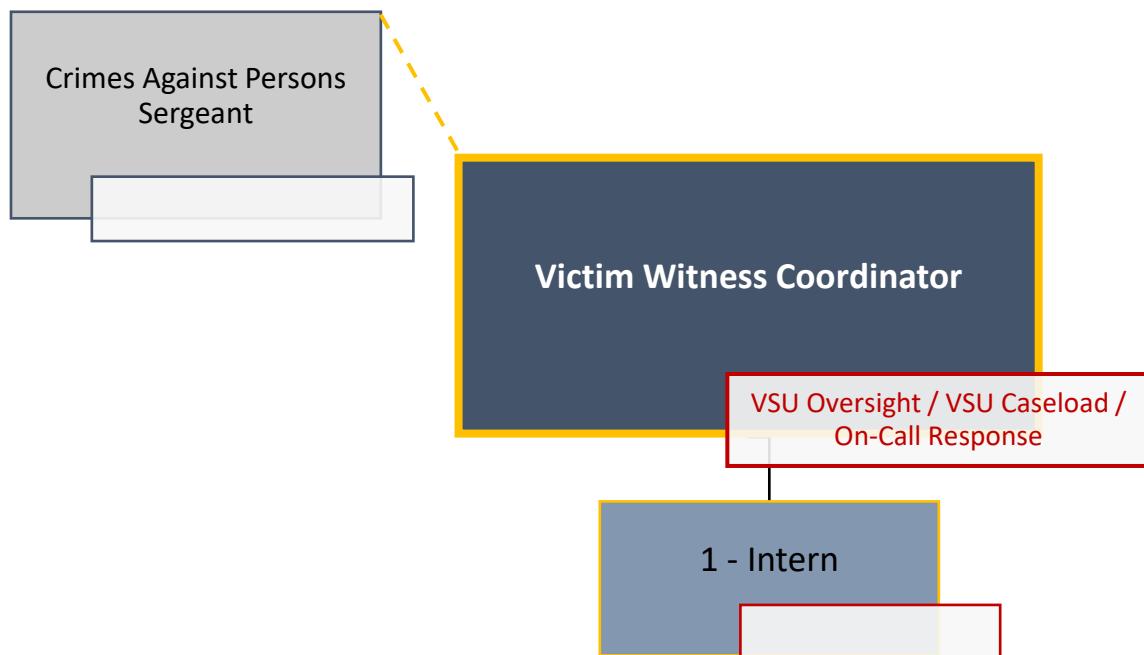
Victim Services – Agency Profile

Coral Gables Police Department – Florida

Contact Information: Raiza Garcia, Victim Witness Coordinator

rgarcia@coralgables.com

The Coral Gables Police Department (CGPD) is in Miami-Dade County, Florida and is the law enforcement agency responsible for providing public safety services for approximately 50,535 community members.¹³ The CGPD is staffed by 197 sworn and 91 professional personnel.¹⁴



VSU Responses – Crime Categories

Arson | Assault Offenses | Burglary (residential, vulnerable victims) | Driving Under the Influence (death, injuries) | Property Damage (vulnerable victims) | Fraud (vulnerable victims) | Homicide (initial response only) | Kidnapping | Robbery (vulnerable victims) | Sex Offenses (forcible, nonforcible) | Stolen Property (vulnerable victims) | Peeping Tom | Runaway (chronic)

VSU Responses – Non-Criminal Incidents

Death (natural/suicide) | Fires

¹³ [Coral Gables, Florida Population 2025](#), accessed December 1, 2025.

¹⁴ Information provided by Coral Gables Police Department (FL) personnel December 16, 2025.

Service Components

• Victim Witness Coordinator and Intern	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours) <input checked="" type="checkbox"/> Field Response (scheduled work hours)	
<input checked="" type="checkbox"/> On-Call Response (around the clock, by phone and in person)	

<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Internal Process Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Death Notification Assistance	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Tangible Needs Assistance
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Periodic Status Updates
<input checked="" type="checkbox"/> Crime Victim Compensation Assistance	

Other Assigned Responsibilities

• Victim Witness Coordinator	
<input checked="" type="checkbox"/> VSU Operational Oversight	<input checked="" type="checkbox"/> VSU Intern Management
<input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies)	
<input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, external personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (adult fatality review, child fatality review, community action oversight, DV oversight board, Parents of Murdered Children, SA response team, violence and intervention meetings)	
<input checked="" type="checkbox"/> Special Initiative Management (chaplain debriefing process, U-Visa Certifications)	
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> VSU Volunteer Management
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> Awareness Events and Outreach
<input type="checkbox"/> VSU Personnel Development and Management	
• Intern – personnel in this position are not tasked with Other Assigned Responsibilities	

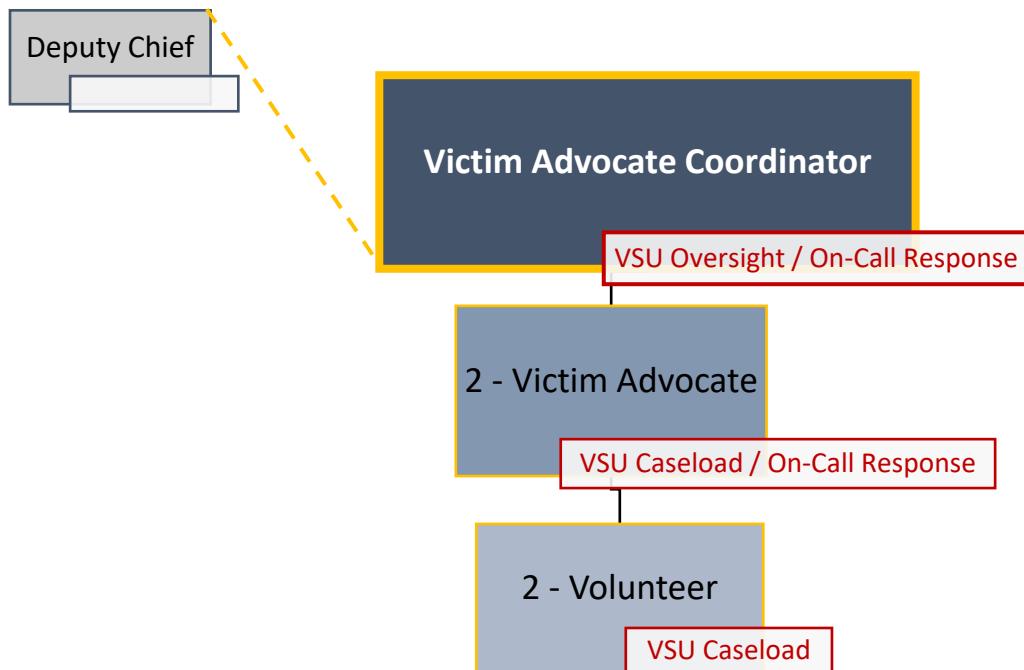
Coral Gables Police Department (FL) Information as of December 2025

Victim Services – Agency Profile

Flagler Beach Police Department – Florida

Contact Information: Donna Kearney, Victim Advocate Coordinator
DKearney@fbpd.org

The Flagler Beach Police Department (FBPD) is in Flagler County, Florida and is the law enforcement agency responsible for providing public safety services for approximately 5,669 community members.¹⁵ The FBPD is staffed by 17 sworn and 5 professional personnel.¹⁶



VSU Responses – Crime Categories

Assault Offenses | Burglary (residential) | Homicide | Kidnapping | Larceny/Theft | Robbery | Sex Offenses (forcible)

VSU Responses – Non-Criminal Incidents

Deaths (Overdose Deaths / Suicides / Traffic Fatalities) | External Agency Referrals

¹⁵ [Flagler Beach, Florida Population 2025](#), accessed November 25, 2025.

¹⁶ Information provided by Flagler Beach Police Department (FL) personnel November 24, 2025.

Service Components

<ul style="list-style-type: none">• Victim Advocate Coordinator – provides services in absence of Victim Advocates• Victim Advocates / Volunteers – [all victimization categories]	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours) <input checked="" type="checkbox"/> Field Response (scheduled work hours) <input checked="" type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights <input checked="" type="checkbox"/> Crisis Intervention and Needs Identification <input checked="" type="checkbox"/> Death Notification Assistance <input checked="" type="checkbox"/> Review of Justice System Processes <input checked="" type="checkbox"/> Review of Safety Concerns and Processes <input checked="" type="checkbox"/> Crime Victim Compensation Assistance	<input checked="" type="checkbox"/> Internal Process Assistance <input checked="" type="checkbox"/> External Process Assistance <input checked="" type="checkbox"/> Referrals and Supportive Handoffs <input checked="" type="checkbox"/> Tangible Needs Assistance <input checked="" type="checkbox"/> Periodic Status Updates

Other Assigned Responsibilities

<ul style="list-style-type: none">• Victim Advocate Coordinator
<input checked="" type="checkbox"/> VSU Operational Oversight <input checked="" type="checkbox"/> VSU Personnel Development and Management
<input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, external personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (DV advisory committee, DV task force, HT task force, lethality assessment meeting, SA response team, VS coalition)
<input type="checkbox"/> VSU Budget and Funding Management <input type="checkbox"/> VSU Equipment Management <input type="checkbox"/> VSU Intern Management
<input checked="" type="checkbox"/> VSU Volunteer Management
<ul style="list-style-type: none">• Victim Advocates
<input checked="" type="checkbox"/> VSU Volunteer Management
<input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, external personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (Crime Stoppers board, DV advisory committee, DV task force, Flagler Cares meeting, HT task force, lethality assessment meeting, SA response team, VS coalition)
<input type="checkbox"/> VSU Operational Oversight <input type="checkbox"/> VSU Budget and Funding Management <input type="checkbox"/> VSU Equipment Management <input type="checkbox"/> VSU Personnel Development and Management <input type="checkbox"/> VSU Intern Management
<ul style="list-style-type: none">• Volunteers – personnel in these positions are not tasked with Other Assigned Responsibilities

Flagler Beach Police Department (FL) Information as of December 2025

GEORGIA

VS Agency Profiles – coming soon!

HAWAII

VS Agency Profiles – coming soon!

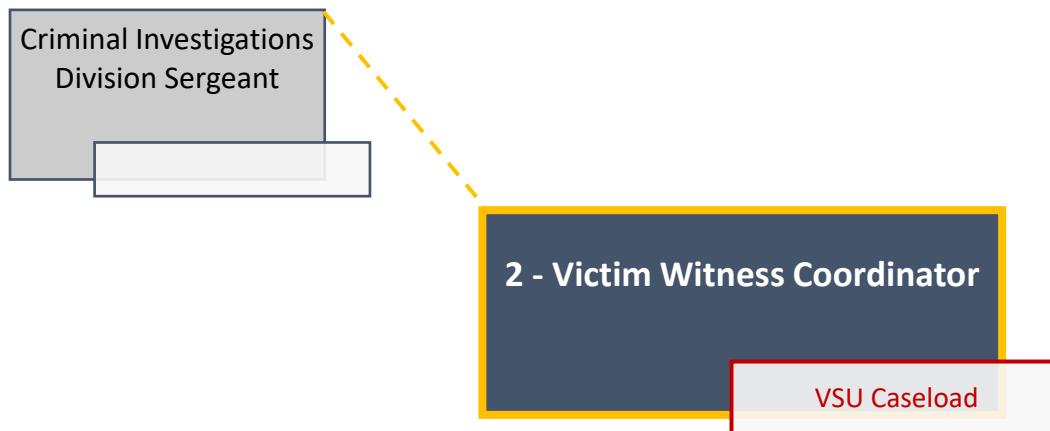
IDAHO

Victim Services – Agency Profile

Twin Falls Police Department – Idaho

Contact Information: Danielle Ramondetta, Victim Witness Coordinator
dramondetta@tfid.org

The Twin Falls Police Department (TFPD) is in Twin Falls County, Idaho and is the law enforcement agency responsible for providing public safety services for approximately 56,457 community members.¹⁷ The TFPD is staffed by 81 sworn and 39 professional personnel.¹⁸



VSU Responses – Crime Categories
Assault Offenses (DV only) Driving Under the Influence (death/injuries) Homicide Kidnapping Pornography (revenge) Robbery Sex Offenses (forcible, nonforcible)
VSU Responses – Non-Criminal Incidents
Death (suicide/vehicular) Vulnerable Witnesses

¹⁷ [Twin Falls, Idaho Population 2025](#), accessed December 3, 2025.

¹⁸ Information provided by Twin Falls Police Department (ID) personnel December 9, 2025.

Service Components

• Victim Witness Coordinators	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours) <input checked="" type="checkbox"/> Field Response (scheduled work hours)	
<input checked="" type="checkbox"/> On-Call Response (around the clock, by phone and in person)	<input checked="" type="checkbox"/> Internal Process Assistance <input checked="" type="checkbox"/> External Process Assistance <input checked="" type="checkbox"/> Referrals and Supportive Handoffs <input checked="" type="checkbox"/> Tangible Needs Assistance <input checked="" type="checkbox"/> Periodic Status Updates

Other Assigned Responsibilities

• Victim Witness Coordinators	
<input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies) <input checked="" type="checkbox"/> Training Development and Delivery (agency personnel, external personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (Child Forensic Interview Meetings, SA Response Team) <input checked="" type="checkbox"/> Awareness Events and Outreach (DV Awareness Month) <input checked="" type="checkbox"/> Special Initiative Management (Community College Instruction, Opioid Response Protocol, Strangulation Protocol)	
<input type="checkbox"/> VSU Operational Oversight <input type="checkbox"/> VSU Budget and Funding Management <input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> VSU Personnel Development and Management <input type="checkbox"/> VSU Intern and Volunteer Management

ILLINOIS

VS Agency Profiles – coming soon!

INDIANA

VS Agency Profiles – coming soon!

IOWA

VS Agency Profiles – coming soon!

KANSAS

VS Agency Profiles – coming soon!

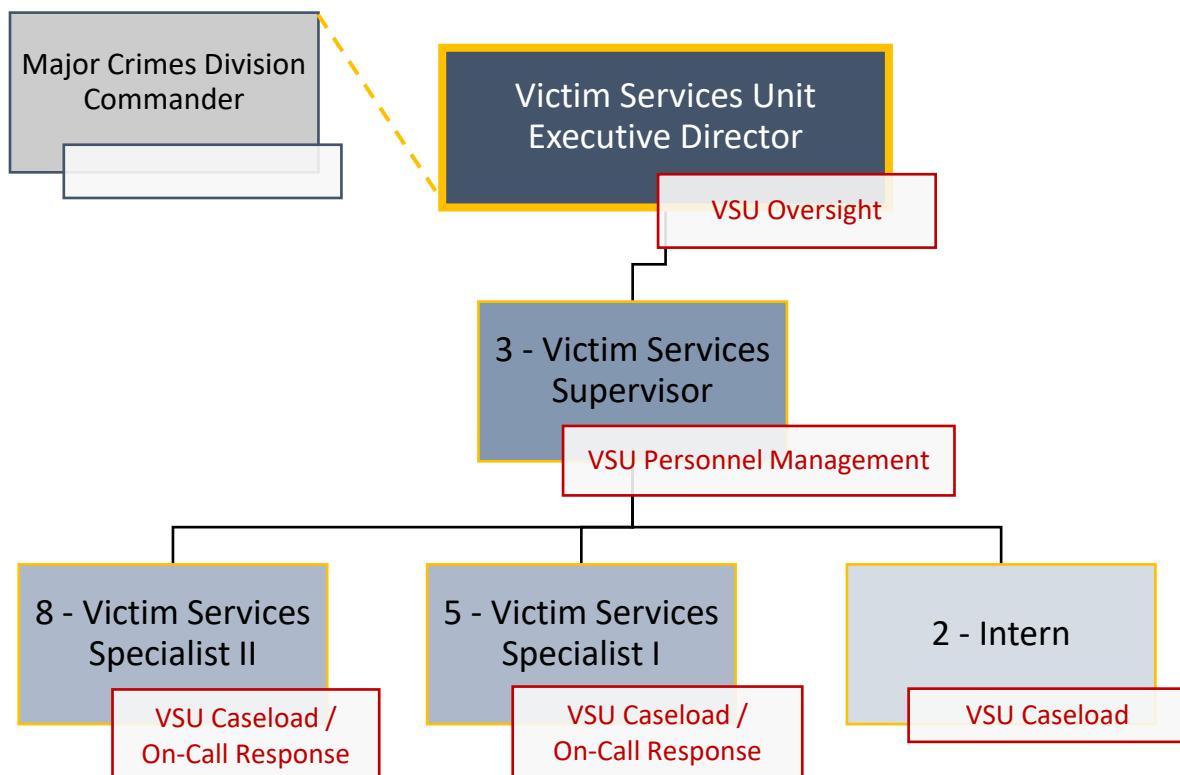
KENTUCKY

Victim Services – Agency Profile

Louisville Metro Police Department – Kentucky

Contact Information: Mainline (502)-574-8788

The Louisville Metro Police Department (LMPD) is in Jefferson County, Kentucky and is the law enforcement agency responsible for providing public safety services for approximately 640,796 community members.¹⁹ The LMPD is staffed by 1,002 sworn and 367 professional personnel.²⁰



VSU Responses – Crime Categories
Arson Assault Offenses Driving Under the Influence (death, injury) Homicide Kidnapping Robbery Sex Offenses (forcible, nonforcible)
VSU Responses – Non-Criminal Incidents
Death (suicide, traffic fatalities)

¹⁹ [Louisville, Kentucky Population 2025](#), accessed December 23, 2025.

²⁰ Information provided by Louisville Metro Police Department (KY) personnel December 23, 2025.

Service Components

<ul style="list-style-type: none">Victim Services Unit Executive Director – personnel in this position are not tasked with VSU Caseload Responsibilities and do not participate in on-call responsibilities	
<ul style="list-style-type: none">Victim Services Supervisors – personnel in these positions are not tasked with VSU Caseload Responsibilities and participate in on-call rotation to respond as needed for guidance, approval of emergency funds, and direct services	
<ul style="list-style-type: none">Interns – personnel in these positions do not participate in on-call rotation, [all victimization categories]	
<ul style="list-style-type: none">Victim Services Specialists I and II – [all victimization categories]	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours) <input checked="" type="checkbox"/> Field Response (scheduled work hours) <input checked="" type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights <input checked="" type="checkbox"/> Crisis Intervention and Needs Identification <input checked="" type="checkbox"/> Death Notification Assistance <input checked="" type="checkbox"/> Review of Justice System Processes <input checked="" type="checkbox"/> Review of Safety Concerns and Processes <input checked="" type="checkbox"/> Crime Victim Compensation Assistance	<input checked="" type="checkbox"/> Internal Process Assistance <input checked="" type="checkbox"/> External Process Assistance <input checked="" type="checkbox"/> Referrals and Supportive Handoffs <input checked="" type="checkbox"/> Tangible Needs Assistance <input checked="" type="checkbox"/> Periodic Status Updates

Other Assigned Responsibilities

<ul style="list-style-type: none">Victim Services Unit Executive Director
<input checked="" type="checkbox"/> VSU Operational Oversight <input checked="" type="checkbox"/> VSU Budget and Funding Management
<ul style="list-style-type: none">Victim Services Supervisors
<input checked="" type="checkbox"/> VSU Personnel Development and Management (Victim Services Supervisors) <input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies, agency policies) <input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, external personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (Community-Based Services, DV Prevention Committee, Gender Inclusion and Women's Safety in Design) <input checked="" type="checkbox"/> Special Initiative Management (Performance Review Board, Sustained Focus Improvement WG)
<input type="checkbox"/> VSU Equipment Management <input type="checkbox"/> Awareness Events and Outreach <input type="checkbox"/> VSU Intern and Volunteer Management
<ul style="list-style-type: none">Victim Services Supervisors
<input checked="" type="checkbox"/> VSU Operational Oversight <input checked="" type="checkbox"/> Awareness Events and Outreach <input checked="" type="checkbox"/> VSU Intern Management
<input checked="" type="checkbox"/> VSU Personnel Development and Management (Victim Services Specialists) <input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, external personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (DV Fatality Review, Early Learning Success, Group Violence Intervention, Mass Casualty Incident WG, Victim Support/Advocacy/Awareness WG) <input checked="" type="checkbox"/> Special Initiative Management (Therapy Dog Program)
<input type="checkbox"/> VSU Budget and Funding Management <input type="checkbox"/> VSU Volunteer Management <input type="checkbox"/> VSU Equipment Management <input type="checkbox"/> Policy Development and Implementation

Other Assigned Responsibilities

• Victim Services Specialists I and II

Multidisciplinary Team Participation (Statewide HT Coalition, Suicide Fatality Review)

Awareness Events and Outreach

VSU Operational Oversight

VSU Intern and Volunteer Management

VSU Budget and Funding Management

Policy Development and Implementation

VSU Equipment Management

Training Development and Delivery

VSU Personnel Development and Management

Special Initiative Management

• **Interns** – personnel in these positions are not tasked with Other Assigned Responsibilities

LOUISIANA

VS Agency Profiles – coming soon!

MAINE

VS Agency Profiles – coming soon!

MARYLAND

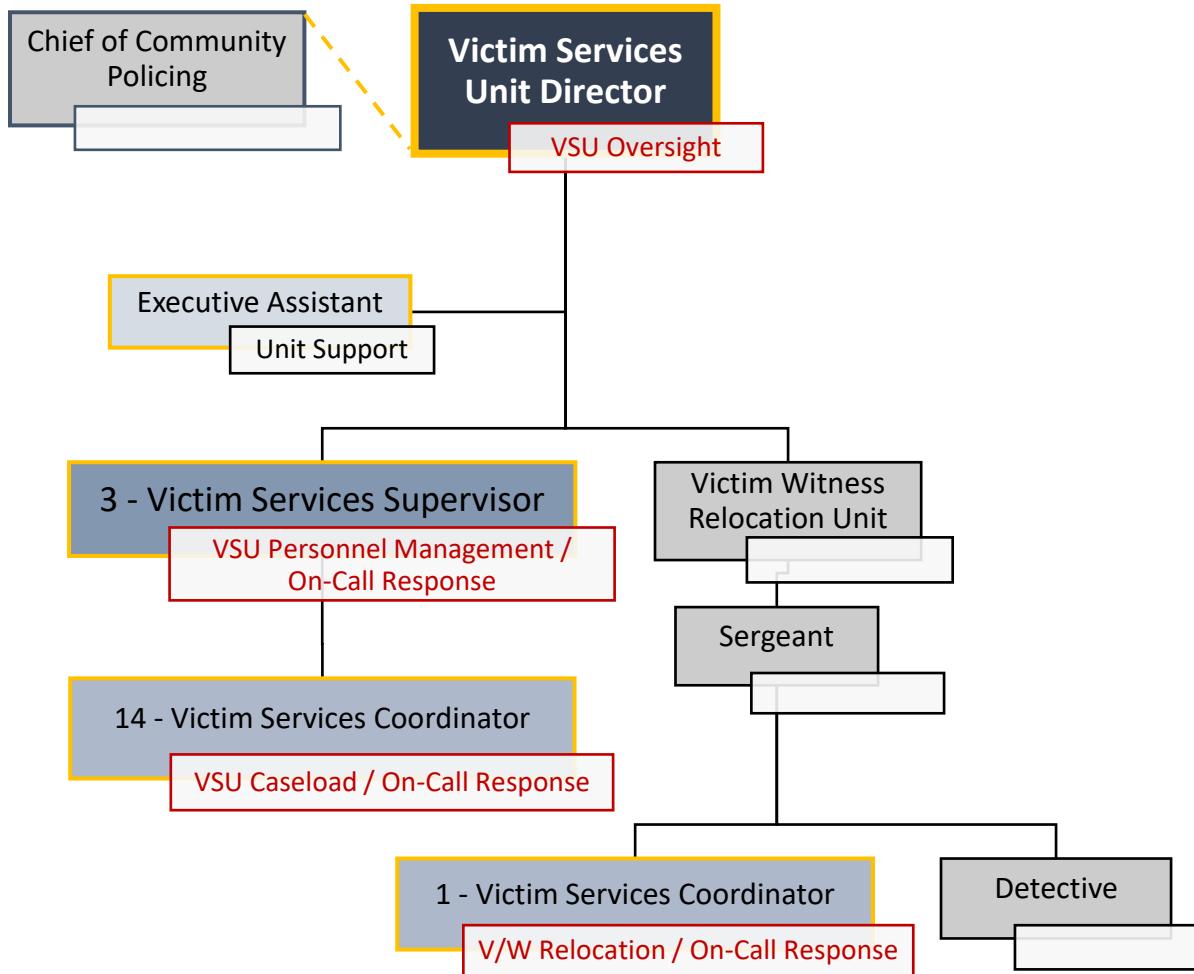
Victim Services – Agency Profile

Baltimore Police Department – Maryland

Contact Information: Shardal Rose, Victim Services Unit Director

Shardal.Rose@baltimorepolice.org

The Baltimore Police Department (BPD) is in Baltimore County, Maryland and is the local police agency responsible for providing public safety services for approximately 568,271 community members.²¹ The BPD is staffed by 2,515 sworn and 771 professional personnel.²²



VSU Responses – Crime Categories

Felony Assault Offenses | Homicide | Human Trafficking | Robbery (juvenile victims) | Sex Offenses (forcible)

VSU Responses – Non-Criminal Incidents

Not currently served by VSU

²¹ QuickFacts: Baltimore city, Maryland,” U.S. Census Bureau, accessed May 15, 2025, <https://www.census.gov/quickfacts/fact/table/baltimorecitymaryland,US/PST045224>.

²² Information provided by Baltimore Police Department (MD) personnel June 30, 2025.

Service Components

- **Victim Services Unit Director and Executive Assistant** – personnel in these positions are not tasked with VSU Caseload Responsibilities
- **Victim Services Supervisors** – personnel in these positions assist with VSU Caseload Responsibilities as needed.

- **Victim Services Coordinators**

- 3-bilingual victim/co-victims (homicide, intimate partner violence)
- 1-human trafficking/aggravated assault intimate partner violence
- 3-intimate partner violence (felony)
- 2-sexual assault (adult)/aggravated assault intimate partner violence
- 6-violent crimes (homicide, non-fatal shooting, aggravated assault)
- 1-victim/witness relocation support

Phone Contact (scheduled work hours) | Field Response (scheduled work hours)
 On-Call Response (around the clock, by phone and in person)

Review of Victim Services Role / Victims' Rights
 Crisis Intervention and Needs Identification
 Death Notification Assistance
 Review of Justice System Processes
 Review of Safety Concerns and Processes
 Crime Victim Compensation Assistance

Internal Process Assistance
 External Process Assistance
 Referrals and Supportive Handoffs
 Tangible Needs Assistance
 Periodic Status Updates

Other Assigned Responsibilities

- **Victim Services Unit Director**

<input checked="" type="checkbox"/> VSU Operational Oversight	<input checked="" type="checkbox"/> Policy Development and Implementation
<input checked="" type="checkbox"/> VSU Budget and Funding Management	<input checked="" type="checkbox"/> Awareness Events and Outreach
<input checked="" type="checkbox"/> VSU Equipment Management	

<input checked="" type="checkbox"/> VSU Personnel Development and Management (VS Supervisors)
<input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel)
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (DV high risk team)
<input checked="" type="checkbox"/> Special Initiative Management (lethality assessment process)

<input type="checkbox"/> VSU Intern and Volunteer Management
--

- **Executive Assistant**

<input checked="" type="checkbox"/> VSU Equipment Management	<input checked="" type="checkbox"/> Awareness Events
<input checked="" type="checkbox"/> Special Initiative Management (victim/co-victim survey, VSU webpage)	

<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Training Development and Delivery
<input type="checkbox"/> VSU Personnel Development and Management	<input type="checkbox"/> Multidisciplinary Team Participation
<input type="checkbox"/> VSU Intern and Volunteer Management	

Other Assigned Responsibilities

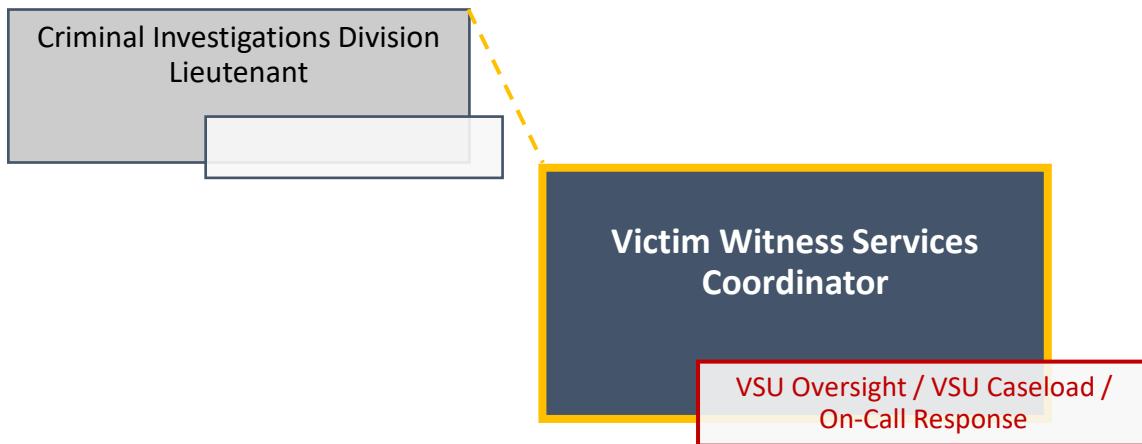
• Victim Services Supervisors	
<input checked="" type="checkbox"/> Partner Outreach	
<input checked="" type="checkbox"/> VSU Equipment Management (vehicles)	
<input checked="" type="checkbox"/> VSU Personnel Development and Management (VS Coordinators)	
<input checked="" type="checkbox"/> Training Development and Delivery (external personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (DV high risk team, HT MDT)	
<input checked="" type="checkbox"/> Special Initiative Management (lethality assessment process)	
<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Awareness Events
<input type="checkbox"/> VSU Intern and Volunteer Management	
• Victim Services Coordinators	
<input checked="" type="checkbox"/> Partner Outreach	
<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Training Development and Delivery
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> Multidisciplinary Team Participation
<input type="checkbox"/> VSU Personnel Development and Management	<input type="checkbox"/> Awareness Events
<input type="checkbox"/> VSU Intern and Volunteer Management	<input type="checkbox"/> Special Initiative Management

Victim Services – Agency Profile

Charles County Sheriff's Office – Maryland

Contact Information: Jessica Foster, Victim Witness Services Coordinator
fosterjl@ccso.us

The Charles County Sheriff's Office (CCSO) is in Charles County, Maryland and is the law enforcement agency responsible for providing public safety services for approximately 176,688 community members.²³ The CCSO is staffed by 437 sworn and 221 professional personnel (including personnel in law enforcement and corrections divisions).²⁴



VSU Responses – Crime Categories
Assault Offenses Homicide Kidnapping Sex Offenses (forcible)
VSU Responses – Non-Criminal Incidents
Non-Criminal Deaths (natural, overdose, suicide, traffic fatality, unattended)

²³ [Charles County, Maryland Population 2025](#), accessed November 17, 2025.

²⁴ Information provided by Charles County Sheriff's Office (MD) personnel November 17, 2025.

Service Components

• Victim Witness Services Coordinator	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours)	<input checked="" type="checkbox"/> Field Response (scheduled work hours)
<input checked="" type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Crime Victim Compensation Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Death Notification Assistance (criminal cases)	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Tangible Needs Assistance
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Periodic Status Updates
<input type="checkbox"/> Internal Process Assistance	

Other Assigned Responsibilities

• Victim Witness Services Coordinator	
<input checked="" type="checkbox"/> VSU Operational Oversight	<input checked="" type="checkbox"/> Awareness Events and Outreach
<input checked="" type="checkbox"/> VSU Equipment Management	
<input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies)	
<input checked="" type="checkbox"/> Training Development and Delivery (agency personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (FV coordinating council, HT coalition, interagency coalition of crime victims)	
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> VSU Intern and Volunteer Management
<input type="checkbox"/> VSU Personnel Development and Management	<input type="checkbox"/> Special Initiative Management

MASSACHUSETTS

VS Agency Profiles – coming soon!

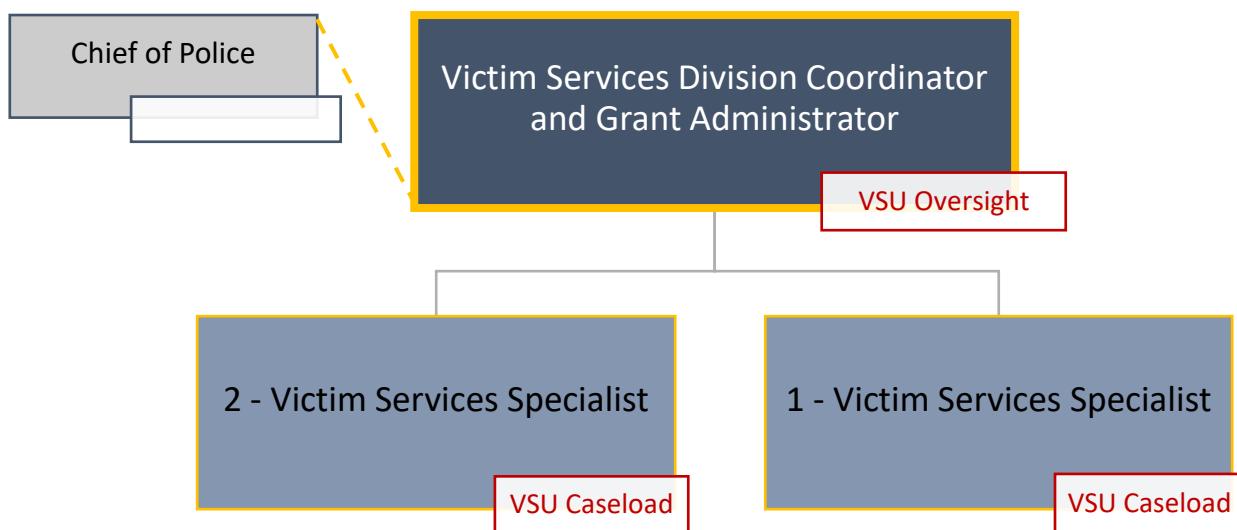
MICHIGAN

Victim Services – Agency Profile

Saginaw Police Department – Michigan

Contact Information: Gabriella Finkbeiner, Victim Services Division Coordinator and Grant Administrator
gfinkbeiner@saginaw-mi.com

The Saginaw Police Department (SPD) is in Saginaw County, Michigan and is the law enforcement agency responsible for providing public safety services for approximately 44,202 community members.²⁵ The SPD is staffed by 63 sworn and 18 professional personnel.²⁶



VS Responses – Crime Categories
Arson Assault Offenses Burglary (residential) Fraud Homicide Kidnapping Property Robbery Sex Offenses (forcible)
VS Responses – Non-Criminal Incidents
Accidental Deaths Missing Adults Overdoses/Fatalities Suicides Traffic Fatalities
<p>The Victim Services Division Coordinator and Grant Administrator is employed by SPD.</p> <ul style="list-style-type: none">• Victim Services Specialists are employed by community agencies and provide victim services for SPD through fee-based contracts:<ul style="list-style-type: none">○ 2 positions – Child and Family Services of Saginaw○ 1 position – CAN Council

²⁵ [Saginaw city, Michigan - Census Bureau Search](#), accessed September 16, 2025.

²⁶ Information provided by Saginaw Police Department (MD) personnel September 16, 2025.

Service Components

<ul style="list-style-type: none">• Victim Services Division Coordinator and Grant Administrator – personnel in this position is not tasked with caseload responsibilities• Victim Services Specialists [<i>Intimate Partner Violence – domestic violence, sexual assault, stalking</i>]• Victim Services Specialist [<i>other victimizations</i>]	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours)	<input checked="" type="checkbox"/> Field Response (scheduled work hours)
<input type="checkbox"/> On-Call Response (Phone Contact and Field Response, beyond scheduled work hours)	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Internal Process Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Tangible Needs Assistance
<input checked="" type="checkbox"/> Crime Victim Compensation Assistance	<input checked="" type="checkbox"/> Periodic Status Updates
<input type="checkbox"/> Death Notification Assistance	

Other Assigned Responsibilities

<ul style="list-style-type: none">• Victim Services Division Coordinator and Grant Administrator	
<input checked="" type="checkbox"/> VS Operational Oversight	<input checked="" type="checkbox"/> Training Development and Delivery
<input checked="" type="checkbox"/> VS Budget and Funding Management	<input checked="" type="checkbox"/> Multidisciplinary Team Participation
<input checked="" type="checkbox"/> VS Equipment Management	<input checked="" type="checkbox"/> Awareness Events and Outreach
<input checked="" type="checkbox"/> VS Personnel Development and Management	<input checked="" type="checkbox"/> Special Initiative Management
<input checked="" type="checkbox"/> Policy Development and Implementation	
<input type="checkbox"/> VS Intern and Volunteer Management	
<ul style="list-style-type: none">• Victim Services Specialists	
<input checked="" type="checkbox"/> Training Development and Delivery	<input checked="" type="checkbox"/> Awareness Events and Outreach
<input checked="" type="checkbox"/> Multidisciplinary Team Participation	
<input type="checkbox"/> VS Operational Oversight	<input type="checkbox"/> VS Intern and Volunteer Management
<input type="checkbox"/> VS Budget and Funding Management	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VS Equipment Management	<input type="checkbox"/> Special Initiative Management
<input type="checkbox"/> VS Personnel Development and Management	

MINNESOTA

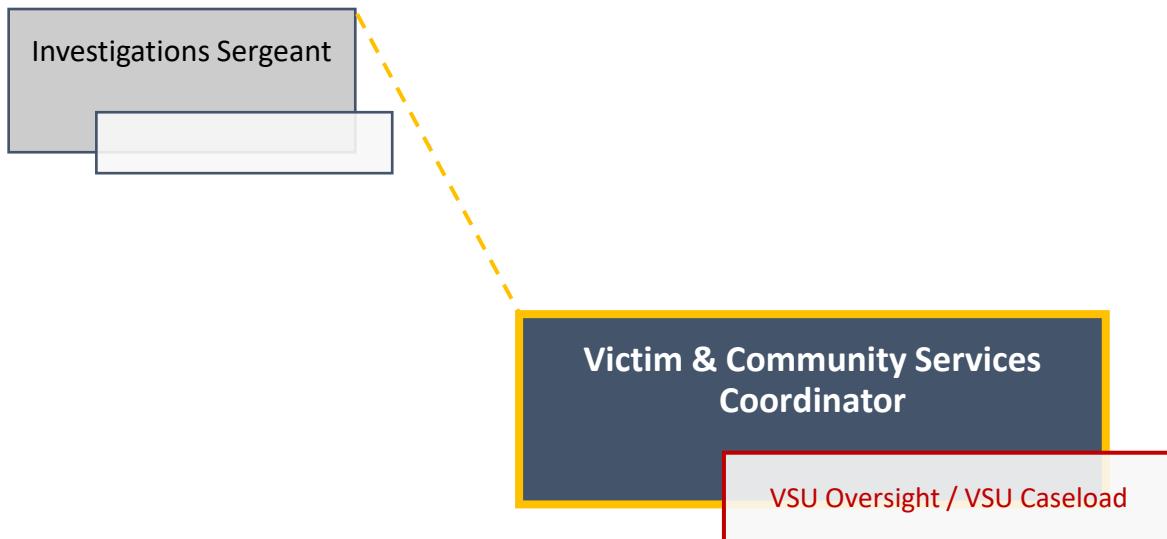
Victim Services – Agency Profile

Shakopee Police Department – Minnesota

Contact Information: Missie Boone, Victim & Community Services Coordinator

MBoone@shakopeeMN.gov

The Shakopee Police Department (SPD) is in Scott County, Minnesota and is the law enforcement agency responsible for providing public safety services for approximately 49,483 community members.²⁷ The SPD is staffed by 52 sworn and 13 professional personnel.²⁸



VSU Responses – Crime Categories

Assault Offenses | Burglary (residential) | Driving Under the Influence (injuries) | Extortion/Blackmail | Fraud | Homicide | Kidnapping | Larcency/Theft (persons) | Motor Vehicle Theft | Pornography | Sex Offenses (forcible) | Sex Offenses (non-forcible) | Stolen Property (persons) | Peeping Tom

VSU Responses – Non-Criminal Incidents

Not currently served by VSU

²⁷ [Shakopee, Minnesota Population 2025](#), accessed November 25, 2025.

²⁸ Information provided by Shakopee Police Department (MN) personnel November 25, 2025.

Service Components

• Victim & Community Services Coordinator	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours)	<input checked="" type="checkbox"/> Field Response (scheduled work hours)
<input type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Crime Victim Compensation Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Periodic Status Updates
<input type="checkbox"/> Death Notification Assistance	<input type="checkbox"/> Tangible Needs Assistance
<input type="checkbox"/> Internal Process Assistance	

Other Assigned Responsibilities

• Victim & Community Services Coordinator	
<input checked="" type="checkbox"/> VSU Operational Oversight	
<input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies, agency policies)	
<input checked="" type="checkbox"/> Training Development and Delivery (agency personnel, external personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (child protection team, SA response team)	
<input checked="" type="checkbox"/> Awareness Events and Outreach (National Crime Victims' Rights Week)	
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> VSU Intern and Volunteer Management
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> Special Initiative Management
<input type="checkbox"/> VSU Personnel Development and Management	

MISSISSIPPI

VS Agency Profiles – coming soon!

MISSOURI

VS Agency Profiles – coming soon!

MONTANA

VS Agency Profiles – coming soon!

NEBRASKA

VS Agency Profiles – coming soon!

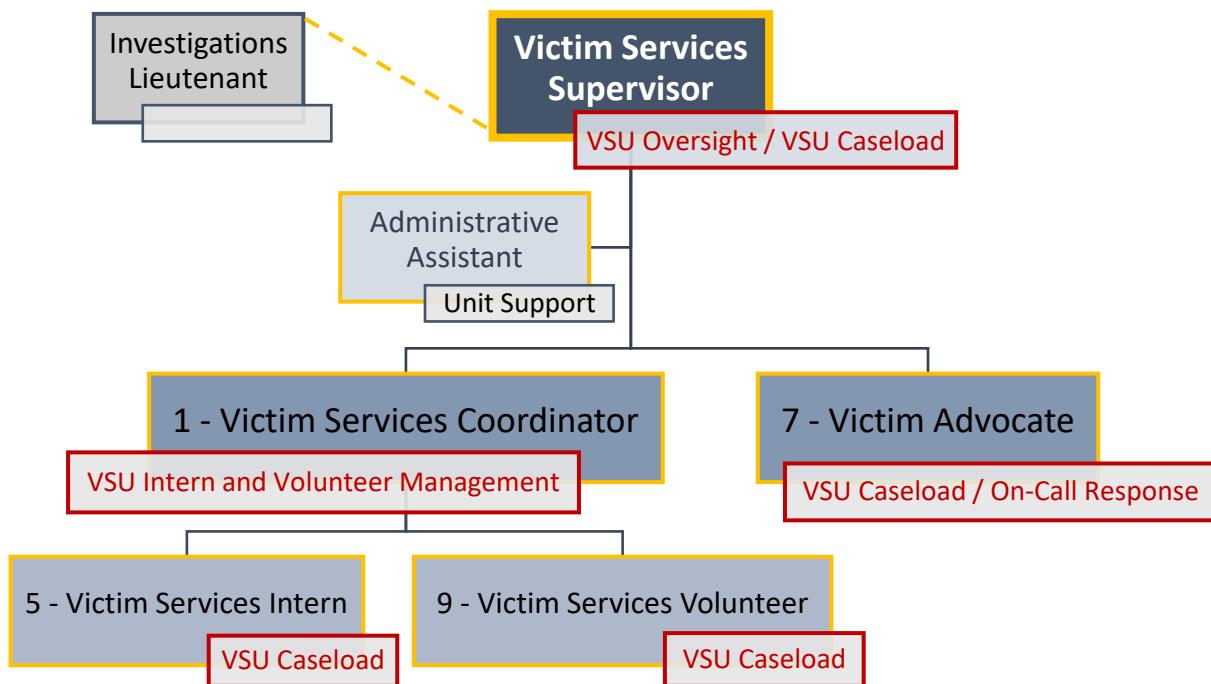
NEVADA

Victim Services – Agency Profile

Reno Police Department – Nevada

Contact Information: Brie Bertges, Victim Services Supervisor
bertgesb@reno.gov

The Reno Police Department (RPD) is in Washoe County, Nevada and is the local police agency responsible for providing public safety services for approximately 281,714 community members.²⁹ The RPD is staffed by 346 sworn and 86 professional personnel.³⁰



VSU Responses – Crime Categories

Assault Offenses | Burglary (residential) | Homicide | Human Trafficking | Kidnapping | Robbery | Sex Offenses (forcible)

VSU Responses – Non-Criminal Incidents

Deaths (Accidental/Suicide) | Traffic Fatalities | External Agency Referrals

²⁹ QuickFacts: Reno city, Nevada,” U.S. Census Bureau, accessed May 15, 2025, <https://www.census.gov/quickfacts/fact/table/renocitynevada,US/PST045224>.

³⁰ Information provided by Reno Police Department (NV) personnel June 18, 2025.

Service Components

<ul style="list-style-type: none"> • Victim Services Administrative Assistant and Victim Services Coordinator – <i>personnel in these positions are not tasked with VSU Caseload responsibilities</i> 	
<ul style="list-style-type: none"> • Victim Services Supervisor [<i>complex cases</i>] 	
<ul style="list-style-type: none"> • Victim Advocates <ul style="list-style-type: none"> ○ 1-child abuse 2-family crimes 1-sex crimes (adult) ○ 1-floater [<i>all victimization categories</i>] 1-front desk [<i>all victimization categories</i>] 	
<input checked="" type="checkbox"/> Phone Contact AND <input checked="" type="checkbox"/> Field Response (scheduled work hours) <input checked="" type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role / Victims' Rights <input checked="" type="checkbox"/> Crisis Intervention and Needs Identification <input checked="" type="checkbox"/> Death Notification Assistance <input checked="" type="checkbox"/> Review of Justice System Processes <input checked="" type="checkbox"/> Review of Safety Concerns and Processes <input checked="" type="checkbox"/> Crime Victim Compensation Assistance	<input checked="" type="checkbox"/> Internal Process Assistance <input checked="" type="checkbox"/> External Process Assistance <input checked="" type="checkbox"/> Referrals and Supportive Handoffs <input checked="" type="checkbox"/> Tangible Needs Assistance <input checked="" type="checkbox"/> Periodic Status Updates
<ul style="list-style-type: none"> • Victim Services Interns (5 interns) [<i>family crimes</i>] • Victim Services Volunteers (7-10 Volunteers) [<i>family crimes</i>] 	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours) <input type="checkbox"/> Field Response <input type="checkbox"/> On-Call Response	
<input checked="" type="checkbox"/> Review of Victim Services Role / Victims' Rights <input checked="" type="checkbox"/> Crisis Intervention and Needs Identification <input checked="" type="checkbox"/> Review of Justice System Processes <input checked="" type="checkbox"/> Review of Safety Concerns and Processes <input type="checkbox"/> Death Notification Assistance	<input checked="" type="checkbox"/> Crime Victim Compensation Assistance <input checked="" type="checkbox"/> Internal Process Assistance <input checked="" type="checkbox"/> External Process Assistance <input checked="" type="checkbox"/> Referrals and Supportive Handoffs <input type="checkbox"/> Tangible Needs Assistance <input type="checkbox"/> Periodic Status Updates
	<input type="checkbox"/> Tangible Needs Assistance <input type="checkbox"/> Periodic Status Updates

Other Assigned Responsibilities

<ul style="list-style-type: none"> • Victim Services Supervisor
<input checked="" type="checkbox"/> VSU Operational Oversight <input checked="" type="checkbox"/> VSU Budget and Funding Management <input checked="" type="checkbox"/> VSU Equipment Management
<input checked="" type="checkbox"/> Policy Development and Implementation <input checked="" type="checkbox"/> Peer Support Participation
<input checked="" type="checkbox"/> VSU Personnel Development and Management (VS Volunteer Coordinator, Victim Advocates) <input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, Statewide VS Academy) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (DV committee, child advocacy center MDT, homicide MDT) <input checked="" type="checkbox"/> Special Initiative Management (lethality assessment process, U-Visa coordination)
<input type="checkbox"/> VSU Intern and Volunteer Management <input type="checkbox"/> Awareness Events and Outreach

Other Assigned Responsibilities

• Victim Services Coordinator	
<input checked="" type="checkbox"/> VSU Equipment Management	<input checked="" type="checkbox"/> Awareness Events and Outreach
<input checked="" type="checkbox"/> VSU Intern and Volunteer Management	<input checked="" type="checkbox"/> Special Initiative Management (VS webpage)
<input checked="" type="checkbox"/> Policy Development and Implementation	<input checked="" type="checkbox"/> Peer Support Participation
<input checked="" type="checkbox"/> Training Development and Delivery (VS Interns/Volunteers, agency personnel, external personnel)	
<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> Multidisciplinary Team Participation
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Special Initiative Management
<input type="checkbox"/> VSU Personnel Development and Management	
<ul style="list-style-type: none">Administrative Assistant and Victim Advocates – personnel in these positions are not currently tasked with <i>Other Assigned Responsibilities</i>	
• Victim Services Interns and Victim Services Volunteers	
<input checked="" type="checkbox"/> Awareness Events and Outreach	
<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Training Development and Delivery
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> Multidisciplinary Team Participation
<input type="checkbox"/> VSU Personnel Development and Management	<input type="checkbox"/> Special Initiative Management
<input type="checkbox"/> VSU Intern and Volunteer Management	

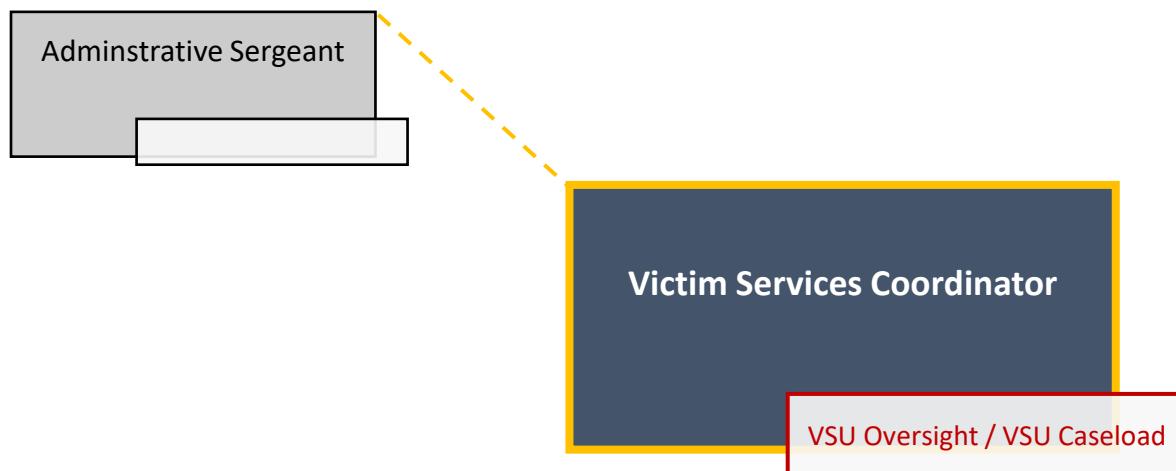
Victim Services – Agency Profile

Washoe County School District Police Department – Nevada

Contact Information: Kellan McLaughlin, Victim Services Coordinator

Kellan.McLaughlin@WashoeSchools.net

The Washoe County School District Police Department (WCSDPD) is in Washoe County, Nevada and is the law enforcement agency responsible for providing public safety services for approximately 58,920 students.³¹ The WCSDPD is staffed by 41 sworn and 9 professional personnel.³²



VSU Responses – Crime Categories

Assault Offenses | Destruction of Property | Larceny/Theft Offenses | Pornography/Obscene Material | Robbery | Sex Offenses (forcible fondling) | Sex Offenses (nonforcible) | Stolen Property | Disorderly Conduct | Driving Under The Influence | Drunkenness | Family Offenses (nonviolent) | Runaway | Trespass

VSU Responses – Non-Criminal Incidents

Not currently served by VSU

³¹ Information provided by Washoe County School District Police Department (NV) personnel November 19, 2025.

³² Information provided by Washoe County School District Police Department (NV) personnel November 19, 2025.

Service Components

• Victim Services Coordinator	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours)	<input checked="" type="checkbox"/> Field Response (scheduled work hours)
<input type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Internal Process Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Periodic Status Updates
<input checked="" type="checkbox"/> Crime Victim Compensation Assistance	
<input type="checkbox"/> Death Notification Assistance	<input type="checkbox"/> Tangible Needs Assistance

Other Assigned Responsibilities

• Victim Services Coordinator	
<input checked="" type="checkbox"/> VSU Operational Oversight	<input checked="" type="checkbox"/> VSU Equipment Management
<input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies, agency policies)	
<input checked="" type="checkbox"/> Training Development and Delivery (agency personnel)	
<input checked="" type="checkbox"/> Special Initiative Management (webpage)	
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Multidisciplinary Team Participation
<input type="checkbox"/> VSU Personnel Development and Management	<input type="checkbox"/> Awareness Events and Outreach
<input type="checkbox"/> VSU Intern and Volunteer Management	

NEW HAMPSHIRE

VS Agency Profiles – coming soon!

NEW JERSEY

VS Agency Profiles – coming soon!

NEW MEXICO

VS Agency Profiles – coming soon!

NEW YORK

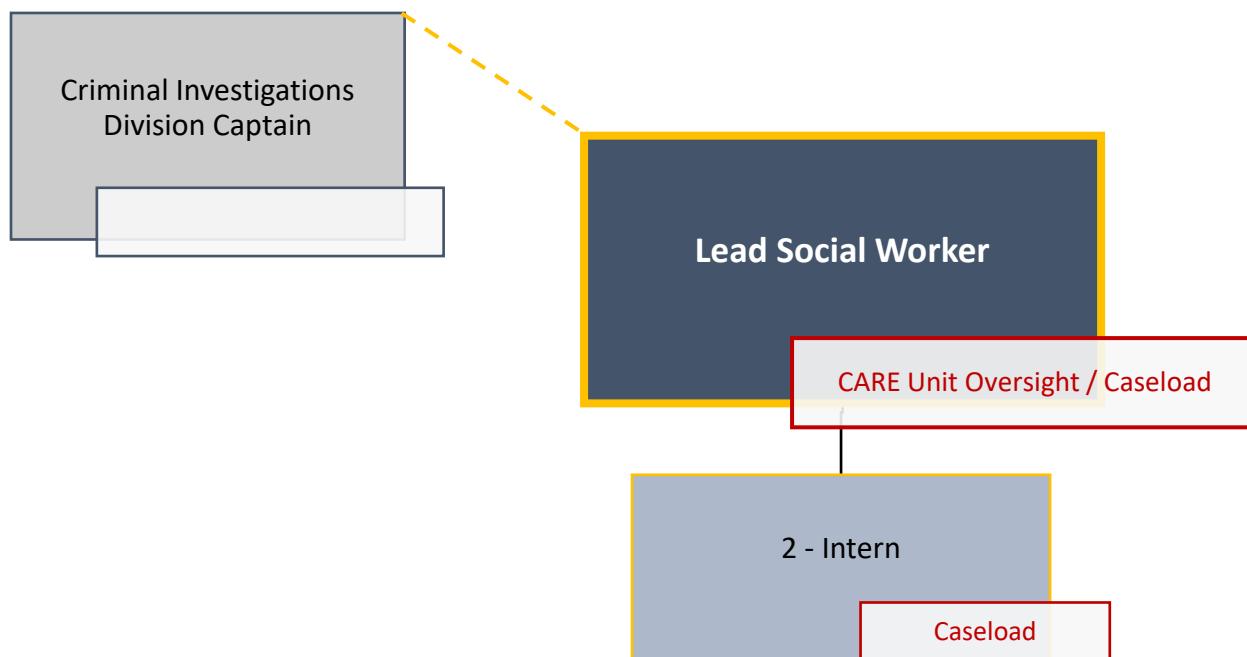
VS Agency Profiles – coming soon!

NORTH CAROLINA

Victim Services – Agency Profile

Zebulon Police Department – North Carolina
Contact Information: Emily Edwards, Lead Social Worker
eedwards@townofzebulon.org

The Zebulon Police Department (ZPD) is in Wake County, North Carolina and is the law enforcement agency responsible for providing public safety services for approximately 10,505 community members.³³ The ZPD is staffed by 32 sworn and 2 professional personnel.³⁴



VSU Responses – Crime Categories
Arson Assault Offenses Burglary (residential) Driving Under the Influence (death, injury) Extortion/Blackmail Homicide Kidnapping Larceny/Theft Pornography Sex Offenses (forcible, nonforcible) Peeping Tom Runaway
VSU Responses – Non-Criminal Incidents
Death (overdose/suicide) Mental Health Crisis School Referrals
CARE Unit personnel serve minor victims, witnesses, and offenders.

³³ [Zebulon, North Carolina Population 2025](#), accessed December 17, 2025.

³⁴ Information provided by Zebulon Police Department (NC) personnel December 17, 2025.

Service Components

• Lead Social Worker and Interns	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours)	<input checked="" type="checkbox"/> Field Response (scheduled work hours)
<input type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Crime Victim Compensation Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Periodic Status Updates
<input type="checkbox"/> Death Notification Assistance	<input type="checkbox"/> Tangible Needs Assistance
<input type="checkbox"/> Internal Process Assistance	

Other Assigned Responsibilities

• Lead Social Worker	
<input checked="" type="checkbox"/> CARE Unit Operational Oversight	<input checked="" type="checkbox"/> CARE Unit Intern Management
<input checked="" type="checkbox"/> CARE Unit Equipment Management	
<input checked="" type="checkbox"/> Policy Development and Implementation (CARE Unit policies)	
<input checked="" type="checkbox"/> Training Development and Delivery (CARE Interns, agency personnel)	
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Multidisciplinary Team Participation
<input type="checkbox"/> VSU Personnel Development and Management	<input type="checkbox"/> Awareness Events and Outreach
<input type="checkbox"/> VSU Volunteer Management	<input type="checkbox"/> Special Initiative Management
• Interns – personnel in these positions are not tasked with Other Assigned Responsibilities	

NORTH DAKOTA

VS Agency Profiles – coming soon!

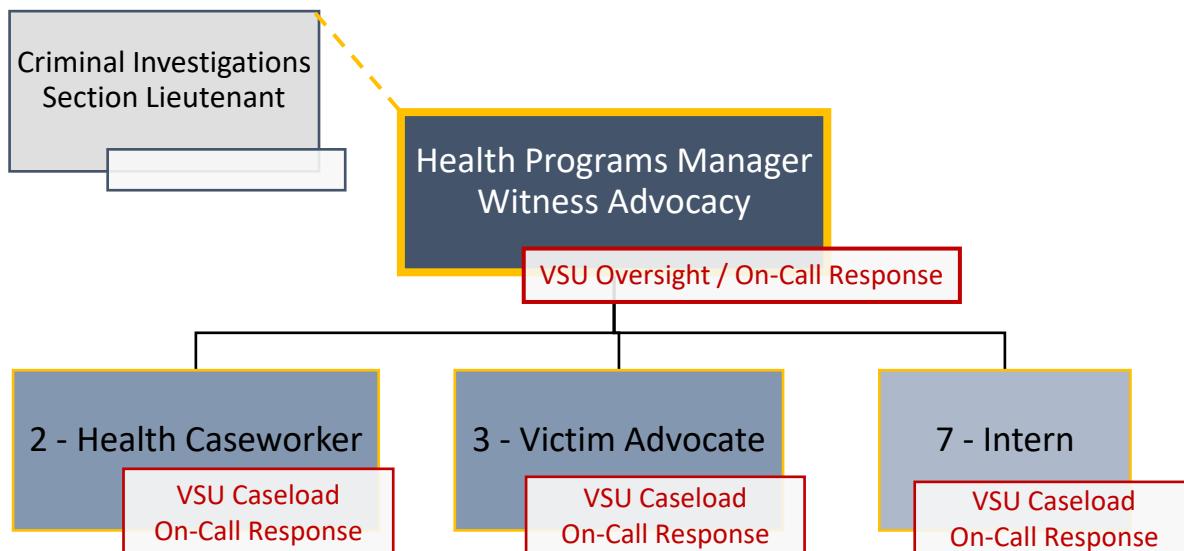
OHIO

Victim Services – Agency Profile

Cincinnati Police Department – Ohio

Contact Information: Karen Rumsey, Health Programs Manager Witness Advocacy
Karen.rumsey@cincinnati-oh.gov

The Cincinnati Police Department is in Hamilton County, Ohio and is the law enforcement agency responsible for providing public safety services for approximately 316,242 community members.³⁵ The CPD is staffed by 981 sworn and 123 professional personnel.³⁶



VSU Responses – Crime Categories
Homicide Nonfatal Shootings
*Victims of all other crime categories are provided a link upon initial report and receive services upon self-initiating contact
VALU Responses – Non-Criminal Incidents
<i>Not currently served</i>
The Health Programs Manager Witness Advocacy and Health Caseworkers are employed by CPD. Victim Advocates provide services through fee-based contracts with CPD.

³⁵ [Cincinnati, Ohio Population 2025](#), accessed November 25, 2025.

³⁶ Information provided by Cincinnati Police Department (OH) personnel December 11, 2025.

Service Components

<ul style="list-style-type: none"> • Health Programs Manager Witness Advocacy [<i>on-call responses only</i>] 	
<ul style="list-style-type: none"> • Health Caseworkers <ul style="list-style-type: none"> ○ 1-victim-initiated responses 1-witness contact 	
<ul style="list-style-type: none"> • Victim Advocates <ul style="list-style-type: none"> ○ 1-homicide 1-nonfatal shooting/victim-initiated responses 1-homicide witness support 	
<ul style="list-style-type: none"> • Interns [<i>all victimization categories</i>] 	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours) <input checked="" type="checkbox"/> Field Response (scheduled work hours) <input checked="" type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights <input checked="" type="checkbox"/> Crisis Intervention and Needs Identification <input checked="" type="checkbox"/> Death Notification Assistance <input checked="" type="checkbox"/> Review of Justice System Processes <input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Crime Victim Compensation Assistance <input checked="" type="checkbox"/> Internal Process Assistance <input checked="" type="checkbox"/> External Process Assistance <input checked="" type="checkbox"/> Referrals and Supportive Handoffs <input checked="" type="checkbox"/> Periodic Status Updates
<input checked="" type="checkbox"/> Tangible Needs Assistance (witness relocation and phone support)	

Other Assigned Responsibilities

<ul style="list-style-type: none"> • Health Programs Manager Witness Advocacy (Victim Assistance Liaison Unit - VALU) 	
<input checked="" type="checkbox"/> VALU Operational Oversight <input checked="" type="checkbox"/> VALU Budget and Funding Management	<input checked="" type="checkbox"/> VALU Intern Management
<input checked="" type="checkbox"/> VALU Personnel Development and Management (Health Caseworkers, Victim Advocates, Interns) <input checked="" type="checkbox"/> Policy Development and Implementation (VALU policies) <input checked="" type="checkbox"/> Training Development and Delivery (VALU personnel, agency personnel, external personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (DV fatality review, suicide fatality review) <input checked="" type="checkbox"/> Awareness Events and Outreach (National Day of Remembrance, NCVRW, Surviving the Holidays) <input checked="" type="checkbox"/> Special Initiative Management (witness lethality assessment process)	
<input type="checkbox"/> VALU Equipment Management	<input type="checkbox"/> VALU Volunteer Management
<ul style="list-style-type: none"> • Health Caseworkers 	
<input checked="" type="checkbox"/> VALU Equipment Management	<input checked="" type="checkbox"/> VALU Intern Management
<input checked="" type="checkbox"/> VALU Personnel Development and Management (Interns) <input checked="" type="checkbox"/> Training Development and Delivery (VALU personnel, agency personnel, external personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (DV fatality review, suicide fatality review) <input checked="" type="checkbox"/> Awareness Events and Outreach (National Day of Remembrance, NCVRW, Surviving the Holidays) <input checked="" type="checkbox"/> Special Initiative Management (witness lethality assessment process, gunshot clinic)	
<input type="checkbox"/> VALU Operational Oversight <input type="checkbox"/> VALU Budget and Funding Management	<input type="checkbox"/> VALU Volunteer Management <input type="checkbox"/> Policy Development and Implementation

Other Assigned Responsibilities

• Victim Advocates	
<input checked="" type="checkbox"/> VALU Equipment Management	<input checked="" type="checkbox"/> VALU Intern Management
<input checked="" type="checkbox"/> Awareness Events and Outreach (National Day of Remembrance, NCVRW, Surviving the Holidays)	
<input type="checkbox"/> VALU Operational Oversight	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VALU Budget and Funding Management	<input type="checkbox"/> Training Development and Delivery
<input type="checkbox"/> VALU Personnel Development and Management	<input type="checkbox"/> Multidisciplinary Team Participation
<input type="checkbox"/> VALU Volunteer Management	<input type="checkbox"/> Special Initiative Management
• Interns	
<input checked="" type="checkbox"/> Awareness Events and Outreach (National Day of Remembrance, NCVRW, Surviving the Holidays)	
<input type="checkbox"/> VALU Operational Oversight	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VALU Budget and Funding Management	<input type="checkbox"/> Training Development and Delivery
<input type="checkbox"/> VALU Equipment Management	<input type="checkbox"/> Multidisciplinary Team Participation
<input type="checkbox"/> VALU Personnel Development and Management	<input type="checkbox"/> Special Initiative Management
<input type="checkbox"/> VALU Intern and Volunteer Management	

Cincinnati Police Department (OH) Information as of December 2025

OKLAHOMA

VS Agency Profiles – coming soon!

OREGON

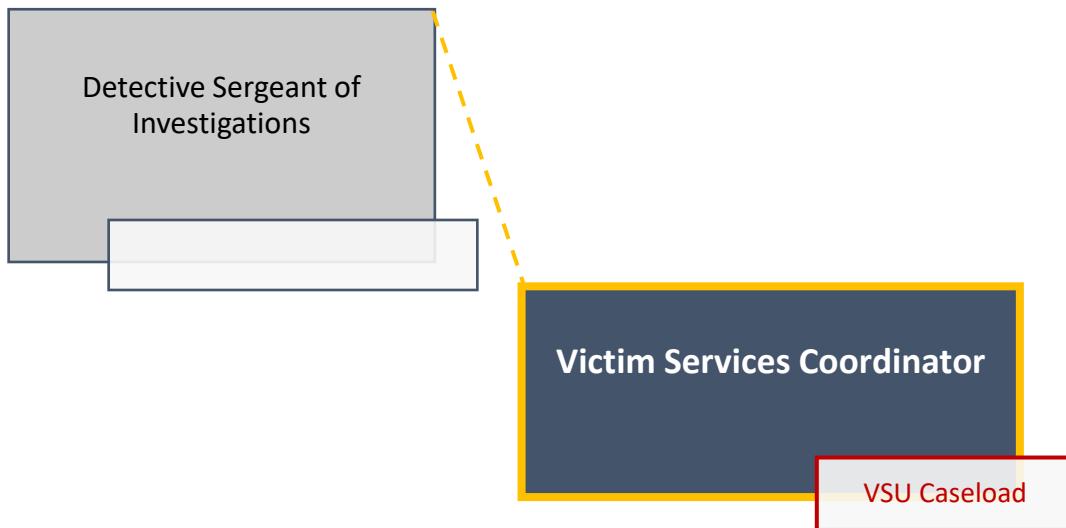
Victim Services – Agency Profile

Beaverton Police Department – Oregon

Contact Information: Katrina Rodriguez, Victim Services Coordinator

krodriguez@beavertonoregon.gov

The Beaverton Police Department (BPD) is in Washington County, Oregon and is the law enforcement agency responsible for providing public safety services for approximately 98,488 community members.³⁷ The BPD is staffed by 136 sworn and 44 professional personnel.³⁸



VSU Responses – Crime Categories
Arson Assault Offenses Burglary (residential, targeted victims) Fraud (vulnerable victims) Homicide Kidnapping Pornography (revenge) Runaway (high-risk, trafficking) Sex Offenses (forcible, non-forcible)
VSU Responses – Non-Criminal Incidents
Family Disturbances

³⁷ [Beaverton, Oregon Population 2025](#), accessed November 25, 2025.

³⁸ Information provided by Beaverton Police Department (OR) personnel December 3, 2025.

Service Components

• Victim Services Coordinator	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours)	<input checked="" type="checkbox"/> Field Response (scheduled work hours)
<input type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Internal Process Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Tangible Needs Assistance
<input checked="" type="checkbox"/> Crime Victim Compensation Assistance	<input checked="" type="checkbox"/> Periodic Status Updates
<input type="checkbox"/> Death Notification Assistance	

Other Assigned Responsibilities

• Victim Services Coordinator	
<input checked="" type="checkbox"/> VSU Budget and Funding Management	
<input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies, agency policies)	
<input checked="" type="checkbox"/> Training Development and Delivery (agency personnel, external personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (Bias Crime MDT, County DV Team Meetings, Elder Abuse Fatality Review Team, Family Peace Center Meeting, HT Task Force, SA Response Team, Vulnerable Adult MDT)	
<input checked="" type="checkbox"/> Awareness Events and Outreach (CA Awareness Month, DV Awareness Month, HT Awareness Month, NCVRW, SA Awareness Month, Stalking Awareness Month)	
<input checked="" type="checkbox"/> Special Initiative Management	
<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> VSU Personnel Development and Management
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> VSU Intern and Volunteer Management

PENNSYLVANIA

VS Agency Profiles – coming soon!

RHODE ISLAND

VS Agency Profiles – coming soon!

SOUTH CAROLINA

VS Agency Profiles – coming soon!

SOUTH DAKOTA

VS Agency Profiles – coming soon!

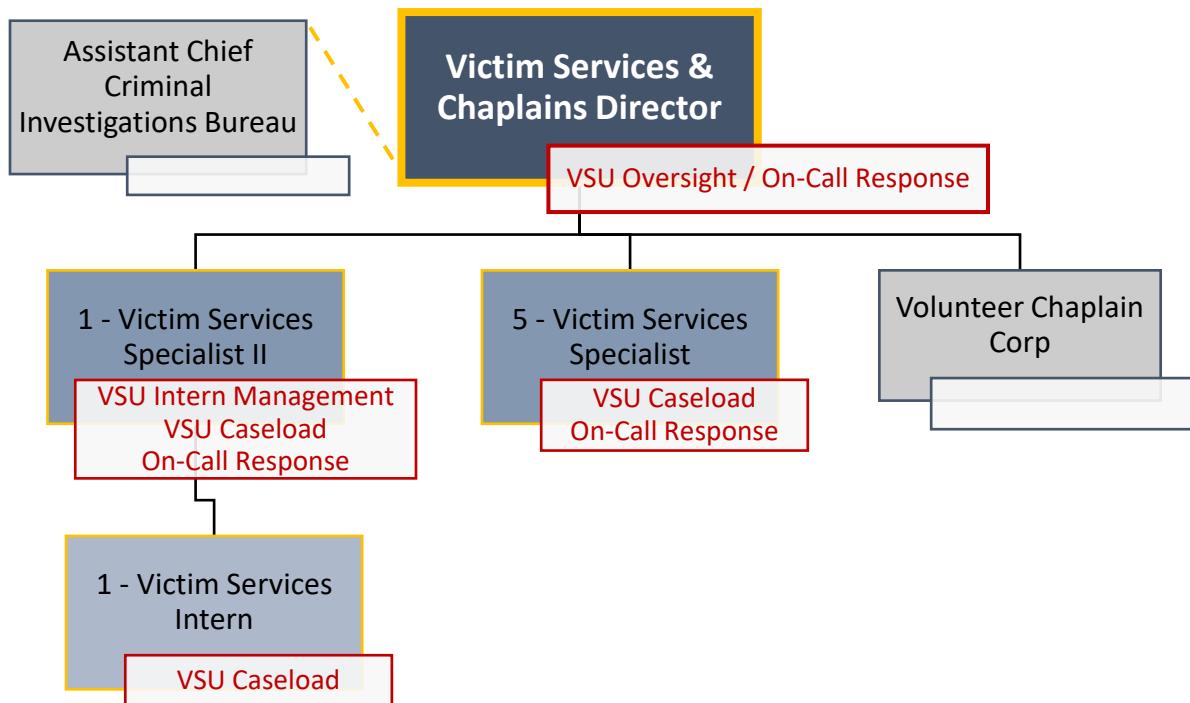
TENNESSEE

Victim Services – Agency Profile

Chattanooga Police Department – Tennessee

Contact Information: Hannah Walling, Victim Services & Chaplains Director
hwalling@chattanooga.gov

The Chattanooga Police Department (CPD) is in Hamilton County, Tennessee and is the law enforcement agency responsible for providing public safety services for approximately 193,802 community members.³⁹ The CPD is staffed by 479 sworn and 126 professional personnel.⁴⁰



VSU Responses – Crime Categories

Arson | Assault Offenses | Burglary (Residential, victims at home) | Extortion/Blackmail | Homicide | Kidnapping | Pornography (adult victims) | Robbery | Sex Offenses (forcible) | Driving Under the Influence (injuries) | Peeping Tom

VSU Responses – Non-Criminal Incidents

Deaths (Accidental / Infant Deaths / Suicides)

³⁹ [Chattanooga, Tennessee Population 2025](#) accessed November 24, 2025.

⁴⁰ Information provided by Chattanooga Police Department (TN) personnel November 24, 2025.

Service Components

- **Victim Services & Chaplains Director** [*complex cases*]
- **Victim Services Specialist II / Victim Services Specialists** [*all victimization categories*]
- **Victim Services Intern** [*misdemeanor crimes*]

<input checked="" type="checkbox"/> Phone Contact (scheduled work hours)		<input checked="" type="checkbox"/> Field Response (scheduled work hours)
<input checked="" type="checkbox"/> On-Call Response (around the clock, by phone and in person) [homicide response only]		
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights		<input checked="" type="checkbox"/> Internal Process Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification		<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Review of Justice System Processes		<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes		<input checked="" type="checkbox"/> Tangible Needs Assistance
<input checked="" type="checkbox"/> Crime Victim Compensation Assistance		<input checked="" type="checkbox"/> Periodic Status Updates
<input type="checkbox"/> Death Notification Assistance		

Other Assigned Responsibilities

- **Victim Services & Chaplains Director**

<input checked="" type="checkbox"/> VSU Operational Oversight	<input checked="" type="checkbox"/> VSU Equipment Management
<input checked="" type="checkbox"/> VSU Budget and Funding Management	
<input checked="" type="checkbox"/> VSU Personnel Development and Management (Victim Services Specialists)	
<input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies, agency policies)	
<input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, external personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (DV high risk intervention, emergency operations meeting, FJC advisory board, HUD housing meeting, SA response team, VS provider meeting)	
<input checked="" type="checkbox"/> Special Initiative Management (lethality assessment process, U-Visa Certifications, webpage)	
<input type="checkbox"/> VSU Intern and Volunteer Management	<input type="checkbox"/> Awareness Events and Outreach

- **Victim Services Specialist II**

<input checked="" type="checkbox"/> VSU Intern Management	<input checked="" type="checkbox"/> Policy Development and Implementation
<input checked="" type="checkbox"/> VSU Personnel Development and Management (Victim Services Intern)	
<input checked="" type="checkbox"/> Training Development and Delivery (agency personnel, external personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (DV high risk intervention, emergency operations meeting, FJC advisory board, HUD housing meeting, SA response team, VS provider meeting)	
<input checked="" type="checkbox"/> Special Initiative Management (U-Visa Certifications)	
<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> VSU Volunteer Management
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Awareness Events and Outreach
<input type="checkbox"/> VSU Equipment Management	

Other Assigned Responsibilities

- **Victim Services Specialists**

- Training Development and Delivery (agency personnel, external personnel)
- Multidisciplinary Team Participation (children resources meeting, DV high risk intervention, Latino resources office hours, SA response team, VS provider meeting)
- Special Initiative Management (U-Visa Certifications)

<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> VSU Intern and Volunteer Management
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> Awareness Events and Outreach
<input type="checkbox"/> VSU Personnel Development and Management	

- **Victim Services Intern – personnel in this position are not tasked with Other Assigned Responsibilities**

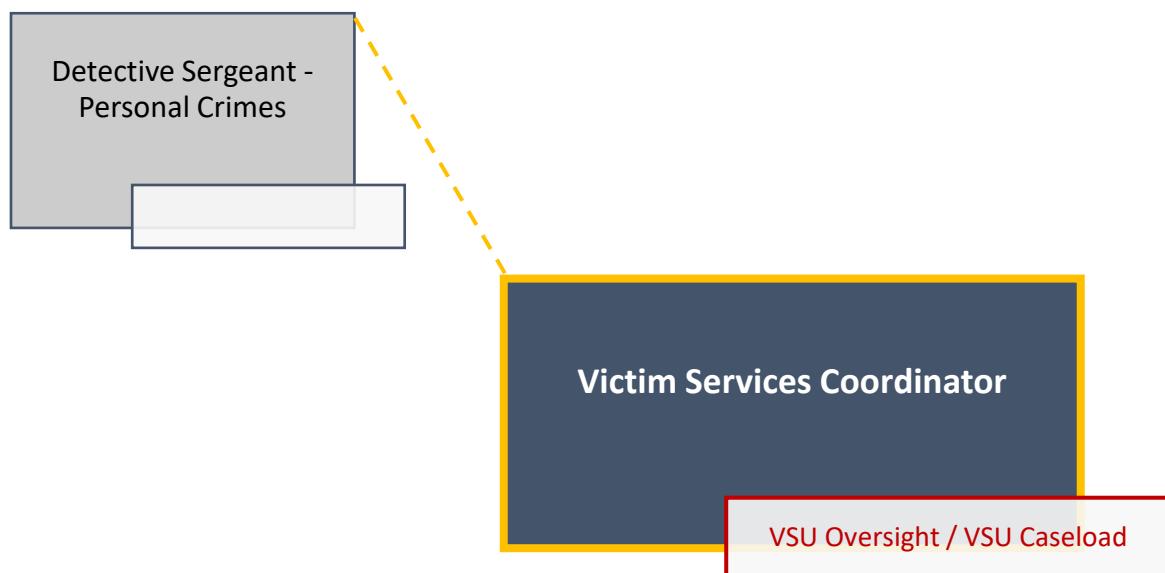
Victim Services – Agency Profile

Cookeville Police Department – Tennessee

Contact Information: Tara Bates, Victim Services Coordinator

tbates@cookeville-tn.gov

The Cookeville Police Department (CPD) is in Putnam County, Tennessee and is the law enforcement agency responsible for providing public safety services for approximately 37,643 community members.⁴¹ The CPD is staffed by 75 sworn and 42 professional personnel (25 full-time, 17 part-time).⁴²



VSU Responses – Crime Categories

Assault Offenses | Burglary (residential) | Driving Under the Influence (injuries/death) | Fraud (vulnerable victims) | Homicide | Peeping Tom | Pornography (revenge) | Robbery | Sex Offenses (forcible, nonforcible) | Stolen Property (vulnerable victims)

VSU Responses – Non-Criminal Incidents

Deaths (accidental/overdose/suicide) | Family Disturbances

⁴¹ [Cookeville, Tennessee Population 2025](#), accessed November 25, 2025.

⁴² Information provided by Cookeville Police Department (TN) personnel December 9, 2025.

Service Components

• Victim Services Coordinator	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours)	<input checked="" type="checkbox"/> Field Response (scheduled work hours)
<input type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Internal Process Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Periodic Status Updates
<input checked="" type="checkbox"/> Crime Victim Compensation Assistance	
<input type="checkbox"/> Death Notification Assistance	<input type="checkbox"/> Tangible Needs Assistance

Other Assigned Responsibilities

• Victim Services Coordinator	
<input checked="" type="checkbox"/> VSU Operational Oversight	
<input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies)	
<input checked="" type="checkbox"/> Training Development and Delivery (agency personnel, external personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (DV response team, FJC meetings, IP fatality review, SA response team)	
<input checked="" type="checkbox"/> Special Initiative Management (lethality assessment process, therapy K-9 handler)	
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> VSU Intern and Volunteer Management
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> Awareness Events and Outreach
<input type="checkbox"/> VSU Personnel Development and Management	

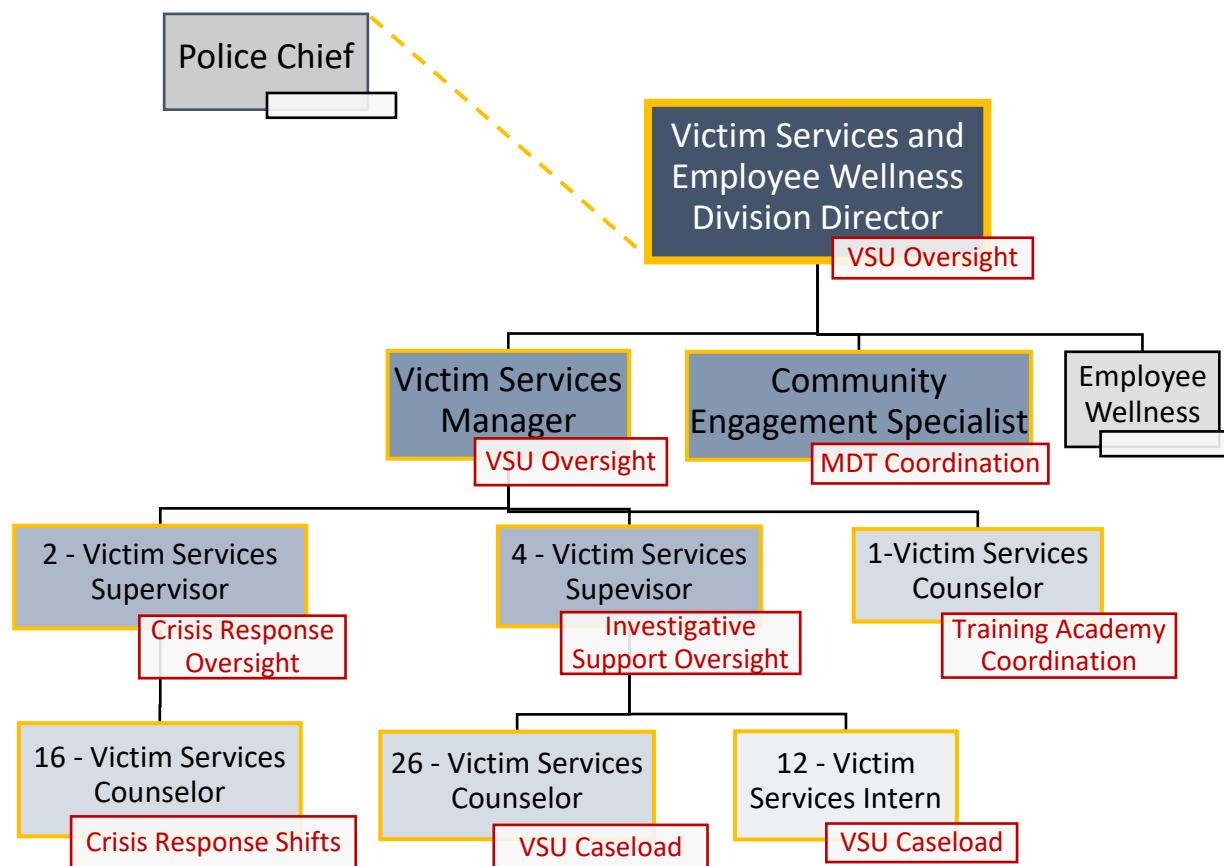
TEXAS

Victim Services – Agency Profile

Austin Police Department – Texas

Contact Information: Kachina Clark, Victim Services and Employee Wellness Division
Director
Kachina.Clark@austintexas.gov

The Austin Police Department (APD) is in Travis County, Texas and is the law enforcement agency responsible for providing public safety services for approximately 961,855 community members.⁴³ The APD is staffed by 1,816 sworn and 527 professional personnel.⁴⁴



VSU Responses – Crime Categories

Arson | Assault Offenses | Fraud (*elder victims*) | Homicide | Kidnapping | Robbery | Sex Offenses (forcible)

VSU Responses – Non-Criminal Incidents

Death (drowning/overdose/suicide/unattended) | Minor Accompaniment | Structure Fires | Traffic Incidents (fatalities/injuries) | Worksite Accidents

⁴³ U.S. Census Bureau, accessed October 7, 2025, [Austin TX - Census Bureau Search](#).

⁴⁴ Information provided by Austin Police Department (TX) personnel October 29, 2025.

Service Components

- **Victim Services and Employee Wellness Division Director, Victim Services Manager, Community Engagement Specialist, Victim Services Supervisors, and Victim Services Counselor (Training Academy)** – personnel in these positions are not tasked with VSU Caseload Responsibilities
- **Victim Services Counselors (Crisis Response)** – around the clock assigned shifts for immediate field response in collaboration with patrol personnel

Phone Contact (scheduled work hours) | Field Response (scheduled work hours)

On-Call Response

<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Crime Victim Compensation Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Death Notification Assistance	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Tangible Needs Assistance
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	
<input type="checkbox"/> Internal Process Assistance	<input type="checkbox"/> Periodic Status Updates

- **Victim Services Counselors (Investigative Support)**

- 1 – Lead Victim Services Counselor (special projects, VSU Caseload as needed)
- 8 – domestic violence
- 6 – sex crimes (adult)
- 5 – violent crimes (homicide/cold case homicide, aggravated assault, robbery, missing person)
- 2 – child abuse
- 2 – human trafficking
- 1 – financial crimes/hate crimes
- 1 – vehicular homicide

Phone Contact (scheduled work hours) | Field Response (scheduled work hours)

On-Call Response

<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Internal Process Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Death Notification Assistance	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Tangible Needs Assistance
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Periodic Status Updates
<input checked="" type="checkbox"/> Crime Victim Compensation Assistance	

Other Assigned Responsibilities

- **Victim Services and Employee Wellness Division Director**

VSU Operational Oversight | VSU Budget and Funding Management

VSU Personnel Development and Management (VS Manager, Community Outreach Specialist)

Policy Development and Implementation (agency policies, VSU policies)

Training Development and Delivery (agency personnel, external personnel)

Multidisciplinary Team Participation (child protection team, FV protection team, FV task force, hate crimes task force, HT team, SA response team, VS coalition)

Special Initiative Management (collective sex crimes response, lethality assessment process)

VSU Equipment Management | Awareness Events and Outreach

VSU Intern and Volunteer Management

Other Assigned Responsibilities

<ul style="list-style-type: none"> • Victim Services Manager 	
<input checked="" type="checkbox"/> VSU Operational Oversight <input checked="" type="checkbox"/> VSU Budget and Funding Management	<input checked="" type="checkbox"/> Awareness Events and Outreach
<input checked="" type="checkbox"/> VSU Personnel Development and Management (VS Supervisors) <input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies) <input checked="" type="checkbox"/> Training Development and Delivery (external personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (child protection team, FV protection team, hate crimes task force, HT team, SA response team, VS coalition) <input checked="" type="checkbox"/> Special Initiative Management (collective sex crimes response, lethality assessment process)	
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> VSU Intern and Volunteer Management
<ul style="list-style-type: none"> • Community Engagement Specialist 	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (SA response team/human trafficking team coordination)	
<input type="checkbox"/> VSU Operational Oversight <input type="checkbox"/> VSU Budget and Funding Management <input type="checkbox"/> VSU Equipment Management <input type="checkbox"/> VSU Personnel Development and Management <input type="checkbox"/> VSU Intern and Volunteer Management	<input type="checkbox"/> Policy Development and Implementation <input type="checkbox"/> Training Development and Delivery <input type="checkbox"/> Awareness Events and Outreach <input type="checkbox"/> Special Initiative Management
<ul style="list-style-type: none"> • Victim Services Supervisors 	
<input checked="" type="checkbox"/> VSU Equipment Management	<input checked="" type="checkbox"/> Awareness Events and Outreach
<input checked="" type="checkbox"/> VSU Personnel Development and Management (VS Counselors) <input checked="" type="checkbox"/> Policy Implementation (VSU policies) <input checked="" type="checkbox"/> Training Development and Delivery (agency personnel, external personnel, VSU personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (child fatality review, child protection team, DV fatality review, FV protection team, hate crimes task force, HT team, SA response team, suicide prevention coalition) <input checked="" type="checkbox"/> Special Initiative Management (U-Visa Review Committee)	
<input type="checkbox"/> VSU Operational Oversight <input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> VSU Intern and Volunteer Management

Other Assigned Responsibilities

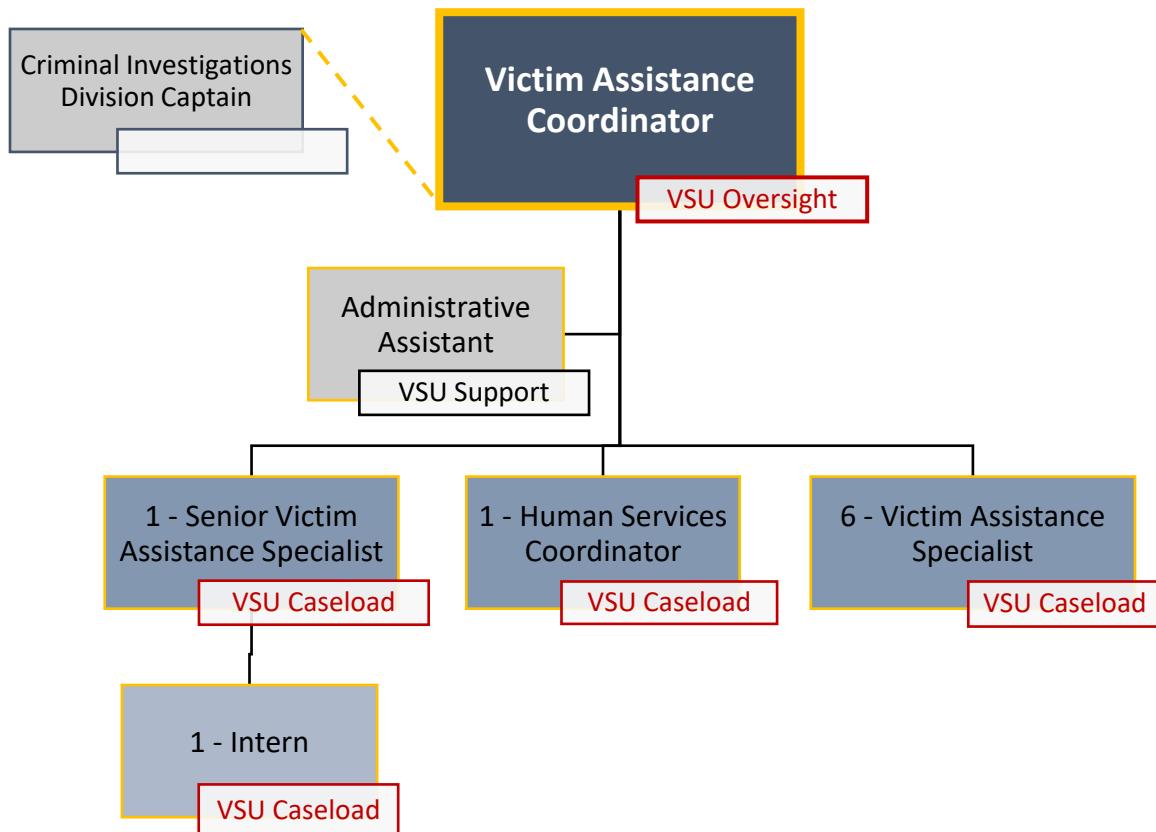
• Victim Services Counselors	
<input checked="" type="checkbox"/> VSU Intern Management	<input checked="" type="checkbox"/> Awareness Events and Outreach
<input checked="" type="checkbox"/> VSU Personnel Development and Management (VS Interns)	
<input checked="" type="checkbox"/> Training Development and Delivery (agency cadets, external personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (child fatality review, child protection team, DV fatality review, FV protection team, hate crimes task force, HT team, SA response team, suicide prevention coalition)	
<input checked="" type="checkbox"/> Special Initiative Management (Hate Crimes Review Committee)	
<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> VSU Volunteer Management
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VSU Equipment Management	
• Victim Services Interns	
<input checked="" type="checkbox"/> Training Development and Delivery (assist)	<input checked="" type="checkbox"/> Awareness Events and Outreach
<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> VSU Intern and Volunteer Management
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> Multidisciplinary Team Participation
<input type="checkbox"/> VSU Personnel Development and Management	<input type="checkbox"/> Special Initiative Management

Victim Services – Agency Profile

Fort Worth Police Department – Texas

Contact Information: Shelby Hopson, Victim Assistance Coordinator
shelby.hopson@fortworthtexas.gov

The Fort Worth Police Department (FWPD) is in Tarrant County, Texas and is the law enforcement agency responsible for providing public safety services for approximately 1,029,221 community members.⁴⁵ The FWPD is staffed by 1,841 sworn and 472 professional personnel.⁴⁶



VSU Responses – Crime Categories

Arson | Assault Offenses | Homicide | Kidnapping | Pornography (revenge) | Robbery | Sex Offenses (forcible, non-forcible) | Driving Under the Influence (injuries, death)

VSU Responses – Non-Criminal Incidents

Family Disturbances | Suicides (letters only)

⁴⁵ [Fort Worth, Texas Population 2025](#), accessed November 25, 2025.

⁴⁶ Information provided by Fort Worth Police Department (TX) personnel December 2, 2025.

Service Components

<ul style="list-style-type: none"> • Victim Assistance Coordinator – [complex cases] 	
<ul style="list-style-type: none"> • Senior Victim Assistance Specialist / Human Services Coordinator / Victim Assistance Specialists <ul style="list-style-type: none"> ○ 1 – high risk family violence 3 – family violence 4 – all other victimization categories 	
<ul style="list-style-type: none"> • Intern – family violence 	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours) <input checked="" type="checkbox"/> Field Response (scheduled work hours)	
<input type="checkbox"/> On-Call Response	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights <input checked="" type="checkbox"/> Crisis Intervention and Needs Identification <input checked="" type="checkbox"/> Review of Justice System Processes <input checked="" type="checkbox"/> Review of Safety Concerns and Processes <input checked="" type="checkbox"/> Crime Victim Compensation Assistance	<input checked="" type="checkbox"/> Internal Process Assistance <input checked="" type="checkbox"/> External Process Assistance <input checked="" type="checkbox"/> Referrals and Supportive Handoffs <input checked="" type="checkbox"/> Tangible Needs Assistance <input checked="" type="checkbox"/> Periodic Status Updates
<input type="checkbox"/> Death Notification Assistance	

Other Assigned Responsibilities

<ul style="list-style-type: none"> • Victim Assistance Coordinator
<input checked="" type="checkbox"/> VSU Operational Oversight <input checked="" type="checkbox"/> VSU Equipment Management
<input checked="" type="checkbox"/> VSU Budget and Funding Management
<input checked="" type="checkbox"/> VSU Personnel Development and Management (Administrative Assistant, Senior Victim Assistance Specialist, Human Services Coordinator, Victim Assistance Specialists) <input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies, agency policies) <input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, external personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (crime VS coalition, DV high risk team, FV council, HT task force, IP fatality review, SA advisory council, SA response team, Threat To Life meeting, violent offender program meeting) <input checked="" type="checkbox"/> Awareness Events and Outreach (NCVRW, SA Advisory Council Conference Committee) <input checked="" type="checkbox"/> Special Initiative Management (violent offender program coordination)
<input type="checkbox"/> VSU Intern and Volunteer Management
<ul style="list-style-type: none"> • Administrative Assistant
<input checked="" type="checkbox"/> VSU Equipment Management
<input type="checkbox"/> VSU Operational Oversight <input type="checkbox"/> Training Development and Delivery <input type="checkbox"/> VSU Budget and Funding Management <input type="checkbox"/> Multidisciplinary Team Participation <input type="checkbox"/> VSU Personnel Development and Management <input type="checkbox"/> Awareness Events and Outreach <input type="checkbox"/> VSU Intern and Volunteer Management <input type="checkbox"/> Special Initiative Management <input type="checkbox"/> Policy Development and Implementation

Other Assigned Responsibilities

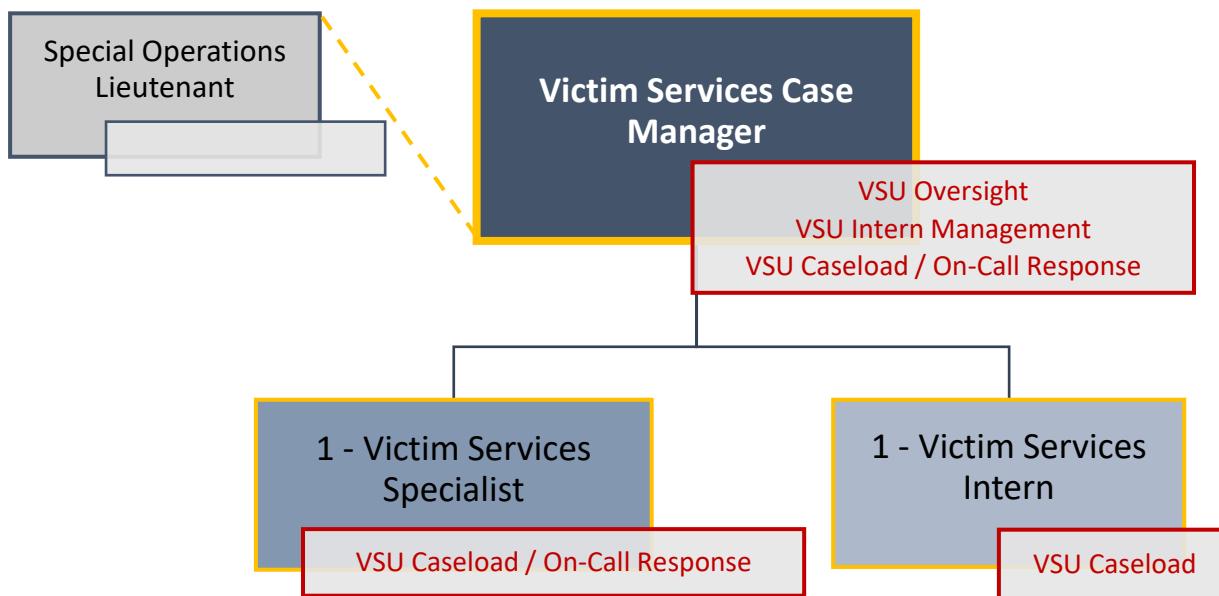
• Senior Victim Assistance Specialist	
<input checked="" type="checkbox"/> VSU Intern Management	
<input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, external personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (crime VS coalition, FV council, SA advisory council)	
<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> VSU Volunteer Management
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> Awareness Events and Outreach
<input type="checkbox"/> VSU Personnel Development and Management	<input type="checkbox"/> Special Initiative Management
• Human Services Coordinator / Victim Assistance Specialists	
<input checked="" type="checkbox"/> Training Development and Delivery (e.g., VSU personnel, agency personnel, external personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (child fatality review, crime VS coalition, DV high risk team, FV council, HT task force, SA advisory council)	
<input checked="" type="checkbox"/> Special Initiative Management (expert witness testimony, U-Visa Certifications)	
<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> VSU Intern and Volunteer Management
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> Awareness Events and Outreach
<input type="checkbox"/> VSU Personnel Development and Management	
• Intern – personnel in this position are not tasked with Other Assigned Responsibilities	

Victim Services – Agency Profile

Manor Police Department – Texas

Contact Information: Regan Frederick, Victim Services Case Manager
r frederick@manortx.gov

The Manor Police Department (MPD) is in Travis County, Texas and is the local police agency responsible for providing public safety services for approximately 21,500 community members.⁴⁷ The MPD is staffed by 42 sworn and 10 professional personnel.⁴⁸



VSU Responses – Crime Categories

Assault Offenses | Burglary (residential) | Homicide | Kidnapping | Robbery | Sex Offenses (forcible)

VSU Responses – Non-Criminal Incidents

Deaths (Natural/Accidental/Suicide) | Structure Fires

⁴⁷ QuickFacts: Manor city, Texas,” U.S. Census Bureau, accessed May 15, 2025, <https://www.census.gov/quickfacts/fact/table/manorcitxtexas,US/PST045224>.

⁴⁸ Information provided by Manor Police Department (TX) personnel June 17, 2025.

Service Components

<ul style="list-style-type: none">• Victim Services Case Manager [<i>complex cases</i>]• Victim Services Specialist [<i>all victimization categories</i>]	
<input checked="" type="checkbox"/> Phone Contact AND <input checked="" type="checkbox"/> Field Response (scheduled work hours) <input checked="" type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role / Victims' Rights <input checked="" type="checkbox"/> Crisis Intervention and Needs Identification <input checked="" type="checkbox"/> Death Notification Assistance <input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Review of Safety Concerns and Processes <input checked="" type="checkbox"/> Crime Victim Compensation Assistance <input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Internal Process Assistance (interview accompaniment, property return, records requests) <input checked="" type="checkbox"/> External Process Assistance (mandated reports, third-party advocacy) <input checked="" type="checkbox"/> Periodic Status Updates (initial report through arrest/prosecution decision, court docket status)	
<input type="checkbox"/> Tangible Needs Assistance	
<ul style="list-style-type: none">• Victim Services Intern [<i>all victimization categories</i>]	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours) <input checked="" type="checkbox"/> Field Response (scheduled work hours, with Victim Services Case Manager/Specialist)	
<input type="checkbox"/> On-Call Response	
<input checked="" type="checkbox"/> Review of Victim Services Role / Victims' Rights <input checked="" type="checkbox"/> Crisis Intervention and Needs Identification <input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Review of Safety Concerns and Processes <input checked="" type="checkbox"/> Crime Victim Compensation Assistance <input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Internal Process Assistance (interview accompaniment, property return, records requests) <input checked="" type="checkbox"/> External Process Assistance (mandated reports, third-party advocacy) <input checked="" type="checkbox"/> Periodic Status Updates (initial report through arrest/prosecution decision, court docket status)	
<input type="checkbox"/> Death Notification Assistance	<input type="checkbox"/> Tangible Needs Assistance

Other Assigned Responsibilities

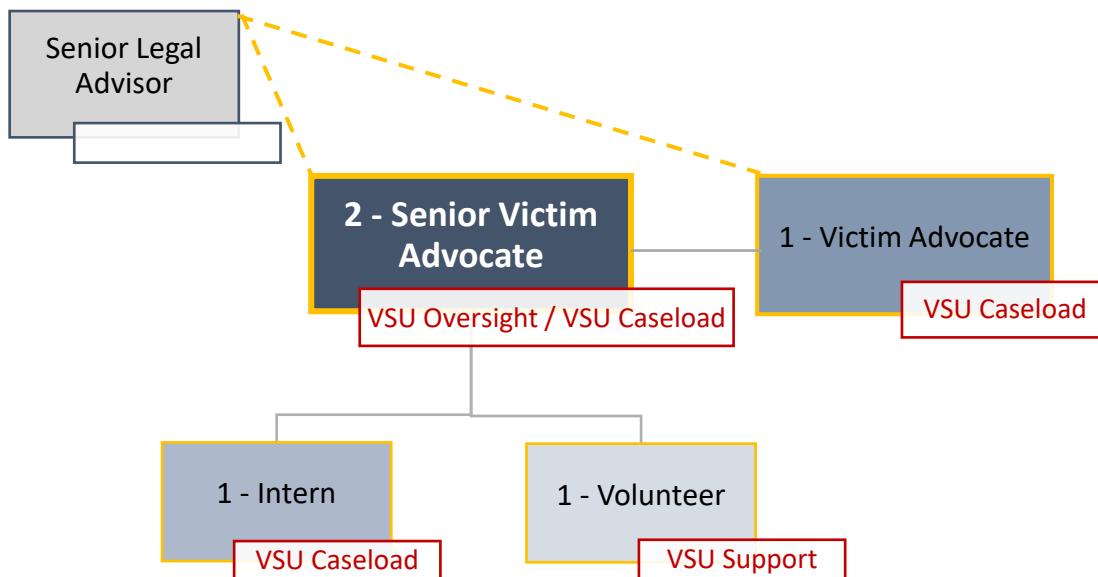
<ul style="list-style-type: none">• Victim Services Case Manager	
<input checked="" type="checkbox"/> VSU Operational Oversight <input checked="" type="checkbox"/> VSU Budget and Funding Management <input checked="" type="checkbox"/> VSU Equipment Management	<input checked="" type="checkbox"/> VSU Personnel Development and Management <input checked="" type="checkbox"/> VSU Intern Management <input checked="" type="checkbox"/> VSU Policy Development and Implementation
<input checked="" type="checkbox"/> Training Development and Delivery (VS personnel, agency personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (SA response team, FV task force) <input checked="" type="checkbox"/> Awareness Events and Outreach (social media posts) <input checked="" type="checkbox"/> Special Initiative Management (lethality assessment process, U-Visa coordination, VS webpage)	
<input type="checkbox"/> VSU Volunteer Management	
<ul style="list-style-type: none">• Victim Services Specialist and Victim Services Intern – <i>personnel in these positions are not currently tasked with Other Assigned Responsibilities</i>	

Victim Services – Agency Profile

Plano Police Department – Texas

Contact Information: Jessica Serrano, Senior Victim Advocate
jessicas@plano.gov

The Plano Police Department (PPD) is in Collin County, Texas and is the law enforcement agency responsible for providing public safety services for approximately 295,002 community members.⁴⁹ The PPD is staffed by 424 sworn and 210 professional personnel.⁵⁰



VSU Responses – Crime Categories

Assault Offenses | Burglary (residential) | Driving Under the Influence (death/injuries) | Homicide | Kidnapping | Larceny/Theft (vulnerable victims) | Motor Vehicle Theft (known suspects) | Pornography (revenge) | Robbery | Sex Offenses (forcible, nonforcible) | Peeping Tom

VSU Responses – Non-Criminal Incidents

Behavioral Health/Homeless | Death (accidental/drowning/overdose/suicide) | Death (natural – letters only) | Family Disturbances | Self-Referrals

⁴⁹ [Plano, Texas Population 2025](#), accessed November 25, 2025.

⁵⁰ Information provided by Plano Police Department (TX) personnel November 26, 2025.

Service Components

- Senior Victim Advocates and Victim Advocate [all victimization categories]
- Intern [all victimization categories except Homicide]

Phone Contact (scheduled work hours) | Field Response (scheduled work hours)

On-Call Response (around the clock, by phone and in person)

<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Internal Process Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Tangible Needs Assistance
<input checked="" type="checkbox"/> Crime Victim Compensation Assistance	<input checked="" type="checkbox"/> Periodic Status Updates

Death Notification Assistance

Other Assigned Responsibilities

- Senior Victim Advocates

<input checked="" type="checkbox"/> VSU Operational Oversight	<input checked="" type="checkbox"/> VSU Intern and Volunteer Management
<input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies)	
<input checked="" type="checkbox"/> Training Development and Delivery (VSU personnel, agency personnel, external personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (crime victims' council, FV council, Health First collaboration, homeless coalition, SA response team, Social Services Association)	
<input checked="" type="checkbox"/> Awareness Events and Outreach (NCVRW, social media, resource fair)	
<input checked="" type="checkbox"/> Special Initiative Management (expunctions, legislative updates, lethality assessment process, U-Visa Certifications)	

<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> VSU Personnel Development and Management
<input type="checkbox"/> VSU Equipment Management	

- Victim Advocate

<input checked="" type="checkbox"/> Training Development and Delivery (external personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (crime victims' council, FV council, Health First collaboration, homeless coalition, SA response team, Social Services Association)	

<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> VSU Intern and Volunteer Management
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> Awareness Events and Outreach
<input type="checkbox"/> VSU Personnel Development and Management	<input type="checkbox"/> Special Initiative Management

- Intern and Volunteer – personnel in these positions are not tasked with Other Assigned Responsibilities

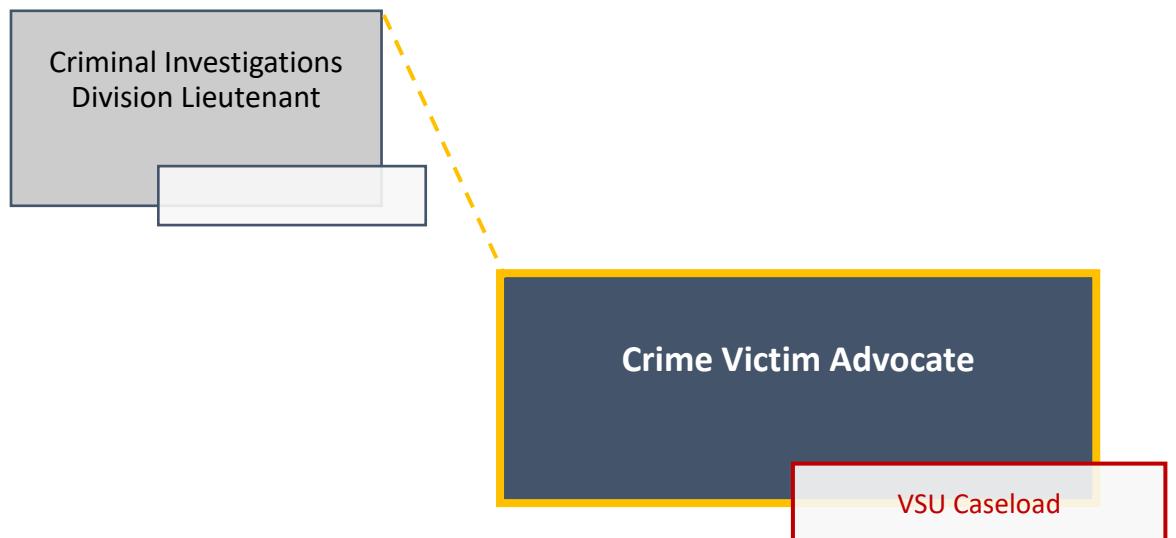
Victim Services – Agency Profile

Prosper Police Department – Texas

Contact Information: Lawonza “Neasie” Boggess, Crime Victim Advocate

lboggess@prospertx.gov

The Prosper Police Department (PPD) is in Collin and Denton Counties, Texas and is the law enforcement agency responsible for providing public safety services for approximately 42,598 community members.⁵¹ The PPD is staffed by 72 sworn and 27 (including personnel in 9-1-1 Communications) professional personnel.⁵²



VSU Responses – Crime Categories

Assault Offenses | Driving Under the Influence | Extortion/Blackmail | Fraud | Homicide | Kidnapping | Pornography (revenge) | Runaway | Sex Offenses (forcible, nonforcible)

VSU Responses – Non-Criminal Incidents

Not currently served by VSU

⁵¹ [Stats & Demographics | Prosper, TX](#), accessed December 9, 2025.

⁵² Information provided by Prosper Police Department (TX) personnel December 11, 2025.

Service Components

• Crime Victim Advocate	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours)	<input checked="" type="checkbox"/> Field Response (scheduled work hours)
<input type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Internal Process Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Death Notification Assistance	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Tangible Needs Assistance
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Periodic Status Updates
<input checked="" type="checkbox"/> Crime Victim Compensation Assistance	

Other Assigned Responsibilities

• Crime Victim Advocate	
<input checked="" type="checkbox"/> VSU Equipment Management	
<input checked="" type="checkbox"/> Training Development and Delivery (agency personnel, external personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (DV high risk team, SA response team, victim coalition)	
<input checked="" type="checkbox"/> Awareness Events and Outreach (CA Awareness, DV Awareness)	
<input checked="" type="checkbox"/> Special Initiative Management (lethality assessment process, U-Visa Certifications)	
<input type="checkbox"/> VSU Operational Oversight	<input type="checkbox"/> VSU Intern and Volunteer Management
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> Policy Development and Implementation
<input type="checkbox"/> VSU Personnel Development and Management	

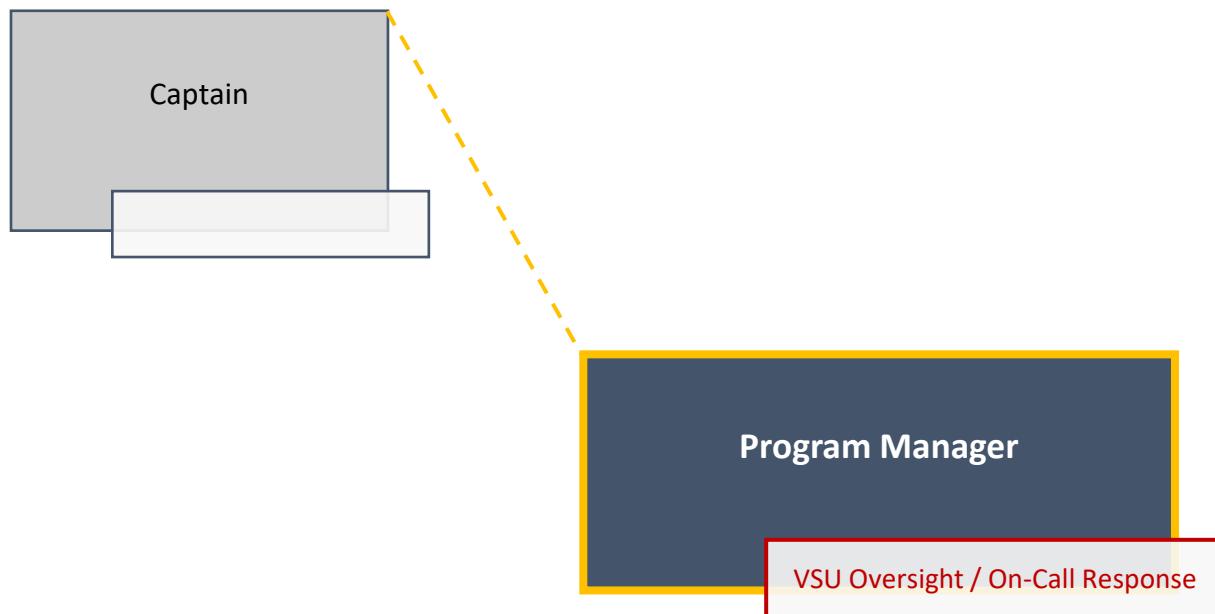
Victim Services – Agency Profile

University of Texas Police Department (Austin) – Texas

Contact Information: Huitzi Valdez, Program Manager

Huitzi.valdez@austin.utexas.edu

The University of Texas Police Department (UTPD) - Austin is in Travis County, Texas and is the law enforcement agency responsible for providing public safety services for approximately 55,000 students, 4,800 faculty, and 15,000 staff.⁵³ The UTPD-Austin is staffed by 100 sworn and 20 professional personnel.⁵⁴



VSU Responses – Crime Categories

Assault Offenses | Burglary (residential) | Bribery | Extortion/Blackmail | Fraud | Homicide | Robbery | Sex Offenses (forcible, nonforcible) | Peeping Tom

VSU Responses – Non-Criminal Incidents

Death (natural/suicide)

⁵³ Information provided by University of Texas Police Department-Austin (TX) personnel December 19, 2025.

⁵⁴ Information provided by University of Texas Police Department-Austin (TX) personnel December 19, 2025.

Service Components

• Program Manager	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours) <input checked="" type="checkbox"/> Field Response (scheduled work hours)	
<input checked="" type="checkbox"/> On-Call Response (around the clock, by phone and in person)	

<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Internal Process Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Death Notification Assistance	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Tangible Needs Assistance
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Periodic Status Updates
<input checked="" type="checkbox"/> Crime Victim Compensation Assistance	

Other Assigned Responsibilities

• Program Manager	
<input checked="" type="checkbox"/> VSU Operational Oversight <input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies) <input checked="" type="checkbox"/> Training Development and Delivery (agency personnel, external personnel) <input checked="" type="checkbox"/> Multidisciplinary Team Participation (employee assistance program meeting, HT coalition, SA response team, student services meeting, Title IX meeting, Voices Against Violence) <input checked="" type="checkbox"/> Special Initiative Management (lethality assessment process)	
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> VSU Intern and Volunteer Management
<input type="checkbox"/> VSU Equipment Management	<input type="checkbox"/> Awareness Events and Outreach
<input type="checkbox"/> VSU Personnel Development and Management	

UTAH

VS Agency Profiles – coming soon!

VERMONT

VS Agency Profiles – coming soon!

VIRGINIA

VS Agency Profiles – coming soon!

WASHINGTON

VS Agency Profiles – coming soon!

WEST VIRGINIA

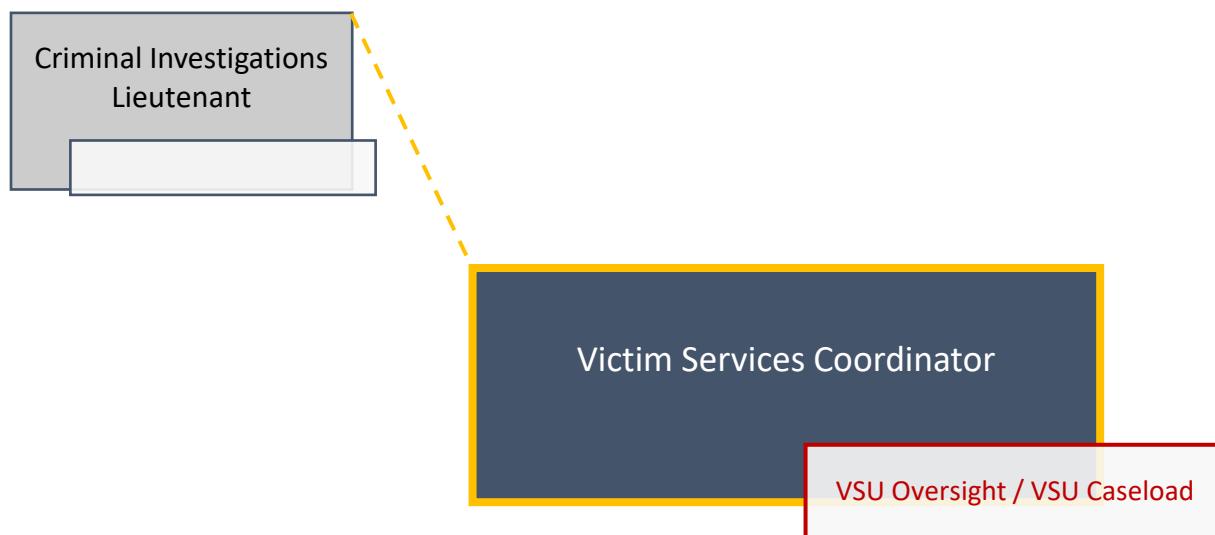
VS Agency Profiles – coming soon!

WISCONSIN

Victim Services – Agency Profile

Sheboygan Police Department – Wisconsin
Contact Information: Britta West, Victim Services Coordinator
BW1192@sheboyganwi.gov

The Sheboygan Police Department (SPD) is in Sheboygan County, Wisconsin and is the law enforcement agency responsible for providing public safety services for approximately 49,536 community members.⁵⁵ The SPD is staffed by 88 sworn and 22 professional personnel.⁵⁶



VSU Responses – Crime Categories
Assault Offenses Burglary (residential) Homicide Robbery Sex Offenses (forcible)
VSU Responses – Non-Criminal Incidents
<i>Not currently served by VSU</i>
VSU currently serves adult victims/co-victims.

⁵⁵ [Sheboygan, Wisconsin Population 2025](#), accessed November 25, 2025.

⁵⁶ Information provided by Sheboygan Police Department (WI) personnel November 25, 2025.

Service Components

• Victim Services Coordinator	
<input checked="" type="checkbox"/> Phone Contact (scheduled work hours)	
<input type="checkbox"/> Field Response (scheduled work hours)	
<input type="checkbox"/> On-Call Response (around the clock, by phone and in person)	
<input checked="" type="checkbox"/> Review of Victim Services Role and Victims' Rights	<input checked="" type="checkbox"/> Internal Process Assistance
<input checked="" type="checkbox"/> Crisis Intervention and Needs Identification	<input checked="" type="checkbox"/> External Process Assistance
<input checked="" type="checkbox"/> Review of Justice System Processes	<input checked="" type="checkbox"/> Referrals and Supportive Handoffs
<input checked="" type="checkbox"/> Review of Safety Concerns and Processes	<input checked="" type="checkbox"/> Tangible Needs Assistance
<input checked="" type="checkbox"/> Crime Victim Compensation Assistance	
<input type="checkbox"/> Death Notification Assistance	<input type="checkbox"/> Periodic Status Updates

Other Assigned Responsibilities

• Victim Services Coordinator	
<input checked="" type="checkbox"/> VSU Operational Oversight	<input checked="" type="checkbox"/> VSU Equipment Management
<input checked="" type="checkbox"/> Policy Development and Implementation (VSU policies)	
<input checked="" type="checkbox"/> Training Development and Delivery (agency personnel)	
<input checked="" type="checkbox"/> Multidisciplinary Team Participation (DV Response Team, HT Task Force, SA Response Team)	
<input checked="" type="checkbox"/> Awareness Events and Outreach (NCVRW)	
<input type="checkbox"/> VSU Budget and Funding Management	<input type="checkbox"/> VSU Intern and Volunteer Management
<input type="checkbox"/> VSU Personnel Development and Management	<input type="checkbox"/> Special Initiative Management

WYOMING

VS Agency Profiles – coming soon!

U.S. TERRITORIES

VS Agency Profiles – coming soon!