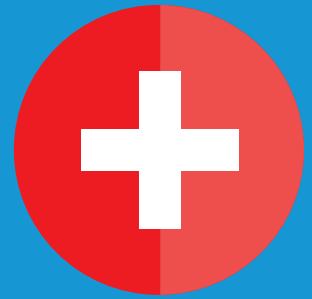


Intermedia Solutions for Healthcare



Get the essential IT services that maximize cost-efficiency and productivity for your employees while offering the highest levels of privacy and security to protect patient data as mandated through HIPAA.



Highest levels of privacy and security to support HIPAA and HITECH regulations



Mobile device management to protect data wherever it is accessed



Trusted provider for many types of healthcare organizations



Admin tools to streamline IT management and security



Reliability and support with a 99.999% uptime guarantee

Healthcare organizations are under more pressure than ever to deliver results cost effectively. Intermedia's Compliance and Security plan offers powerful capabilities that support clinics, practices, hospitals and other organizations as they strive to comply with regulations, absorb new patients while maintaining quality care, and hold the line on costs.

Intermedia services are designed to meet the privacy and security requirements for Protected Health Information (PHI). Our policies, procedures, technologies and services are audited by a third-party to validate conformance with HIPAA privacy and security requirements, and Intermedia will execute a HIPAA Business Associate Agreement with Covered Entities.



INTERMEDIA

The Business Cloud™

Get essential HIPAA compliant IT services for your healthcare organization.

CALL US

+1.800.379.7729

EMAIL US








sales@intermedia.net

ON THE WEB



intermedia.net

Start with our **Compliance + Security plan**

Compliance and Security plan services address the HIPAA HITECH Act and are complemented by HIPAA Business Associates Agreements to comply with the 2013 HIPAA Omnibus Rule.

	Hosted Exchange Get HIPAA compliant, fully mobile email, calendar and contacts for your doctors and staff.
	Intermedia Email Protection Tools that help you eliminate spam and viruses before they reach your users' inboxes. Includes advanced spam and virus protection, company-wide white and black lists, and 24/7 threat monitoring.
	AppID single sign-on and identity management Enforce and control strong password policies across all your web apps for appointments and patient records. Get single sign-on and identity management capabilities to secure your entire cloud with 2FA, the strongest industry-standard authentication protocol.
	PC Backup Make sure your doctors and staff can recover quickly from hard drive failures and lost or stolen laptops.
	Email Encryption Automatically encrypt email if it contains PHI. Enforce compliance with pre-defined policies and rules, reducing human error and minimizing security risk.
	Email Archiving Archive and encrypt internal and patient email automatically and securely. Retain tamper-proof records for auditing purposes and document retention to comply with regulations.
	SecuriSync file sync and share Get HIPAA compliant access to patient files from any device, anywhere. Securely share and manage ePHI documents and folders, even in a virtual office environment.

Add these services to enhance your solution

	Hosted PBX Experience enterprise-grade phone service with conference calling and automatic call forwarding. Use the softphone mobile app to dial from a mobile device as if you were sitting at your desk.
	Skype® for Business Standard With Skype® for Business Standard, get quick answers while multi-tasking, or ensure privacy in an open environment.



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Security and reliability that goes above and beyond the competition



Privacy and security to support HIPAA and HITECH regulations for Protected Health Information

- Independent third-party auditing with an evaluation (HIPAA AUP) for conformance with HIPAA data privacy and security requirements
- BAA addendums available for Covered Entities as required by HIPAA
- Annual SOC 2 Type II audit.



Dedicated security team with certified security experts.

- A dedicated, full-time security staff who are certified in information security
- Covers relevant aspects of security, including log and event monitoring, incident response, managing intrusion prevention systems (both host and network), perimeter defense, service and architecture testing, and source code reviews.



Admin tools to streamline IT management and security.

- Centralized control over users and services and granular configurability.
- Admins can quickly provision, de-provision and configure security controls, and also delegate setup and management to non-specialized staff.
- Single sign-on technology that comes with all Intermedia applications safeguards sensitive financial and customer data and web-based applications.



Trusted provider for many types of healthcare organizations.

- Dental Select
- Easter Seals
- Massachusetts Dental Society
- SEIU Healthcare
- St. Joseph's Treatment Center
- And many more



Reliability and support you can count on.

- With Intermedia's 99.999% uptime guarantee, you can access your cloud services when needed, staying connected and productive.
- Receive 24/7 phone and chat support any time you need expert help.



Mobile device management and security.

- Purposefully built to protect data wherever it is accessed.
- Our email system includes mobile security controls and policy enforcement for the admin including remote wipe for employees with mobile devices.



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