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COVID- 19 (Corona virus) Statement: Plans for our service

Date: 18th Feb 2022

Dear service users please see below our plans for continuation of our services as per recent government guidance.

All personal assistants including those who do not provide direct personal care will be required to conduct **DAILY lateral Flow tests** before they commence their shift.

Home support and outing support services: - Our services are open to all, and support can be booked as usual. Risk assessments are in place to make the service accessible as possible.

Phone calls and discussions: - we will ensure that clients and family members can have a discussion with ourselves before deciding to have carers returning to work with them.

All Care Staff have received double doses of the vaccine: - Support is in place for care staff requiring vaccination and further boosters. Government guidelines state that isolation period is reduced to 7 days for those who are fully vaccinated.

Control the Virus– all staff have access to essential PPE; gloves, eye protection, aprons, hand sanitizers and face masks and now Rapid Lateral flow tests and PCR tests.

Social distancing: - staff are encouraged to adhere to social distancing, however we understand that at some points this may not be practical.

Staff will continue to adhere to hand hygiene and infection control guidance in a bid to control the virus and saving lives.

Kind Regards,
Haleema Shaheen
Service Manager