

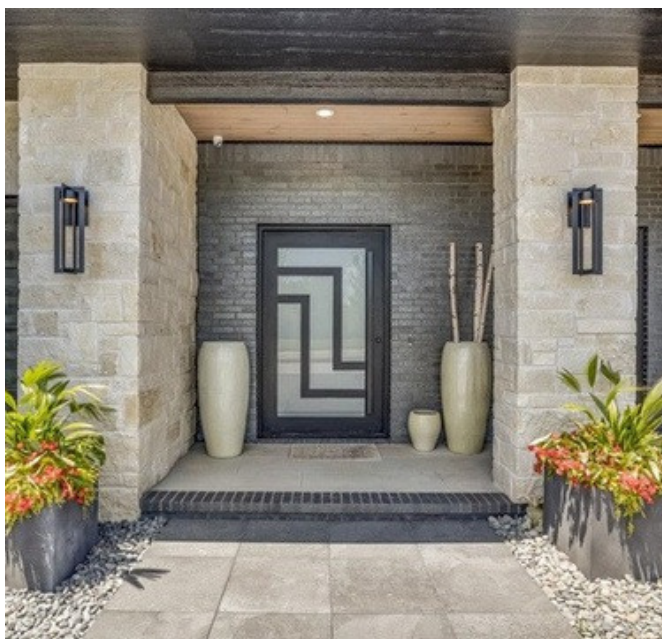


Steel Product Limited Warranty

Warranty Coverage

This Limited Warranty applies to Tournerr Steel products purchased on or after the Effective Date from an authorized Tournerr dealer, and installed in the U.S.A. This Limited Warranty applies only to the original end-user purchaser and the original installation of the product. Products must be purchased through an authorized Tournerr dealer and installed in the United States. This warranty is not transferable to subsequent owners of the structure or to any subsequent purchaser of the product.

All warranty claims are subject to inspection and final approval by Tournerr.



Glass Components -

Glass warranties apply to factory-installed glass

Glass performance issues include:

- Seal Failure
- Loe Failure
- Manufacturing Error

Are under warranty for two (2) years from the original purchase date. Glass failures due to outside factors (installation, man- made issues, broken glass are not covered within the full warranty. Prorated warranty for three (3) years Please contact your Tournerr Dealer for more information. **Glass is inspected in accordance with industry standards. Minor imperfections that are not visible from ten (10) feet under normal daylight viewing conditions are not considered defects.**

Non-Glass Components-

Hardware and other non-glass components including door frames doors inserts, and other panels are warranted to be free from manufacturing defects for two (2) years. Prorated warranty for three (3) years For more information on warranty for hardware, steel, and other non-glass components please contact your Tournerr Dealer

Product Finish and Paint

Tournerr factory-applied finish is warranted to be free from Finish Defects for a period of two (2) years. Prorated warranty for three (3) years. One (1) year warranty for products installed within 5 miles of coastline, or any body of water.

Factory Finish Defects include

- Cracking
- Peeling
- Checking
- Blistering
- Flaking
- Excessive Chalking
- Corrosion

All of the listed defects are covered under the warranty IF under normal interior and exterior environmental conditions.

For more information on warranty for Product Finish and Paint components please contact your Tournerr Dealer

EXCLUSIONS

Damage, defects, or problems resulting from causes outside Tournerr's control are excluded from coverage under the Limited Warranty. Such causes include, without limitation:

- Installation
- Maintenance
- Acts of God

See **Continued** list of Exclusions below - Contact your Tournerr Dealer for more information.

THERMAL EFFICIENCY

Tournerr does not warrant the amount or percentage of argon or other inert gas present in insulating glass at any time after manufacture. Inert gas dissipates over time, and may be ineffective in products manufactured with capillary tubes. Thermal efficiencies vary with the application of the product. Tournerr does not warrant a specific level of thermal efficiency will be maintained by inert gas, low emissivity coatings, or other product features.

OBSOLETE OR DISCONTINUED PARTS

Parts designated at the time of sale by Tournerr as obsolete or discontinued are warranted against manufacturing defects for a period of one (1) year.

CONDENSATION

Condensation is not a product defect, but the result of excess humidity. Condensation, frost, mold, mildew, and/or fungus are not covered by the Limited Warranty.

EXCLUSIVE REMEDY

This Limited Warranty is made as of the **original date of product purchase***. If a covered defect is reported during the term of the applicable warranty period, and otherwise in accordance with the terms of the Limited Warranty, Tournerr will, at its option, repair or replace the product or component. Removal, installation, finishing, refinishing, and disposal costs and services are not included. Tournerr will endeavor to supply original replacement parts; however, replacement parts may differ from the original parts. Replacement parts, including upgrades, are warranted for the remainder of the original product warranty.

Disclaimers

This Limited Warranty is the only warranty, written or oral, express or implied, provided by Tournerr or its affiliates (collectively "Tournerr" in this Limited Warranty). No dealer, employee, or agent of Tournerr, nor any third party, may create or assume any other liability, obligation, or responsibility on behalf of Tournerr.

Limitations

IN NO EVENT WILL TOURNERR BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. IN NO EVENT WILL TOURNERR'S LIABILITY EXCEED THE PRICE PAID FOR THE AFFECTED PRODUCT OR COMPONENT. The limitations of

warranty and liability set forth herein shall survive and apply, even if the exclusive remedy set forth in this Limited Warranty is found to have failed of its essential purpose.

Handcrafted Product Notice

Every Tournerr steel door is individually handcrafted and finished. As a result, slight variations in dimensions, weld appearance, grind marks, texture, glass alignment, finish, paint, and other cosmetic characteristics are normal and are not considered manufacturing defects. These variations are inherent to handcrafted steel products and contribute to their unique appearance.

Exclusion List Continued:

- Installation not in conformance with Tournerr's installation instructions, industry best practices, and applicable building codes
- This specifically includes an over hang or cover of at least half the height of the door
Example: An eight foot tall door requires an overhang of at least four feet
- Improper or non-standard field finishing
- Non-standard installation, such as non-vertical or sloped glazing, upside down, or out-of square
- Installation or use in applications exceeding design standards
- Field mulls not designed by Tournerr; field finishes
- Insulating glass installed above 10,000 feet without capillary tubes (except as specifically provided in the Tournerr Limited Warranty High Altitude Supplement)
- Installation or use near pools, saunas, hot tubs, or other high-humidity environments or sources of chlorine
- Power surges, loss of power, battery failure, or corrosion
- Integration or compatibility with any third party provided system or device
- Failure to follow Tournerr's care and maintenance instructions
- Use of brick wash, razor blades, or other inappropriate cleaners or chemicals
- Misuse, abuse, modification, alteration, accident, negligence, or application or use of third party products (films, tinting, security systems, etc.)
- Shifting or settling of the structure in which the product is installed
- Extreme weather events, extreme or unusual atmospheric conditions
- Water infiltration other than as a result of a manufacturing defect. During severe wind-driven rain or extreme weather conditions, minor air or water infiltration may occur. Such conditions are not considered manufacturing defects.
- Normal wear and tear; normal discoloration or fading of finishes
- War, insurrection, civil unrest, terrorism, or Acts of God