NOS Client Disciplinary Procedure:

1. It is the House Managers responsibility to hold each client to the accountability standards set forth by NOS rules and regulations
2. If a violation occurs, Director of Operations (Rich Ingles) will be notified by house manager
3. DOO will determine if infraction falls within our SOP’s and either:
   1. Make a disciplinary decision
   2. Establish leadership quorum to discuss disciplinary action if the infraction is unique
4. DOO will follow up within one week to direct leadership notifying them of the infraction and the disciplinary action set fourth if a leadership quorum is not needed