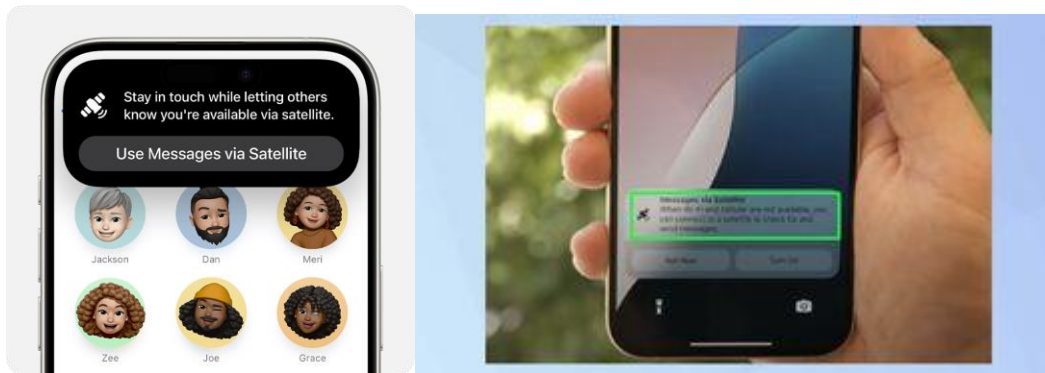
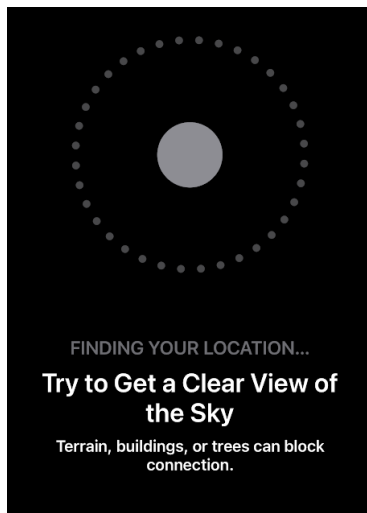


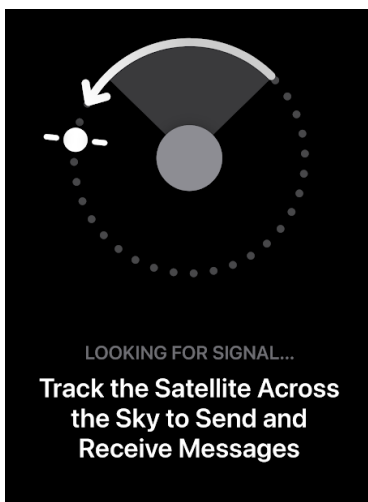
Satellite Messaging



When your iPhone detects no cellular or Wi-Fi signal, you will automatically receive a notification about the satellite connection option. Tap on the notification to access your satellite services.



- Be outside with a clear view of the sky and the horizon.
- Be aware that trees with light foliage might slow down the connection. Dense foliage, hills or mountains, canyons, and tall structures might block the connection.
- Hold your iPhone naturally in your hand. You don't need to raise your arm or hold your phone up, but don't put it in a pocket or backpack.



- If you need to turn left or right or move to avoid a blocked signal, your iPhone provides onscreen instructions.
- The satellite connection can be maintained even if your phone screen is locked.

Satellite Messaging



- When you connect and start accepting messages via satellite, you'll receive any SMS messages that were sent from your emergency contact or members of your Family Sharing group before you started accepting messages via satellite.
- You won't receive iMessages until your emergency contact or family member returns to the conversation and taps Send via Satellite underneath their message bubble.
- Messages via satellite might take a little longer to send. In ideal conditions with a direct view of the sky and horizon, a message might take 30 seconds to send. It might take over a minute to send under trees with light or medium foliage — and you might not be able to connect to a satellite under heavy foliage or if you're surrounded by other obstructions.
- Some Messages features aren't supported when using a satellite connection. You can't send or receive photos or videos, audio messages, stickers, or messages in a group message.
- If you can't send an iMessage via satellite — for example, if the person who you are trying to text has an iPhone that doesn't have iOS 18 or they have a non-Apple device, or if you haven't sent them an iMessage recently — you can use SMS messaging via satellite.