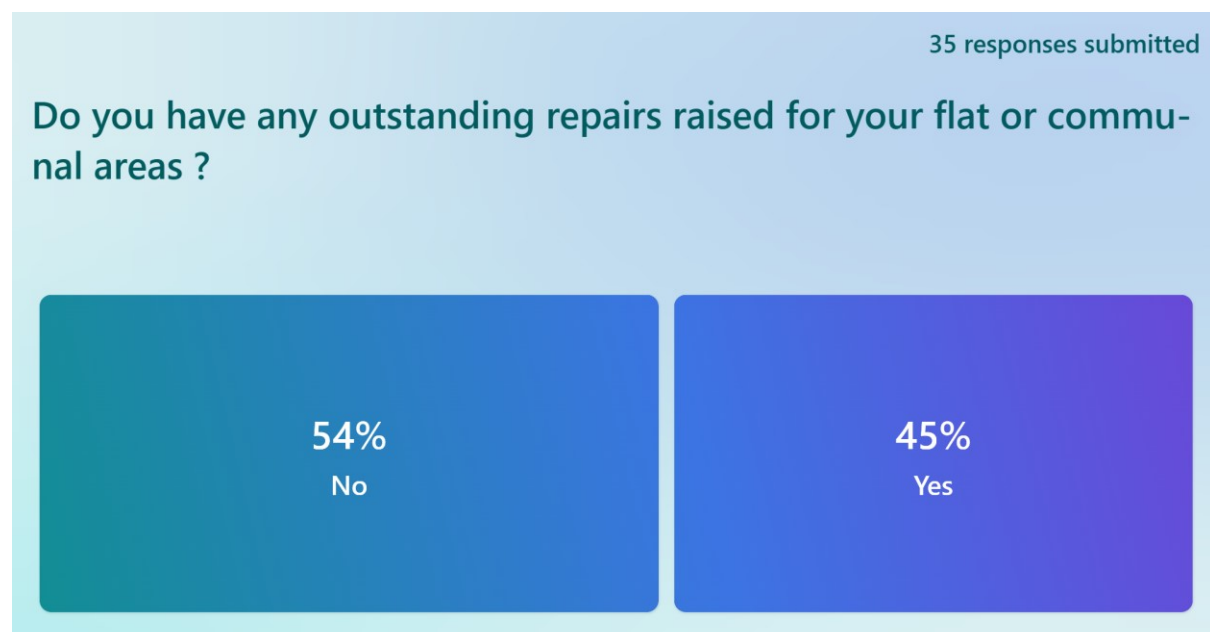


LGTRA Resident Survey Results – Southern Housing Repair & Maintenance

Between November 2023 and February 2024, the LGTRA started to survey Lansdowne Green residents aimed at establishing views regarding Southern Housing's plans to develop a 10-storey building on the estate. One aspect of the survey focused on whether residents had outstanding repairs. The purpose for this question at the time was to determine whether there was adequate management of services for existing residents in this area prior to increasing the number of residents in our community through the new build proposals. Although Southern Housing has temporarily shelved plans for the new development, it was felt important to pursue the survey results regarding repair and maintenance in response to those who participated and raised their issues. We had surveyed 35 residents from the following blocks.

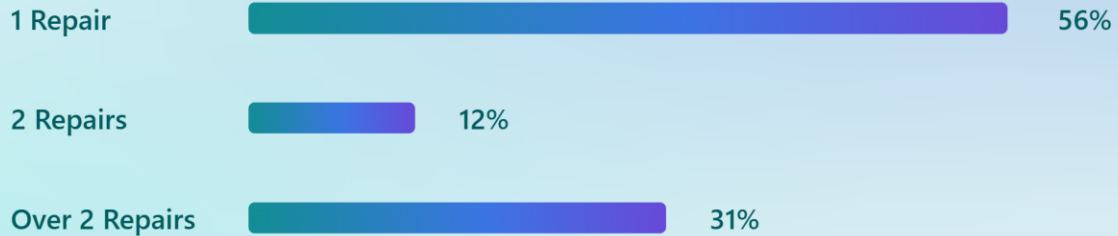
- Tillotson
- Sumner
- Walden
- Temple
- Benson
- Longley
- Sudbury
- Stafford
- Dean
- Kemp
- Bancroft

Survey Responses



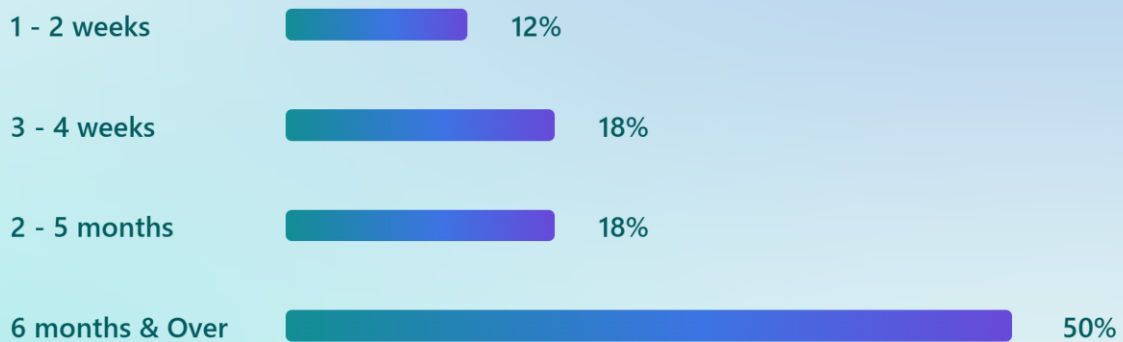
35 responses submitted

How many repairs do you have outstanding ?

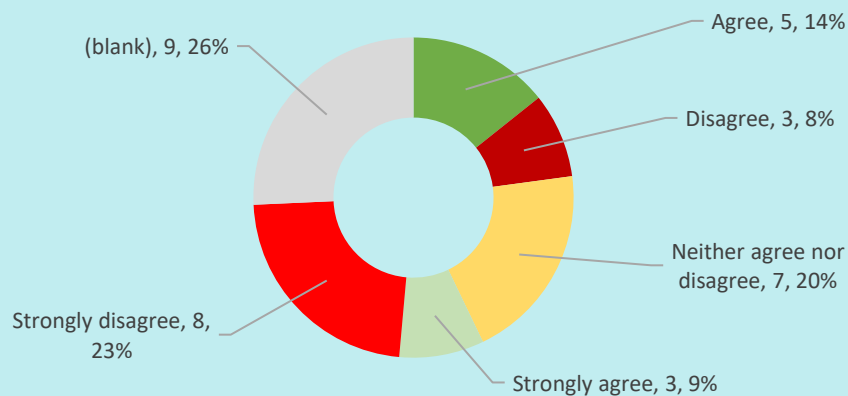


35 responses submitted

How long have you been waiting for your outstanding repair(s) ?



Repair Fixed to Satisfaction First Attempt?



35 responses submitted

How would you rate your satisfaction with the landlord Southern Housing in keeping your home and Lansdowne Green Estate well maintained ?

2.3

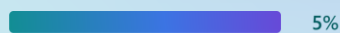


What type of repair are you waiting for to be fixed ?

Structural Repairs: Issues related to the structural integrity of the property, such as problems with walls, found...



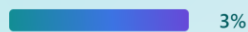
Plumbing Repairs: Leaking pipes, faulty taps, blocked drains, and issues with water supply or heating systems



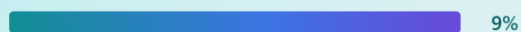
Electrical Repairs: Problems with the electrical wiring, sockets, switches, or electrical appliances provided by...



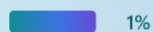
Heating and Ventilation: Issues with heating systems, radiators, boilers, or ventilation systems



Windows and Doors: Repairs related to windows that don't close or lock properly, broken glass, or issues with...



Carpentry and Joinery: Repairs to doors, cabinets, or other wooden fixtures and fittings



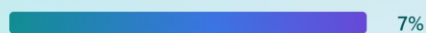
Pest Control: Infestations of pests like rodents, insects, or other unwanted creatures that may need attention



Bathroom and Kitchen Repairs: Issues with plumbing, fixtures, or appliances in the bathroom and kitchen areas



Security Repairs: Problems with locks, doors, or windows that compromise the security of the property



Painting and Decorating: Cosmetic repairs, such as peeling paint or wallpaper, that may affect the aesthetic ap...



