



# EverydayCARE<sup>®</sup>

ERISA Self-Funded Insurance Plan

Managed by Redirect Health and Insured by



powered by

**FREEDOM BENEFITS**



**GROUP**

SIMPLE AND TRULY AFFORDABLE HEALTHCARE FOR

**20 TO 200+ ELIGIBLE EMPLOYEES AND THEIR FAMILIES**



# We Put People First! Care Navigation works for everyone.

Finally! Healthcare on your terms – access care anytime, from anywhere, 24/7/365.



## Everything You Want in a Healthcare App – and More

-  Access Your ID Card(s)
-  Speak with a Medical Provider
-  Access Plan Details
-  Renew Prescriptions
-  Update Your Information
-  Submit receipts or billing questions

### Start with the [Redirect Health Member App](#)

- ✓ Available to answer any questions 24/7/365 in English and Spanish
- ✓ If you have a medical need simply use the [Member App](#), call or text
- ✓ Our Care Team is made up of healthcare experts and medical providers



### We Navigate and Coordinate Your Care

- ✓ We'll help you determine if virtual, in-person, urgent, or emergency care is needed
- ✓ Connect to a virtual medical provider at a convenient time for you who will determine if further in-office care is needed
- ✓ We'll assist with any next steps, such as in-office visit scheduling or filling prescriptions at a nearby pharmacy so you never waste any time

### Follow-Up that Matters

- ✓ We find you the right level of care to address your medical needs, so you never pay more than you should
- ✓ Whether you had a virtual or in-person visit, we follow-up after your visit to make sure your care plan is staying on track
- ✓ Ever have a question? The Care Team is available 24/7/365





# EverydayCARE® Hospitalization

Insured by **newpa+h**  
MUTUAL

## EverydayCARE®<sup>1</sup> Hospitalization

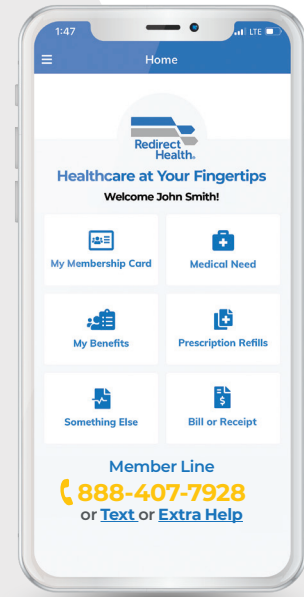
## EverydayCARE®<sup>1</sup>

Multiplan  PHCS Practitioner Only (or add a doctor prior to visit) <sup>†</sup>	✓	✓
ACA Compliance Satisfies Penalty A (MEC) & Penalty B (MVP)	✓	Penalty A Only
<b>TO GET THE MOST BENEFITS OUT OF YOUR PLAN ALWAYS START WITH THE <u>APP</u> TO SCHEDULE CARE</b>		
<b>Routine Care</b> <b>\$0 copay</b> with Appointment Preparation/Pre-authorization <b>\$50 copay</b> <sup>2</sup> without Appointment Preparation/Pre-authorization <ul style="list-style-type: none"> <li>• Virtual Primary Care (24/7/365)</li> <li>• In-Office Primary</li> <li>• Urgent Care</li> <li>• Annual Adult Physical<sup>1</sup> &amp; Well Child<sup>1</sup></li> <li>• 12 FREE Chiropractic Visit per year</li> <li>• X-rays</li> </ul>	✓	✓
<b>\$0 copay</b> Labs <a href="https://RedirectHealth.com/labs">RedirectHealth.com/labs</a>	✓	✓
<b>\$0 copay</b> Mental Health & Tele-Counseling No Coverage without Appointment Preparation/Pre-authorization	✓	✓
<b>Rx &amp; Immunizations</b> (Copays \$10, \$25, \$50, \$100) <a href="https://RedirectHealth.com/rxformulary">RedirectHealth.com/rxformulary</a>	✓	✓
<b>\$50 copay</b> Specialist Consults & Care No Coverage without Appointment Preparation/Pre-authorization	✓	<b>Care Navigation Only</b> Appointment preparation, coordination, navigation, alternative funding management, and pre-negotiations
<b>\$50 copay</b> MRI, PET, CT Scans, Ultrasound & other imaging No Coverage without Appointment Preparation/Pre-authorization	✓	
<b>Hospital Care - Inpatient &amp; Outpatient</b> <b>Individual - (non-embedded) plan year</b> \$2,000 Deductible   20% coinsurance \$4,000 out-of-pocket max <sup>^</sup> <b>Family - (non-embedded) plan year</b> \$4,000 Deductible   20% coinsurance \$6,000 out-of-pocket max <sup>^</sup>	✓	
<b>Emergency Room</b> \$500 Copay + 20% Coinsurance Pre-authorization REQUIRED for ALL NON-EMERGENCY Care		
<b>Excluded Services</b> <sup>3</sup> Organ transplants, dialysis, skilled nursing and specialty & non-formulary medications	<b>Care Navigation Only</b> Appointment preparation, coordination, navigation, alternative funding management, and pre-negotiations	
<b>Minimum Employer Contribution</b>	<b>50% of Employee Only</b> <sup>4</sup>	<b>100% of Employee Only</b> <sup>4</sup>
<b>Minimum Employee Participation</b>	<b>50% of Eligible Employees</b>	

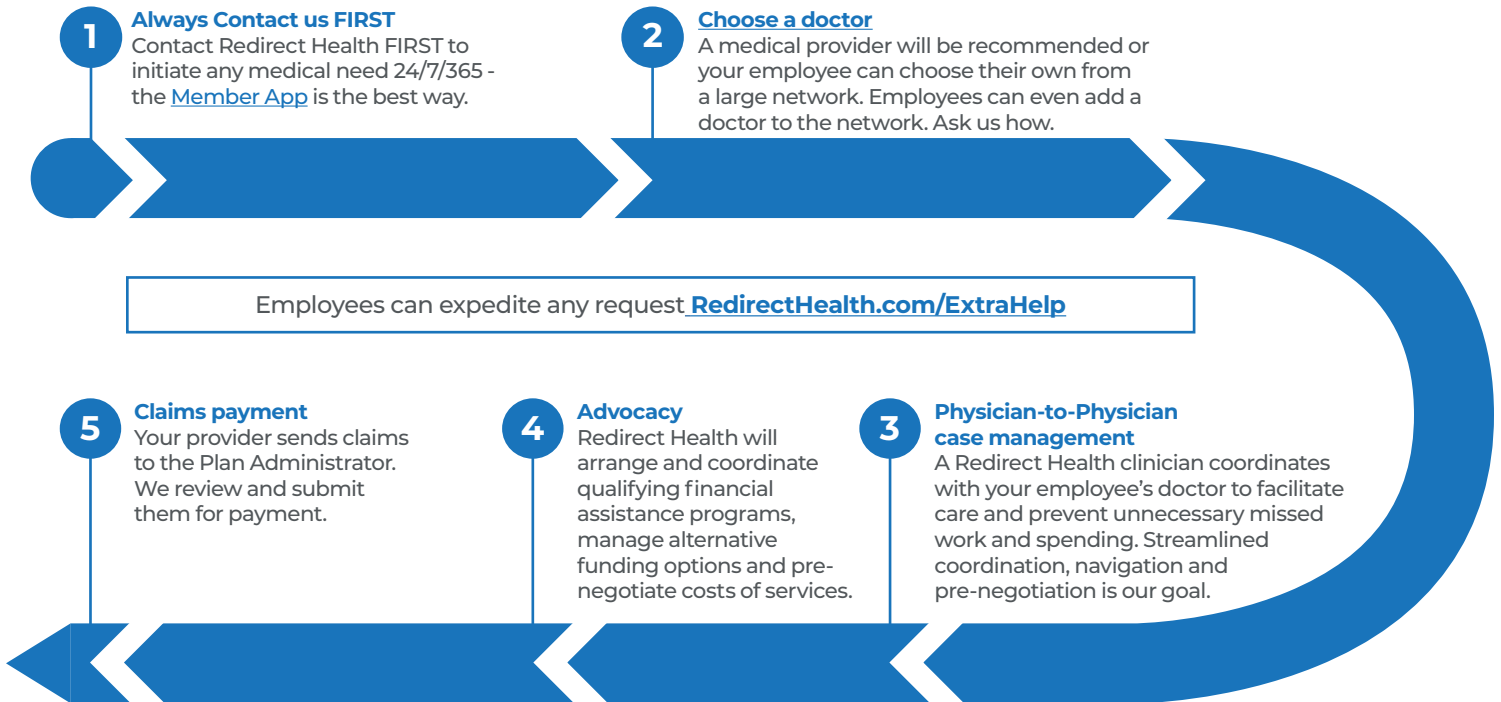


## How the plan works

- 1 Plan Compliance**  
Your company insurance plan is set up to comply with ERISA and the Affordable Care Act. We also coordinate required 5500, PCORI & 1094/1095.
- 2 Plan Management**  
Redirect Health manages your plan with the extra care your employees need - Appointment Preparation, 24/7 concierge access, coordination, navigation and pre-negotiation.
- 3 Predictive Healthcare**  
Even before your plan's effective date Redirect Health starts learning about your employees' healthcare needs and the obstacles that may get in their way. Proactive, predictive and smart healthcare.
- 4 Always Contact us First**  
Your employees always use the [Member App](#) first (available 24/7) so they can schedule the quality healthcare they need quickly with the lowest out-of-pocket costs. Most times your employee's EverydayCARE costs will be \$0 - that's what we're aiming for. Always the right care at the right price.



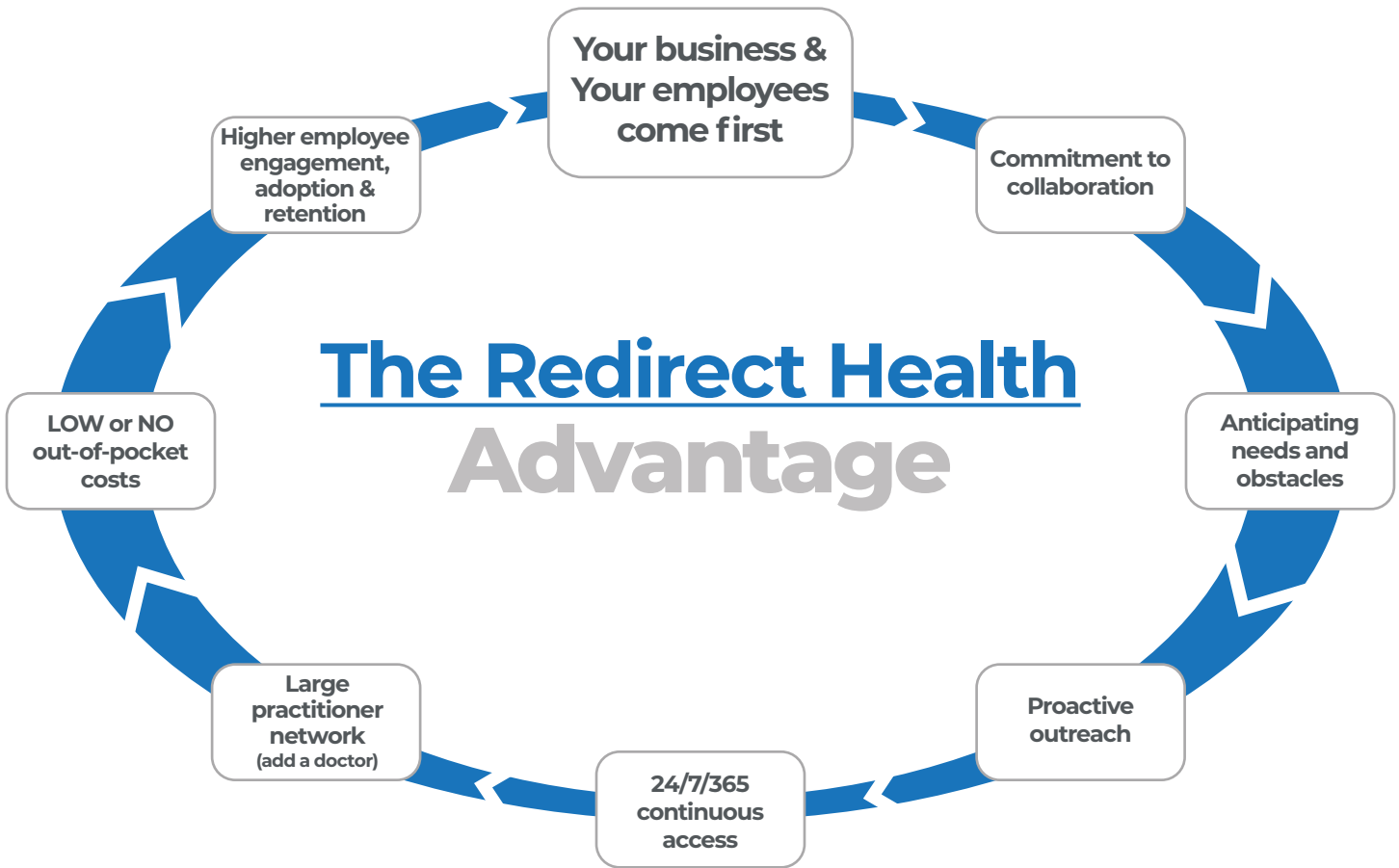
## How you and your employees access healthcare



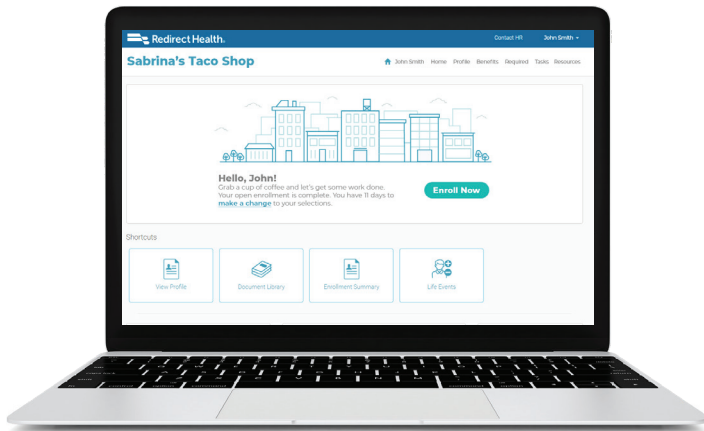


## What makes Redirect Health unique

Your employees always get the right care at the right price.



## We make enrolling your employees simple and easy!



### Centralized Portal for Employees, Employer HR team and Brokers

#### Open Enrollment & Add/Drop Process

- Receive a secure link to your applicable portal
- Seamless virtual enrollment process
- Viewable reports in real time
- Ask about our integrated payroll providers



# Resilience PRO by Orriant Mental Wellness

Life can be stressful. The path to mental wellness starts right here.



## With the support of:

- Mental Wellness Consultants
- Life Coaches
- Mental Health Crisis Counselors 24/7

## Get help navigating life's challenges

Resilience PRO provides Redirect Health members effective tools, programs, suggestions, and coaching to help navigate the ups and downs of emotional and mental health. Resilience PRO provides gradual and measured behavioral changes – a new personal journey.

## \$0 COPAY Consultations via video or telephone

Schedule appointments 8 am to 5 pm MT (weekdays) or, call any time in the event of an urgent crisis.

- **Appointments last for up to 30 minutes.**
- **Consultations are available in both English & Spanish.**

### Resilience PRO will help with any of the following:

- |                  |                        |                 |
|------------------|------------------------|-----------------|
| • Depression     | • Stress/Anxiety       | • Relationships |
| • Grief/Trauma   | • Isolation/Loneliness | • Job Issues    |
| • Financial Woes | • Emotional Struggles  | • Well-being    |
| • Addictions     | • Coping Skills        | • Anger         |
| • Self-esteem    | • Obsessiveness        | • And more      |

Contact us 24/7/365 through the [App](#) to schedule care



## 2nd opinion program

When you're diagnosed with a serious condition, everything is different. Priorities change. Who can you trust? How should you think about your time, money, job, and the doctors you will need.



### There's rarely only one pathway when you have a serious condition.

Our program guides you through a simple and easy process that helps you know all your options. So you and your family can make the wise and smart decisions right for you. **But always with Redirect Health's Medical Director right at your side the entire time.** Always working with your doctors to keep everything highly organized and timely. Making sure you always get the right care. And we know finances and affordability matter, so count on your team to make sure your coverage is optimized so out-of-pocket costs are minimized.



### Redirect Health's 2nd Opinion Process

#### Step 1: Preparation

Let us do the work. Redirect Health's expert care team will work with your doctors to prepare for your 2nd Opinion virtual consultation. Organizing appointments for x-rays, MRI's, lab work, and whatever else you need.



#### Step 2: Discovery

Join a live video consultation with Redirect Health's Medical Director and the appropriate specialist as they discuss your options and choices for the best care and outcome. Imagine having a trusted doctor at your side as the various testing and treatment pathway options are discovered.

And invite anyone you want – a family member, another doctor? This meeting is for you. It will be recorded so you can watch and share with whomever you wish.



#### Step 3: Deciding Together

There's no hurry. Sleep on what you just experienced. Then discuss your options and choices with Redirect Health's Medical Director. So you can decide together what makes the most sense for you.

## Augment your plan by offering:

Health Reimbursement Account  
(HRA) for Excluded Services

Solutions for Organ Transplant

Dental/Vision

Critical Illness

Accident

powered by

**FREEDOM BENEFITS**



**GROUP**

[www.FreedomBenefitsGroup.com](http://www.FreedomBenefitsGroup.com)  
(901) 979-0500

 **Redirect Health®**