



CANCELLATION POLICY

A cancelled appointment hurts three people: your child, your therapist, and another client who could have potentially used your time slot. Therapy sessions are scheduled in advance and are a time reserved exclusively for our clients. When a session is cancelled without adequate notice, we are unable to fill this time slot by offering it to another current client or a client on the wait list. In addition, we are unable to bill your insurance company for sessions that are not kept. Without a cancellation fee policy in place, your therapist will lose money or the opportunity to schedule another client if you late cancel or do not show up.

Our cancellation policy is this: Clients can cancel or reschedule an appointment anytime, if they provide 24 hours' notice. If you cancel an appointment with less than 24 hours' notice, or fail to show up, you will be charged a \$50 fee for the appointment.

While it is a time commitment, therapy is for your child's personal growth and consistency is key in order to achieve this. If you miss three scheduled appointments within a six-month time period without cancelling or rescheduling in accordance with cancellation policy of 24 hours' advance notice, the therapeutic relationship will be terminated and appropriate referrals to other practices will be offered.

Thank you for your understanding. Your therapist looks forward to beginning this therapeutic journey alongside you!