

TRAVELS WITH A HORSE

To and from the UK or France

What do I need to get my horse onboard?

You want to travel with your horse from Jersey to the UK or France, possibly to take part in a competition. Maybe you are buying or selling a horse, or maybe you are a racehorse trainer who would like to compete at the Jersey Race Club meetings.

The documentation for travelling with a horse might seem bureaucratic and complicated. The DFDS Jersey shipping company were asked the questions that travellers might wish to know when they are booking their horses for the cross-channel route, or wanting to take a horse to France.

Who do we contact? Is there someone at DFDS who could be a point of contact to address all queries about the shipment of horses?

For general enquires our Freight Customer Service team is available Mon – Friday 07:30 – 17:30 hrs

E mail address: jersey.fbookings@dfds.com

Tel: 01304-874001

Out of Hours the Port of departure should be contacted

What information do we need to give at the time of booking?

The DFDS Animal Shipment Request Form must be completed and handed / sent to the DFDS office at either Jersey, Poole or Portsmouth.

Note: 72 hours' notification before departure is required for booking with DFDS.

DFDS will decide on the transport of live animals on their ferries on a case-by-case basis and will only accept such shipments if:

- The export/import and transport of the animals is legal.
- The transport is carried out in accordance with all applicable regulations to ensure the well-being of the animals during the voyage.
- Insurance cover is in place.
- The transport does not affect the quality of the travel experience for other passengers.

Vehicles/trailers used for transporting livestock must be fitted with lashing points.

Please note:

It is not the responsibility of DFDS to ensure that you have the correct health or travel certificates and/or any other supporting documentation. Please supply copies of all your documentation.

DFDS Seaways reserve the right to refuse shipment.

For further information for the shipment of animals please visit [Non urgent enquiries and information on the shipment of animals](#) please send an e mail to rav@gov.je

Once completed, please send this form to jersey.fbookings@dfds.com.

Do we need to contact Customs?

At Portsmouth or Poole – a customs clearance is required before being allowed to exit the ports.

St Malo shipments require an ELO , please follow the link for guidance and support [link](#) (see form attached)

If so, what forms do we need to fill out?

UK-Jersey routes – a fully completed CNCD (consignment note) a copy of the horse passport will be needed to be taken at check-in.

Who do we need to contact?

UK import or export Customs clearance – Condor Imports Office
ptm.imports@brittanyferries.gg

Do we need tiedowns on our lorries? (especially as we will not be allowed to travel if it's over force five anyway)?

It is advisable that each vehicle has 4 lashing points

With regards to weather conditions please ensure that your contact details are made available which then would support the DFDS team to advise you of any advance weather warnings.

Winter Season Advisory: During winter, adverse weather may affect sailings. The decision to transport horses is at the captain's discretion, based on safety assessments. DFDS Customer Services does not have direct contact with vessel captains, so you should follow the process below:

Please email the Port of departure Supervisor email address listed below 48 hours in advance:

Portsmouth Departures: portsmouth.super@dfds.com

Poole Departures: poole.super@dfds.com

Jersey Departures: jersey.super@dfds.com

St Malo Departures: stmalo.super@dfds.com

What do we need to do and where do we need to go when arriving at Jersey Harbour?

Travelling to UK:

All horse vehicles **under 8 metres in length** must proceed through Car Check-in.

Vehicles that are 8 metres or longer must instead report to the Freight Gate / Weighbridge.

For check-in, drivers must attend the DFDS desk at the main terminal and present:

- Horse passports
- CNCD (Consignment Note)

What do we need to do and where do we need to go when arriving at Portsmouth Harbour?

All horse vehicles will be required to enter the port via the Freight Entrance and must quote the booking number to be allowed access.

What paperwork do we need for both of the ports?

UK ↔ Jersey:

- Animal Shipment Form
- Horse passport (must accompany the horse)
- Consignment Note
- Relevant customs documentation
- JCE375 for importing into Jersey

NOTIFICATION FORM FOR THE MOVEMENT INTO JERSEY OF ANIMALS

France → Jersey:

- Animal Shipment Form
- Horse passport with Section IX completed
- Export Health Certificate (EHC)
- General licence
- ATA Carnet (for temporary imports)
- Consignment Note

RELEVANT CUSTOMS DOCUMENTATION

Jersey → France:

* Animal Shipment Form

- * Horse passport with Section IX completed
- * EU Health Certificate with master of the vessel declaration
- * ATA Carnet (for temporary imports)
- * Additional documents for unregistered horses signed by an Official Veterinarian
- * Transport authorisation
- * Certificate of competence
- * Vehicle approval certificate
- * Journey Log
- * Welfare in transport authorisations (for trailers/horse boxes)
- * Consignment Note

SIVEP authorisation is required at least 24 hours before crossing

RELEVANT CUSTOMS DOCUMENTATION

On travelling with horses to France, who do we need to contact, i.e. the States Vet?

Sivep in St Malo will need to be contacted via the following email:
pif35.saintmalo.sivep.dgal@agriculture.gouv.fr

What tests does the States Vet need us to do before travel?

Details will be made available by contacting:
pif35.saintmalo.sivep.dgal@agriculture.gouv.fr

There used to be a "sport discount" with the previous provider. Is there such a thing with the DFDS or any other way of getting the very expensive price down?

Rates for the shipment of horses are at a discount rate.