## TALKING ABOUT PROBLEMS AND SOLUTIONS



Read the language in the boxes below and check you understand the meaning and use of the phrases.

#### INTRODUCING A PROBLEM

- Can I have a quick word (with you)?
- Do you have a minute (to talk/chat)?
- There's something I'd like to discuss
- (I'm afraid) there is a slight problem with...

### **ASKING FOR ADVICE**

- What do you think/suggest I should do?
- Do you think I should + (inf. verb)
- Have you got any ideas?
- What would you do if you were me?
- Do you think + (verb-ing).. is a good idea?

#### **GIVING ADVICE**

- You (probably) should(n't) + (inf. verb)
- I recommend/suggest + (verb-ing)
- It might be worth + (verb-ing)
- If I were you, I would(n't) + (inf. verb)
- You could (always) try + (verb-ing)
- Have you tried/considered + (verb-ing)
- Have you thought about + (verb-ing)
- It would probably be better to + (inf. verb)
- As a last resort, you could + (inf. verb)
- (Verb-ing) + (clause) + is worth a try/shot/go.

#### **GIVING STRONG ADVICE**

- You must(n't) + (inf. verb)
- You had better + (inf. verb)
- You have no choice but to + (inf. verb)
- Whatever you do, don't + (inf. verb)
- Your only option is to + (inf. verb)
- I'd highly recommend/suggest + (verb-ing)
- The sooner you + (inf. verb) + (clause), the better.

#### RESPONDING POSITIVELY

- That's a good idea.
- I never thought of that.
- Yes. That might work/help.
- I think you're right. I'll do that.
- I'll give it a go/try/shot (and see what happens)

#### RESPONDING NEGATIVELY

- (No.) I don't think so.
- I don't think that would help.
- I'm not (so) sure about that.
- I've already tried that.
- I don't think that's the answer/solution (but thanks anyway.)



TASK: With a partner, take it in turns to ask for and give advice concerning the problems below.

# Remember to respond to the advice positively or negatively.

- 1. You are working on a team project and one of your colleagues is extremely lazy and participates as little as possible. Tell your partner the problem, ask for advice and respond.
- 2. You received an email this morning from an unknown person asking you to contribute to a ten million dollar investment. Tell your partner about the email and ask for advice and respond.
- 3. You have been offered a job that pays nearly double your current salary. The downside is you will have to relocate to China. Tell your partner the problem, ask for advice and respond.
- 4. You are currently doing a lot of overtime work which isn't paid. You feel this is unfair and your workload is too much. Tell your partner the problem, ask for advice and respond.
- 5. You have been working really hard recently and you feel extremely stressed. Tell your partner the problem, ask for advice and respond.
- 6. You need to take a client out for dinner but you only have a budget of £100 for both of you. Tell your partner the problem, ask for advice and respond.