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**2024**

# **Training** *Portfolio*

*Keeping complex training, simple*

# Who are Norsk Tactical Cybersecurity?

Norsk offers Cybersecurity Consultancy, Training, Investigations and Real Solutions with a suite of Tailored Solutions for all Business and Private Client needs.

Norsk Tactical Ltd's Cyber division is at the forefront of safeguarding businesses and private clients against digital threats. Our comprehensive cybersecurity services encompass proactive measures to fortify networks, detect vulnerabilities, and respond swiftly to potential breaches. Through specialised training programs, we empower organisations and individuals with the knowledge and skills to navigate the evolving cyber landscape with confidence. Our expert investigators conduct thorough analyses to uncover and mitigate cyber incidents, ensuring minimal disruption and maximum security. Additionally, we offer tailored solutions tailored to meet the unique needs of each client, delivering personalised strategies and technologies to enhance their cyber resilience. Trust Norsk Tactical Ltd's Cyber division to protect your digital assets and mitigate risks in an increasingly connected world

***Protect – Adapt Overcome – Survive and Grow !!***

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# Who are GentiumUK?

GentiumUK is made up of training consultants who have been specifically selected for their skill set, expertise and wealth of experience in a certain subject.

Knowing your subject matter and being current with your knowledge is key, but also being able to deliver training in a way that is not only enjoyable but more importantly memorable.

Our trainers are able to deliver complex subject matters in a clear way using practical demonstrations and shared personal experiences from previous investigations they have led or been a part of.

Having the right trainer to deliver training is paramount and this is something GentiumUK is very passionate about. Our customer reviews only highlight this.

We have set training courses however we can tailor training courses to your needs which includes course duration, location, times and how it is delivered.

# What are our courses?

Below is our current set course list however, if you would like a tailored course covering a mixture of the subjects please let us know and we can develop a course to suit your needs.

- |  |           |           |
|--|-----------|-----------|
| • Fraud Investigation                            | • Page 18 | • 5 days  |
| • Fraud Prevention & Compliance                  | • Page 19 | • 1 day   |
| • Money Laundering Masterclass                   | • Page 20 | • 3 days  |
| • Money Laundering CPD                           | • Page 21 | • 1 day   |
| • Cryptocurrency Essentials                      | • Page 22 | • 1 day   |
| • Cryptocurrency Investigation                   | • Page 23 | • 2 days  |
| • Investigation Essentials                       | • Page 24 | • 3 days  |
| • Bribery Prevention & Compliance                | • Page 25 | • 1 day   |
| • Bribery & Corruption                           | • Page 26 | • 3 days  |
| • Int. Corruption & Asset Recovery               | • Page 27 | • 5 days  |
| • Disclosure (CPIA) Essentials                   | • Page 28 | • 1 day   |
| • Cyber Awareness                                | • Page 29 | • 2 days  |
| • OSINT Essentials                               | • Page 30 | • 2 days  |
| • Artificial Intelligence (AI) **NEW**           | • Page 31 | • 1 day   |
| • Interviewing Essentials                        | • Page 32 | • 1 day   |
| • Core Suspect interviewing                      | • Page 33 | • 3 days  |
| • Core Witness interviewing                      | • Page 34 | • 3 days  |
| • Cognitive Interviewing                         | • Page 35 | • 5 days  |
| • Advanced Suspect Interviewing                  | • Page 36 | • 10 days |
| • The Cyber Escape - <i>The Insider</i>          | • Page 37 | • 1/2 day |
| • The Cyber Escape - <i>Shadow Trace (OSINT)</i> | • Page 38 | • 1/2 day |

# What are the costs?

At GentiumUK we are a conscious about making access to important training affordable. The more people that are trained the more chance we have of combating economic crime and protecting ourselves.

We realise it is far cheaper for us to come to you so our costs are based on you providing a suitable training venue to your requirement.

We would ask you to cover our trainers basic travel and accommodation costs which we will quote and negotiate with you at the time.

Our training courses are purely focused on the delegates, each course we have specified a maximum delegate number which ranges from 15 to 50.

# What are our prices?

For each course we will quote you a total price including VAT. At GentiumUK we charge a trainer rate and not a delegate rate so this make it most cost effective for you and you can get more delegates trained.

You are welcome to promote and share your course with another force/business if you wish to share the cost.

The only additional costs on top will be the travel & accommodation costs for our trainers if required.

Over the year we will also be advertising some open courses which individuals will be able to attend.

## Seminars / Conferences / Guest Speaker events

GentiumUK will happily attend and deliver a short session to a large audience as part of your event. We will quote these on case by case basis and will depend on availability and location.



# Where is the training?

GentiumUK have established it is cheaper if we come to you and deliver our training at your location, rather than you sending delegates to our location with all the associated costs.

However, we do have good relationships with dedicated training venues around the UK which includes food and drink packages for all delegates which can be discussed on inquiry.

Our training can also be delivered virtually if required and with the presence of an interpreter.

We do realise that due to personal circumstances sometimes it is difficult to commit to consecutive training days so subject to availability and demand, we can deliver our courses in the evening and at weekends to suit your needs.

Please let us know and we will do our best to accommodate you.

# What will I get?

GentiumUK are an official member of The CPD Certification Service which provides recognised independent CPD accreditations which are compatible with global CPD principals.



This will ensure our training and events meet the highest standards and delegates attending one of our *recognised* courses will receive a certificate and recognised CPD Hours/Points towards their annual requirement.

The majority of institutions and professional bodies provide individuals with Continuing Professional Development targets generally expressed on a numerical basis. These targets are defined by the accrual of CPD activities through training courses, workshops and educational events that have been attended, as well as other structured forms of learning.

Each certificate is unique and numbered which can be verified on request.

Membership No: **18305**  
[www.cpduk.co.uk](http://www.cpduk.co.uk)  
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# GentiumUK

## *Trainers*

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# Meet the trainer



## Richard Strike

Richard is a Director of GentiumUK Ltd and has 19 years experience in complex economic crime investigations within UK law enforcement.

His specialism is within Cryptocurrency, Fraud and Money Laundering investigations and for several years he has delivered training to UK law enforcement in these subjects.

He is a Certified training partner and Certified Investigation partner of Chainalysis.

Richard is involved globally with Virtual Asset custody & realisation solutions and has successfully help set up Cryptocurrency Taskforce's in several countries to increase their knowledge and investigation capability.

He was also an AML reviewer within the accountancy sector for a UK compliance supervisory body.

His passion is recovering assets globally on behalf of Fraud/Scam victims and is part of a new initiative to make asset recovery for victims more achievable.

Richard is also in the process of applying to the FCA to become a regulated cryptocurrency custodian in the UK.

# Meet the trainer

## Andrew Tennant



Andrew is a Director of GentiumUK Ltd and has 26 years experience in complex economic crime investigations within UK law enforcement.

He is an accomplished international expert in Money Laundering Methodologies and Typologies and has been a member of the National Crime Agency Expert Cadre for many years regularly attending court.

Andrew has worked alongside Law Enforcement and the regulated sector Nationally and Internationally to improve the attack on illicit financial flows, and was recently nominated for Outstanding Overseas Achievement in Tackling Economic Crime Awards (TECAs).

His passion is improving the global understanding of methods undertaken to launder funds by organised criminality.

Andrews infectious style of training highlights his true passion and knowledge in this subject and has delivered training for several years for UK law enforcement.

He is also an active board member for the Anti Money Laundering & Financial Crimes Institute (AMLFC) based in the US.

# Meet the trainer



## Daniel Garnham

Daniel has 20 years experience in law enforcement specialising in Cyber training and is now the Director of GentiumUK Cyber training delivering Cyber awareness and investigation training domestically and internationally. His wealth of experience as a Cyber protect officer has seen him working on international criminal investigations, later sharing this knowledge by becoming a Cyber trainer for officers across the country.

Daniel lectures in Criminology and Cybercrime at the London University where he is the resident Cybercrime expert.

His passion is Cyber awareness and the concept of gamified learning to make complex training fun and memorable. He was instrumental in developing the 'The Cyber Escape' which is a new product now offered by GentiumUK.

Daniel is also the President and founder of the UK's only security trade union 'The Security Industry Federation'.



# Meet the trainer



## Alex Ferguson

Alex is a lawyer with 20 years' experience in financial crime, asset recovery, money laundering and fraud, serving in an advisory capacity in the UK and overseas.

He is a director of GentiumUK Ltd specialising in international asset recovery.

Alex is an internationally recognised asset recovery consultant providing technical assistance to jurisdictions to improve their capacity to deal with financial investigations, money laundering prosecutions and asset recovery.

As an experienced asset recovery lawyer Alex has dealt with conviction and non conviction based confiscation and forfeitures both as a prosecutor and a defence practitioner.

He was instrumental in establishing the Caribbean Asset Recovery Interagency Network (CARIN) and assisted the United Nations Office on Drugs and Crime with drafting an asset sharing treaty for Caribbean.

Alex previously served as the unit head for the CPS managing high profile Fraud cases in the UK.

# Meet the trainer

## James Harris



James is an academic and former UK Detective with extensive experience in investigations, training design and delivery and higher education. He is a Fellow of the Higher Education Academy and holds a Post Graduate Qualification in Teaching in Higher Education alongside recognised training and assessing qualifications.

James spent over 10 years in UK law enforcement specialising in interviewing having undertaken extensive specialist training in the UK and the USA and is a dedicated Expert Interview Advisor.

He has designed and delivered courses ranging from basic investigative training through to CPIA & Disclosure training to UK investigators.

James's real passion and expertise within investigative interviewing has seen him deliver training to specialist law enforcement units and the private sector. He has also provided training and consultancy to several international law enforcement agencies.

James teaches a range of criminal justice related modules within Higher Education, whilst also being an active researcher and conference speaker. He is a member of the International Investigative Interviewing Research Group (IIIRG)



# Meet the trainer

## Douglas Sloan



With 30 years' experience, Douglas is a leading expert in forensic financial investigations, including money laundering, terrorist financing and sanctions (e.g. OFAC) related crimes. Uniquely, most of Doug's career has been in the global financial services industry, where he has gained tremendous expertise in financial products and services, regulation & law and the abuse of the financial system by criminal elements. While working with financial companies to improve their risk controls and enhance business models, he has developed collaborative working relationships with law enforcement agencies in analysis and asset tracing related to criminal investigations, thus partnering the public and private sectors. He also testifies as an expert witness in numerous courts. Doug is an instructor and course leader at the OECD's law enforcement academy and also provides training on financial crimes and sanctions through bilateral engagements. Doug holds degrees in international law and finance; speaks numerous languages; and has lived in the US, Western and Eastern Europe, and Latin America.

# Meet the trainer



## Denis Attard

Denis is GentiumUK's director of K9 Operations and is a Caninne Training specialist. He is a seasoned professional with 27 years in the UK police service who brings a wealth of expertise to the realm of international canine training. Having dedicated six years as an international training consultant for the Abu Dhabi Police K9 Search Directorate, he has honed his training and teaching skills on a global scale and has trained dogs for law enforcement and private security all over the world.

Denis is focused on delivering bespoke canine projects that align seamlessly with the aims and objectives of GentiumUK's global initiatives of fighting organised crime and showcasing his commitment to advancing the field of canine training and development on an international stage. Denis works with law enforcement, border forces and private security to train canines and their handlers to their requirements which has seen an immediate impact.

- **Breeding Services**
- **Handling**
- **Currency detection**
- **Explosives detection**
- **Narcotics detection**
- **Firearms detection**

# Meet the trainer

## Tim Holt



Tim is a 30 year former UK Detective specialising in Financial Investigations. He was a Proceeds of Crime Regulator with the Assets Recovery Agency (ARA), latterly the Proceeds of Crime Centre (PoCC) of NCA. He was responsible for the training, mentoring, accreditation and monitoring of all Financial Investigators (FI's) across the UK.

Tim is a Subject Matter Expert (SME) in serious, organised and economic crime and terrorist financing with many years of experience. He works globally within the public and private sectors, consulting, writing and designing training, mentoring law enforcement professionals, policy reviews and writing, and conducting investigations. Tim has written, delivered and evaluated many different training programmes, papers and presentations around a variety of criminal topics ranging from statement writing, investigative interviewing through to cryptocurrency and asset recovery.

Tim has vast experience of operating overseas, having written and delivered bespoke courses in many countries to aid their FATF requirements.

Due to his vast experience in AML and Economic Crime, Tim has chaired and moderated many international conferences & seminars.



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# GentiumUK

## *Courses*

***All prices inc VAT***

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Duration: 5 days

Delegates: 20

# Fraud investigation

This course provides delegates a full comprehensive understanding of the fraud landscape and the core principals of fraud investigations.

Referencing a case study as the back bone of the course, delegates will follow a complex fraud investigation from the initial reporting stages through to the resulting court proceedings and confiscation/forfeitures.

Delegates will understand the concept of the Fraud Investigation Model making justified decisions to disrupt, prevent or investigate a fraud.

They will learn how partner agencies and other roles within economic crime can be used as an alternative and more achievable positive outcome.

Delegates will understand the management of material and disclosure within complex cases and the correct processes for obtaining material from international agencies.

**Subjects also covered:** Bribery & Corruption, Cryptocurrency, Fraud red flags, business structures, cybercrime & computer misuse act, whistleblowing, money laundering & POCA amongst others.

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*This course has 2 trainers*

# Fraud

Duration: **1 day**

Delegates: **50**

## Prevention & Compliance

On 26th October 2023, the Economic Crime and Corporate Transparency Act received Royal Assent and became law.

The Act follows in the footsteps of other legislation that includes “failure to prevent” sections such as the Bribery Act 2010 and the Criminal Finance Act 2017. Significantly the act introduces several reforms to tackle economic crime and improve transparency over corporate entities, in particular,

- **a new strict liability offence of failure to prevent fraud for large corporates; and**
- **an amendment to the identification principle to make it easier to prosecute companies.**

The Act also has extra-territorial effect in that it will apply regardless of where a body is incorporated or formed, provided that a relevant event occurs in the UK, such as victims or harm being suffered in the UK.

This one-day course will cover the new legislation in depth and what its implications are for your organisation. It will take delegates through an exercise to assist in ensuring their organisations have a robust Counter Fraud Policy in place that will provide protection against fraud and an adequate procedures defence against prosecution.

The course is aimed at those involved in, or likely to be in fraud compliance in corporate entities.



# Money Laundering Masterclass

Duration: 3 days

Delegates: 20

This course provides delegates with an extensive understanding to the world of Money Laundering and the processes and tactics used by serious and organised crime groups to launder criminal funds.

Delegates will gain a clear understanding of the legislation, regulations and civil options available to investigation agencies and the typologies and modern methodologies utilised by criminal groups.

The course is designed to be suitable for all standards of prior knowledge and understanding and is practical in its nature.

Delegates will have a full understanding of the processes available to investigate Money Laundering offences, to tackle organised criminality and to ensure they have the understanding available to combat illicit financial flows.

Delegates will understand:

- ML offences
- Criminal Property
- IVTS (i.e. hawala)
- International controller network
- Cash Smuggling
- Confiscation & Forfeiture
- Legislation & Regulations
- ML Red Flags
- Civil options
- ML Typologies & Methods

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# Money

Duration: **1 day**

Delegates: **50**

## Laundrying CPD

This course is a condensed version of the 3 day masterclass which provides delegates with the essential knowledge of Money Laundrying, the legislation and the current methodologies utilised by organised criminality to launder criminal funds.

This course is tailored for both the private and public sector as it covers the essential elements of the Money Laundrying regulations. Regulated entities are legally obliged to report suspicious activity and face prosecution if they fail to do so or have adequate policies and procedures in place.

This insightful and engaging 1 day course will highlight how organised crime groups exploit weaknesses and identify 'professional enablers' to integrate criminal property in to the financial system.

Regulation 24 of the MLR, requires relevant employees to be trained to recognise and deal with transactions which may be linked to money laundrying. The training needs to be regular and recorded in writing. Following this course, delegates will receive a recognised CPD certificate suitable for this regulation.

Delegates will understand:

- **Legislation**
- **ML Regulations**
- **Methodologies**
- **Typologies**

- **SARs**
- **Internal policies & procedures**
- **ML Investigations (stand alone)**
- **High Value Dealers (HVDs)**
- **ML red flags**

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# Cryptocurrency Essentials

Duration: **1 day**

Delegates: **50**

This course provides an introduction to the virtual currency ecosystem. Focusing on the history, industry background, actors, technology and essential technical topics.

This course aims to provide delegates a non-technical approach to gaining a greater understanding of all the main aspects of cryptocurrency and virtual assets and how they fall in to the regulations and legislations of countries around the world.

The course is designed to be suitable for all standards of prior knowledge and understanding and is practical in its nature.

No prior knowledge or understanding is required.

Attendees will have a full understanding of the process to be undertaken when recovering virtual assets, which will include legislative guidance, the physical process, the movement and storage whilst under LEA control, recording communications and realisation of those assets.

Delegates will understand:

- **Virtual vs FIAT currency**
- **Block Explorers**
- **Blockchain & Cryptography**
- **Key Terminology**
- **Crypto services**
- **Crypto laundering**
- **Legislation & Regulations**
- **Seizure/Retention/Realisation**
- **Policies & Risk Management**
- **Crypto ATM's**

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# Cryptocurrency Investigation

Duration: 2 days

Delegates: 20

GentiumUK are a Certified Training partner of Chainalysis.

Chainalysis is the blockchain data platform which provides data, software, services and research to government agencies, exchanges, financial institutions and insurance and cybersecurity companies in over 70 countries. Its data powers investigation, compliance and market intelligence software that has been used to solve some of the world's most high-profile criminal cases and grow consumer access to cryptocurrency safely.

This course includes the **Cryptocurrency Essentials** training.

Delegates will be equipped with a foundation level understanding of the main features of Chainalysis 'Reactor' and will enable them to begin conducting their own blockchain analysis and Cryptocurrency investigations.

Delegates will be given temporary access to **Chainalysis Reactor** and will navigate the software themselves with practical exercises and demonstrations.

Delegates will understand:

- Tracing & tracking basics
- Clustering & Services identification
- Chainalysis Reactor's main features
- Analytical techniques & graphs
- Value transfer & UTXO's
- Crypto Risk Management
- Approaching Crypto Services
- Value transfer & UTXO's
- Data from Crypto Services



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**Chainalysis**

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# Investigation Essentials

Duration: 3 days

Delegates: 20

This course is designed for delegates who are new to investigations, either in the public or private sector and want to learn the processes and language used when managing an investigation to court and/or other formal proceedings.

Delegates will understand the core responsibilities of managing an investigation from start to finish. The course has a built-in case study relevant to the field of the delegates. They will understand the collection and gathering of material, intelligence and evidence from a range of sources and how to record and retain it in a format that is evidentially admissible.

Delegates will learn key theories behind ethical interviewing, such as, communication skills, questioning methods and the PEACE model, equipping them with skills and confidence to conduct interviews as part of their investigation.

Finally, they will understand the importance of the retention and disclosure of material, including exhibits, are seized, examined and retained in accordance with applicable legislation and policy.

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Duration: **1 day**

Delegates: **20**

# Bribery

## Prevention & Compliance

Section 7 of the UK Bribery Act creates a criminal liability for commercial organisations who fail to prevent bribery.

On completion of the course, learners will have a greater understanding of the UK Bribery Act and how it relates to their organisations.

The delegates will also learn about adequate procedures as outlined by the Ministry of Justice and how they can be applied to their own organisations.

The delegates will then also learn how to develop and implement a risk based Anti-Bribery Policy that is relevant to their own organisation to reduce the chances of bribery occurring in the first place.

The course is aimed at those involved in, or likely to be involved in bribery compliance in both the public and private sector. The course is equally relevant to all commercial organisations regardless of their size.

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Duration: 3 days

Delegates: 20

# Bribery & Corruption

This comprehensive course provides delegates with a thorough understanding of the international bribery landscape and where the UK sits within it.

Delegates will understand the UK bribery legislation, its implications for investigators and how to apply the legislation.

They will be able to describe the bribery investigation model and how it can be applied to live cases.

The course will introduce the learners to the key elements of bribery and describe bribery red flags and how offenders conceal bribery.

Delegates will understand offshore structures and how they can be used in bribery.

Trainers will discuss previous UK bribery cases and what can be learned from these previous investigations and introduce learners to the six adequate procedures that provide a commercial organisation with a defence against the UK Bribery Act Section 7 offence of failing to prevent bribery.

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# International Corruption & Asset Recovery

Duration: 5 days

Delegates: 20

This comprehensive course provides delegates with an understanding of the movement of value through illicit acts of Bribery and Corruption. They will understand the UK bribery legislation and how it is impacted globally against international standards and legislation.

They will compare the processes of International investigations and the management of sensitive financial intelligence when working in partnership with foreign agencies in international corruption cases.

Delegates will understand offshore structures and offshore financial centres (OFCs) and how they can be used to obfuscate assets. They will understand the aspect of criminal vs civil in line with bribery and corruption investigations and the use of 'Deferred Prosecution Agreements'.

The course will centre around a case study and will deal with the tracking and tracing of assets moved internationally including their management, restraint and repatriation utilising UK and international legislation.

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Duration: **1 day**

Delegates: **20**

# Disclosure (CPIA) Essentials

All investigations must comply with the Criminal Procedure and Investigations Act 1996 (CPIA) and common law.

This course is suitable for delegates that are involved in an investigative function, which may lead to criminal proceedings being brought.

Delegates will learn the importance of disclosure from the outset of an investigation through to court proceedings.

They will learn the importance of decision making and the management of risk through a 'forensic attitude' towards disclosure. Delegates learn methods for managing large volumes of material, especially in the digital age.

Delegates will be able to apply key learning throughout the course, through simulated exercises alongside interactive trainer-led inputs based on up-to-date operational learning.

# Cyber Awareness

Duration: 2 days

Delegates: 20

Delegates will understand the importance of Cyber Crime awareness in an investigative context. The course will ensure investigation agencies recognise the steps required to be taken whether they be a front line agency or a specialist investigation department.

Delegates will have the ability to effectively respond and adequately deal with this type crime.

Delegates will be provided with the knowledge to respond to crime scenes, preserve evidence and investigate crimes and incidents where technology could be, or has been employed.

- Evidence preservation
- Cyber dependant crimes
- Cyber enabled crimes
- Digital footprints
- Phishing, Smishing & Vishing
- The Dark Web
- Social media 101
- WiFi Safety
- Interrogation of devices
- Geolocation & Mapping
- Social Engineering
- Romance fraud
- Data Backup
- Ransomware & Malware
- Email & Browser Security
- How to report

# OSINT Essentials

Duration: **2 days**

Delegates: **20**

This two day course will provide an introduction to OSINT, understanding how to use the internet to enhance investigations using specialised techniques as well as becoming aware of what sensitive information is held on subjects.

Delegates will gain a strong foundation in how to search, collect and analyse data from Internet facing platforms no matter where they are located.

They will explore Open Source Intelligence (OSINT) topics from starting an investigation, using the best browser tools to interrogate emails, photos and videos to evidence capturing tools and social media searching that teaches students how to find, collect and analyse data from the Internet.

- **Plan an Online Investigation**
- **Use Browser Based Tools**
- **Web Searching Techniques**
- **Search Databases**
- **Investigate Email**
- **Investigate Digital images & Video**
- **Investigate Websites**
- **Use Evidence Capturing Tools**
- **Explore Online False Personas**
- **Investigate Social Media Networks**

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Duration: **1 day**

Delegates: **20**

# Artificial Intelligence (AI)

Discover the transformative world of Artificial Intelligence in our comprehensive one-day course. Unveil the intricate web of AI with modules covering the ecosystem, machine learning, deep learning and real-world case studies. Grasp the social and ethical implications of AI, learn about adverse uses and gain hands-on experience working with intelligent machines.

Explore the future landscape of AI with discussions on trends and innovations led by industry experts, this accessible online course provides a thorough understanding of AI concepts, offering practical insights and saving time. AI is moving faster each day, but this is your chance to stay ahead of the AI revolution!

- **Artificial Intelligence Ecosystem**
- **Machine Learning**
- **Deep Learning**
- **Neural Networks**
- **Algorithms**
- **Case study: Smart speaker**
- **Case study: Self-driving car**
- **Social & Ethical Implications**
- **Adverse uses of AI Working with Intelligent Machines**
- **The Future of AIs**

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Duration: **1 day**

Delegates: **20**

# Interviewing Essentials

Delegates will be introduced to the key theories behind ethical interviewing, such as, communication skills, questioning methods and the PEACE model.

They will learn why coercive interviewing methods fail and the consequences of poor interviewing.

This 1 day introduction course is suitable for practitioners, managers/supervisors or delegates interested in gaining a foundation knowledge of interviewing.

This course can be delivered either in-person or online and combines interesting and interactive trainer led inputs with opportunities for questions and answers.

Duration: 3 days

Delegates: 20

# Core Suspect Interviewing

Delegates attending this course will develop the foundation skills to conduct efficient and ethical interviews with suspects.

Delegates will have the opportunity to plan for and conduct a simulated interview in order to apply what they have learned and receive individual feedback.

The course is suitable for those responsible for conducting investigations and managers/supervisors.

Post course delegates will receive ongoing support including guidance where required and reference material.

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# Core Witness Interviewing

Duration: 3 days

Delegates: 20

Delegates attending this course will build the necessary core skills to effectively and ethically obtain information from witnesses.

They will develop knowledge and skills in key areas, such as, the human memory, questioning and rapport building.

Delegates will have the opportunity to plan for and conduct a simulated interview in order to apply what they have learned and receive individual feedback.

The course is suitable for those responsible for conducting investigations and managers/supervisors.

Post course delegates will receive ongoing support including guidance where required and reference material.

# Cognitive Interviewing

Duration: **5 days**

Delegates: **20**

Delegates will learn the skill of Cognitive Interviewing which is a research proven method for obtaining maximum information from witnesses.

They will understand the complexities of vulnerability and trauma within interviewing and learn the 6 stages on the Enhanced Cognitive Interview (ECI).

The course is suitable for practitioners who are conducting interviews with witnesses in more serious & complex cases, and already have experience in interviewing.

The course is practical/scenario based learning with extensive coaching and feedback.

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# Advanced Suspect Interviewing

Duration: **10 days**

Delegates: **20**

This comprehensive course will develop the delegates existing interviewing skills.

It will explore new areas of suspect interviewing such as priming, impression management and resistance/cooperation.

Delegates will learn how to safely interview vulnerable suspects ensuring the appropriate safeguarding measures have been put in place.

This course is suitable for delegates with experience in suspect interviewing and have roles where they are required to interview suspects in more challenging cases.

The course is practical/scenario based learning with extensive coaching and feedback.

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# The Cyber Escape

Duration: **1/2 day**

Delegates: **40**

## The Insider

Introducing our unique ultimate cyber learning experience: a half day of immersive exploration into the world of cyber security. Get ready to embark on a thrilling journey where education meets entertainment, designed to equip you with essential knowledge and skills whilst using the latest state-of-the-art gamified learning tool.

The Escape Room is completely mobile so we can come to you!

Sessions require a large room with a big screen so all the teams can engage in competition.

View our explosive Trailer online:



<https://www.youtube.com/watch?v=seQqYSPiffU>

# The Cyber Escape

## Shadow Trace (OSINT)

Duration: **1/2 day**

Delegates: **40**

Introducing the 1st of a series of Online Cyber Escapes.

Shadow Trace is suitable for anyone with a base level knowledge of Open Source Intelligence. Our aim is to teach the fundamentals of OSINT to build upon your existing knowledge. Information is power and the key to success lies in mastering the art of data analysis. Whether you're an experienced investigator or a business looking to stay ahead, OSINT is your indispensable ally.

Play as a Cyber Detective and solve the clues to shut down the Serious Organised Crime Group and their mysterious leader, the 'Shadow'.

Playing online makes our Cyber Escape Room's as flexible as you are. Play with an online moderator or simply play at a time that suits you!



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# Contact us:

Please email us if you would like further details of any of our courses or you would like to make a group/individual booking at:

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