

How well does your team function?
What is the level of accountability like in your team?
How important is it to have a sense of trust in your team?

Approach

It is vital everyone knows their role in the team, and the part they play in success. This programme focuses on the responsibilities we all have and share working in effective teams.

We take a practical approach to this programme, encouraging participants to bring their own challenges to the table, and work on them throughout the programme, enabling real solutions to emerge.

Key Topics

- Evolution of Teams
- Dysfunctional Teams
- Team Building

Training Objectives

At the end of this training programme, participants will be able to:

- 1. Understand team development
- 2. Identify the basic factors of a strong work team
- 3. Understand how an effective team functions
- 4. Identify the four team-development stages
- 5. Understand why you must start with team structuring
- 6. Know how to build a team
- 7. Develop the team and solve problems

Duration

Two Days





Programme Schedule

Day One

Introduction & Welcome

- Programme Objectives
- Personal Objectives

Effective Team Building

Team Evolution

- Four Stages of Evolution
- The Colours Of Work
- Managing Change

Dysfunctional Teams

- Absence Of Trust
- Fear Of Conflict
- Avoidance Of Accountability
- Inattention To Results
- Lack Of Commitment

Creating Commitment

- Purpose & Vision Execution
- Strategy Into Action
- Seven Team Rights

Personal Action Planning

Reflection, Discussion & Action

Day Two

Welcome Back

Attention to Results

- Key Results
- Lead & Lag Measures
- Keeping Score

Accountability

- Disciplines of Team Execution
- Performance Agreements
- Follow-up

Navigating Conflict

- Situational Analysis
- Focus on the Goal
- Ask & Listen
- Innovate
- Close the Loop

Building Trust

- What Is Trust?
- Developing Trust
- Values & Principles

Personal Action Planning

Reflection, Discussion & Action

