

Do you need to exercise more influence at work?

Do you need to extend your influence, beyond the boundaries of your authority?

How well do you influence, and how will you know you're getting better?

Approach

This programme is designed for anyone wishing to have more influence in the workplace, whilst maintaining and developing their integrity. We use the essence of effective communication, and application of some foundational systems and processes.

Everything we do is participative and interactive. There will be work in pairs, small group work, processes and exercises designed to stimulate, challenge and develop people's knowledge and skills. There is also some fun!

Key Topics

- Well Formed Outcomes
- Building Rapport
- Sensory Acuity
- Flexibility

Training Objectives

At the end of this programme, participants will be able to:

- 1. Influence whilst maintaining and developing your integrity
- 2. Apply the WFO Model effectively
- 3. Build and develop rapport more consciously
- 4. Understand how people communicate, and use this to influence with integrity
- 5. Explore ways influencing in the workplace

Duration

One Day





Programme Schedule

One Day

Introduction & Welcome

- Programme Objectives
- Personal Objectives
- Influencing With Integrity

Well Formed Outcomes

- Six Questions
- Sensory Acuity
- Advocacy & Enquiry

Building Rapport

- Use of Language
- Non-verbal Communication
- Minimising Difference

Sensory Acuity

- Representational System
- Recognition & Responses
- Intention Meaning Response

Flexibility

- Personal Power & Choice
- Influencing in Meetings
- Influencing in Selling & Negotiating

Personal Action Planning

Reflection, Discussion & Action

